



BENSENVILLE
The Village of Bensenville

12 South Center Street

Bensenville IL 60106

Office: 630.250.3404

Fax: 630.250.3438

www.bensenville.il.us

VILLAGE BOARD

October 23, 2020

President
Frank DeSarno

Board of Trustees

Rosa Duranosa
Don Frazz
Marie L. Frey
Melanie Lomax
Nicholas Panarola Jr.
Romando Perez

Village Clerk
Nancy Burke

Village Manager
Evan K. Summers

Via electronic mail
foiaauditor@gmail.com

Re: Freedom of Information Act request
Received October 16, 2020

To Whom It May Concern:

Thank you for writing to the Village of Bensenville ("Village") with your request for information pursuant to the Freedom of Information Act ("FOIA"), 5 ILCS 140/1 *et seq.* Your FOIA request seeks copies of "All defective water meters reported in the year of 2019-2020."

Your FOIA request is hereby granted in full. The attached records are being provided to you at no charge.

Very truly yours,

Corey Williamsen
Freedom of Information Officer
Village of Bensenville



**VILLAGE OF BENSENVILLE
FREEDOM OF INFORMATION ACT
REQUEST FORM**

RECEIVED
OCT 16 2020

BENSENVILLE
VILLAGE CLERK'S OFFICE

TO: COREY WILLIAMSEN

FROM: Name _____

*Freedom of Information Officer
Village of Bensenville
12 S. Center Street
Bensenville, IL 60106*

Address _____

Phone _____

E-Mail FOIAAUDITOR@benvill

8330

TITLES OR DESCRIPTION OF RECORDS REQUESTED (Please Include Date of Birth and Case Number for Police Records):

All Defective Water Meter's
Reported IN The Year OF
2019 - 2020

THIS REQUEST IS FOR A COMMERCIAL PURPOSE (You must state whether your request is for a commercial purpose. A request is for a "commercial purpose" if all or any part of the information will be used in any form for sale, resale, or solicitation or advertisement for sales or services. Failure to disclose whether a request is for a commercial purpose is a prosecutable violation of FOIA.)

Would like your request delivered via: E-Mail U.S. Mail Pick-Up*

*Pick-Up is available by appointment at Village Hall Monday thru Friday; between 8:00 a.m. - 5:00 p.m.

I understand that any payment need be received before any documents are copied and/or mailed.

OCT 16, 2020

✓

Date

Signature

All FOIA responses are posted on the Village's website. Name and address of the requestor will be made public.

The first fifty (50) pages of the request are free. The fee charge is fifteen (15) cents after the first fifty (50) pages.

Unless otherwise notified, your request for public records will be compiled within five (5) working days.

Unless otherwise notified, any request for commercial purposes will be compiled within twenty-one (21) days working days.

COREY WILLIAMSEN, FREEDOM OF INFORMATION OFFICER

Telephone: (630) 350-3404 Facsimile: (630) 350-3438

E-mail Address: FOIArequest@bensenville.il.us

For Freedom of Information Officer Use Only

10/16/2020
Date Request
Received

10/23/2020
Date Response
Due

10/30/2020
Date Extended
Response Due

\$0
Total Charges

10/23/2020
Date Documents
Copied or Inspected

Received by Employee: _____

*** Please include this report with your return ***

RMA Case #00788955

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF -AM 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP #229 -AM 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP #229 -AM Requested Action: iPERL Water Meters Total Items: 8 Date Created: Jun 12th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
76382390	Display	Other - Please comment	1
73497243	Display	Other - Please comment	1
76439185	Display	Other - Please comment	1
77664863	Display	Other - Please comment	1
77021817	Display	Other - Please comment	1
78294886	Display	Other - Please comment	1
77021872	Display	Other - Please comment	1
76382060	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00788984

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 8 Date Created: Jun 12th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
76382373	Mechanical Failure	Leaking - At body	1
76439159	Mechanical Failure	Leaking - At body	1
81005003	Mechanical Failure	Leaking - At body	1
77744279	Mechanical Failure	Leaking - At body	1
76439178	Mechanical Failure	Leaking - At body	1
73376296	Mechanical Failure	Leaking - At body	1
76381854	Mechanical Failure	Leaking - At body	1
77020923	Mechanical Failure	Leaking - At body	1

*** Please include this report with your return ***

RMA Case #00789149

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 8 Date Created: Jun 13th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
76381694	Mechanical Failure	Leaking - At body	1
84941388	Mechanical Failure	Leaking - At body	1
77021450	Mechanical Failure	Leaking - At body	1
74658579	Mechanical Failure	Leaking - At body	1
77744273	Mechanical Failure	Leaking - At body	1
77021330	Mechanical Failure	Leaking - At body	1
82350973	Mechanical Failure	Leaking - At body	1
76612687	Mechanical Failure	Leaking - At body	1

*** Please include this report with your return ***

RMA Case #00788937

RMA Information		
Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 8 Date Created: Jun 12th 2019

Items Approved For Return			
Serial Number	Issue Type	Issue	Quantity
77022113	Display	Other - Please comment	1
84941383	Display	Other - Please comment	1
76381851	Display	Other - Please comment	1
76381820	Display	Other - Please comment	1
76381720	Display	Blank	1
76381899	Display	Other - Please comment	1
76382460	Display	Other - Please comment	1
77743521	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00788923

