



Enhancements

to your natural gas system

PHASE 1

Visual Inspection of Equipment

Approximately two weeks before we replace the line that delivers natural gas to your home or business, a Nicor Gas employee or contractor will visually inspect the natural gas meter and natural gas line on your property. There will be no interruption to your natural gas service during this inspection.

Investing in Illinois: A Nicor Gas System Improvement Initiative is a nine-year initiative to modernize natural gas infrastructure. Nicor Gas will be enhancing our system in your neighborhood and we want to inform you of the steps we will be taking to upgrade the natural gas line that delivers natural gas safely and reliably to your property.

PHASE 2

Locate Existing Utilities

During this phase, water, sewer and cable utilities will be located and identified with spray painted markings and colored flags to help avoid underground construction damage. It is important that these markings always remain visible for your safety.

PHASE 4

Restore Natural Gas Service and Relight Appliances

If you are not available to let us inside your home or business when we complete the work, we will leave a phone number for you to call so we can schedule a time to restore natural gas service and relight all appliances that operate on natural gas. Every effort will be made to send a technician within four hours of your call.

PHASE 3

Replace the Existing Natural Gas Line

A new natural gas line to your home or business will be installed. This will connect your property to the natural gas main in your neighborhood. Your natural gas service will need to be turned off during this phase. The replacement work will occur on your property, outside your home or business, and will take approximately one work day to complete. After the line is connected, we will need to enter your home or business to restore your natural gas service and relight your appliances.

PHASE 5

Complete Landscaping and Pavement Repairs

We understand that you value the appearance of your property. Nicor Gas will restore landscaping and paving impacted by our work to the condition in which we found it.



INVESTING in ILLINOIS

A **Nicor Gas**® System Improvement Initiative

For More Information

Project-Related Information

630.388.3137

Landscaping & Paving

800.730.6114 ext. 4

General Information

630.388.3333

For Your Safety

This improvement is part of the Natural Gas Consumer, Safety & Reliability Act and all costs are recovered under the Qualified Infrastructure Charge.

All Nicor Gas employees and contractors have Nicor Gas or AGL Resources-issued ID cards and will present them if requested.

Our Commitment

Nicor Gas is working closely with your community's municipal officials during the project.

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to provide you with safe and reliable natural gas service.



Nicor Gas™

An **AGL Resources** Company

For more information/En Espanol:

nicorgas.com/WorkInYourNeighborhood

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