

**VILLAGE BOARD****August 12, 2021****President**  
Frank DeSimone**Board of Trustees**  
Rosa Carmona  
Ann Franz  
Marie T. Frey  
McLane Lomas  
Nicholas Pancala Jr.  
Armando Perez**Village Clerk**  
Nancy Olson**Village Manager**  
Evan K. Summers

**Mr. Micky Horstman**  
**Illinois Policy Institute**  
**300 South Riverside Plaza, Suite 1650**  
**Chicago, Illinois 60606**  
**Email: [mhorstman@illinoispolicy.org](mailto:mhorstman@illinoispolicy.org)**

**Re: July 29, 2021 FOIA Request****Dear Mr. Horstman:**

I am pleased to help you with your July 29, 2021 Freedom of Information Act ("FOIA"). The Village of Bensenville received your request on July 29, 2021. The Village extended your FOIA on August 5, 2021. You requested copies of the items indicated below:

*"A compiled list of or document(s) that detail a) the location of all red-light running cameras in (Bensenville), b) name of the vendor, c) how much (Bensenville) pays vendor for annual use of camera and d) dates of operation for all red-light running cameras in (Bensenville), operational anytime between 2018 - June 30, 2021.*

*Total annual revenue generated from each red-light running camera in (Bensenville), for the years 2018 - June 30, 2021.*

*Total number of vehicular accidents, per year, at intersections monitored by red-light running cameras from 2010 - June 30, 2021"*

Your FOIA is hereby granted in full.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Corey Williamsen'.

Corey Williamsen  
Freedom of Information Officer  
Village of Bensenville



12 South Center Street  
Bensenville, IL 60106

Office: 630.350.3404  
Fax: 630.350.3438  
[www.bensenville.il.us](http://www.bensenville.il.us)

VILLAGE BOARD

August 5, 2021

President  
Frank DeSimone

Board of Trustees  
Rosa Carmona  
Ann Franz  
Marie T. Frey  
McLane Lomax  
Nicholas Pancola Jr.  
Armando Perez

Village Clerk  
Nancy Quinn

Village Manager  
Ivan K. Summers

Mr. Micky Horstman  
Illinois Policy Institute  
300 South Riverside Plaza, Suite 1650  
Chicago, Illinois 60606

Re: Freedom of Information Act Request  
Received July 29, 2021

Dear Mr. Horstman:

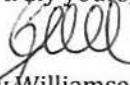
I am pleased to help you with your July 29, 2021 Freedom of Information Act ("FOIA"). Your request was received by the Village of Bensenville on July 29, 2021. You requested copies of the items indicated below:

- "1. A compiled list of or document(s) that detail a) the location of all red-light running cameras in (Bensenville), b) name of the vendor, c) how much (Bensenville) pays vendor for annual use of camera and d) dates of operation for all red-light running cameras in (Bensenville), operational anytime between 2018 - June 30, 2021.*
- 2. Total annual revenue generated from each red-light running camera in (Bensenville), for the years 2018 - June 30, 2021.*
- 3. Total number of vehicular accidents, per year, at intersections monitored by red-light running cameras from 2010 - June 30, 2021"*

The Village is still gathering the records responsive to your request and will review them once the search is fully completed. Therefore, pursuant to Section 3(e)(vi) of FOIA, 5 ILCS 140/3(e)(vi), the Village is extending the time it has to respond to your request by an additional five (5) business days. The Village will respond to your request on or before August 12, 2021.

Please let me know if you have any questions.

Very truly yours,

  
Corey Williamsen  
Freedom of Information Officer  
Village of Bensenville

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 114  
Statement Period 03/01/2018-03/31/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (03/01/2018 through 03/31/2018)	\$36,400.00
Service fees, camera lease and maintenance	\$19,945.21
Previous month balance	\$0.00
Amount Due to Municipality	\$16,454.79

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	643
Outstanding Amount Due to Municipality <sup>1</sup>	\$69,900.00

## Collections Summary

Amount Sent to Collections (03/01/2018 through 03/31/2018)	\$26,900.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	556	\$5.99	\$3,330.44
Registered owner name and address retrieval service	556	\$5.99	\$3,330.44
Letter handling service, including postage and color printing	573	\$5.99	\$3,432.27
Payment processing service, including check and credit card processing	355	\$5.99	\$2,126.45
Customer service	50	\$5.99	\$299.50
Digital evidence archival service	489	\$5.99	\$2,929.11
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$19,945.21
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$19,945.21

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2018

Print time: 04/02/2018, 09:51 AM

Page 1 of 3

### PROGRAM SUMMARY

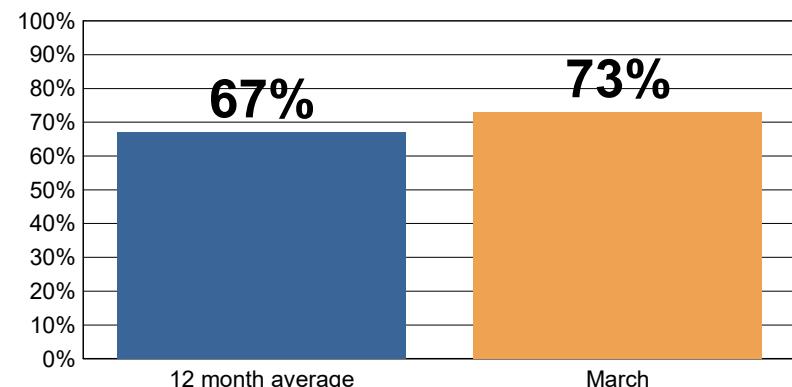
# of Citations issued	556
# of Payments processed *	356
\$ Amount collected *	\$36,400

\* Includes Partial and NSF payments

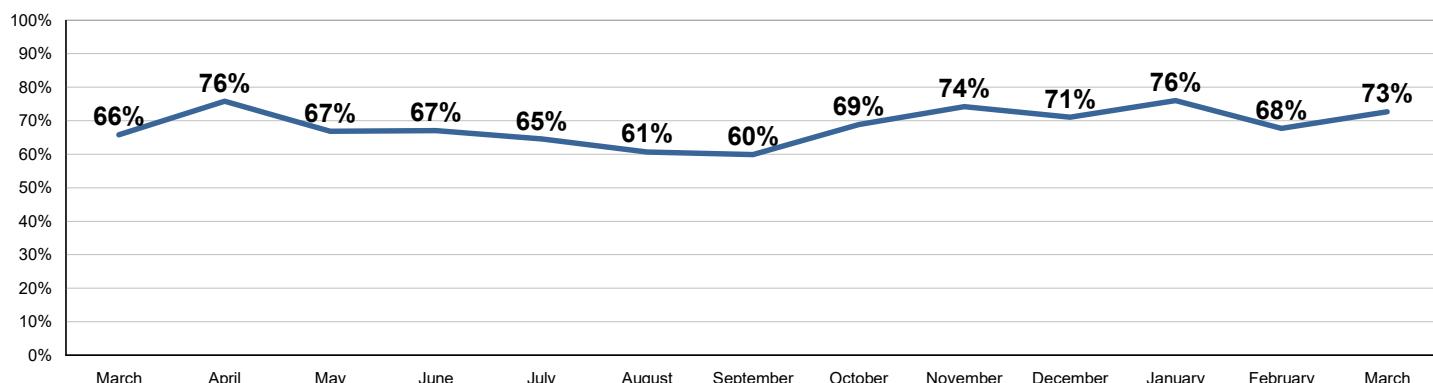
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	9	0
In-Person Hearing	1	0
	10	0

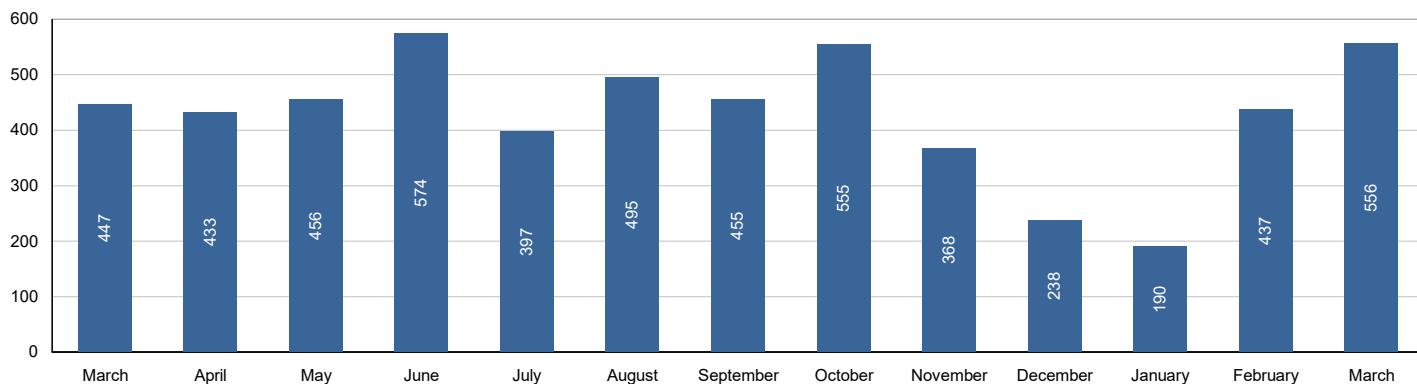
### POLICE APPROVAL AVERAGE vs MARCH, 2018



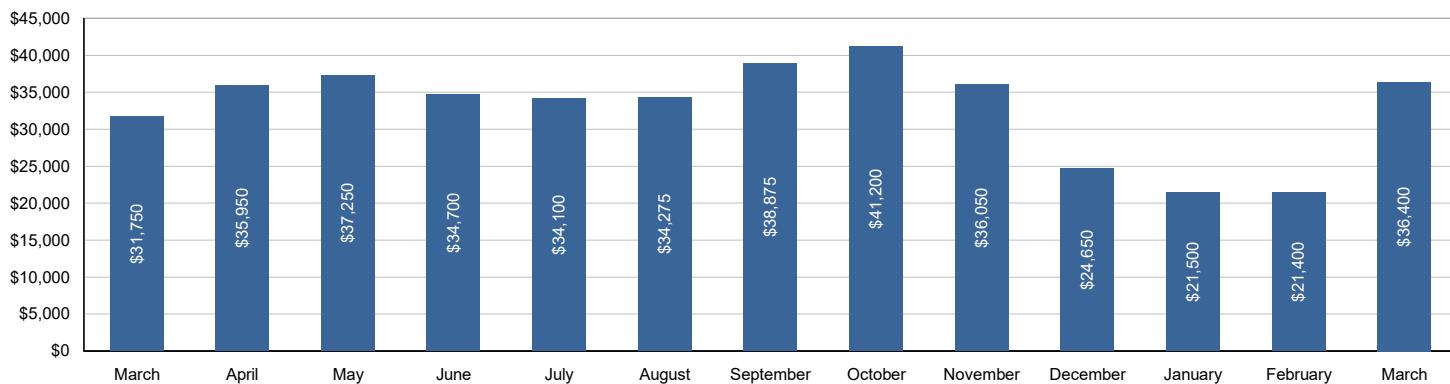
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

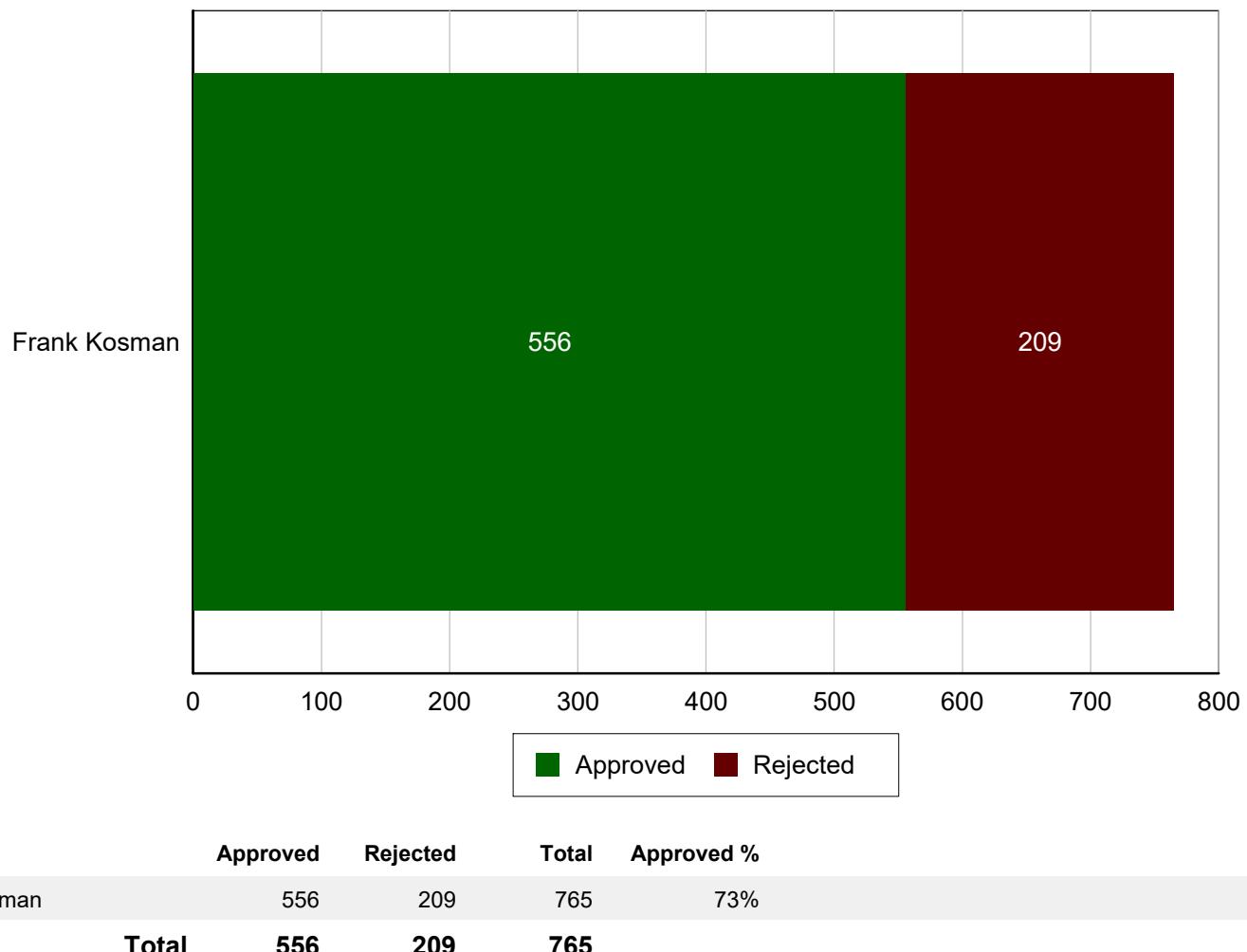


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2018

Print time: 04/02/2018, 09:51 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

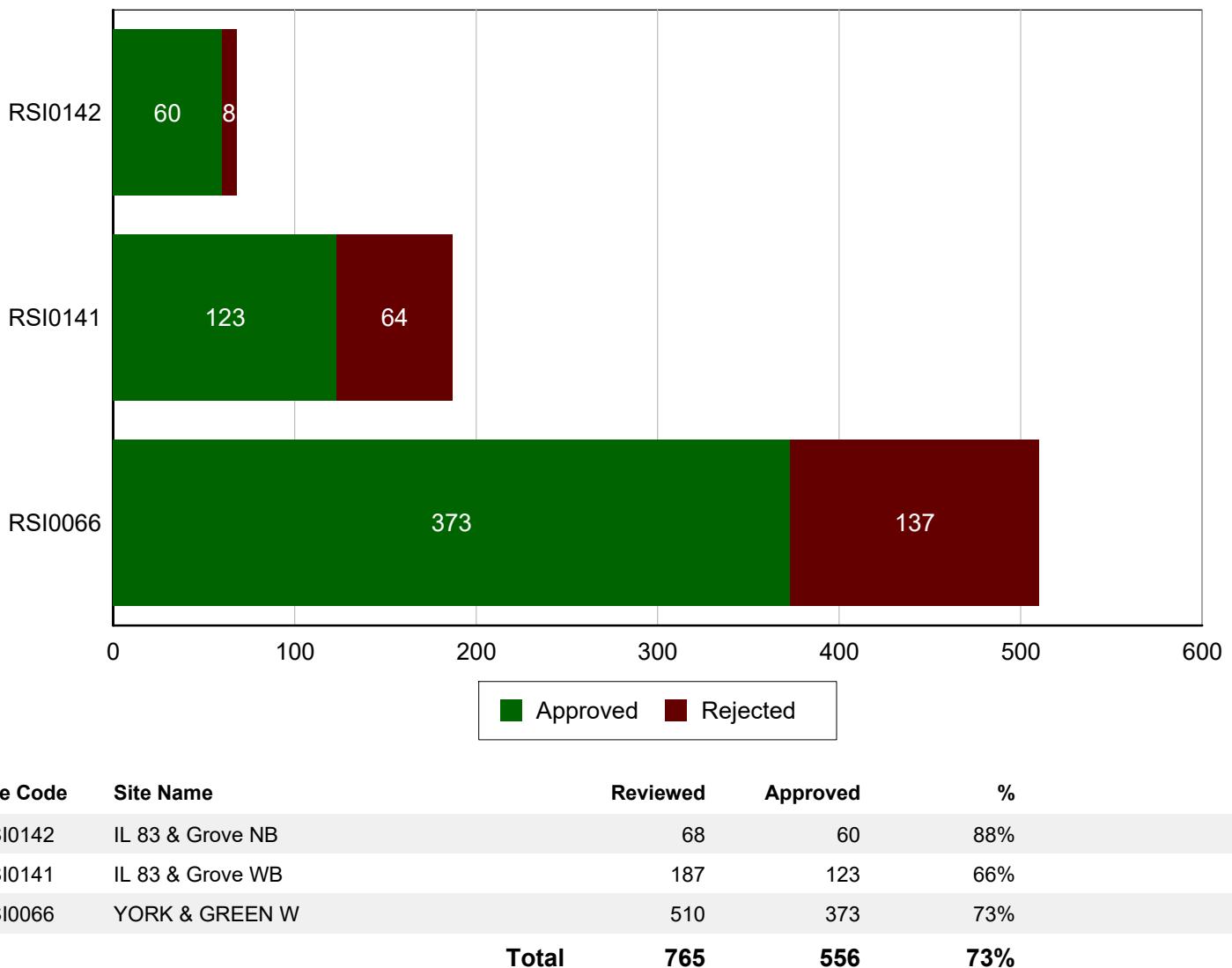


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2018

Print time: 04/02/2018, 09:51 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 116  
Statement Period 05/01/2018-05/31/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (05/01/2018 through 05/31/2018)	\$51,100.00
Service fees, camera lease and maintenance	\$23,802.77
Previous month balance	\$0.00
Amount Due to Municipality	\$27,297.23

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	802
Outstanding Amount Due to Municipality <sup>1</sup>	\$86,800.00

## Collections Summary

Amount Sent to Collections (05/01/2018 through 05/31/2018)	\$8,700.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	728	\$5.99	\$4,360.72
Registered owner name and address retrieval service	728	\$5.99	\$4,360.72
Letter handling service, including postage and color printing	661	\$5.99	\$3,959.39
Payment processing service, including check and credit card processing	500	\$5.99	\$2,995.00
Customer service	61	\$5.99	\$365.39
Digital evidence archival service	545	\$5.99	\$3,264.55
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$23,802.77
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$23,802.77

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2018

Print time: 06/01/2018, 10:10 AM

Page 1 of 3

### PROGRAM SUMMARY

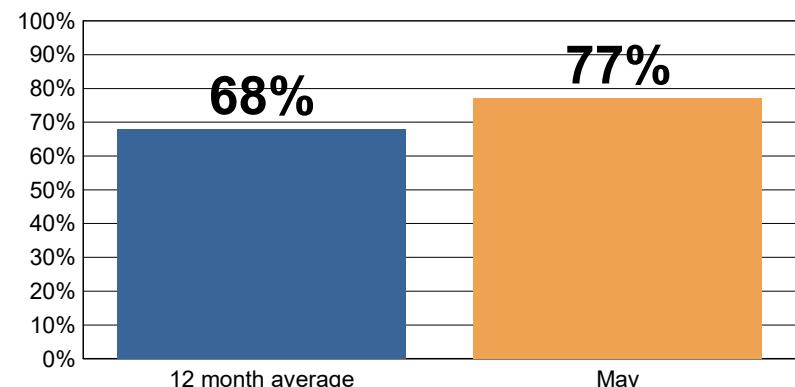
# of Citations issued	726
# of Payments processed *	503
\$ Amount collected *	\$51,100

\* Includes Partial and NSF payments

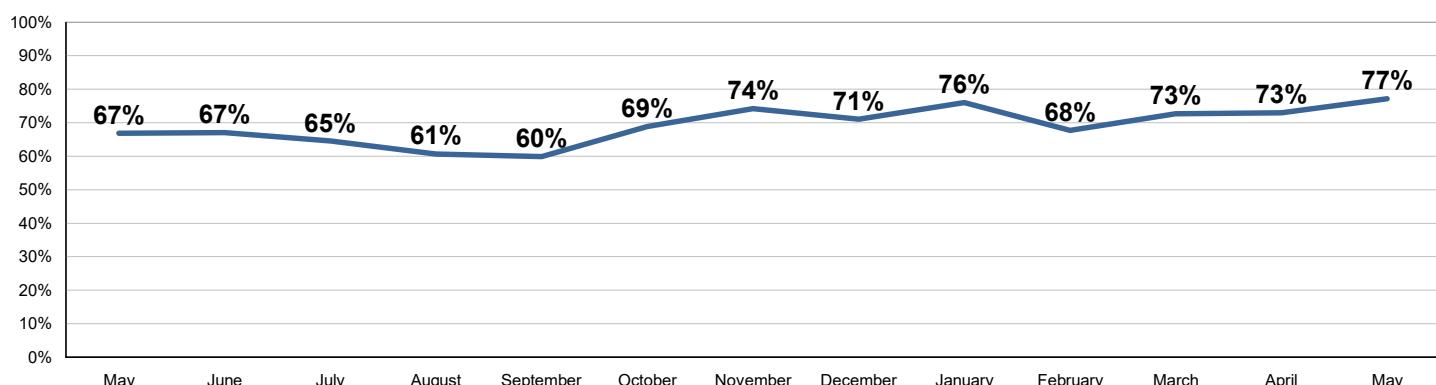
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	13	0
In-Person Hearing	7	1
	<b>20</b>	<b>1</b>

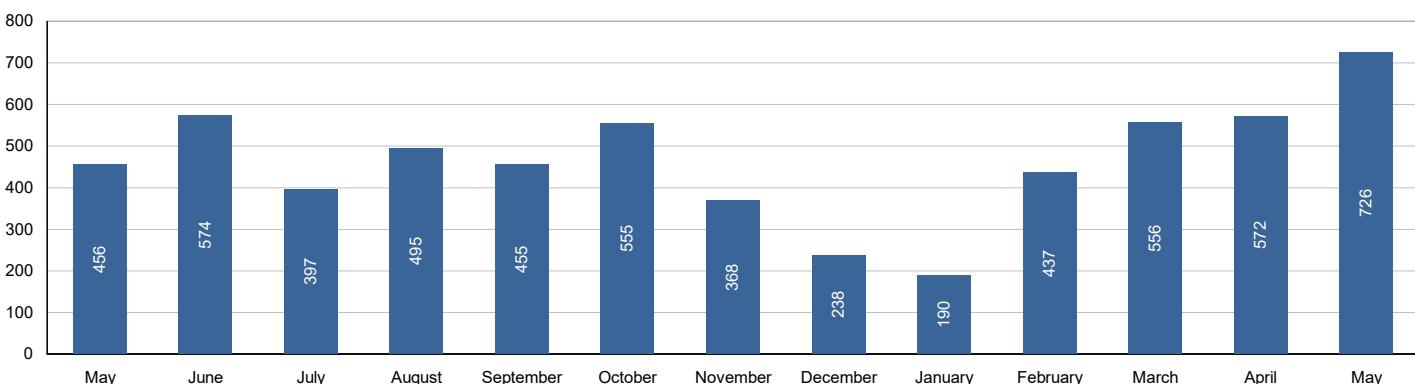
### POLICE APPROVAL AVERAGE vs MAY, 2018



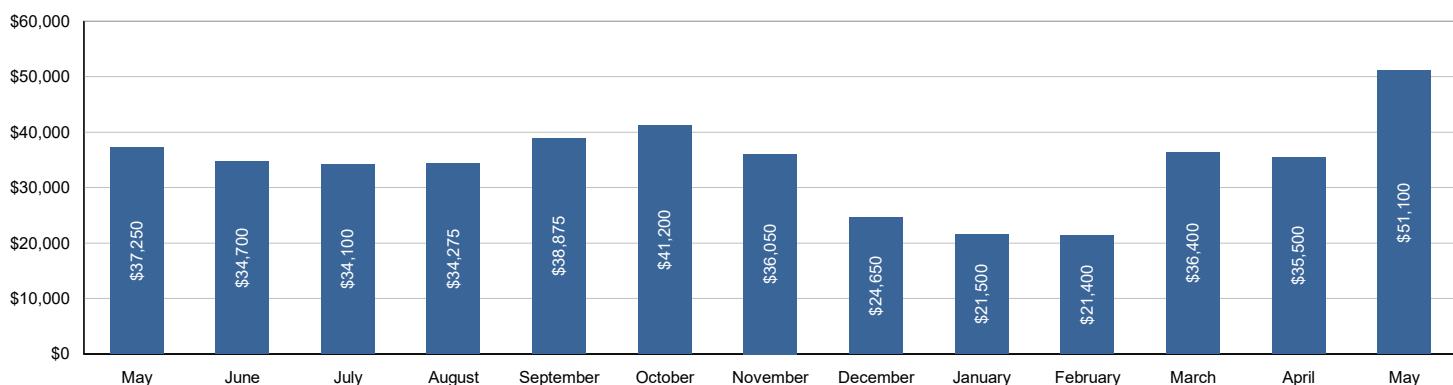
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

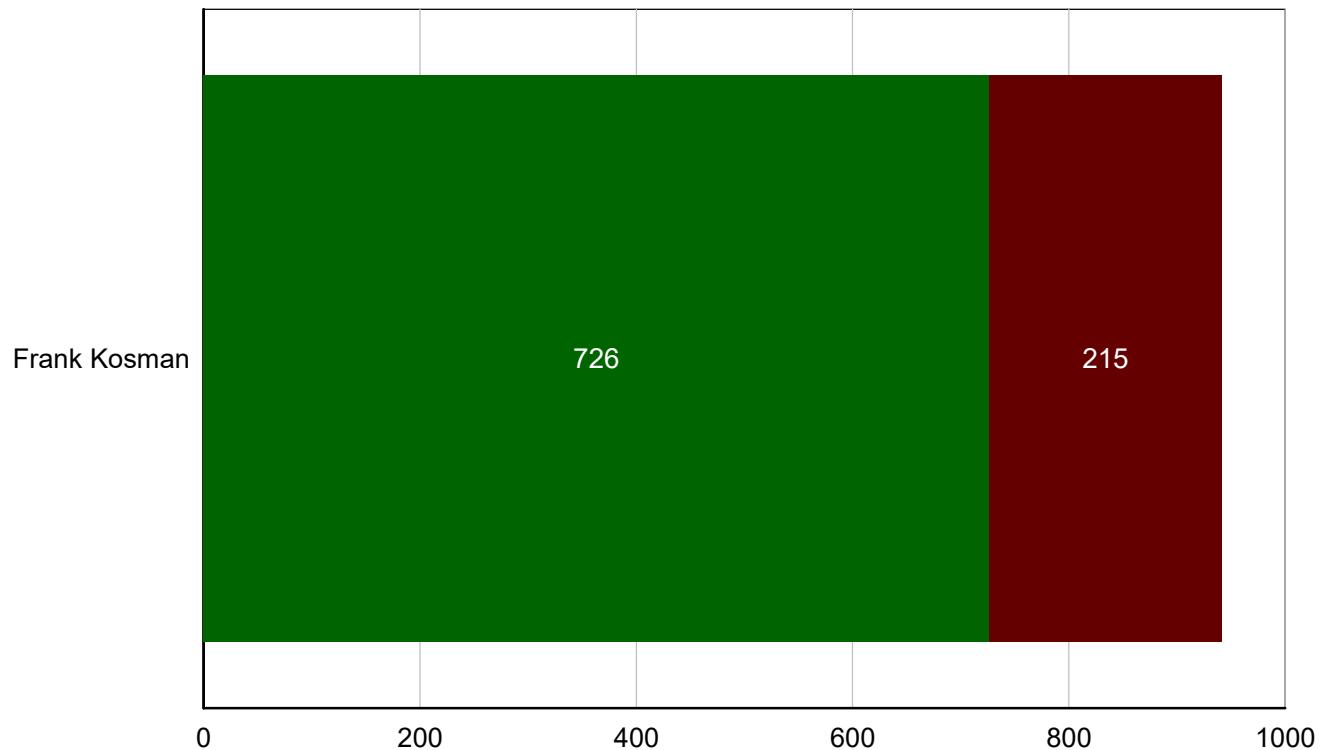


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2018

Print time: 06/01/2018, 10:10 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