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 6 Date Created: Jun 12th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
77057734	Display	Other - Please comment	1
80309937	Display	Blank	1
76176702	Display	Other - Please comment	1
76427660	Display	Other - Please comment	1
76427634	Display	Other - Please comment	1
81226011	Display	Blank	1

*** Please include this report with your return ***

RMA Case #00798465

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 8 Date Created: Jul 24th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
80114811	Display	Other - Please comment	1
77664695	Display	Other - Please comment	1
76381853	Display	Other - Please comment	1
76382389	Display	Other - Please comment	1
76381909	Display	Other - Please comment	1
74262820	Display	Other - Please comment	1
76381849	Display	Other - Please comment	1
76613529	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00798474

RMA Information		
Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF -AM 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP #229 -AM 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP #229 -AM Requested Action: iPERL Water Meters Total Items: 8 Date Created: Jul 24th 2019

Items Approved For Return			
Serial Number	Issue Type	Issue	Quantity
77022126	Display	Other - Please comment	1
76381864	Display	Other - Please comment	1
76381892	Display	Other - Please comment	1
76439461	Display	Other - Please comment	1
77744271	Display	Other - Please comment	1
76381682	Display	Other - Please comment	1
82899735	Display	Other - Please comment	1
76439328	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00798491

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 7 Date Created: Jul 24th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
80309936	Display	Other - Please comment	1
74658577	Display	Other - Please comment	1
76766117	Display	Other - Please comment	1
76381814	Display	Other - Please comment	1
76382196	Display	Other - Please comment	1
76439454	Display	Other - Please comment	1
77021435	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00798509

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 8 Date Created: Jul 24th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
76382458	Display	Other - Please comment	1
76381859	Display	Other - Please comment	1
76176685	Display	Other - Please comment	1
75549647	Display	Other - Please comment	1
76382374	Display	Other - Please comment	1
77020941	Display	Other - Please comment	1
76176307	Display	Other - Please comment	1
79454936	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00798457

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 6 Date Created: Jul 24th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
76382460	Display	Other - Please comment	1
76439104	Display	Other - Please comment	1
76427661	Display	Other - Please comment	1
76381900	Display	Other - Please comment	1
77021221	Display	Other - Please comment	1
76432096	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00780283

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 4 Date Created: May 7th 2019

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
80309938	Display	Blank	1
77021234	Accuracy	Other - Please comment	1
79766119	Accuracy	Other - Please comment	1
77743640	Display	Blank	1

*** Please include this report with your return ***

RMA Case #00835839

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 8 Date Created: Mar 5th 2020

Case Comments

MUST BE 7 WHEEL 1 GALLON WHEN RETURNED TO CUSTOMER

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
76381687	Display	Other - Please comment	1
76905131	Display	Other - Please comment	1
84028320	Display	Other - Please comment	1
76381452	Display	Other - Please comment	1
77743581	Display	Other - Please comment	1
74262721	Display	Other - Please comment	1
77021223	Display	Blank	1
76382525	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00836022

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 735 E JEFFERSON BENSENVILLE, IL 60106 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 5 Date Created: Mar 6th 2020

Case Comments

STOPPED - MUST BE 7 WHEEL 1 GALLON WHEN RETURNED TO CUSTOMER

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
84537158	Display	Blank	1
84537159	Display	Other - Please comment	1
84537156	Display	Other - Please comment	1
84537157	Display	Other - Please comment	1
84537155	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00836049

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 3 Date Created: Mar 6th 2020

Case Comments

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
85262970	Display	Other - Please comment	1
82899735	Display	Other - Please comment	1
77743930	Display	Other - Please comment	1

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*** Please include this report with your return ***

RMA Case #00835748

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP- #229 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP- #229 Requested Action: iPERL Water Meters Total Items: 8 Date Created: Mar 5th 2020

Case Comments

8- IPERLS STOPPED MUST BE 7 WHEEL GALLONS WHEN RETURNED

Items Approved For Return

Serial Number	Issue Type	Issue	Quantity
74262831	Display	Other - Please comment	1
81226840	Display	Other - Please comment	1
77743630	Display	Other - Please comment	1
76382400	Display	Other - Please comment	1
74262829	Display	Other - Please comment	1
84941383	Display	Other - Please comment	1
74262812	Display	Other - Please comment	1
76613493	Display	Other - Please comment	1

*** Please include this report with your return ***

RMA Case #00875806

RMA Information

Shipping Address	Billing Address	RMA Details
BENSENVILLE VILLAGE OF -AM 717 E JEFFERSON BENSENVILLE, IL 601061987 USA	CORE & MAIN LP #229 -AM 220 S WESTGATE DR CAROL STREAM, IL 601882243 USA	Customer Account: CORE & MAIN LP #229 -AM Requested Action: iPERL Water Meters Total Items: 2 Date Created: Aug 19th 2020

Case Comments

SC# 00874812

Special Investigation

Ship to Attn: Jay Hernandez
Sensus
400 Perimeter Park Drive, Morrisville, NC 27560

Items Approved For Return

Serial Number	Item Number	Product Description	Manufacturing Date	Issue	Quantity
76382362	I5S3GBXX	MTR 5/8-3/4 iPERL 1G 7.5"LL	08/24/2013	Other - Please comment	1
77057753	I4S3GBXX	MTR 1 iPERL 1G	02/08/2014	Other - Please comment	1