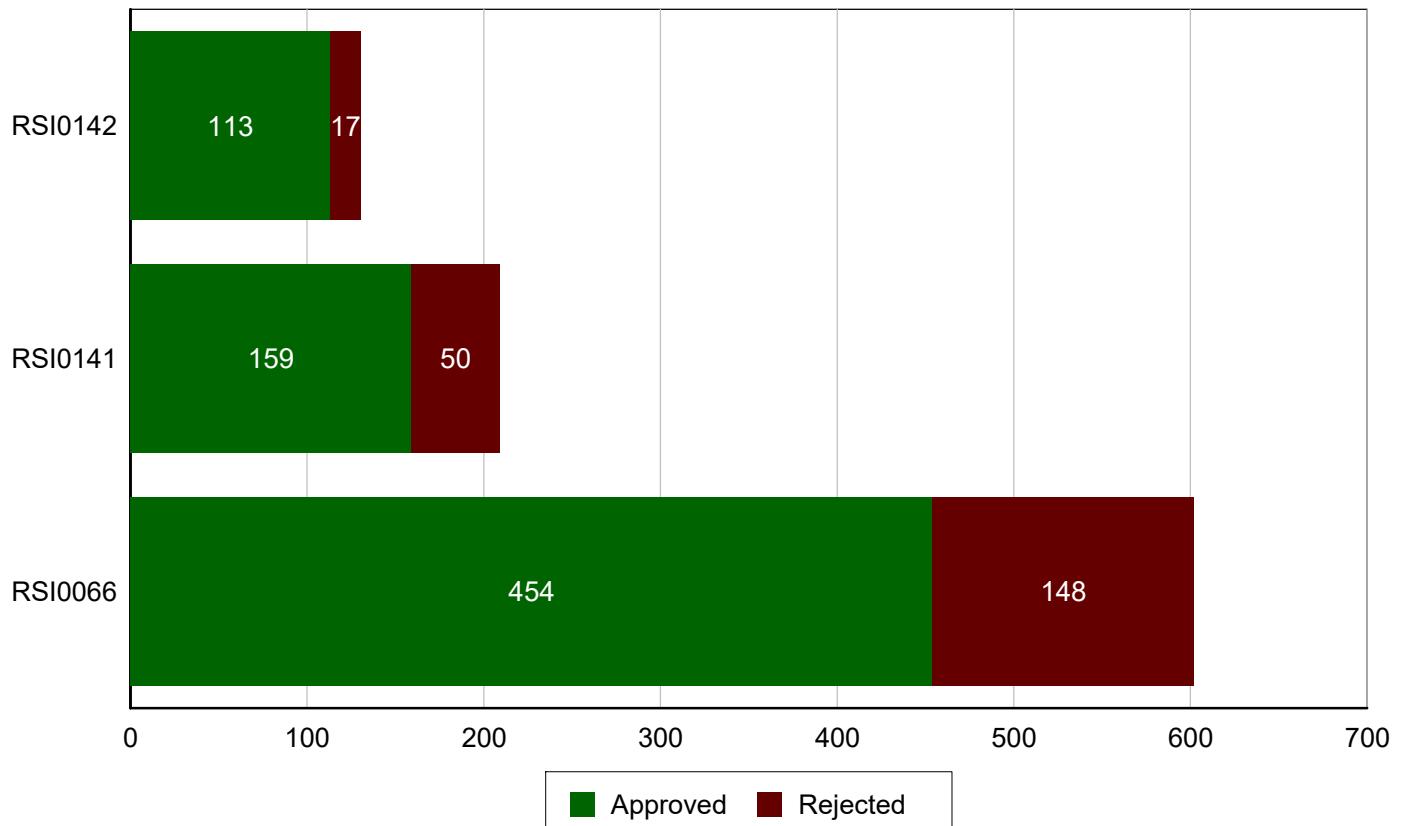
	Approved	Rejected	Total	Approved %
Frank Kosman	726	215	941	77%
<b>Total</b>	<b>726</b>	<b>215</b>	<b>941</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2018

Print time: 06/01/2018, 10:10 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	130	113	87%
RSI0141	IL 83 & Grove WB	209	159	76%
RSI0066	YORK & GREEN W	602	454	75%
	<b>Total</b>	<b>941</b>	<b>726</b>	<b>77%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 130  
Statement Period 07/01/2019-07/31/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (07/01/2019 through 07/31/2019)	\$27,275.00
Service fees, camera lease and maintenance	\$19,370.17
Previous month balance	\$0.00
Amount Due to Municipality	\$7,904.83

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	655
Outstanding Amount Due to Municipality <sup>1</sup>	\$74,300.00

## Collections Summary

Amount Sent to Collections (07/01/2019 through 07/31/2019)	\$16,000.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	615	\$5.99	\$3,683.85
Registered owner name and address retrieval service	615	\$5.99	\$3,683.85
Letter handling service, including postage and color printing	605	\$5.99	\$3,623.95
Payment processing service, including check and credit card processing	267	\$5.99	\$1,599.33
Customer service	33	\$5.99	\$197.67
Digital evidence archival service	348	\$5.99	\$2,084.52
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$19,370.17
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$19,370.17

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2019

Print time: 08/01/2019, 12:41 PM

Page 1 of 3

## PROGRAM SUMMARY

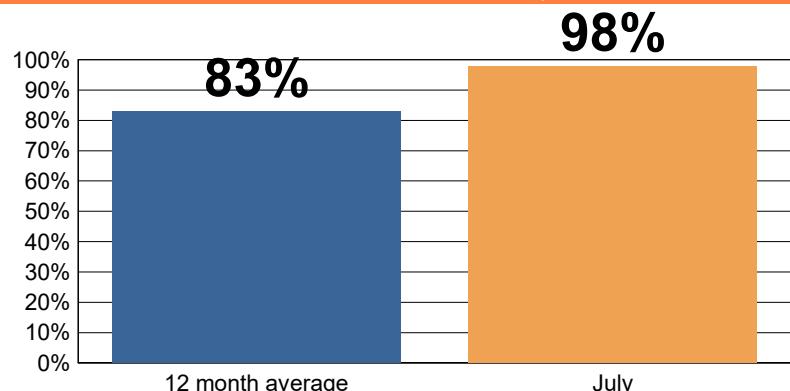
# of Citations issued	605
# of Payments processed *	271
\$ Amount collected *	\$27,275

\* Includes Partial and NSF payments

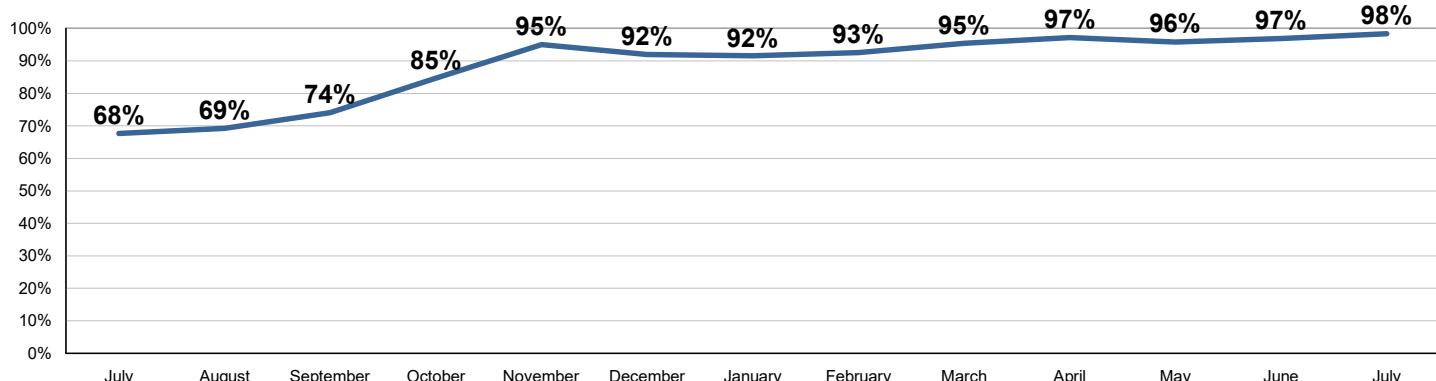
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	8	0
In-Person Hearing	3	0
	11	0

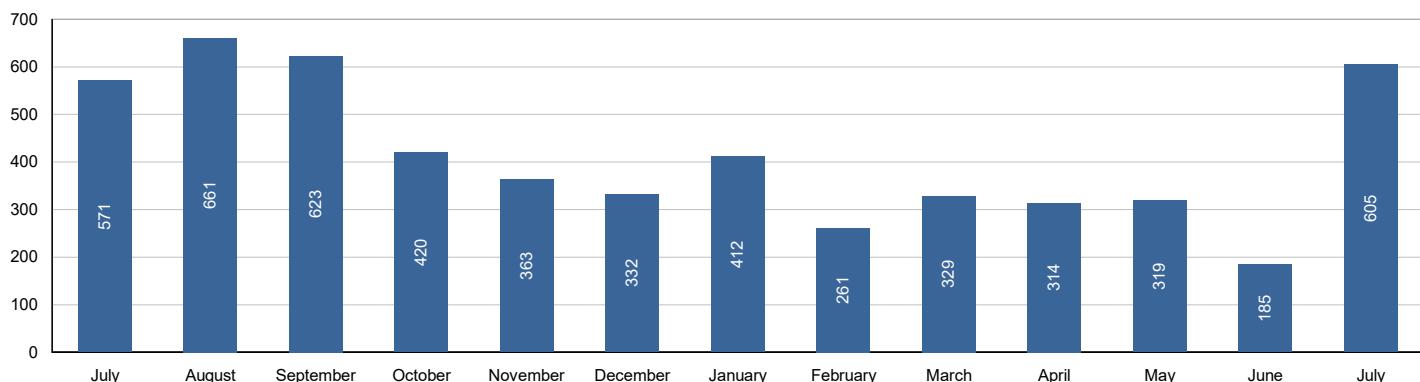
## POLICE APPROVAL AVERAGE vs JULY, 2019



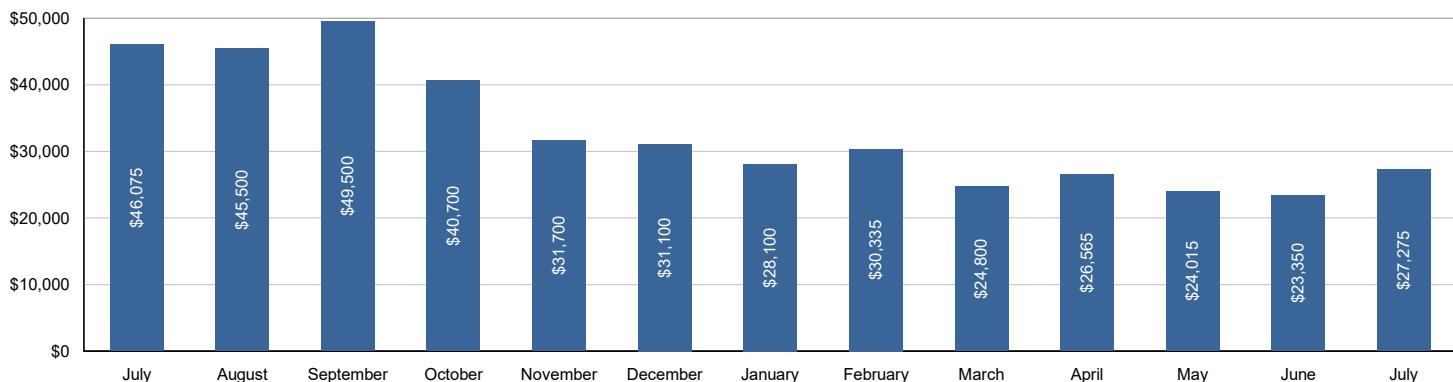
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

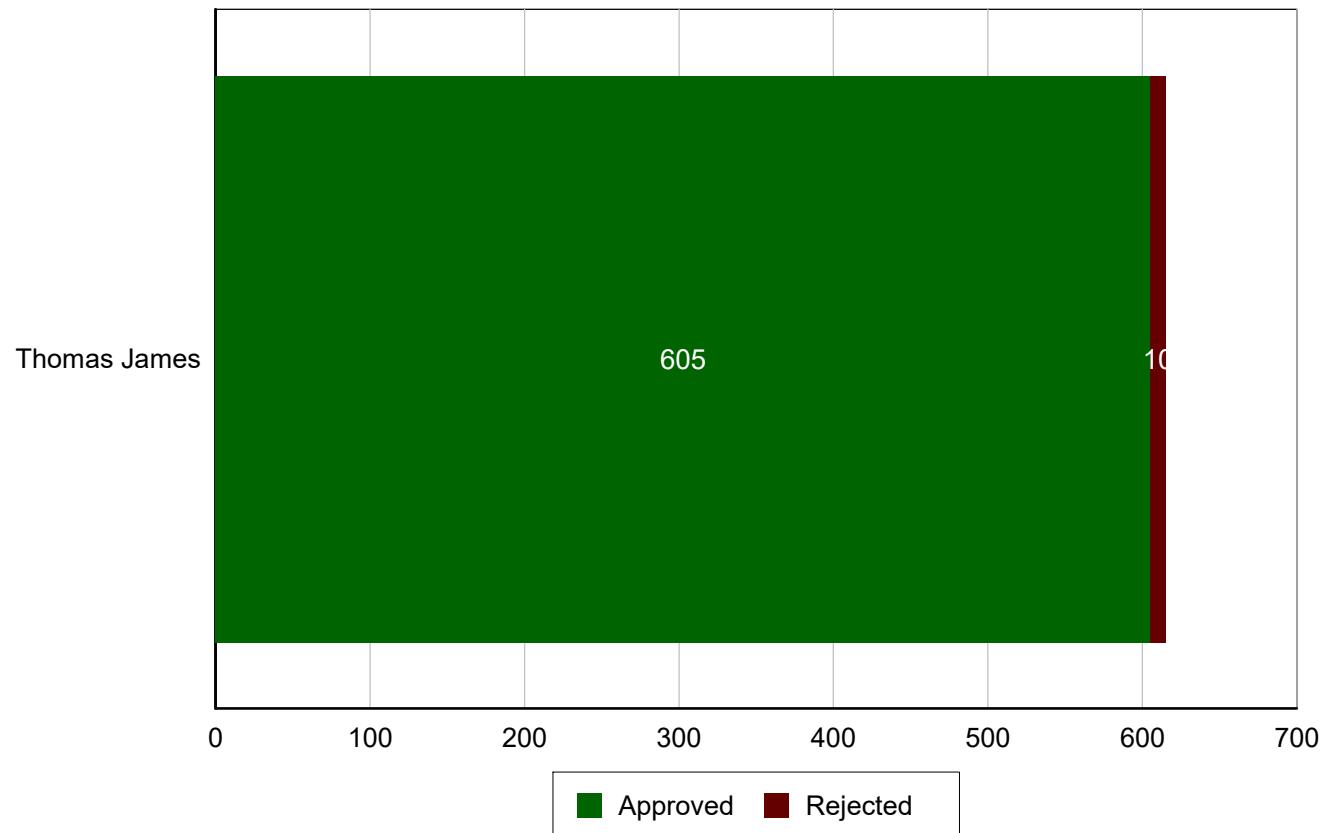


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2019

Print time: 08/01/2019, 12:41 PM

Page 2 of 3

### POLICE REVIEWER DETAIL



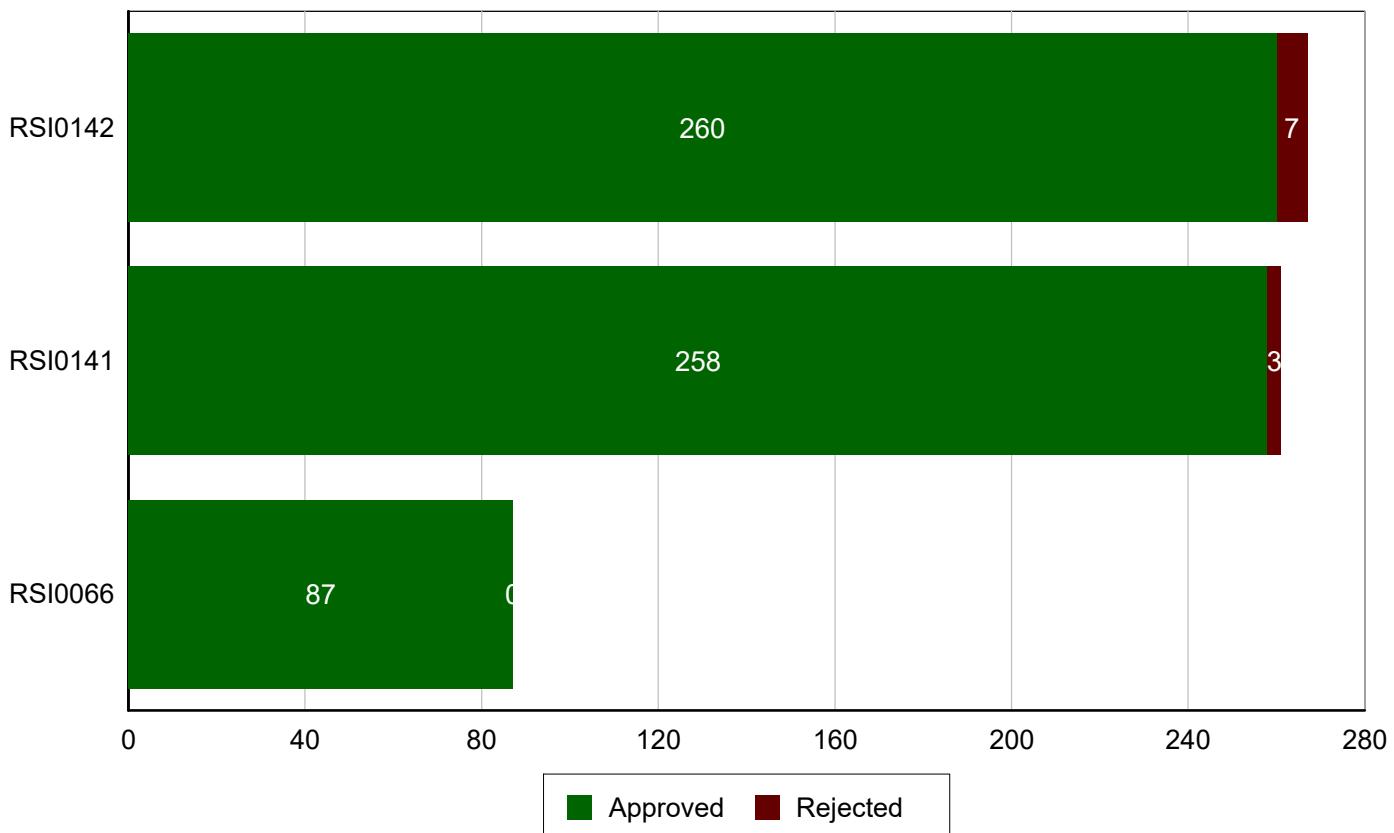
	Approved	Rejected	Total	Approved %
Thomas James	605	10	615	98%
<b>Total</b>	<b>605</b>	<b>10</b>	<b>615</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2019

Print time: 08/01/2019, 12:41 PM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	267	260	97%
RSI0141	IL 83 & Grove WB	261	258	99%
RSI0066	YORK & GREEN W	87	87	100%
	<b>Total</b>	<b>615</b>	<b>605</b>	<b>98%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 118  
Statement Period 07/01/2018-07/31/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (07/01/2018 through 07/31/2018)	\$46,175.00
Service fees, camera lease and maintenance	\$21,245.04
Previous month balance	\$0.00
Amount Due to Municipality	\$24,929.96

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	861
Outstanding Amount Due to Municipality <sup>1</sup>	\$100,050.00

## Collections Summary

Amount Sent to Collections (07/01/2018 through 07/31/2018)	\$25,300.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	573	\$5.99	\$3,432.27
Registered owner name and address retrieval service	573	\$5.99	\$3,432.27
Letter handling service, including postage and color printing	565	\$5.99	\$3,384.35
Payment processing service, including check and credit card processing	445	\$5.99	\$2,665.55
Customer service	66	\$5.99	\$395.34
Digital evidence archival service	574	\$5.99	\$3,438.26
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$21,245.04
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$21,245.04

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2018

Print time: 08/01/2018, 09:40 AM

Page 1 of 3

### PROGRAM SUMMARY

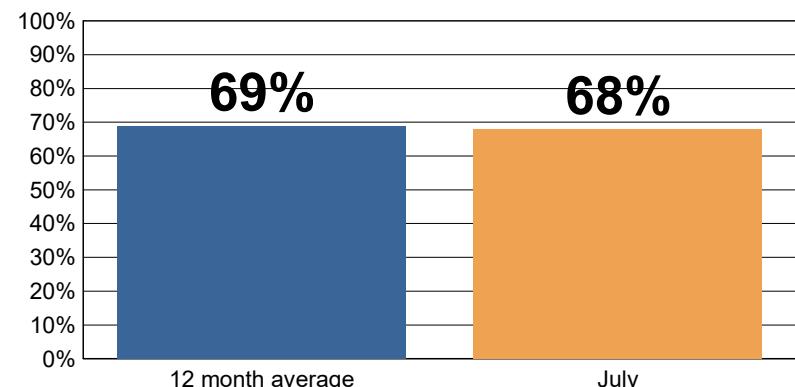
# of Citations issued	571
# of Payments processed *	450
\$ Amount collected *	\$46,175

\* Includes Partial and NSF payments

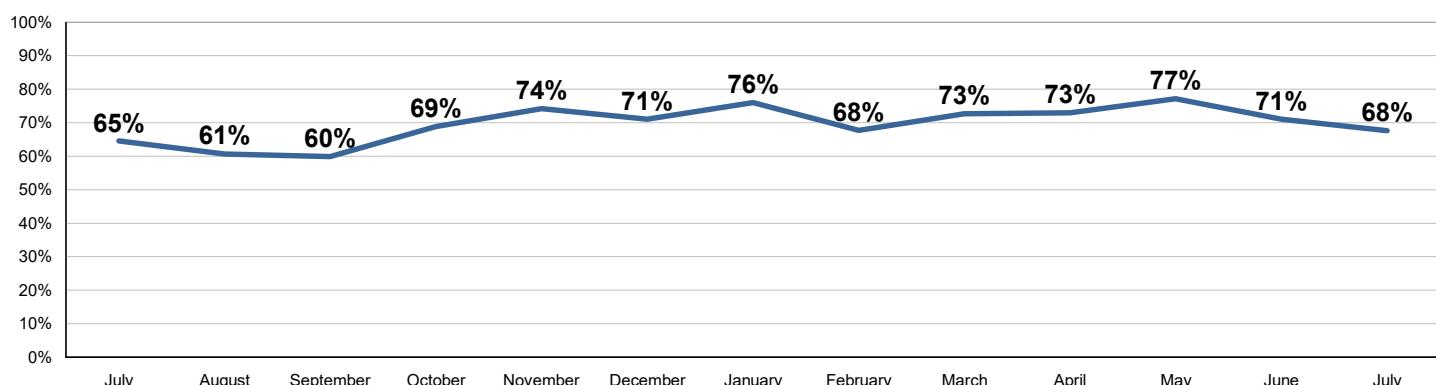
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	7	0
In-Person Hearing	7	1
	14	1

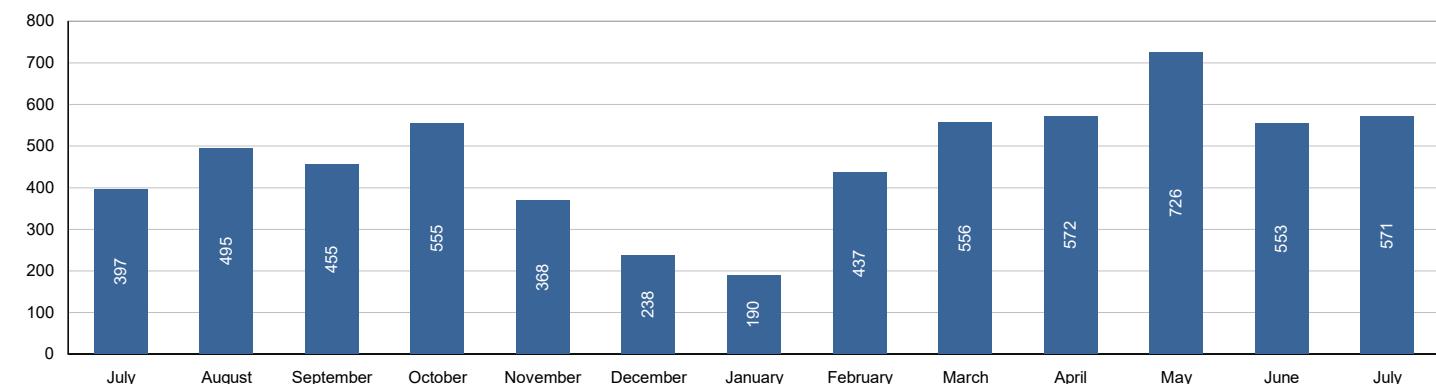
### POLICE APPROVAL AVERAGE vs JULY, 2018



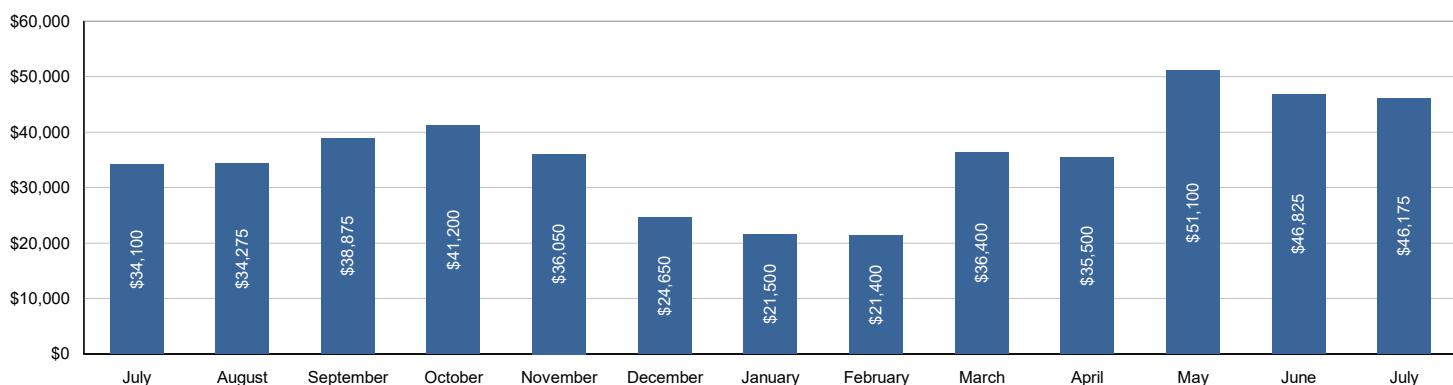
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

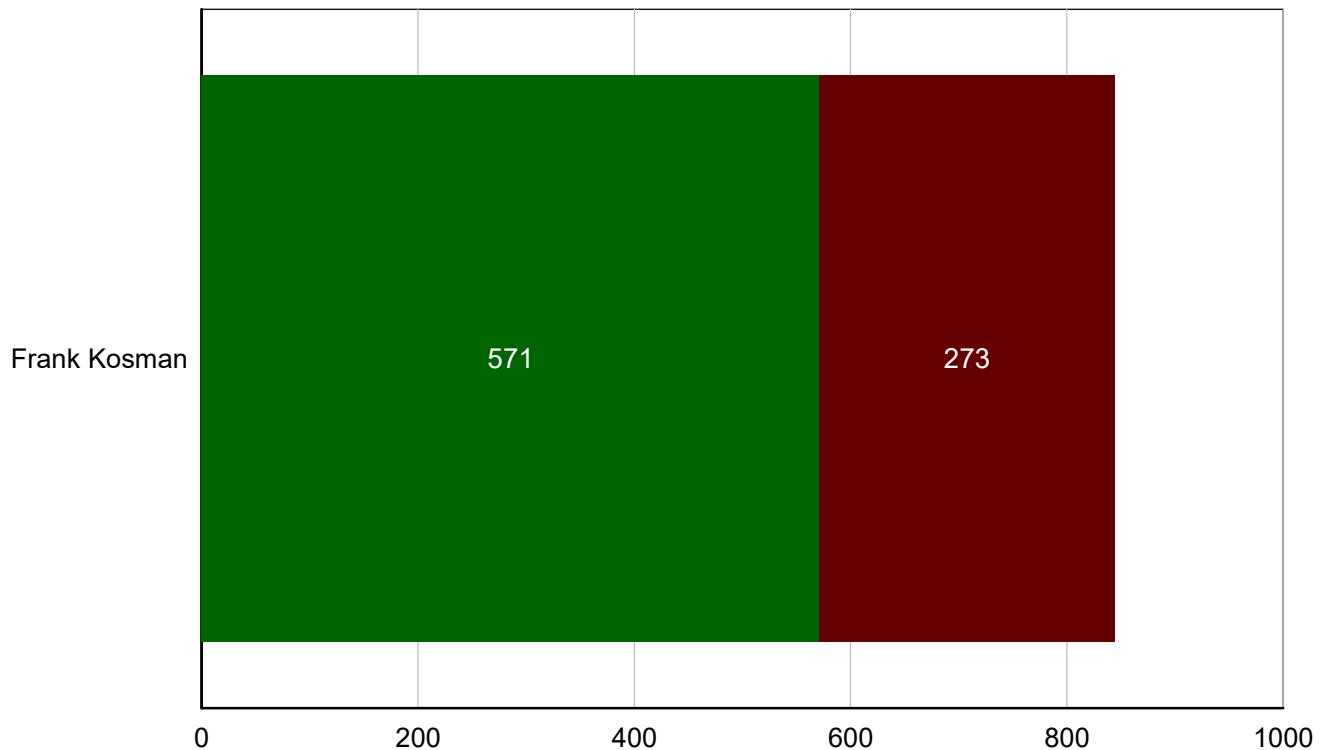


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2018

Print time: 08/01/2018, 09:40 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



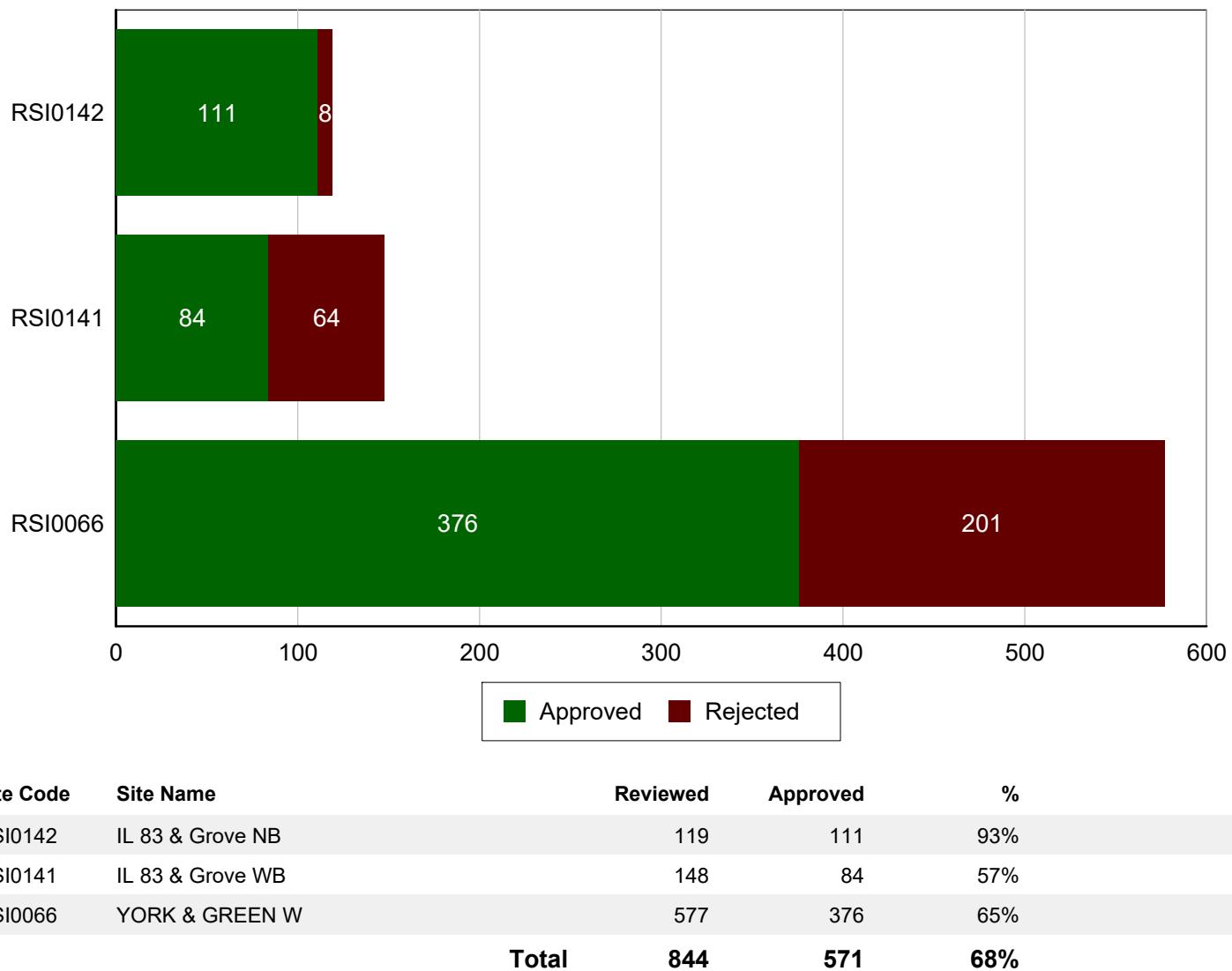
	Approved	Rejected	Total	Approved %
Frank Kosman	571	273	844	68%
<b>Total</b>	<b>571</b>	<b>273</b>	<b>844</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2018

Print time: 08/01/2018, 09:40 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 120  
Statement Period 09/01/2018-09/30/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (09/01/2018 through 09/30/2018)	\$49,500.00
Service fees, camera lease and maintenance	\$23,269.66
Previous month balance	\$0.00
Amount Due to Municipality	\$26,230.34

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	890
Outstanding Amount Due to Municipality <sup>1</sup>	\$103,300.00

## Collections Summary

Amount Sent to Collections (09/01/2018 through 09/30/2018)	\$31,600.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	625	\$5.99	\$3,743.75
Registered owner name and address retrieval service	625	\$5.99	\$3,743.75
Letter handling service, including postage and color printing	687	\$5.99	\$4,115.13
Payment processing service, including check and credit card processing	489	\$5.99	\$2,929.11
Customer service	59	\$5.99	\$353.41
Digital evidence archival service	649	\$5.99	\$3,887.51
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$23,269.66
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$23,269.66

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2018

Print time: 10/01/2018, 11:19 AM

Page 1 of 3

### PROGRAM SUMMARY

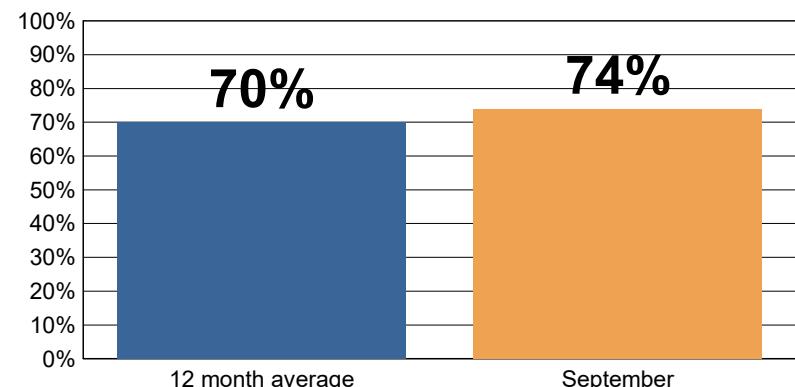
# of Citations issued	623
# of Payments processed *	490
\$ Amount collected *	\$49,500

\* Includes Partial and NSF payments

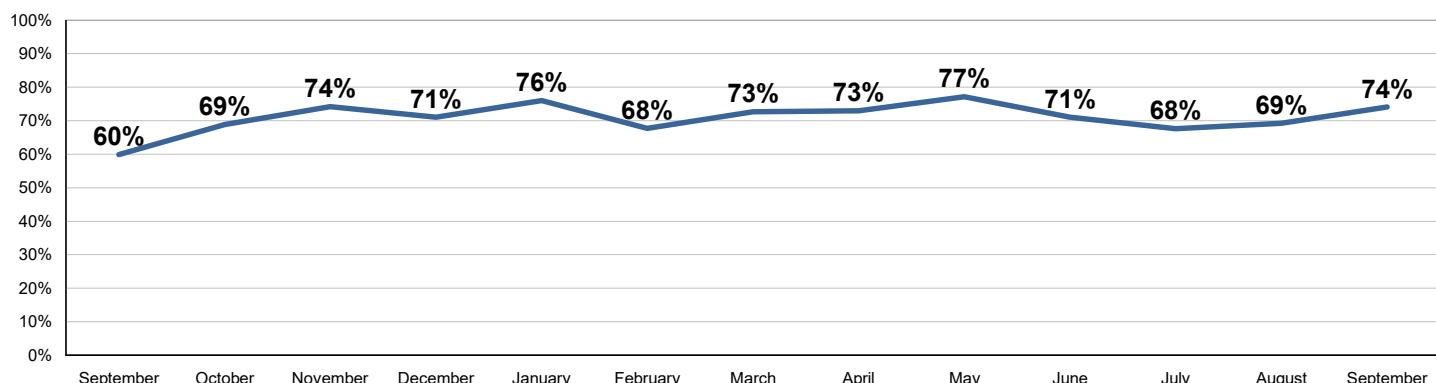
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	16	0
In-Person Hearing	7	1
	<b>23</b>	<b>1</b>

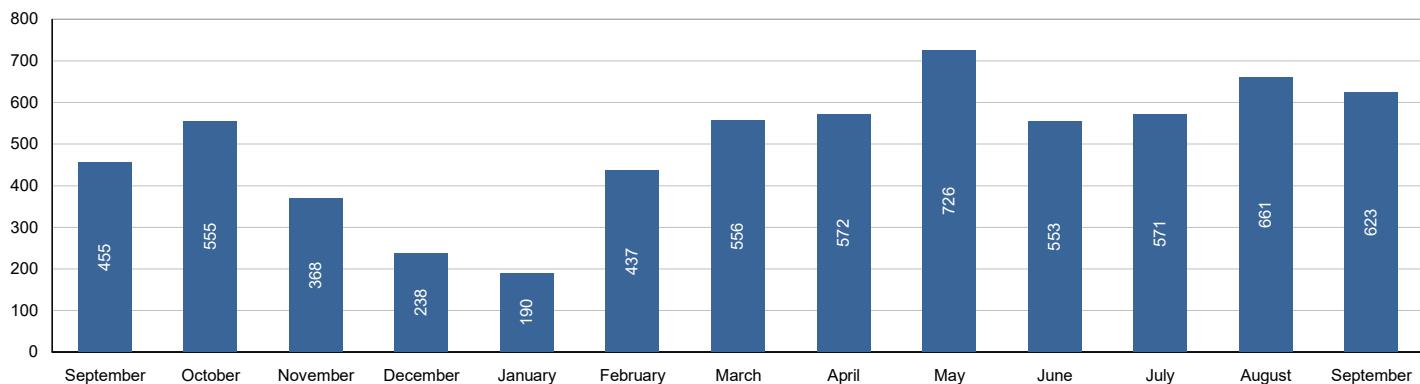
### POLICE APPROVAL AVERAGE vs SEPTEMBER, 2018



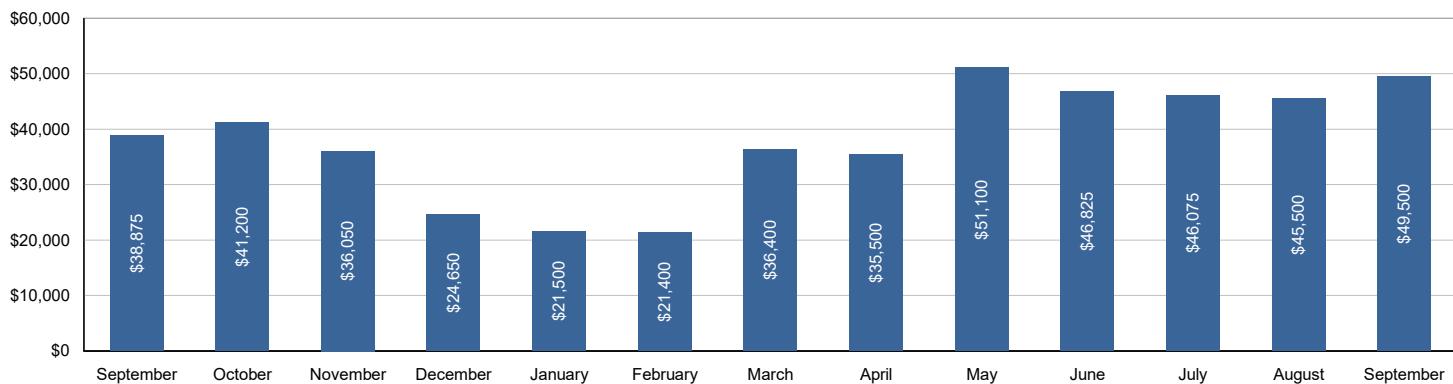
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

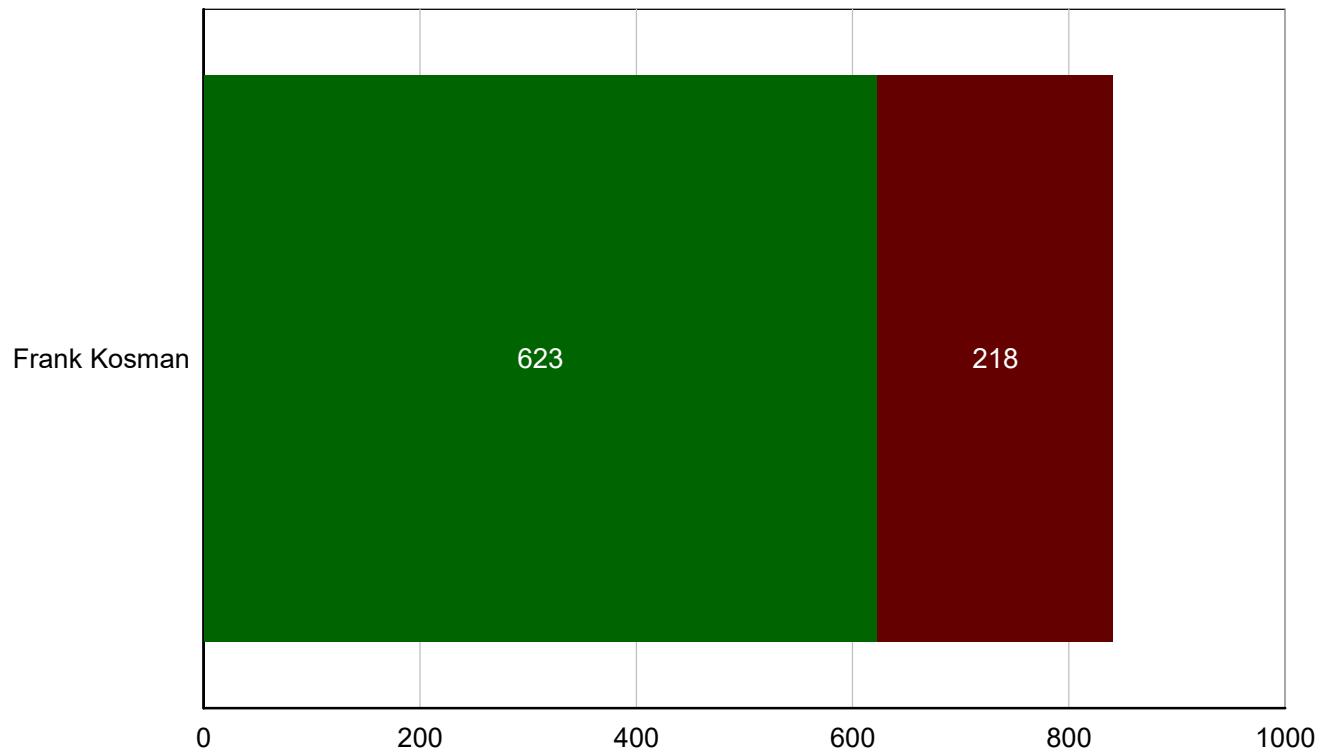


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2018

Print time: 10/01/2018, 11:19 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



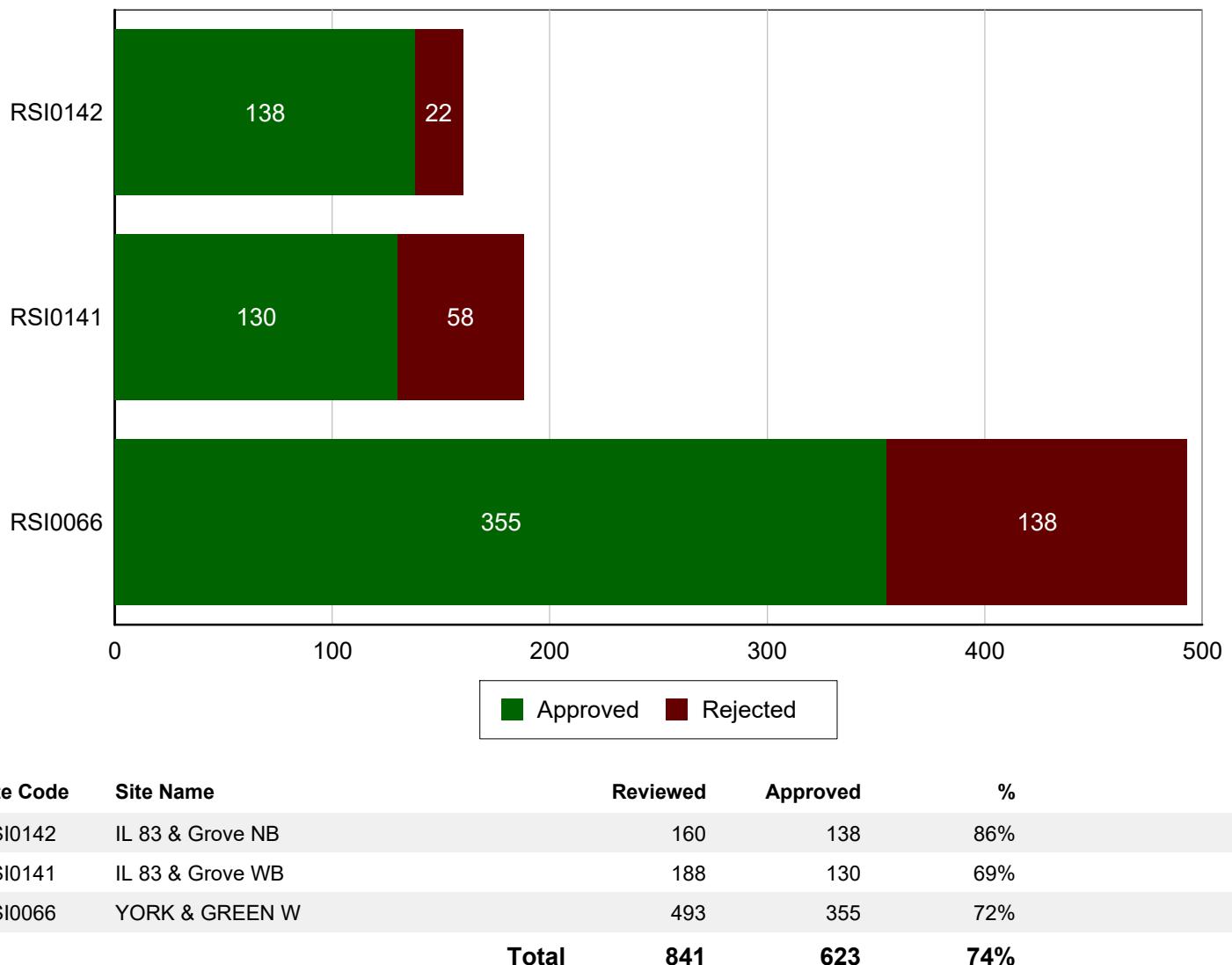
	Approved	Rejected	Total	Approved %
Frank Kosman	623	218	841	74%
<b>Total</b>	<b>623</b>	<b>218</b>	<b>841</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2018

Print time: 10/01/2018, 11:19 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 112  
Statement Period 01/01/2018-01/31/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (01/01/2018 through 01/31/2018)	\$21,500.00
Service fees, camera lease and maintenance	\$11,057.63
Previous month balance	\$0.00
Amount Due to Municipality	\$10,442.37

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	381
Outstanding Amount Due to Municipality <sup>1</sup>	\$53,300.00

## Collections Summary

Amount Sent to Collections (01/01/2018 through 01/31/2018)	\$23,215.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	191	\$5.99	\$1,144.09
Registered owner name and address retrieval service	191	\$5.99	\$1,144.09
Letter handling service, including postage and color printing	198	\$5.99	\$1,186.02
Payment processing service, including check and credit card processing	204	\$5.99	\$1,221.96
Customer service	30	\$5.99	\$179.70
Digital evidence archival service	323	\$5.99	\$1,934.77
Credits for camera downtime (days)	5	-\$50.00	-\$250.00
		<b>Subtotal</b>	\$11,307.63
		<b>Credits</b>	\$-250.00
		<b>Service Fees Total</b>	\$11,057.63

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

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### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2017

Print time: 02/12/2018, 04:35 PM

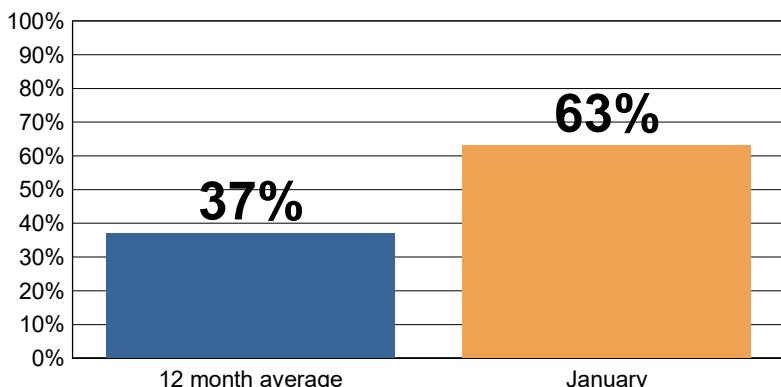
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	425
# of Payments processed *	242
\$ Amount collected *	\$24,550

\* Includes Partial and NSF payments

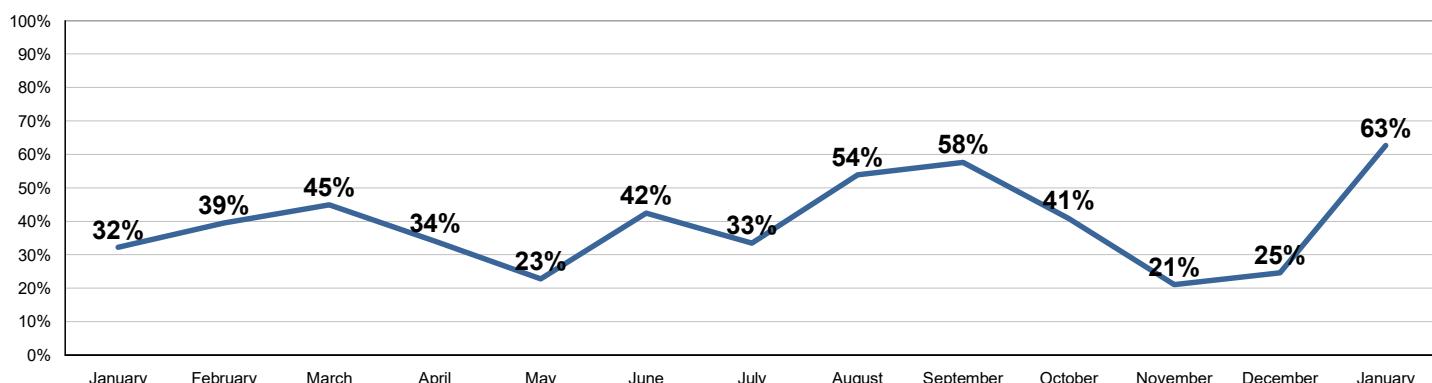
## POLICE APPROVAL AVERAGE vs JANUARY, 2017



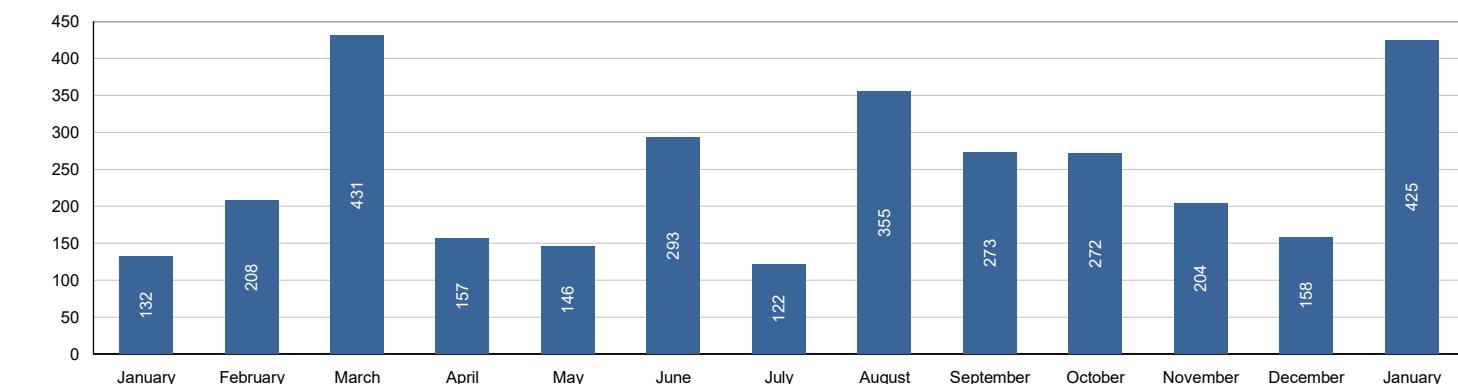
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	6	0
In-Person Hearing	2	0
	8	0

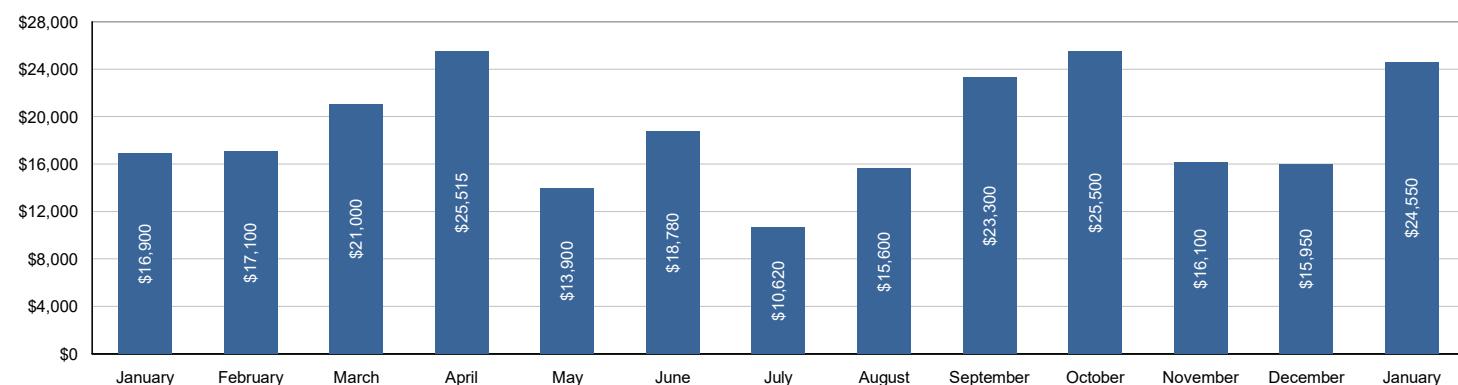
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

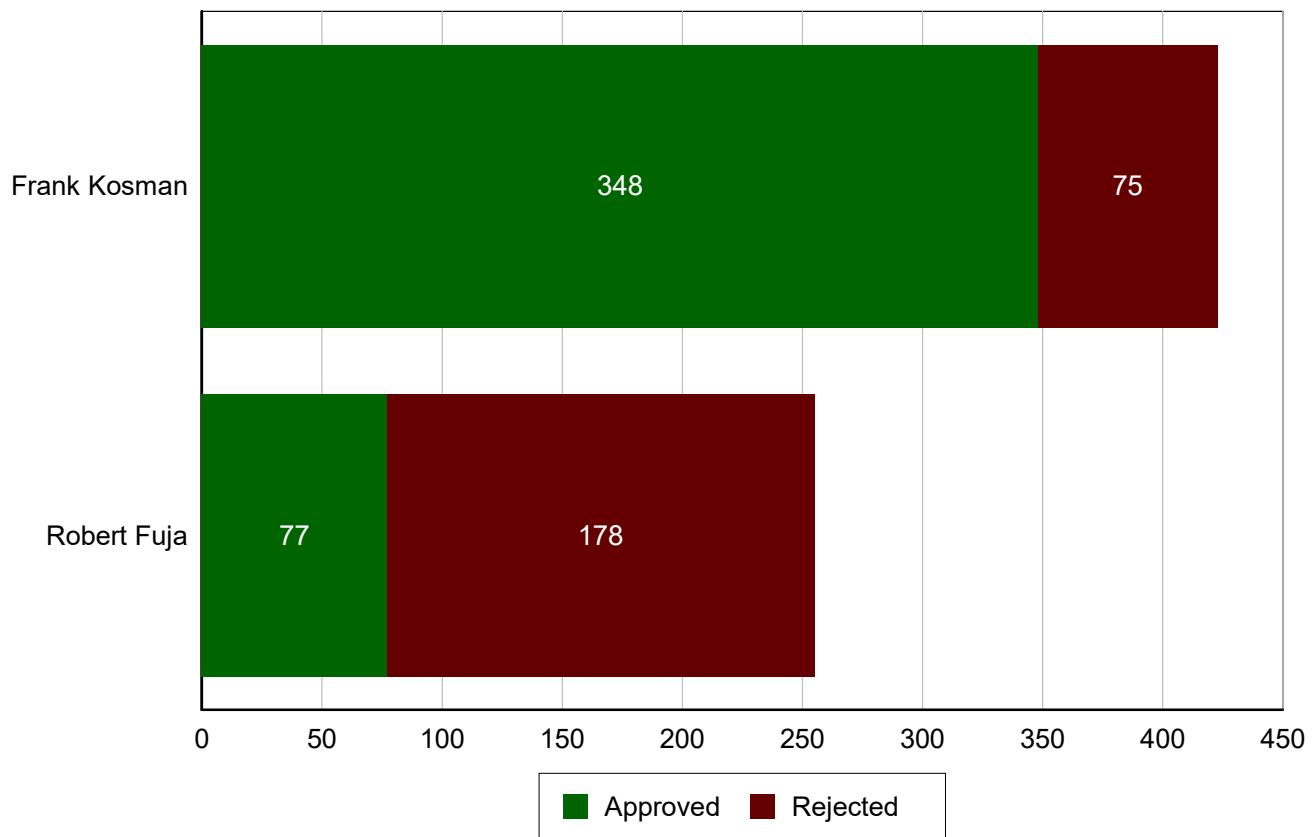


# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2017

Print time: 02/12/2018, 04:35 PM

Page 2 of 3

## POLICE REVIEWER DETAIL



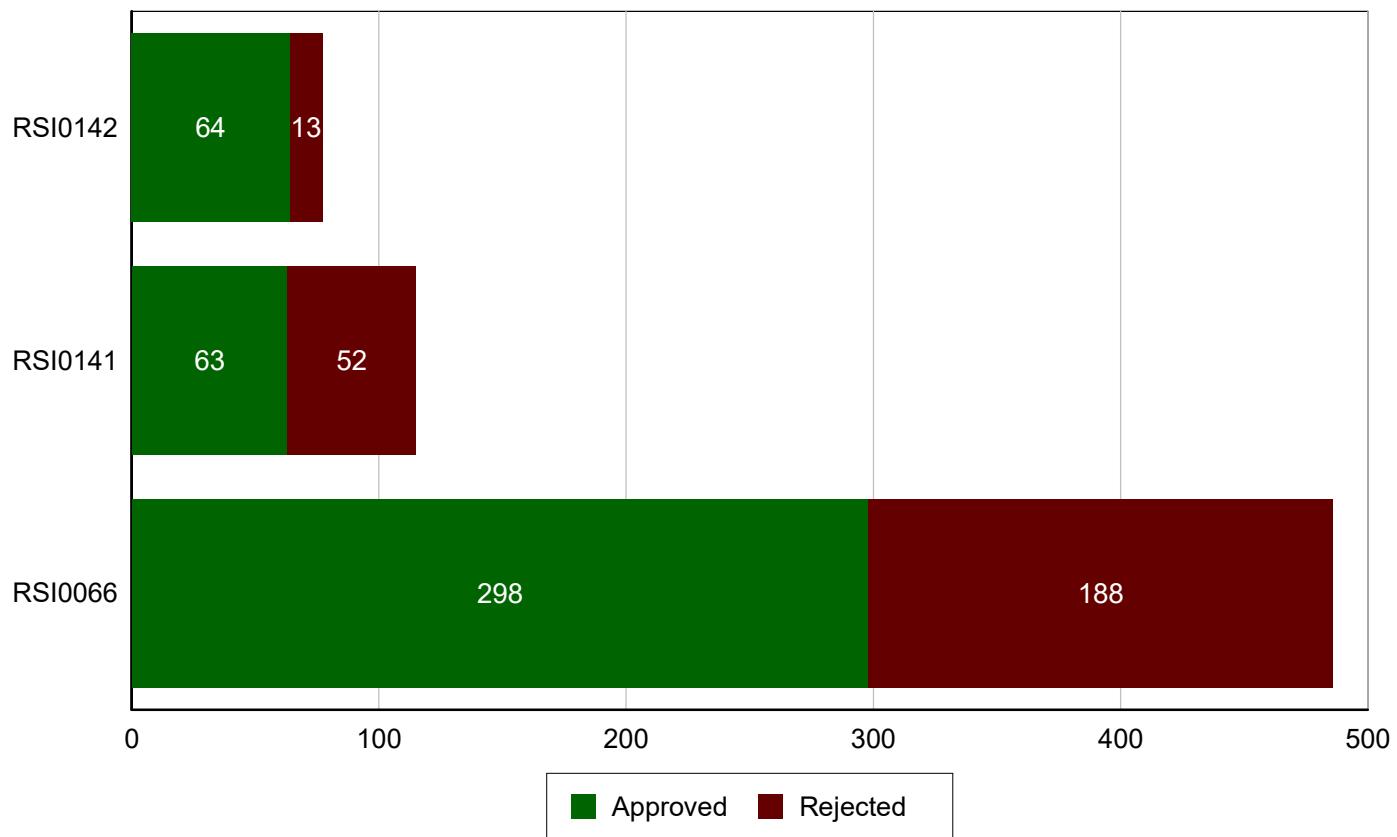
	Approved	Rejected	Total	Approved %
Frank Kosman	348	75	423	82%
Robert Fuja	77	178	255	30%
<b>Total</b>	<b>425</b>	<b>253</b>	<b>678</b>	

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2017

Print time: 02/12/2018, 04:35 PM

Page 3 of 3

## SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	77	64	83%
RSI0141	IL 83 & Grove WB	115	63	55%
RSI0066	YORK & GREEN W	486	298	61%
	<b>Total</b>	<b>678</b>	<b>425</b>	<b>63%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 124  
Statement Period 01/01/2019-01/31/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (01/01/2019 through 01/31/2019)	\$28,100.00
Service fees, camera lease and maintenance	\$16,435.07
Previous month balance	\$0.00
Amount Due to Municipality	\$11,664.93

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	637
Outstanding Amount Due to Municipality <sup>1</sup>	\$80,900.00

## Collections Summary

Amount Sent to Collections (01/01/2019 through 01/31/2019)	\$29,200.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	442	\$5.99	\$2,647.58
Registered owner name and address retrieval service	442	\$5.99	\$2,647.58
Letter handling service, including postage and color printing	412	\$5.99	\$2,467.88
Payment processing service, including check and credit card processing	267	\$5.99	\$1,599.33
Customer service	20	\$5.99	\$119.80
Digital evidence archival service	410	\$5.99	\$2,455.90
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$16,435.07
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$16,435.07

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2019

Print time: 02/08/2019, 09:31 AM

Page 1 of 3

## PROGRAM SUMMARY

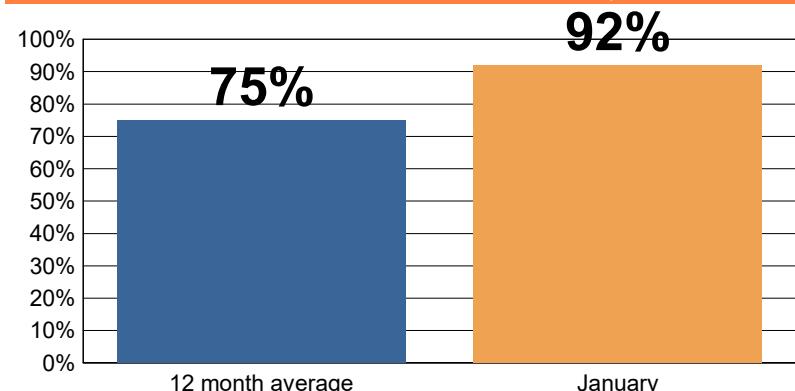
# of Citations issued	412
# of Payments processed *	267
\$ Amount collected *	\$28,100

\* Includes Partial and NSF payments

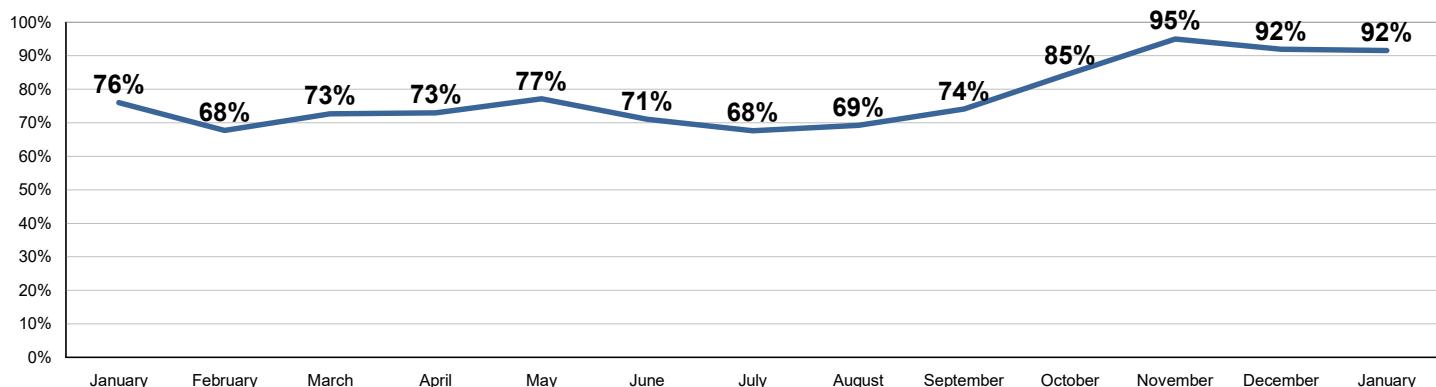
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	5	0
In-Person Hearing	4	0
	<b>9</b>	<b>0</b>

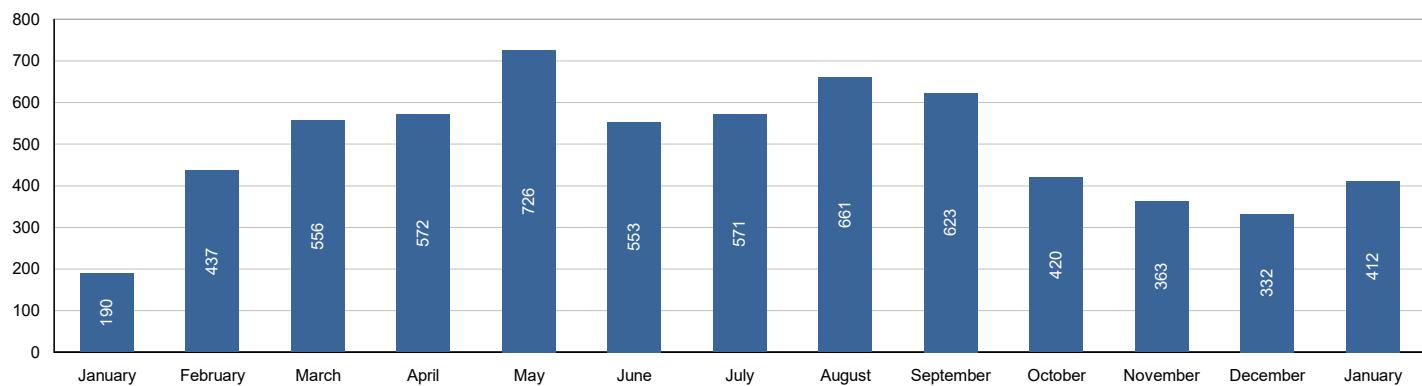
## POLICE APPROVAL AVERAGE vs JANUARY, 2019



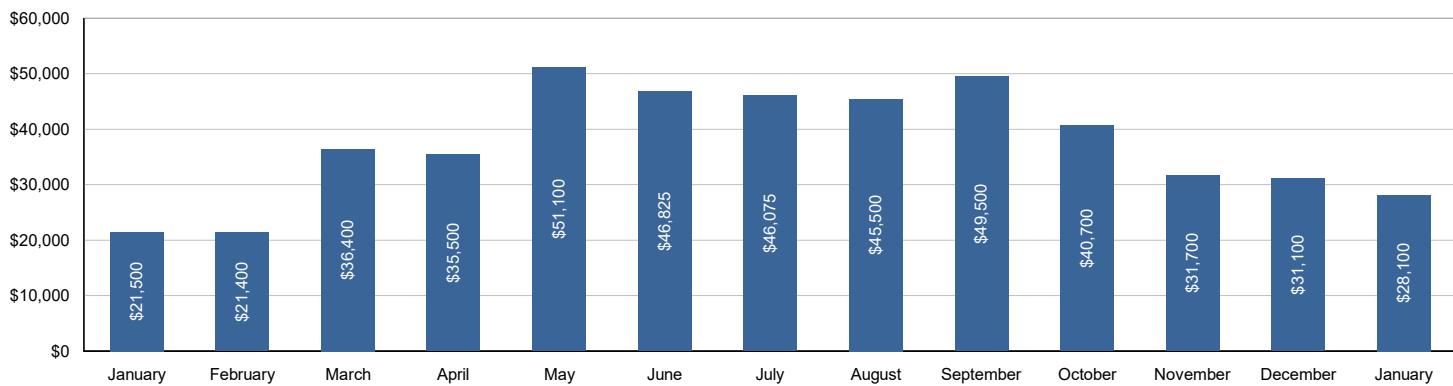
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

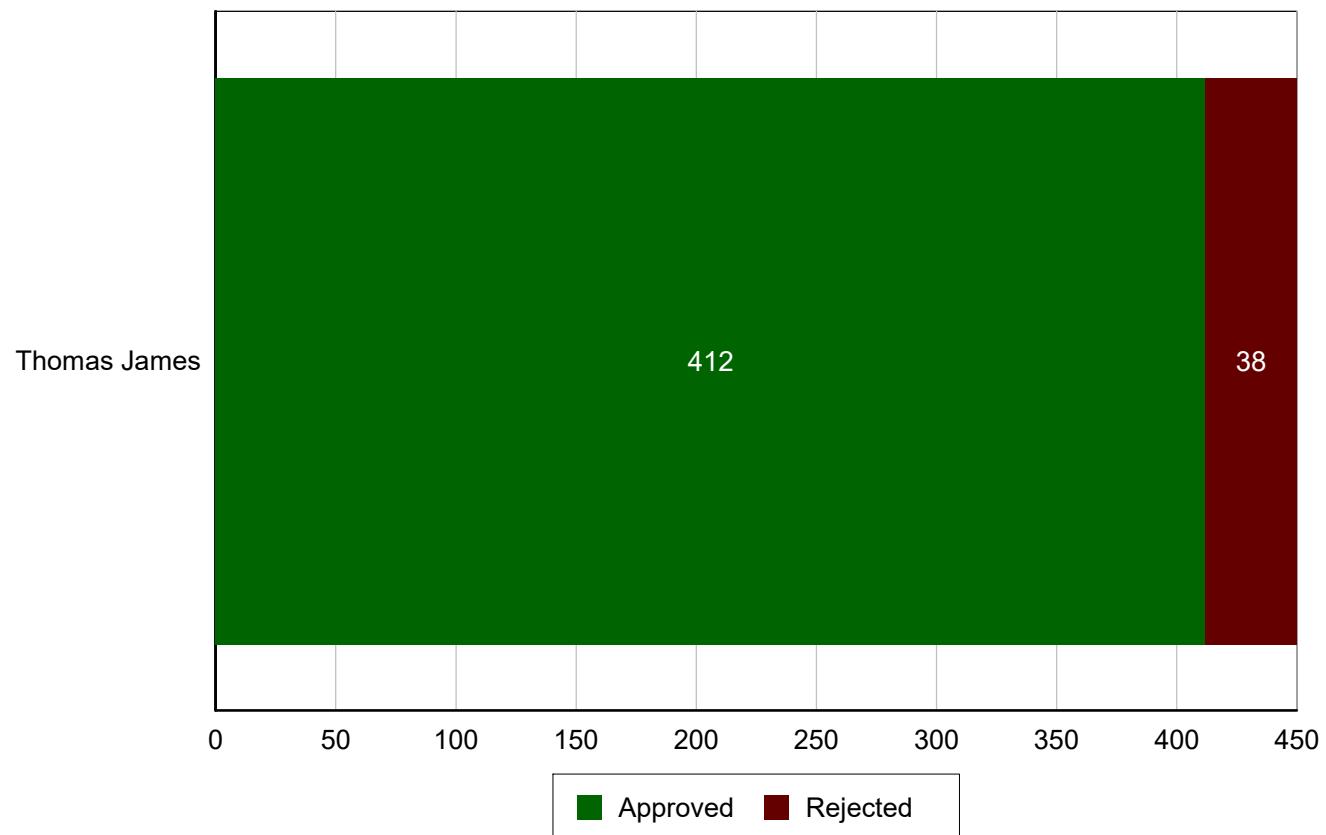


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2019

Print time: 02/08/2019, 09:31 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



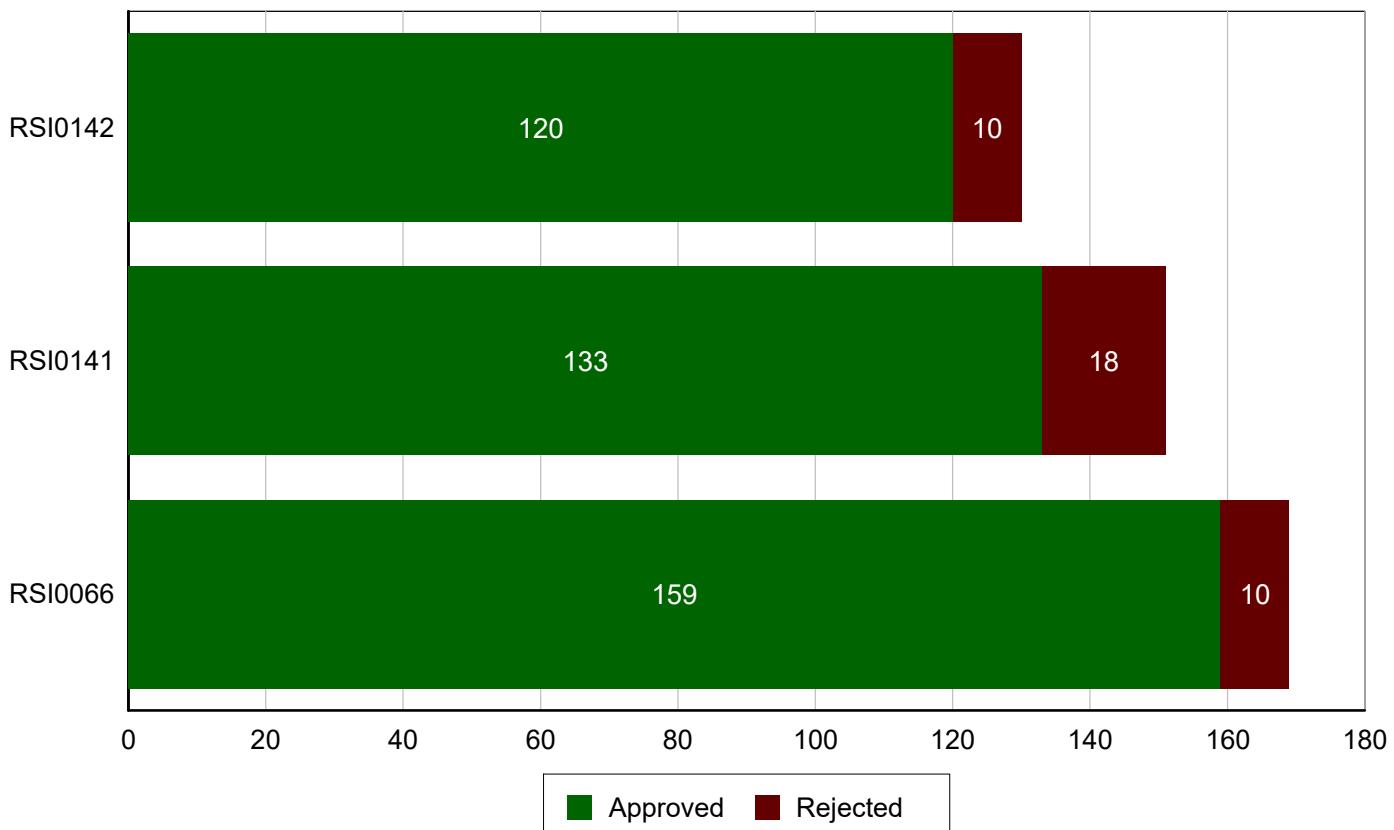
	Approved	Rejected	Total	Approved %
Thomas James	412	38	450	92%
<b>Total</b>	<b>412</b>	<b>38</b>	<b>450</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2019

Print time: 02/08/2019, 09:31 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	130	120	92%
RSI0141	IL 83 & Grove WB	151	133	88%
RSI0066	YORK & GREEN W	169	159	94%
	<b>Total</b>	<b>450</b>	<b>412</b>	<b>92%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 136  
Statement Period 01/01/2020-01/31/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (01/01/2020 through 01/31/2020)	\$18,200.00
Service fees, camera lease and maintenance	\$14,170.85
Previous month balance	\$0.00
Amount Due to Municipality	\$4,029.15

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	477
Outstanding Amount Due to Municipality <sup>1</sup>	\$60,200.00

## Collections Summary

Amount Sent to Collections (01/01/2020 through 01/31/2020)	\$47,975.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	333	\$5.99	\$1,994.67
Registered owner name and address retrieval service	333	\$5.99	\$1,994.67
Letter handling service, including postage and color printing	324	\$5.99	\$1,940.76
Payment processing service, including check and credit card processing	175	\$5.99	\$1,048.25
Customer service	30	\$5.99	\$179.70
Digital evidence archival service	420	\$5.99	\$2,515.80
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$14,170.85
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$14,170.85

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2020

Print time: 02/03/2020, 10:00 AM

Page 1 of 3

## PROGRAM SUMMARY

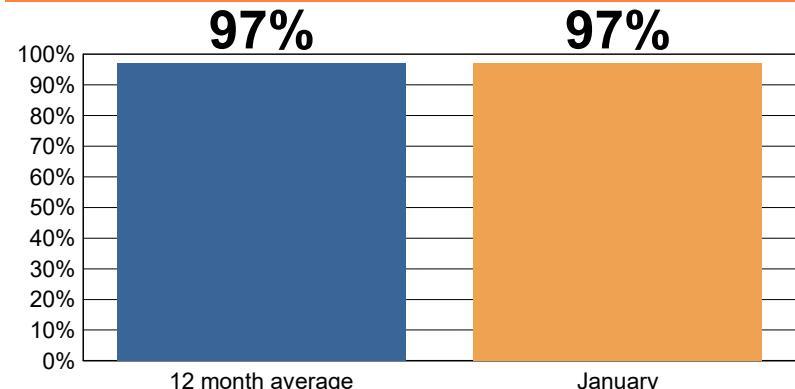
# of Citations issued	324
# of Payments processed *	176
\$ Amount collected *	\$18,200

\* Includes Partial and NSF payments

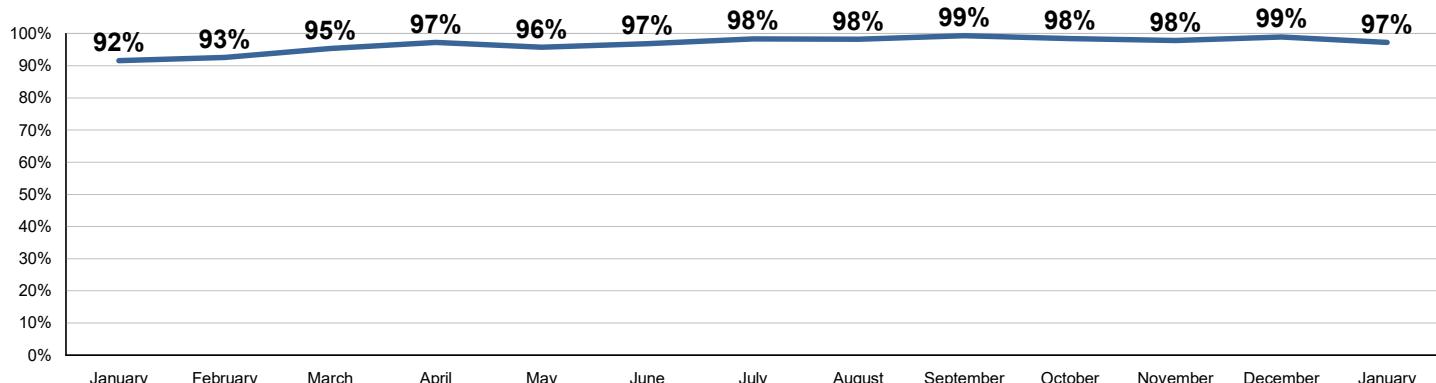
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	9	2
In-Person Hearing	7	1
	16	3

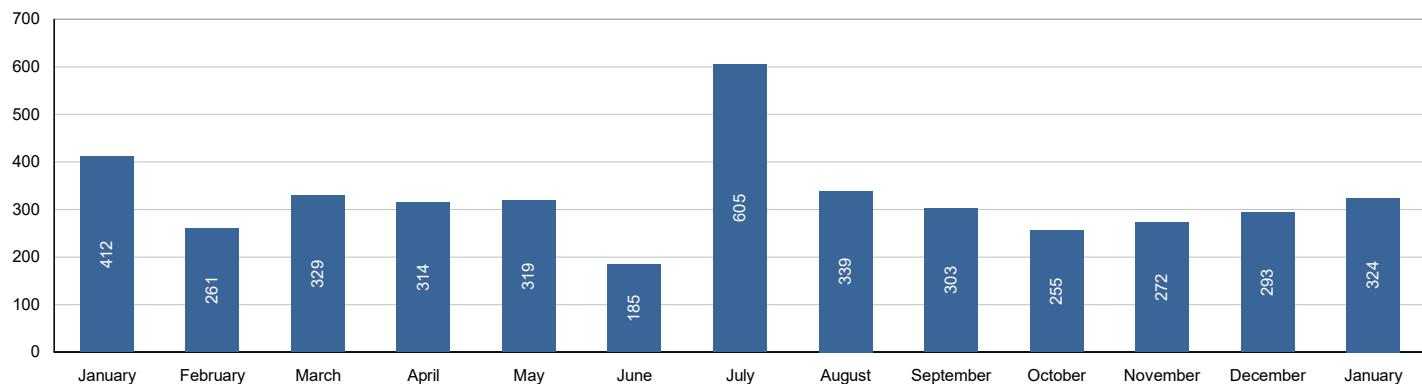
## POLICE APPROVAL AVERAGE vs JANUARY, 2020



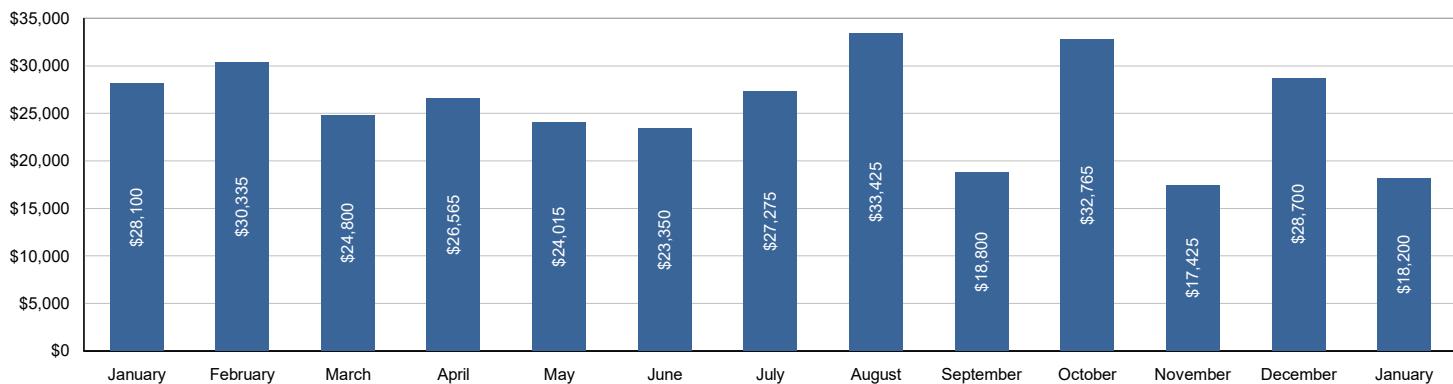
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

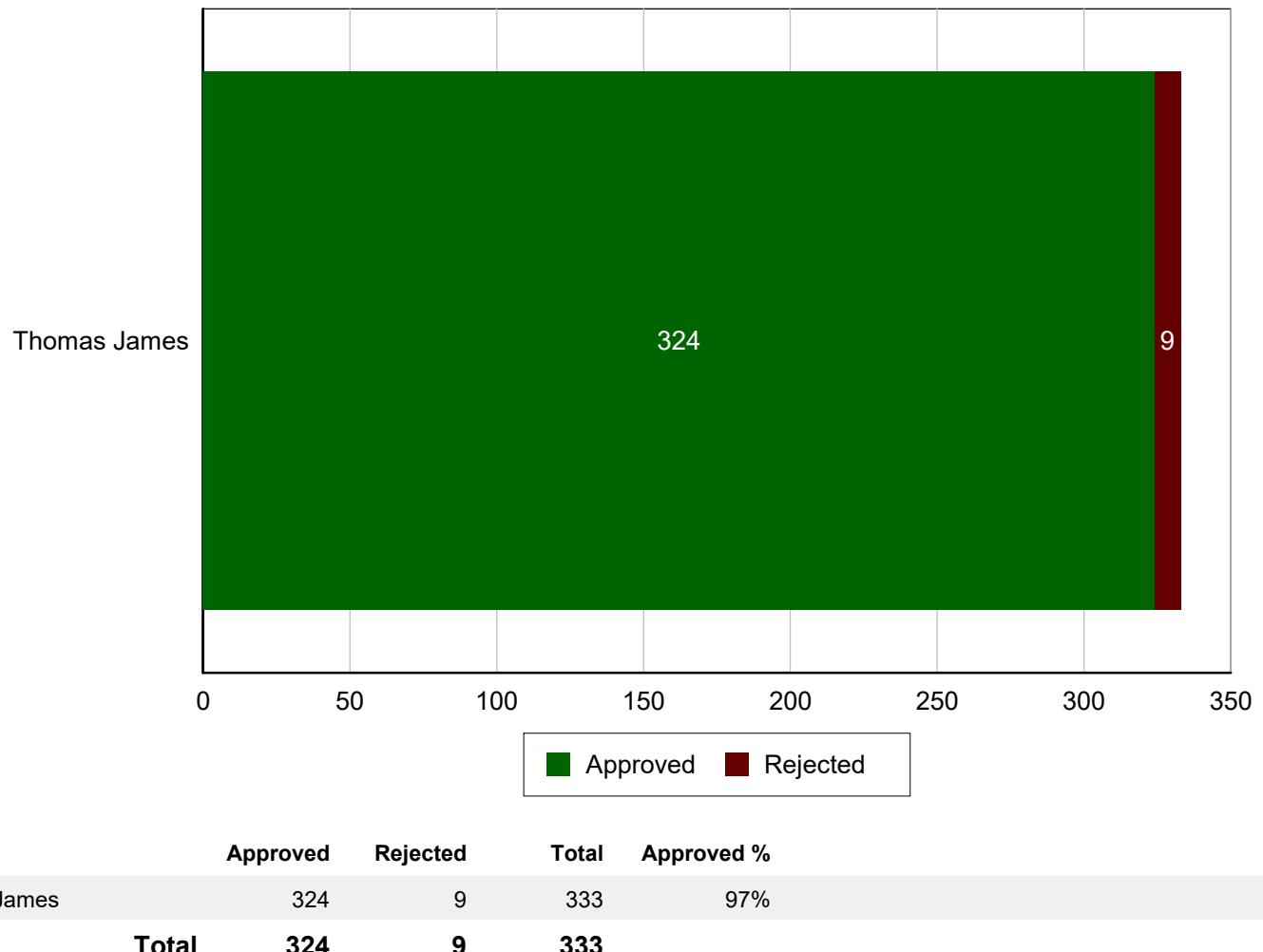


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2020

Print time: 02/03/2020, 10:00 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

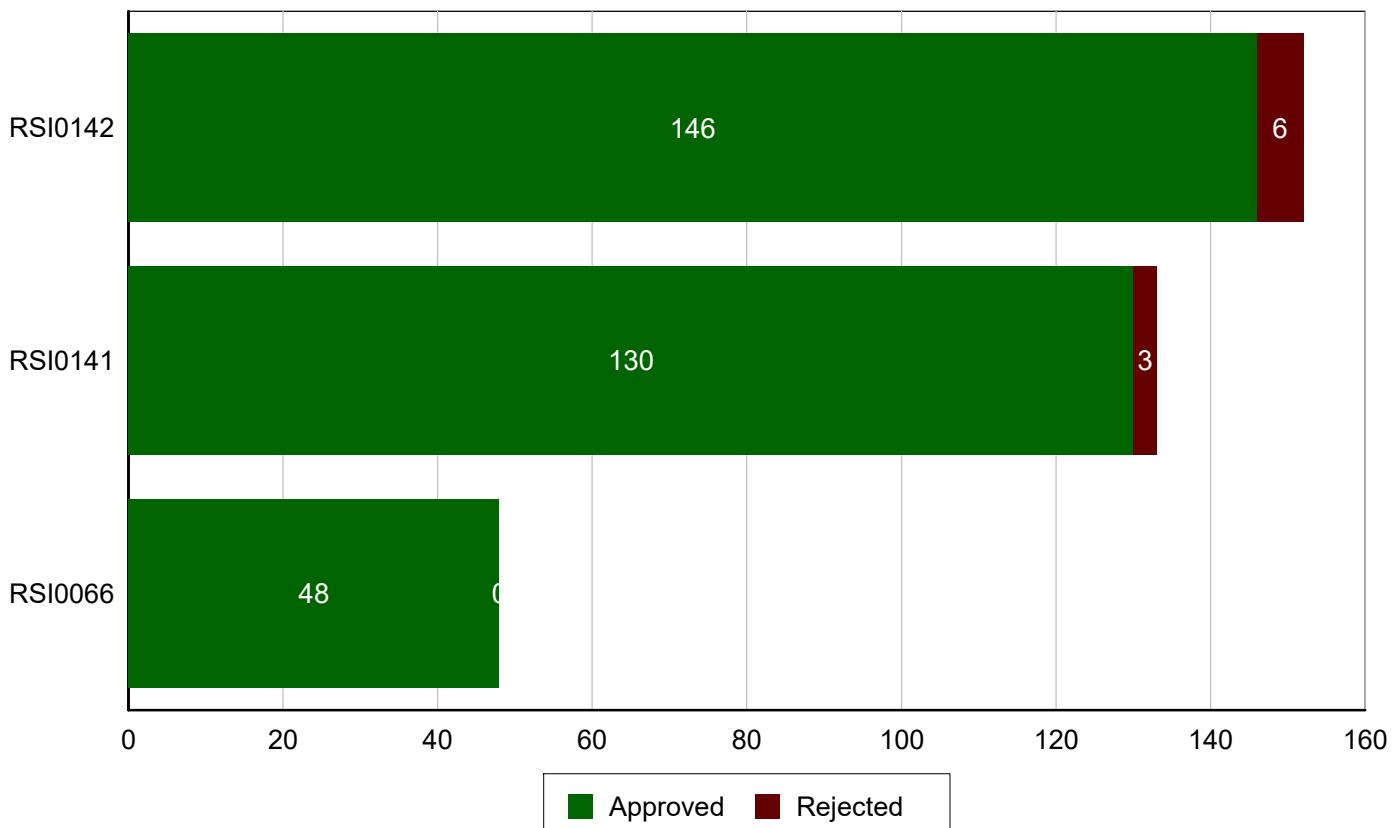


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2020

Print time: 02/03/2020, 10:00 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	152	146	96%
RSI0141	IL 83 & Grove WB	133	130	98%
RSI0066	YORK & GREEN W	48	48	100%
	<b>Total</b>	<b>333</b>	<b>324</b>	<b>97%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 148  
Statement Period 01/01/2021-01/31/2021  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (01/01/2021 through 01/31/2021)	\$70,200.00
Service fees, camera lease and maintenance	\$28,774.47
Previous month balance	\$0.00
Amount Due to Municipality	\$41,425.53

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	869
Outstanding Amount Due to Municipality <sup>1</sup>	\$105,200.00

## Collections Summary

Amount Sent to Collections (01/01/2021 through 01/31/2021)	\$0.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	828	\$5.99	\$4,959.72
Registered owner name and address retrieval service	828	\$5.99	\$4,959.72
Letter handling service, including postage and color printing	908	\$5.99	\$5,438.92
Payment processing service, including check and credit card processing	692	\$5.99	\$4,145.08
Customer service	98	\$5.99	\$587.02
Digital evidence archival service	699	\$5.99	\$4,187.01
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$28,774.47
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$28,774.47

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2021

Print time: 02/01/2021, 09:18 AM

Page 1 of 3

## PROGRAM SUMMARY

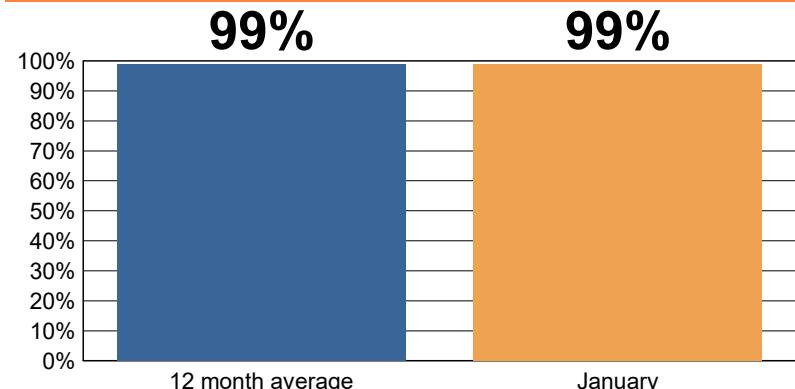
# of Citations issued	908
# of Payments processed *	692
\$ Amount collected *	\$70,200

\* Includes Partial and NSF payments

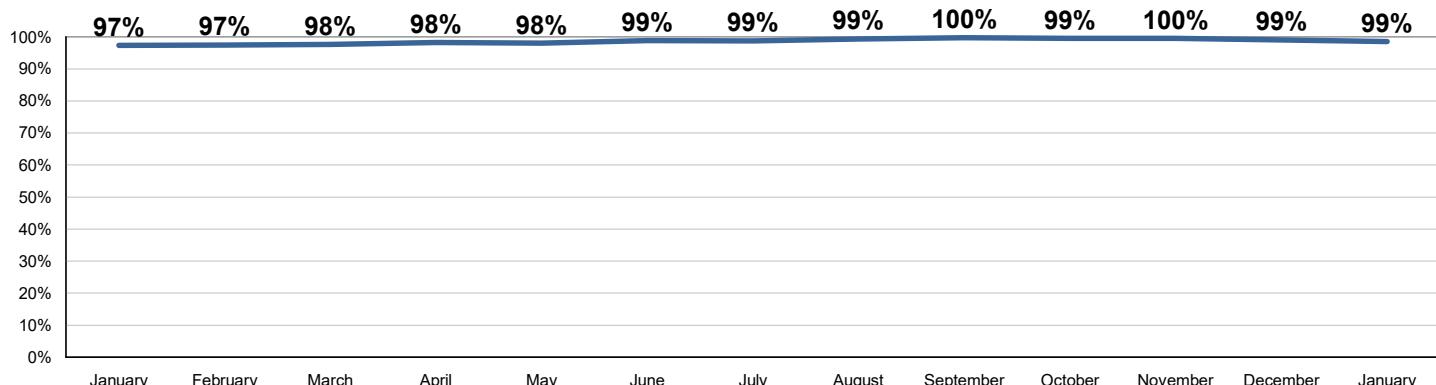
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	11	1
In-Person Hearing	8	6
	19	7

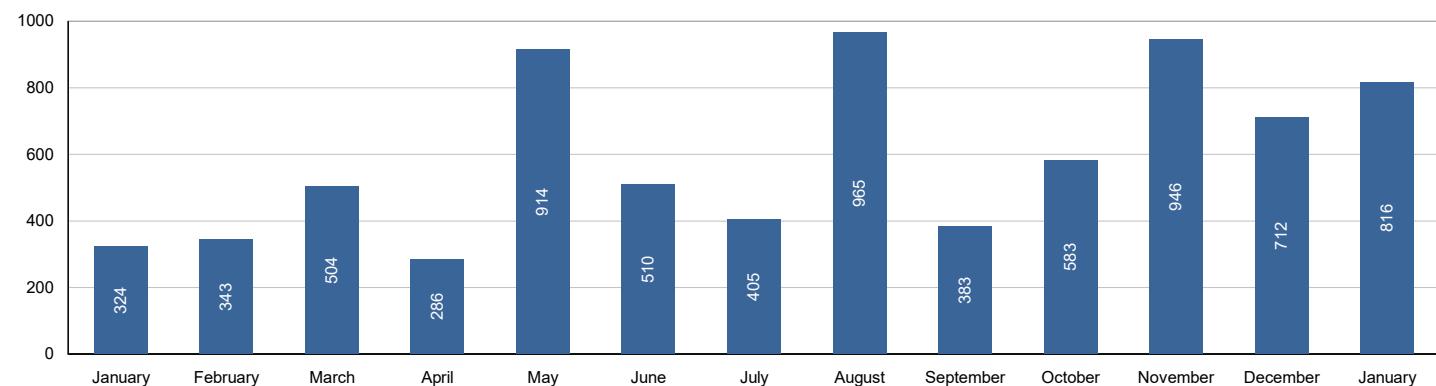
## POLICE APPROVAL AVERAGE vs JANUARY, 2021



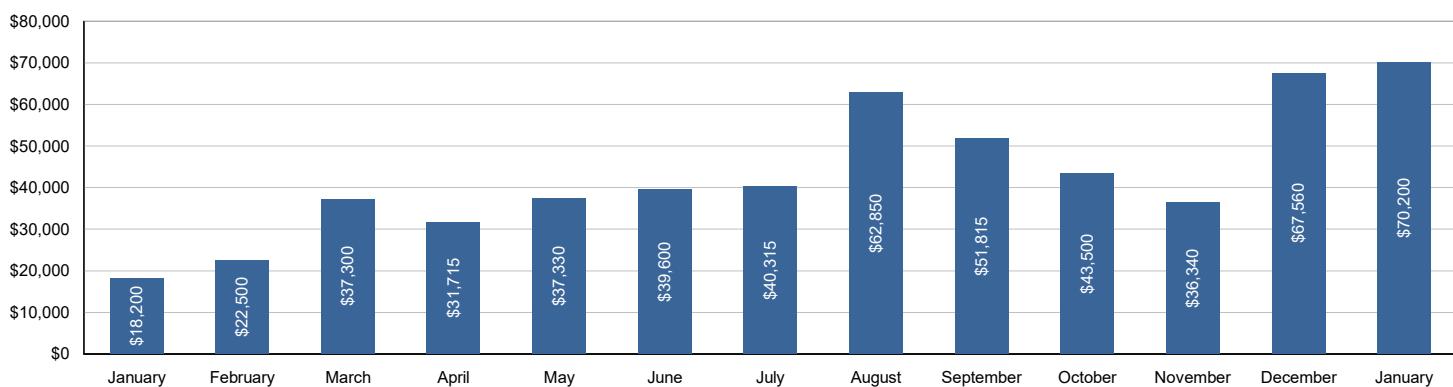
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

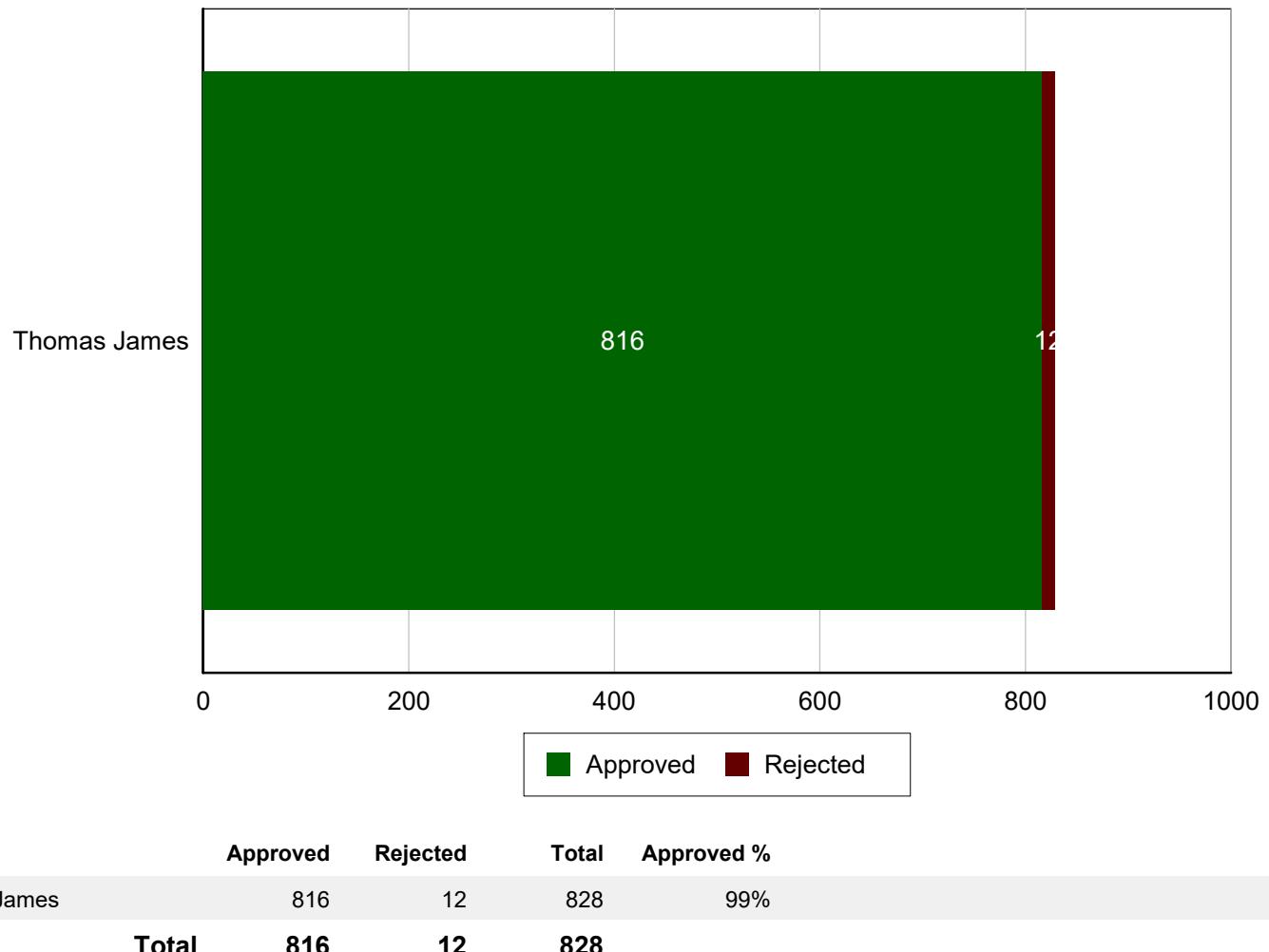


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2021

Print time: 02/01/2021, 09:18 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

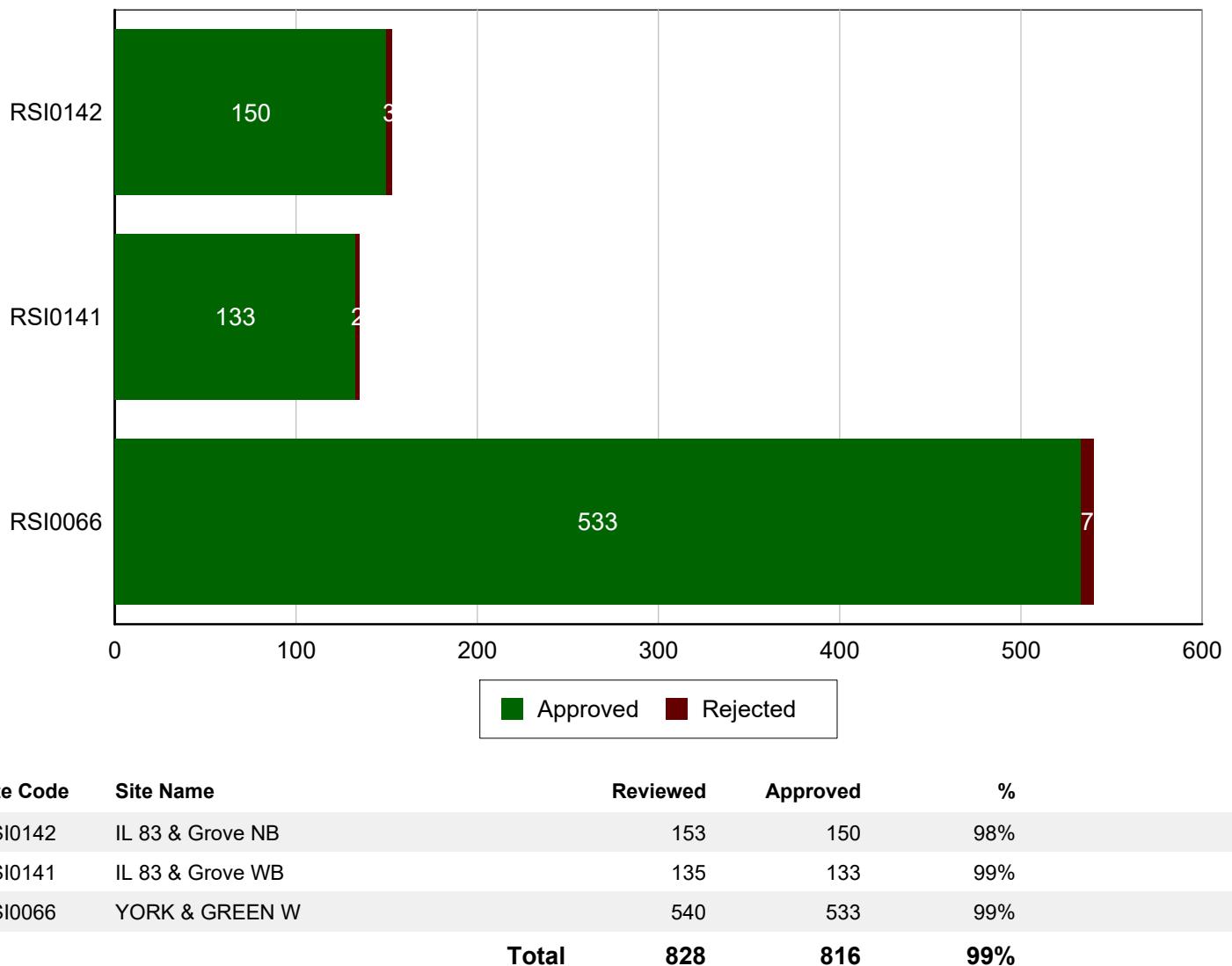


# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JANUARY, 2021

Print time: 02/01/2021, 09:18 AM

Page 3 of 3

## SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 113  
Statement Period 02/01/2018-02/28/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (02/01/2018 through 02/28/2018)	\$21,400.00
Service fees, camera lease and maintenance	\$15,626.42
Previous month balance	\$0.00
Amount Due to Municipality	\$5,773.58

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	483
Outstanding Amount Due to Municipality <sup>1</sup>	\$57,300.00

## Collections Summary

Amount Sent to Collections (02/01/2018 through 02/28/2018)	\$14,600.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	438	\$5.99	\$2,623.62
Registered owner name and address retrieval service	438	\$5.99	\$2,623.62
Letter handling service, including postage and color printing	442	\$5.99	\$2,647.58
Payment processing service, including check and credit card processing	209	\$5.99	\$1,251.91
Customer service	49	\$5.99	\$293.51
Digital evidence archival service	282	\$5.99	\$1,689.18
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$15,626.42
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$15,626.42

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2018

Print time: 03/01/2018, 08:51 AM

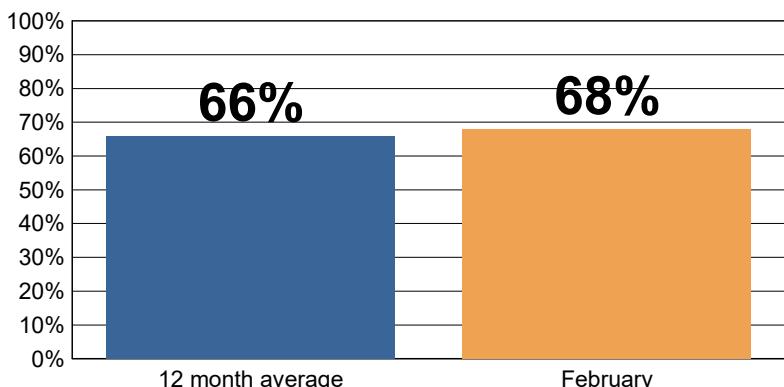
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	437
# of Payments processed *	209
\$ Amount collected *	\$21,400

\* Includes Partial and NSF payments

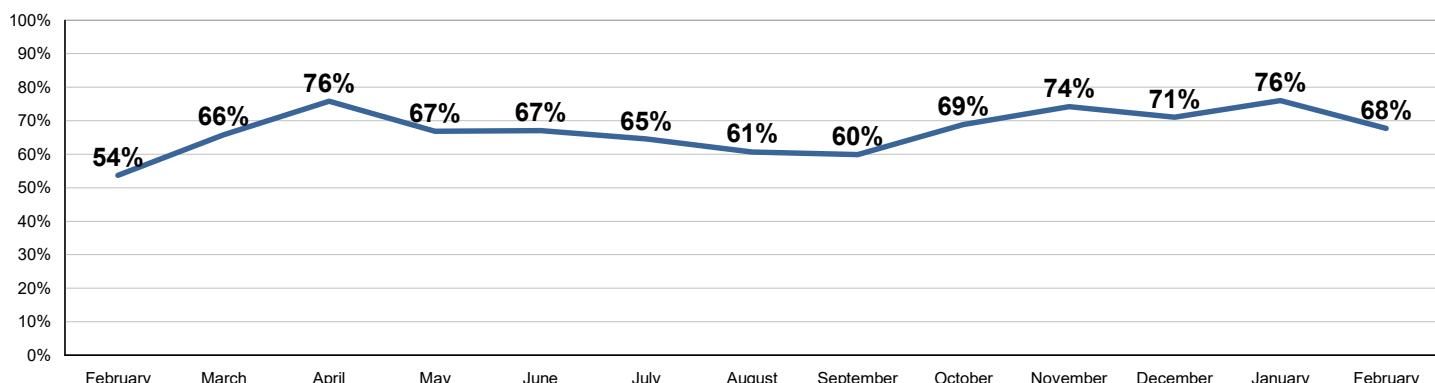
## POLICE APPROVAL AVERAGE vs FEBRUARY, 2018



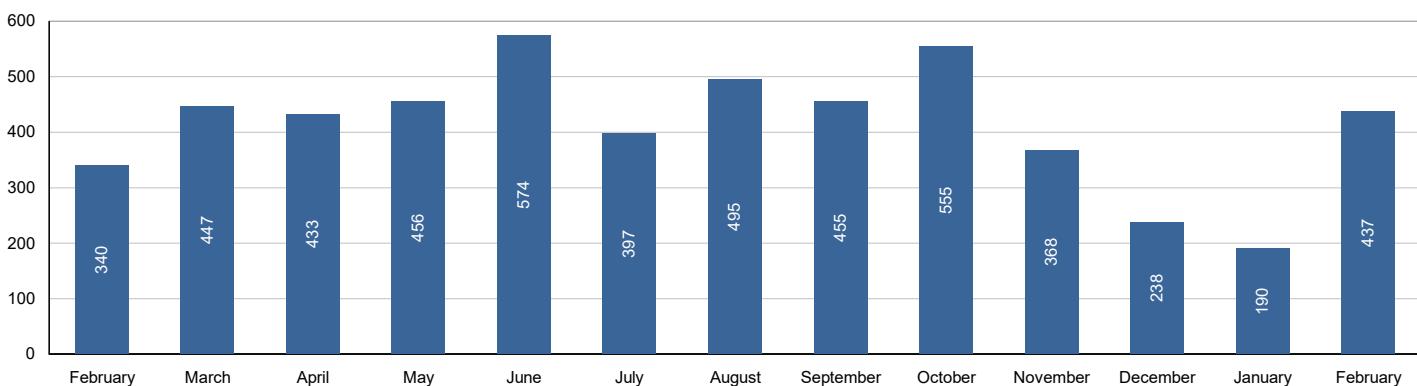
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	6	0
In-Person Hearing	2	0
	8	0

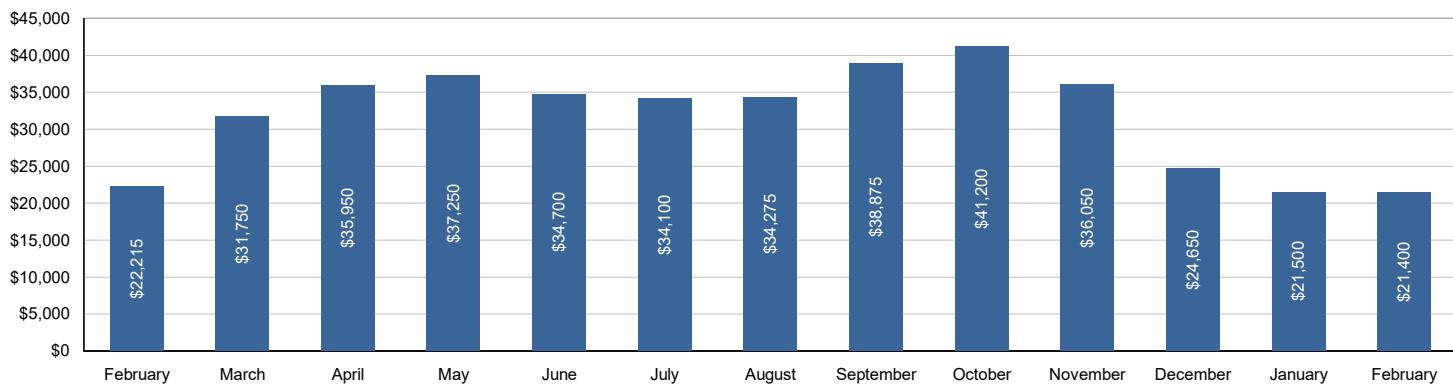
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

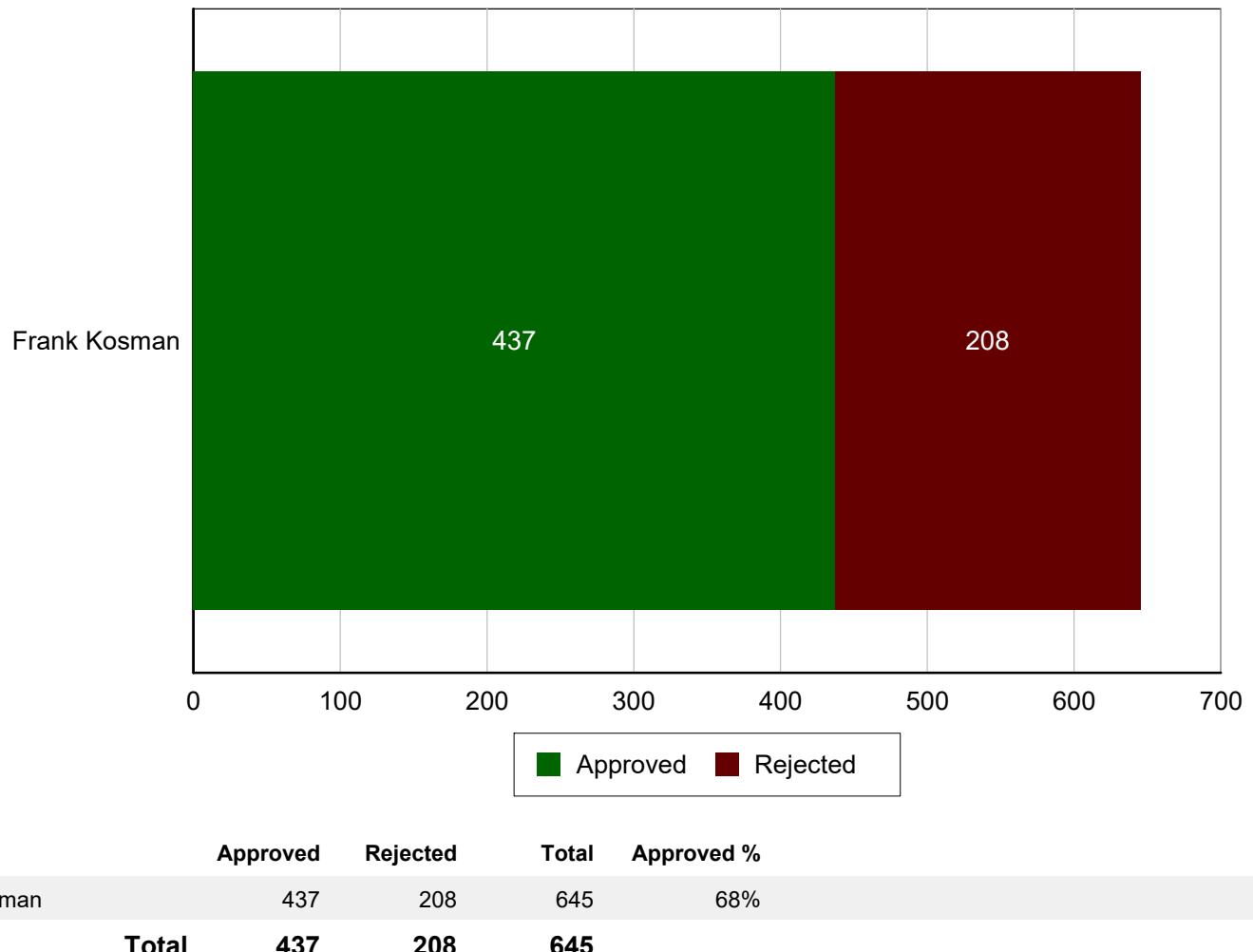


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2018

Print time: 03/01/2018, 08:51 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

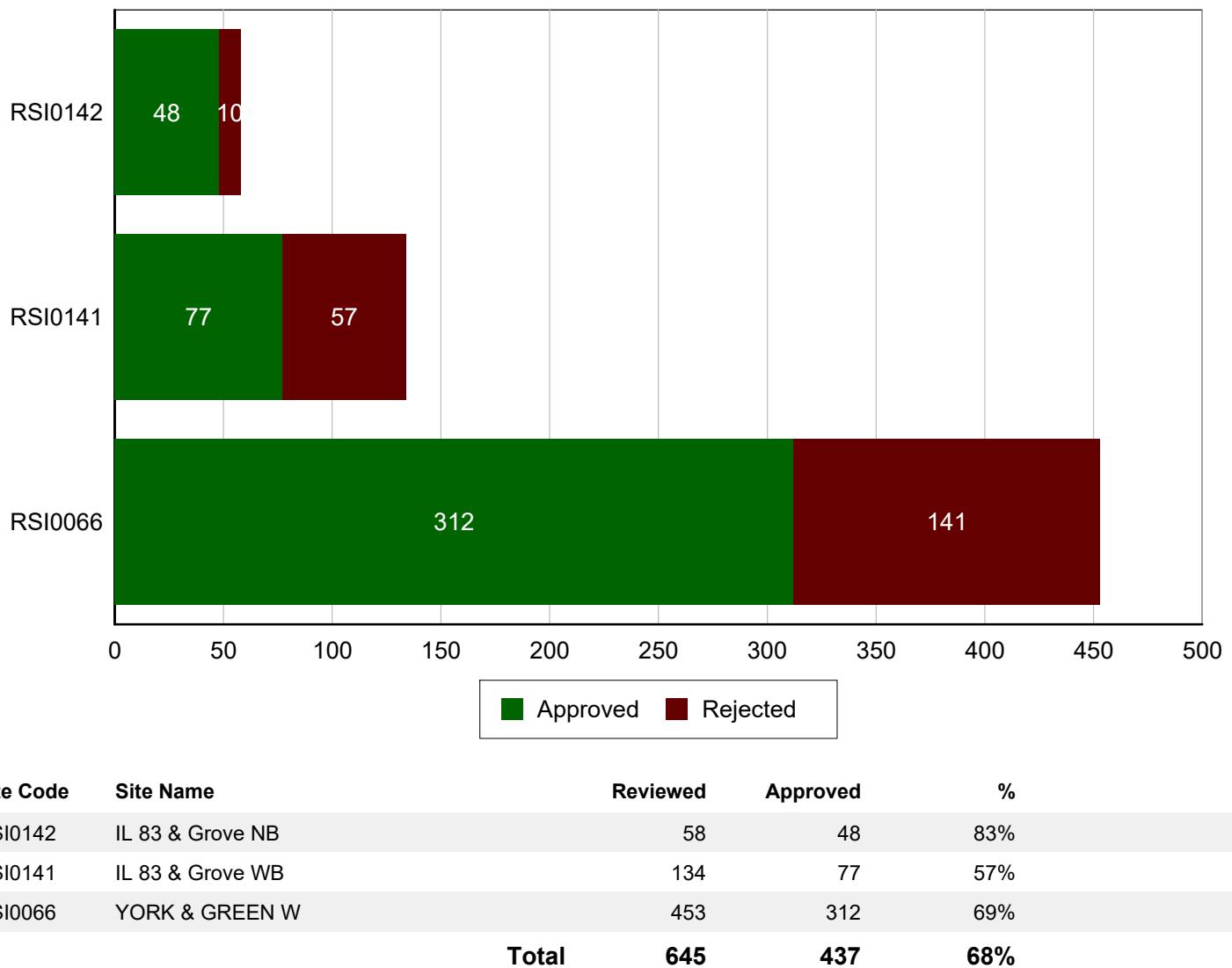


# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2018

Print time: 03/01/2018, 08:51 AM

Page 3 of 3

## SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 125  
Statement Period 02/01/2019-02/28/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (02/01/2019 through 02/28/2019) \$30,335.00

Service fees, camera lease and maintenance \$14,392.48

Previous month balance \$0.00

Amount Due to Municipality \$15,942.52

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid) 441

Outstanding Amount Due to Municipality<sup>1</sup> \$51,365.00

## Collections Summary

Amount Sent to Collections (02/01/2019 through 02/28/2019) \$37,100.00

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	281	\$5.99	\$1,683.19
Registered owner name and address retrieval service	281	\$5.99	\$1,683.19
Letter handling service, including postage and color printing	261	\$5.99	\$1,563.39
Payment processing service, including check and credit card processing	299	\$5.99	\$1,791.01
Customer service	44	\$5.99	\$263.56
Digital evidence archival service	486	\$5.99	\$2,911.14
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$14,392.48
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$14,392.48

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2019

Print time: 03/03/2019, 04:44 PM

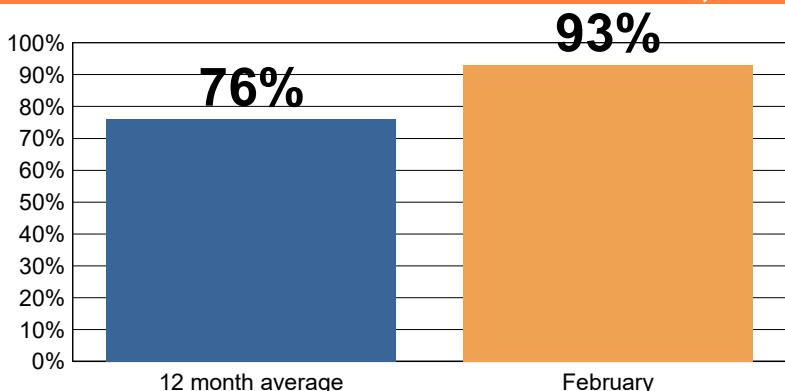
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	261
# of Payments processed *	299
\$ Amount collected *	\$30,335

\* Includes Partial and NSF payments

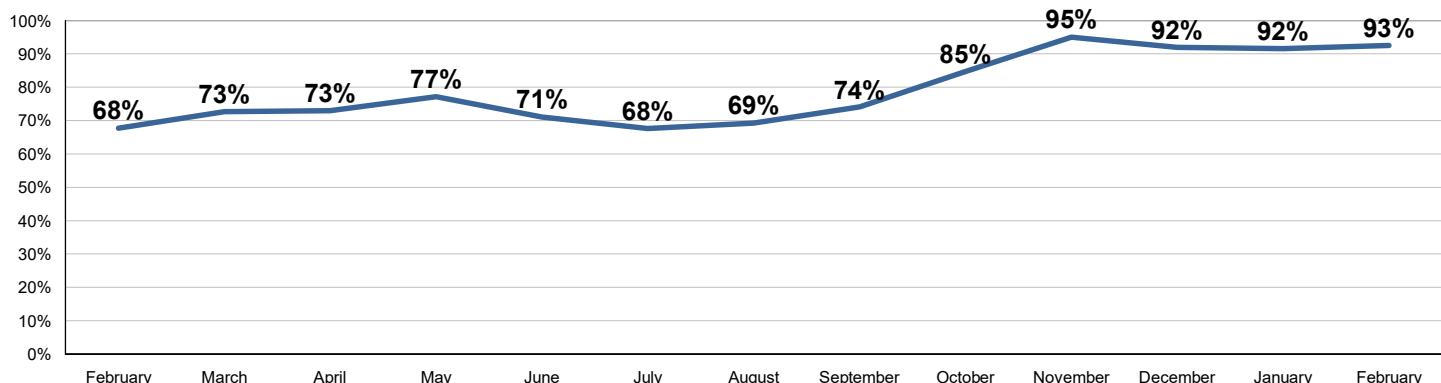
## POLICE APPROVAL AVERAGE vs FEBRUARY, 2019



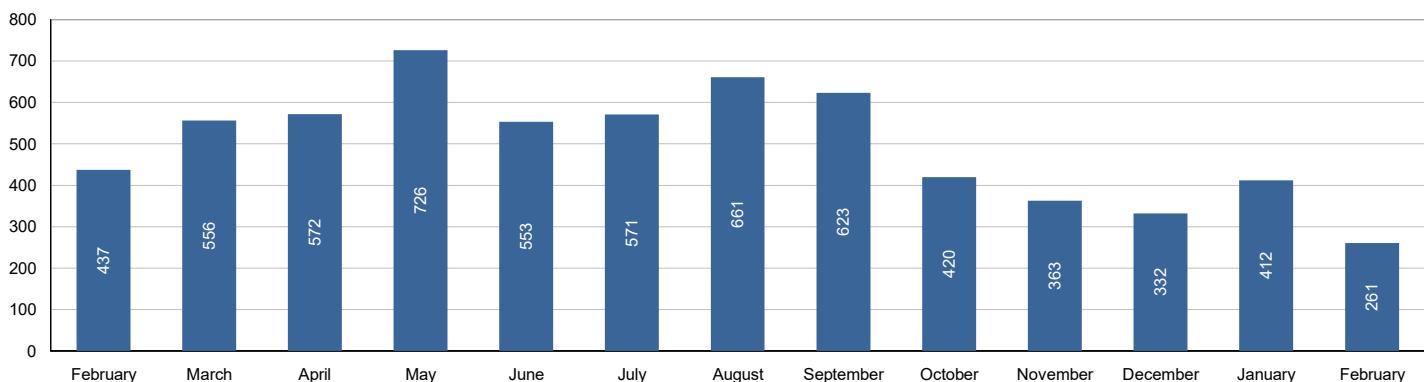
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	17	0
In-Person Hearing	2	3
	<b>19</b>	<b>3</b>

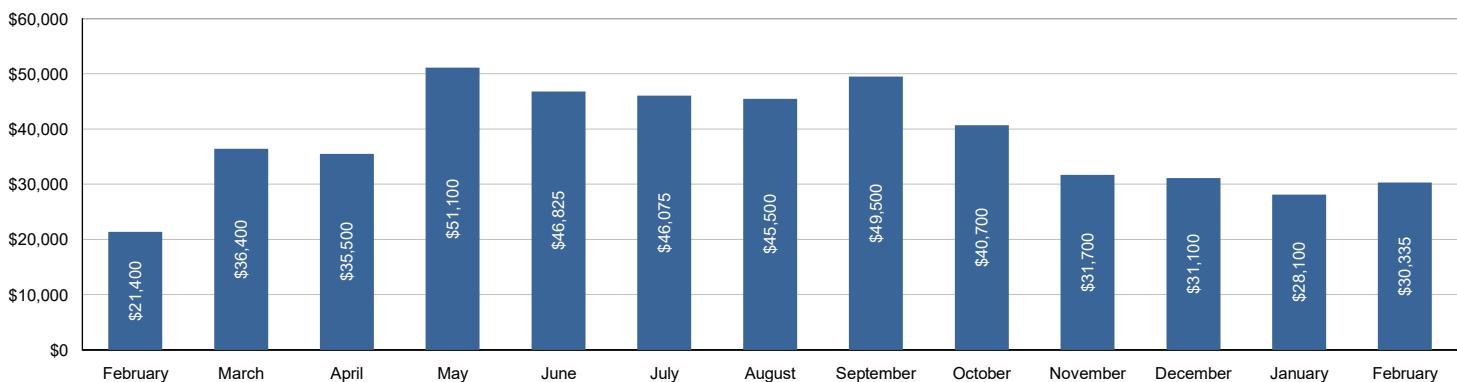
## POLICE APPROVAL RATE(%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

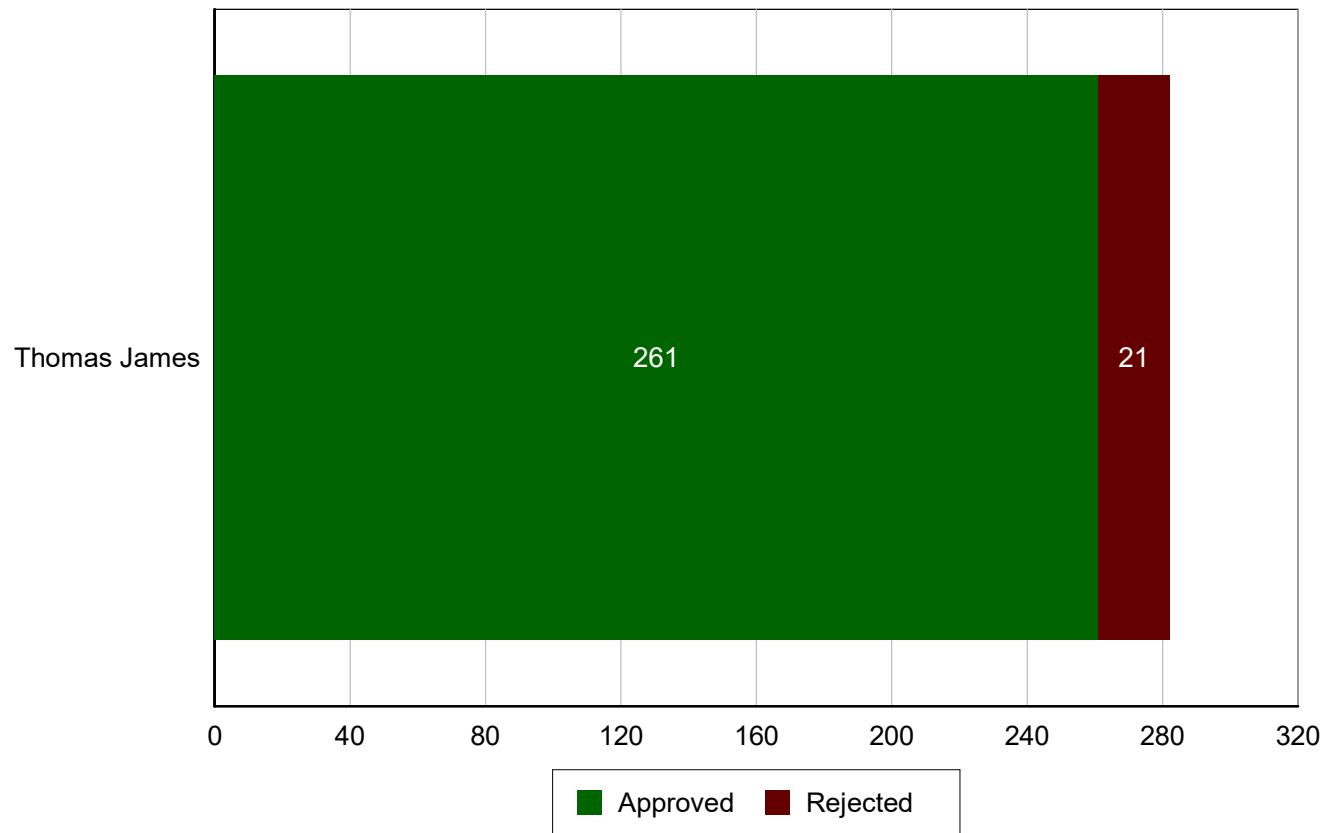


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2019

Print time: 03/03/2019, 04:44 PM

Page 2 of 3

### POLICE REVIEWER DETAIL



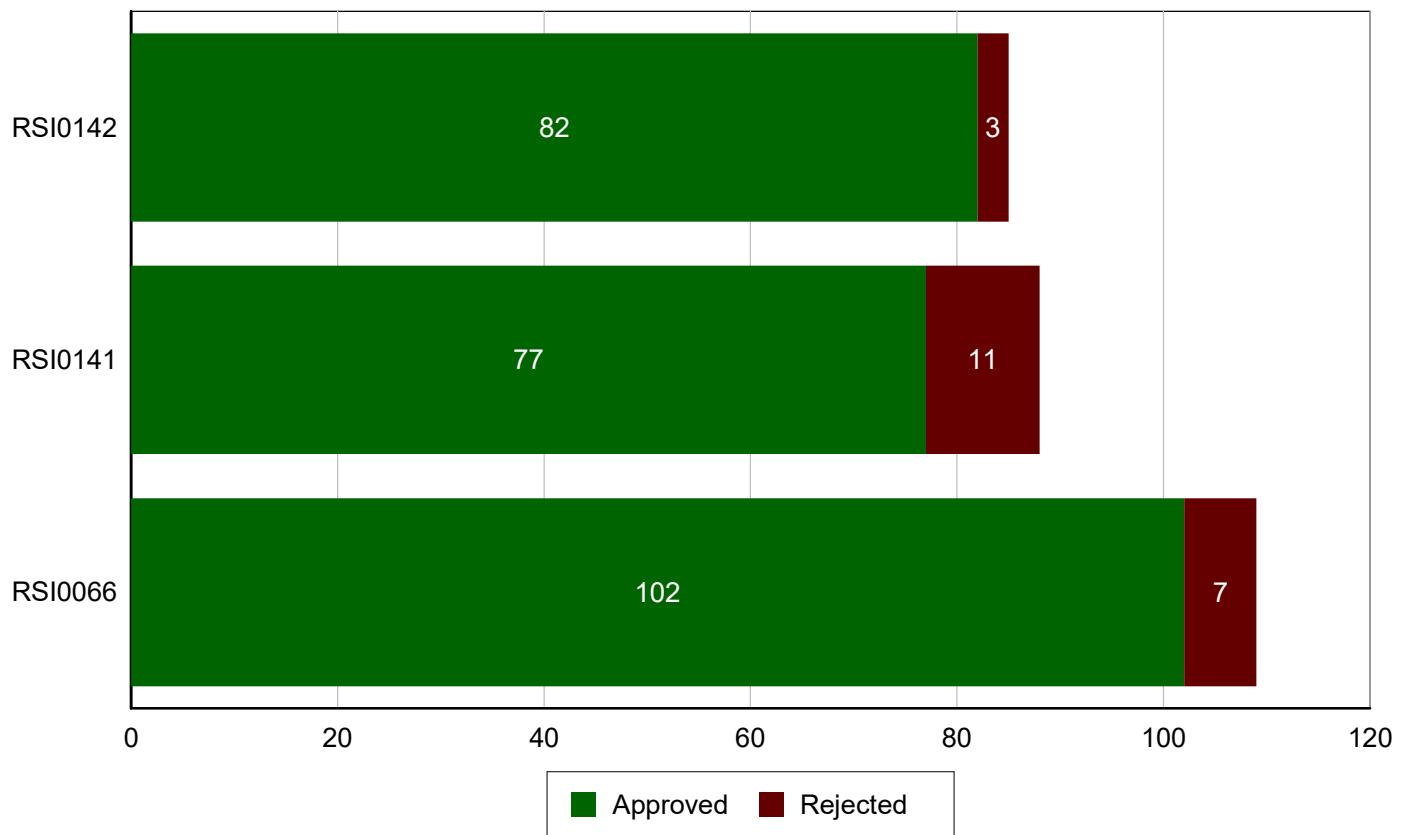
	Approved	Rejected	Total	Approved %
Thomas James	261	21	282	93%
<b>Total</b>	<b>261</b>	<b>21</b>	<b>282</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2019

Print time: 03/03/2019, 04:44 PM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	85	82	96%
RSI0141	IL 83 & Grove WB	88	77	88%
RSI0066	YORK & GREEN W	109	102	94%
	<b>Total</b>	<b>282</b>	<b>261</b>	<b>93%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 137  
Statement Period 02/01/2020-02/29/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (02/01/2020 through 02/29/2020)	\$22,500.00
Service fees, camera lease and maintenance	\$13,997.14
Previous month balance	\$0.00
Amount Due to Municipality	\$8,502.86

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	527
Outstanding Amount Due to Municipality <sup>1</sup>	\$59,200.00

## Collections Summary

Amount Sent to Collections (02/01/2020 through 02/29/2020)	\$13,300.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	352	\$5.99	\$2,108.48
Registered owner name and address retrieval service	352	\$5.99	\$2,108.48
Letter handling service, including postage and color printing	343	\$5.99	\$2,054.57
Payment processing service, including check and credit card processing	221	\$5.99	\$1,323.79
Customer service	30	\$5.99	\$179.70
Digital evidence archival service	288	\$5.99	\$1,725.12
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$13,997.14
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$13,997.14

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2020

Print time: 03/02/2020, 09:00 AM

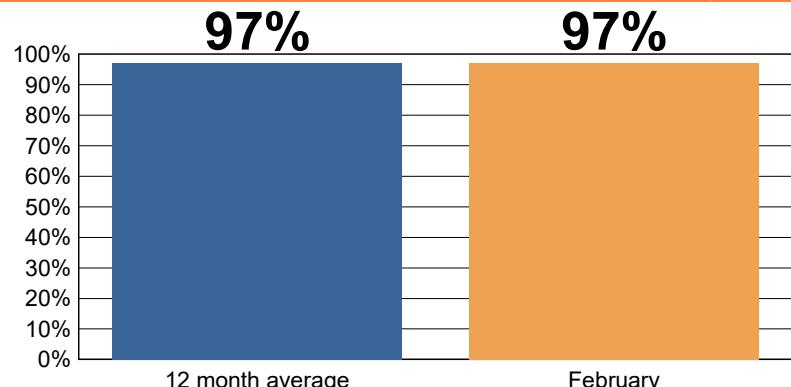
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	343
# of Payments processed *	221
\$ Amount collected *	\$22,500

\* Includes Partial and NSF payments

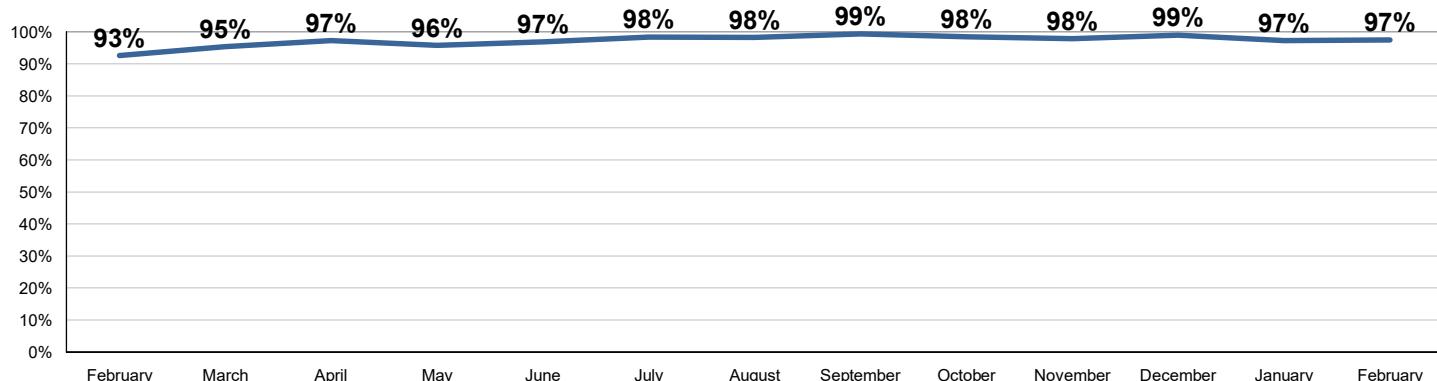
## POLICE APPROVAL AVERAGE vs FEBRUARY, 2020



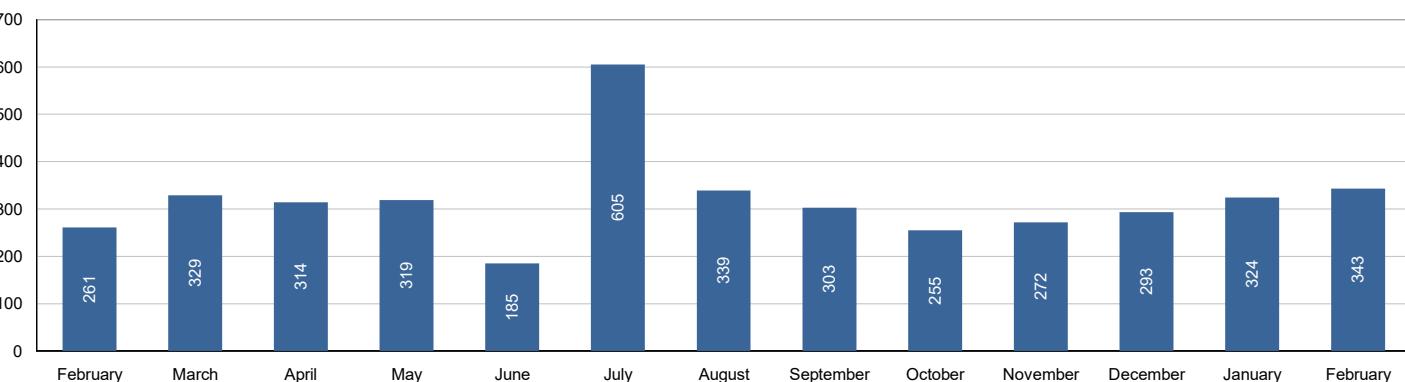
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	8	0
In-Person Hearing	3	0
	11	0

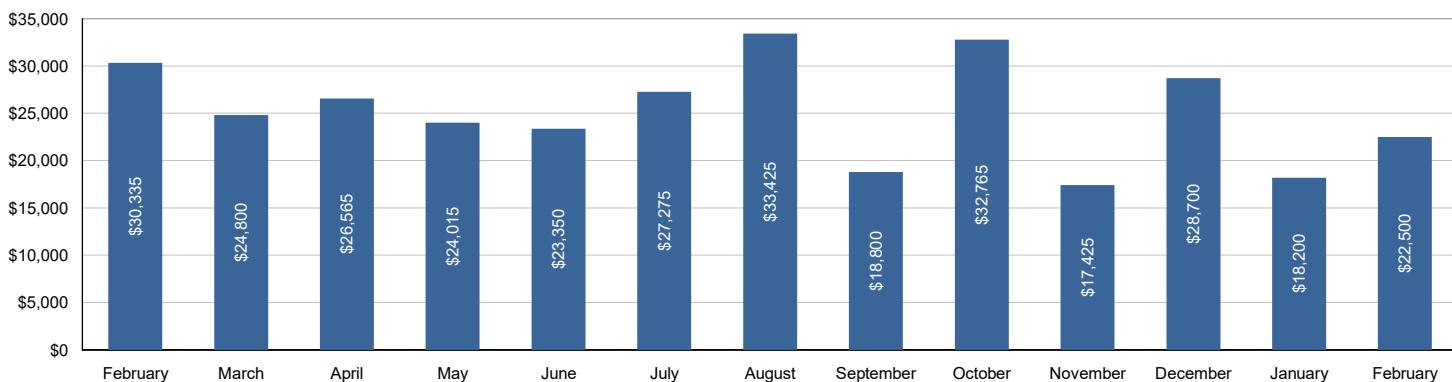
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

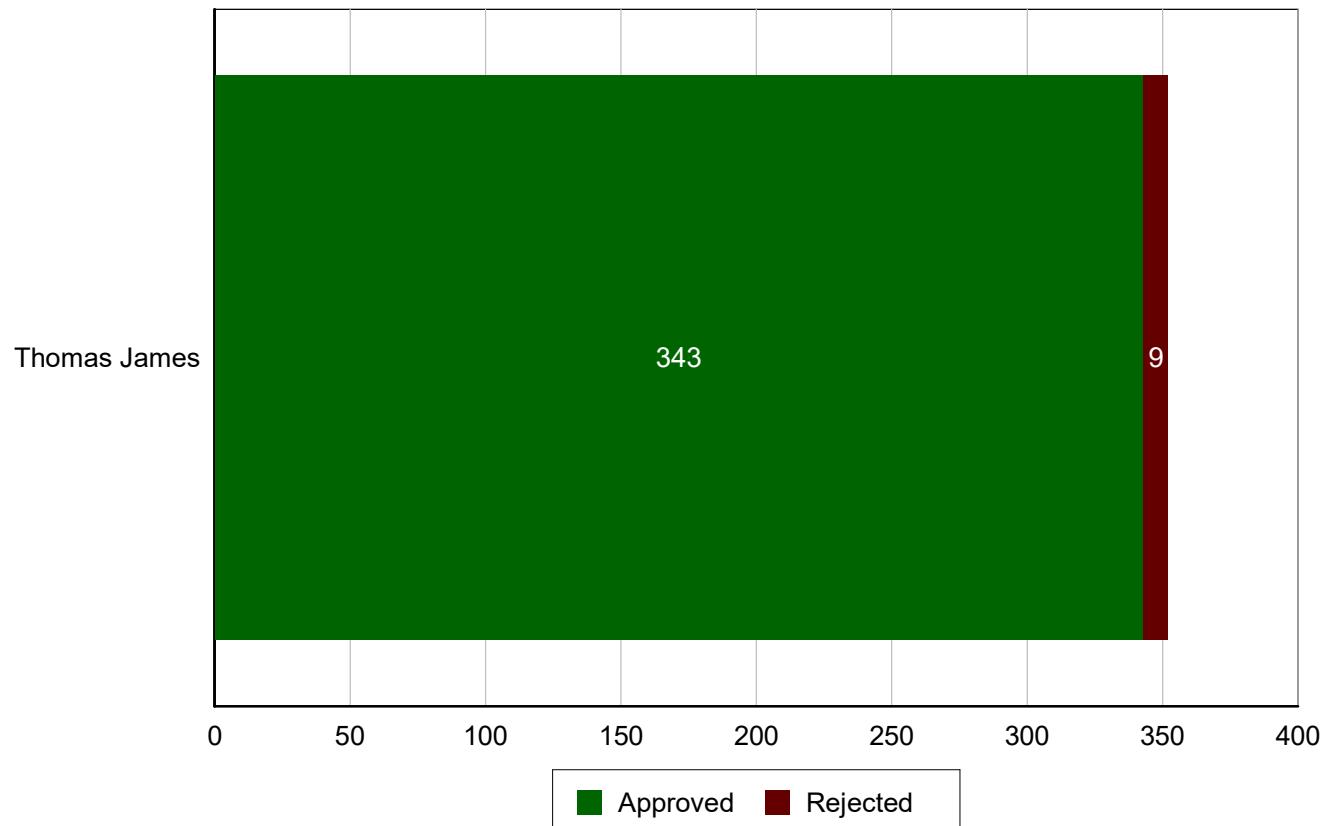


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2020

Print time: 03/02/2020, 09:00 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



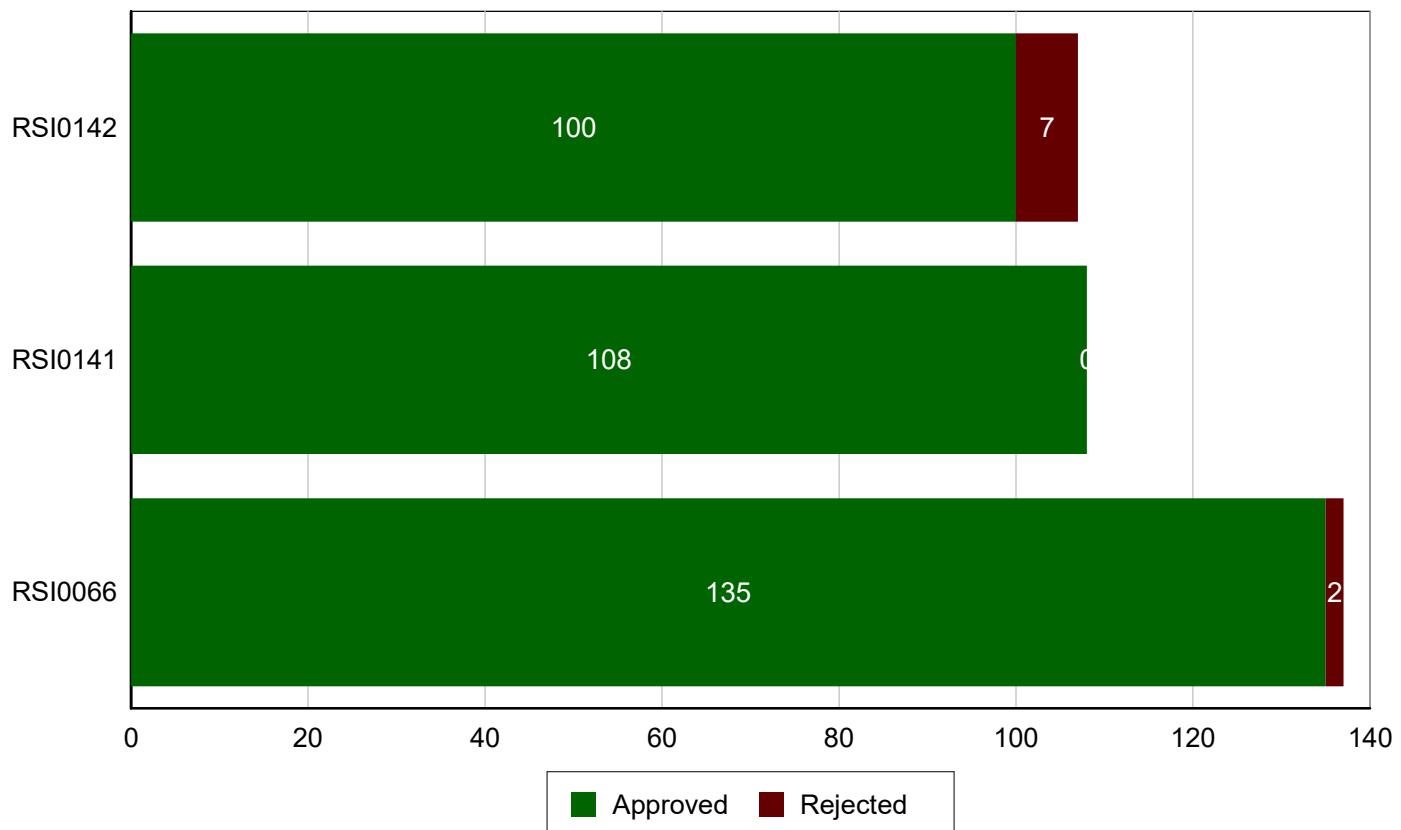
	Approved	Rejected	Total	Approved %
Thomas James	343	9	352	97%
<b>Total</b>	<b>343</b>	<b>9</b>	<b>352</b>	

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2020

Print time: 03/02/2020, 09:00 AM

Page 3 of 3

## SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	107	100	93%
RSI0141	IL 83 & Grove WB	108	108	100%
RSI0066	YORK & GREEN W	137	135	99%
	<b>Total</b>	<b>352</b>	<b>343</b>	<b>97%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 149  
Statement Period 02/01/2021-02/28/2021  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (02/01/2021 through 02/28/2021)	\$40,825.00
Service fees, camera lease and maintenance	\$18,537.56
Previous month balance	\$0.00
Amount Due to Municipality	\$22,287.44

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	1,014
Outstanding Amount Due to Municipality <sup>1</sup>	\$120,075.00

## Collections Summary

Amount Sent to Collections (02/01/2021 through 02/28/2021)	\$0.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	500	\$5.99	\$2,995.00
Registered owner name and address retrieval service	500	\$5.99	\$2,995.00
Letter handling service, including postage and color printing	489	\$5.99	\$2,929.11
Payment processing service, including check and credit card processing	400	\$5.99	\$2,396.00
Customer service	53	\$5.99	\$317.47
Digital evidence archival service	402	\$5.99	\$2,407.98
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$18,537.56
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$18,537.56

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

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### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2021

Print time: 03/01/2021, 09:12 AM

Page 1 of 3

## PROGRAM SUMMARY

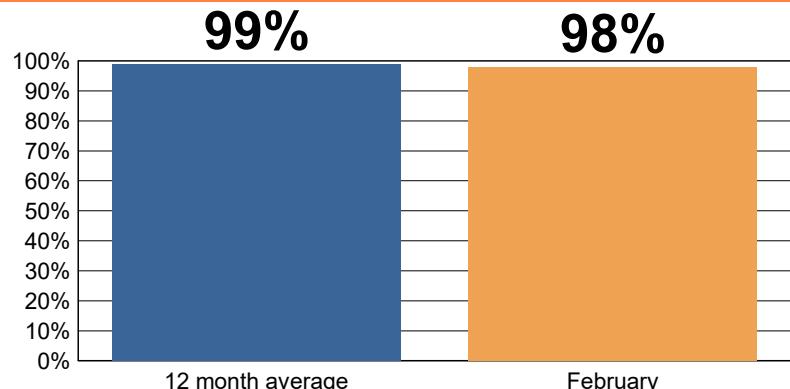
# of Citations issued	489
# of Payments processed *	400
\$ Amount collected *	\$40,825

\* Includes Partial and NSF payments

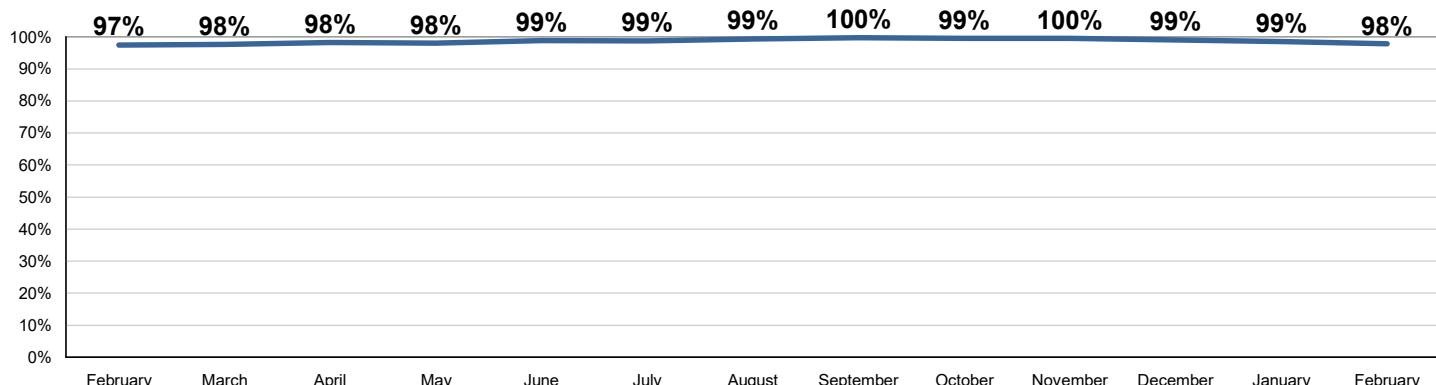
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	10	3
In-Person Hearing	9	0
	<b>19</b>	<b>3</b>

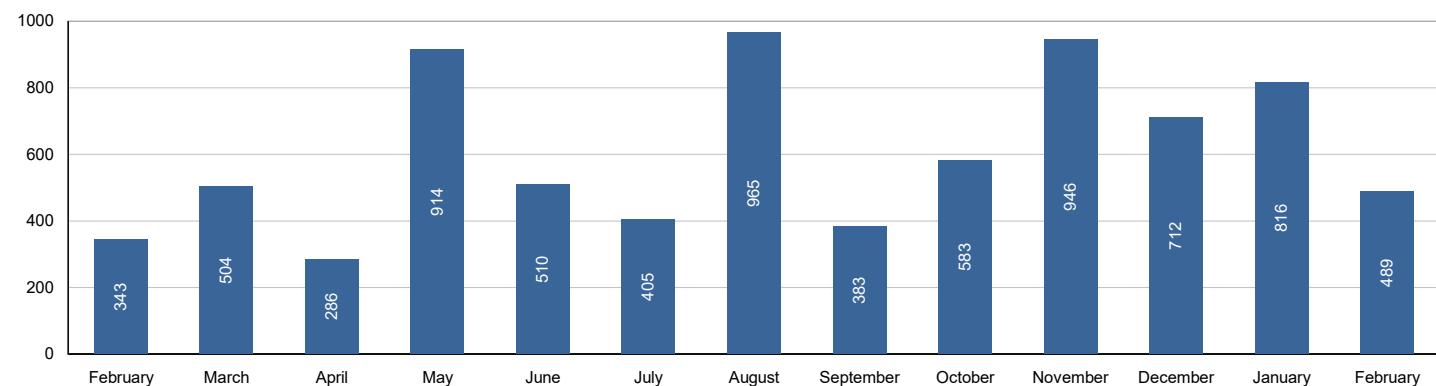
## POLICE APPROVAL AVERAGE vs FEBRUARY, 2021



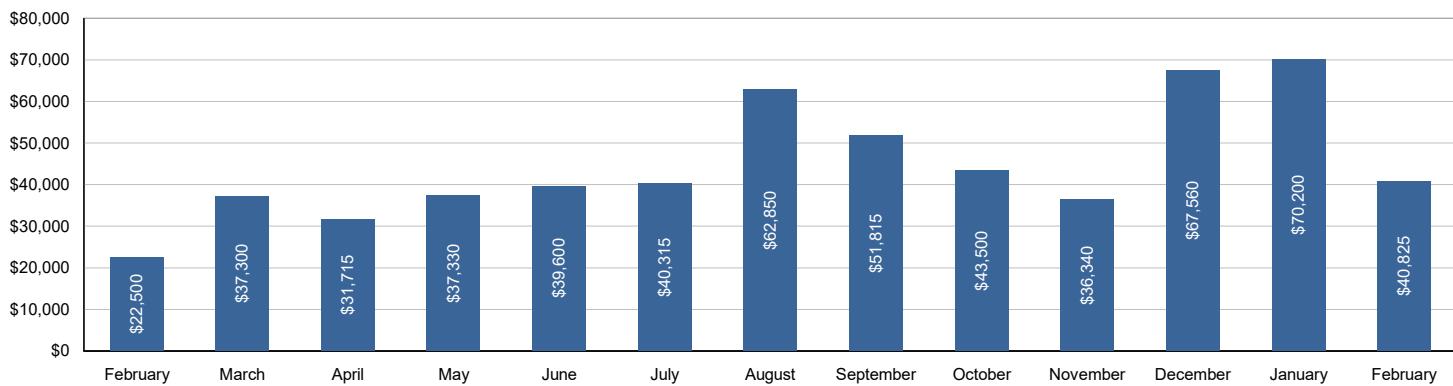
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

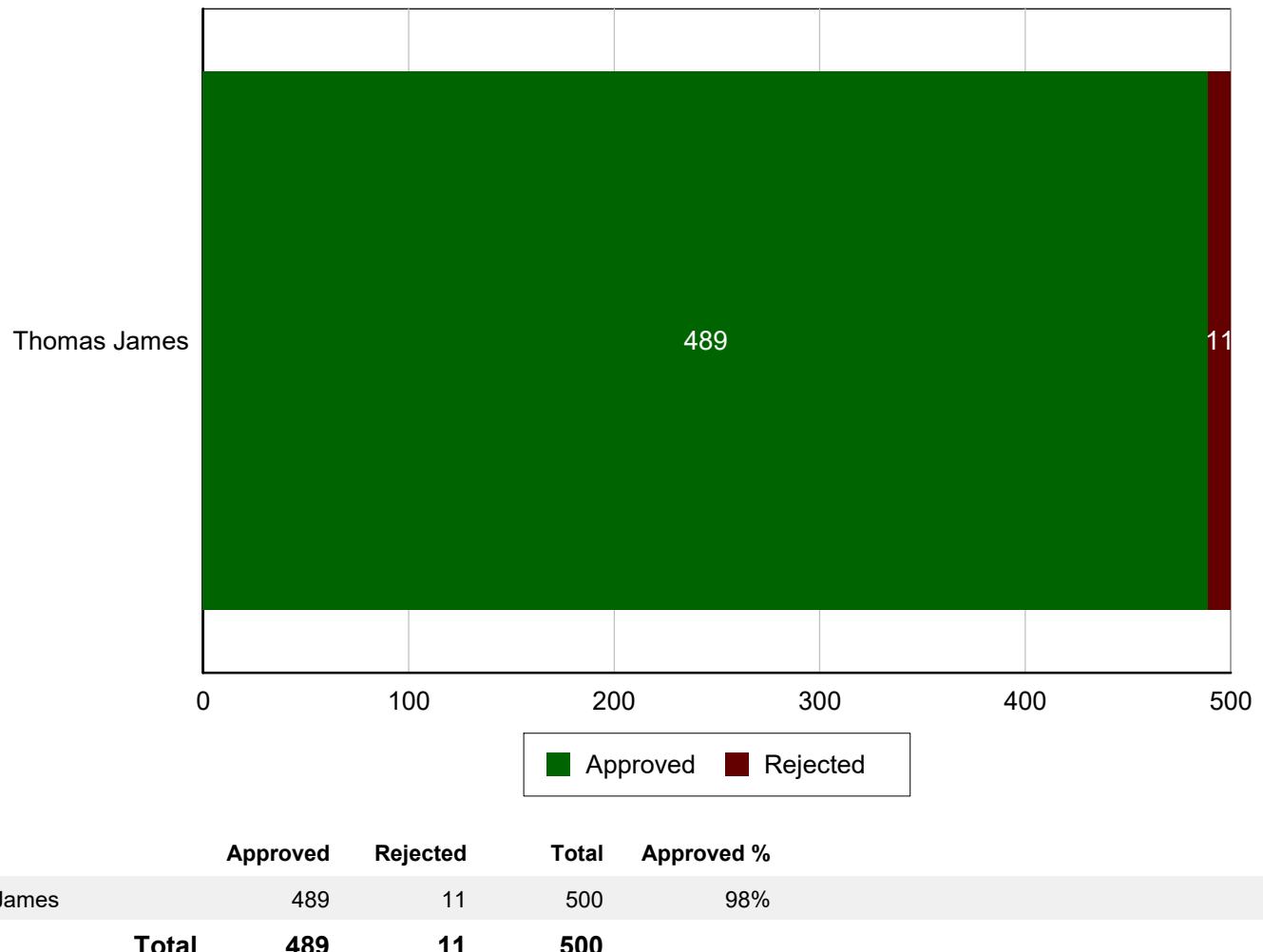


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2021

Print time: 03/01/2021, 09:12 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

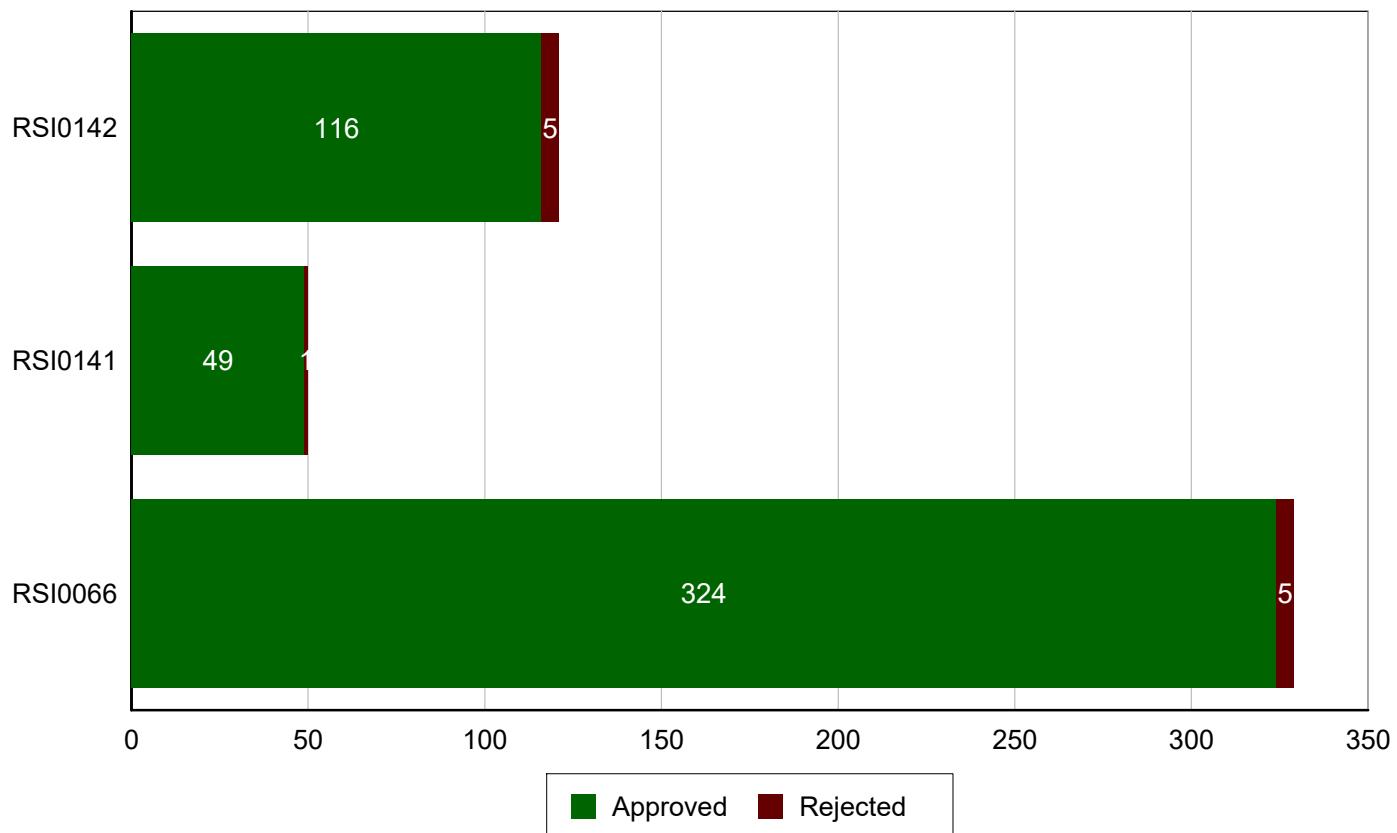


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: FEBRUARY, 2021

Print time: 03/01/2021, 09:12 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	121	116	96%
RSI0141	IL 83 & Grove WB	50	49	98%
RSI0066	YORK & GREEN W	329	324	98%
	<b>Total</b>	<b>500</b>	<b>489</b>	<b>98%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 126  
Statement Period 03/01/2019-03/31/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (03/01/2019 through 03/31/2019)	\$24,800.00
Service fees, camera lease and maintenance	\$13,380.17
Previous month balance	\$0.00
Amount Due to Municipality	\$11,419.83

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	350
Outstanding Amount Due to Municipality <sup>1</sup>	\$43,065.00

## Collections Summary

Amount Sent to Collections (03/01/2019 through 03/31/2019)	\$17,000.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	343	\$5.99	\$2,054.57
Registered owner name and address retrieval service	343	\$5.99	\$2,054.57
Letter handling service, including postage and color printing	213	\$5.99	\$1,275.87
Payment processing service, including check and credit card processing	236	\$5.99	\$1,413.64
Customer service	25	\$5.99	\$149.75
Digital evidence archival service	323	\$5.99	\$1,934.77
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$13,380.17
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$13,380.17

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2019

Print time: 04/01/2019, 11:14 AM

Page 1 of 3

### PROGRAM SUMMARY

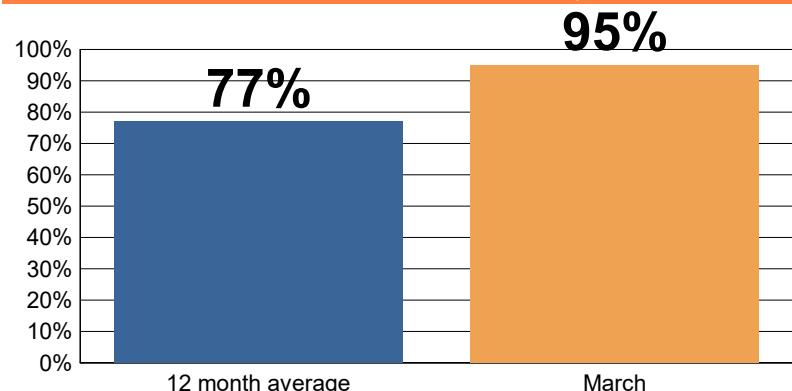
# of Citations issued	329
# of Payments processed *	237
\$ Amount collected *	\$24,800

\* Includes Partial and NSF payments

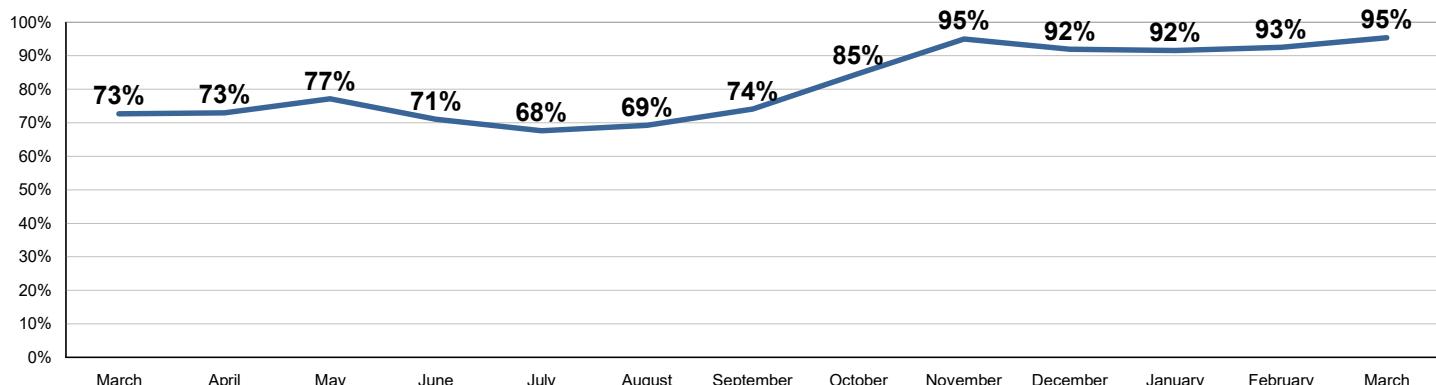
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	6	0
In-Person Hearing	2	0
	8	0

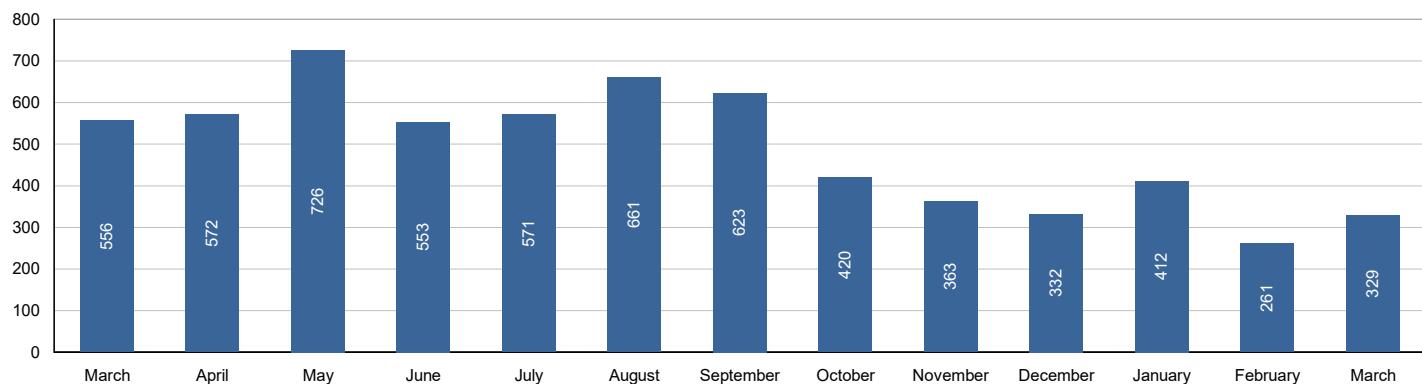
### POLICE APPROVAL AVERAGE vs MARCH, 2019



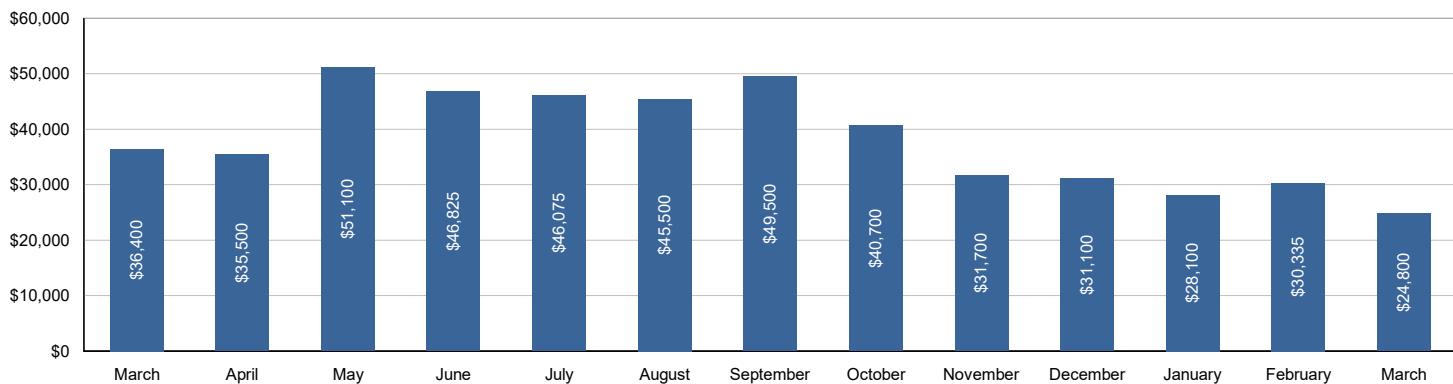
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

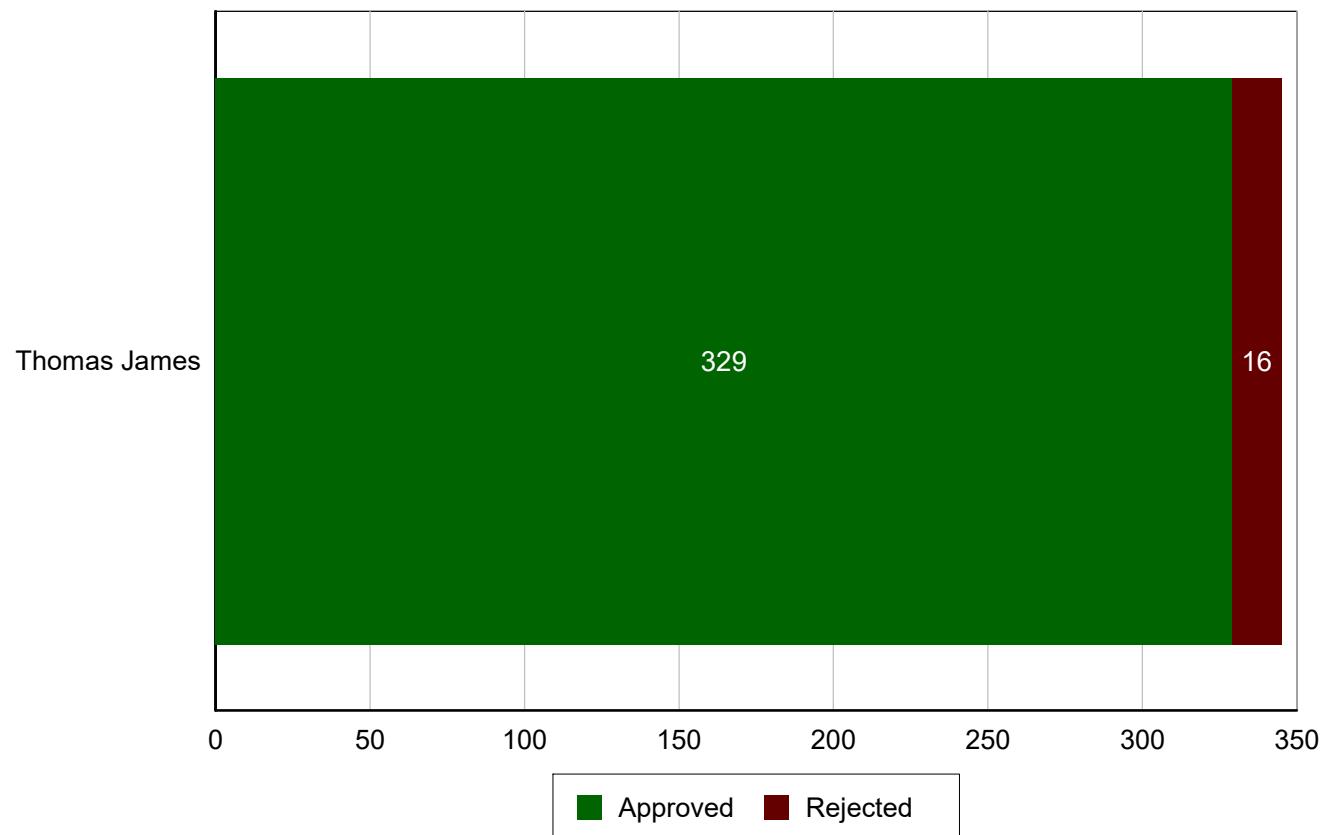


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2019

Print time: 04/01/2019, 11:14 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



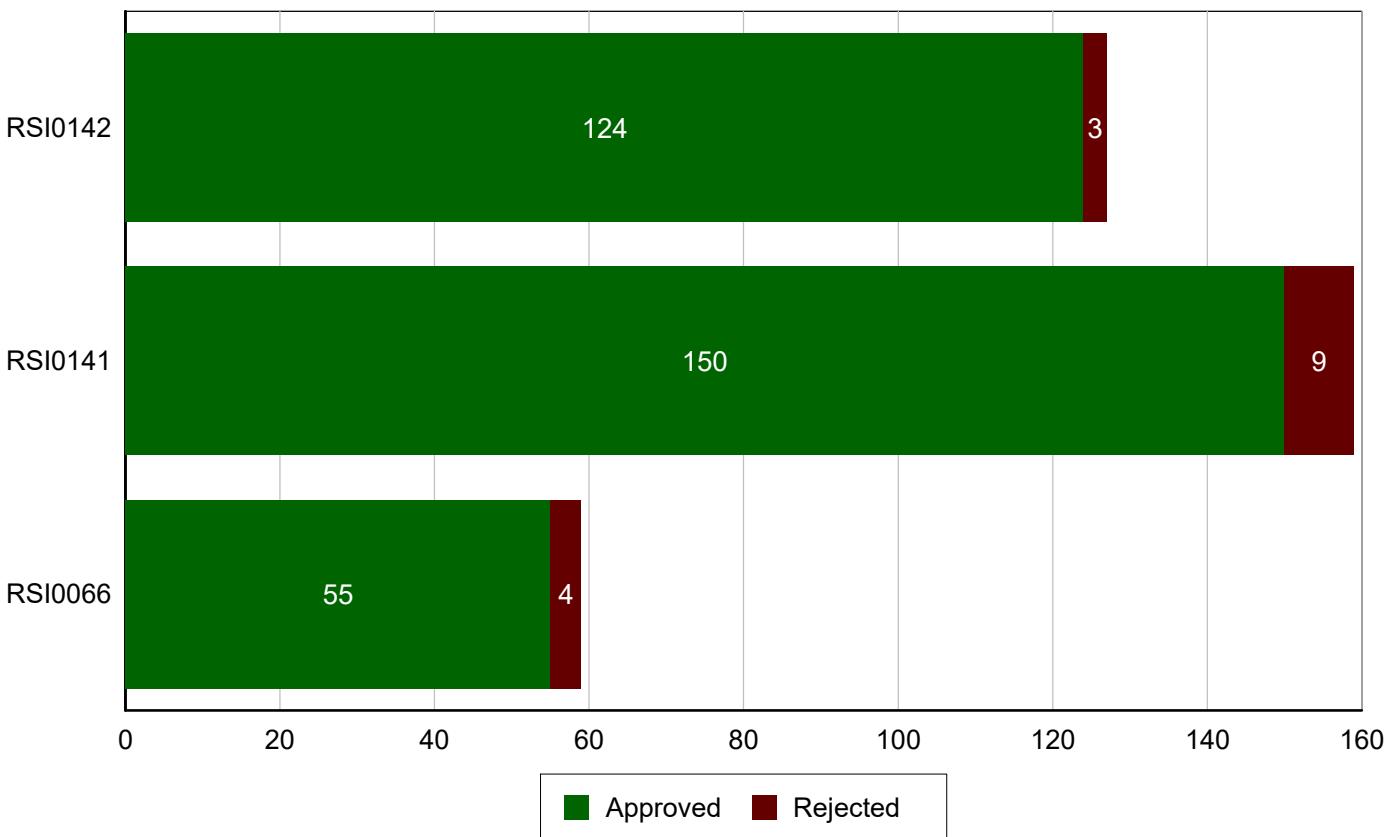
	Approved	Rejected	Total	Approved %
Thomas James	329	16	345	95%
<b>Total</b>	<b>329</b>	<b>16</b>	<b>345</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2019

Print time: 04/01/2019, 11:14 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	127	124	98%
RSI0141	IL 83 & Grove WB	159	150	94%
RSI0066	YORK & GREEN W	59	55	93%
	<b>Total</b>	<b>345</b>	<b>329</b>	<b>95%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 138  
Statement Period 03/01/2020-03/31/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (03/01/2020 through 03/31/2020)	\$37,300.00
Service fees, camera lease and maintenance	\$18,723.25
Previous month balance	\$0.00
Amount Due to Municipality	\$18,576.75

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	567
Outstanding Amount Due to Municipality <sup>1</sup>	\$64,915.00

## Collections Summary

Amount Sent to Collections (03/01/2020 through 03/31/2020)	\$10,900.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	517	\$5.99	\$3,096.83
Registered owner name and address retrieval service	517	\$5.99	\$3,096.83
Letter handling service, including postage and color printing	504	\$5.99	\$3,018.96
Payment processing service, including check and credit card processing	367	\$5.99	\$2,198.33
Customer service	49	\$5.99	\$293.51
Digital evidence archival service	421	\$5.99	\$2,521.79
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$18,723.25
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$18,723.25

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2020

Print time: 04/01/2020, 10:11 AM

Page 1 of 3

## PROGRAM SUMMARY

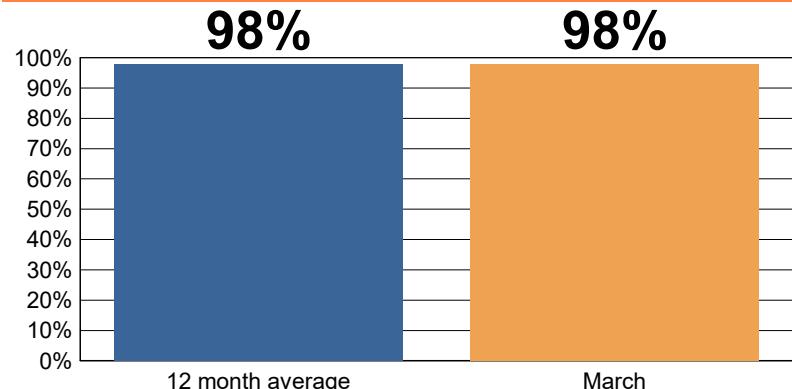
# of Citations issued	504
# of Payments processed *	370
\$ Amount collected *	\$37,300

\* Includes Partial and NSF payments

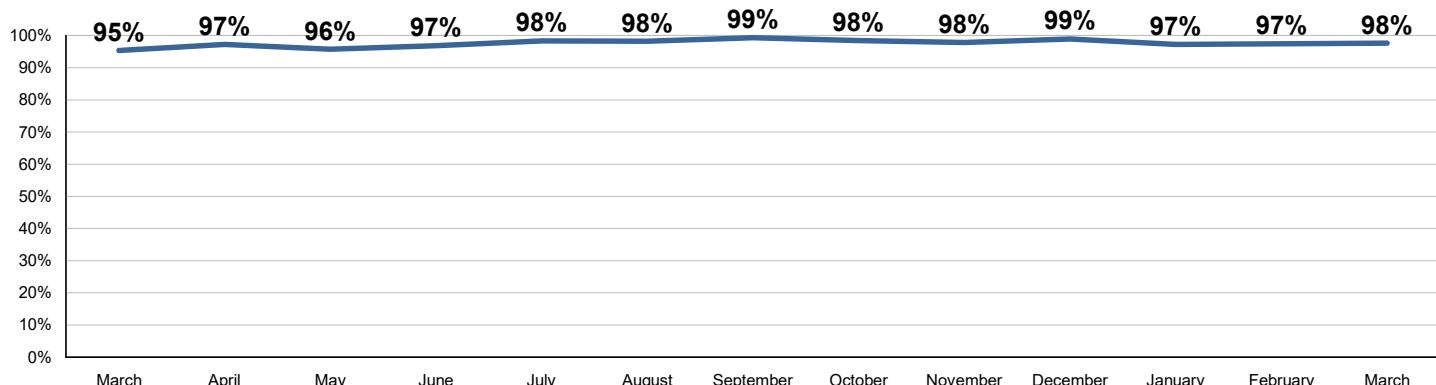
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	7	0
In-Person Hearing	0	0
	7	0

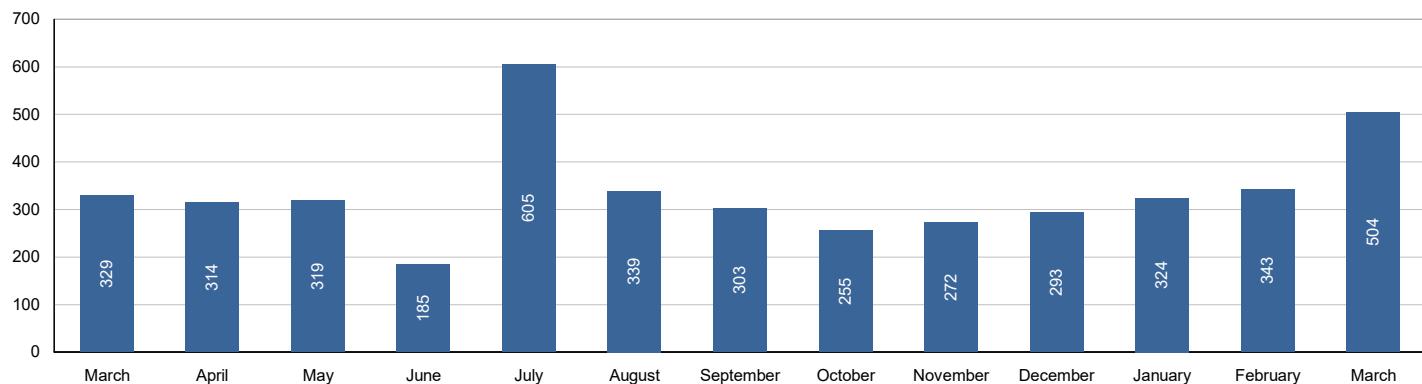
## POLICE APPROVAL AVERAGE vs MARCH, 2020



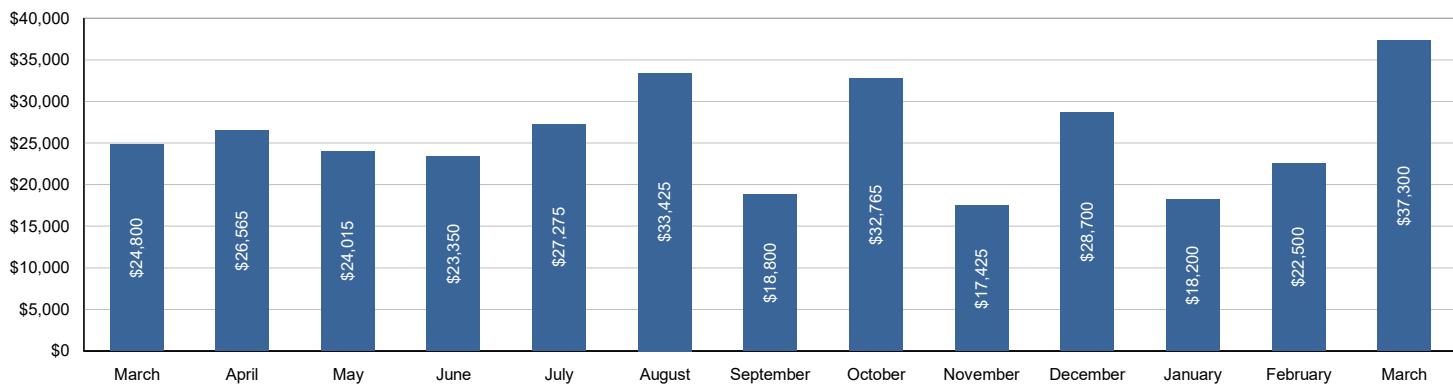
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

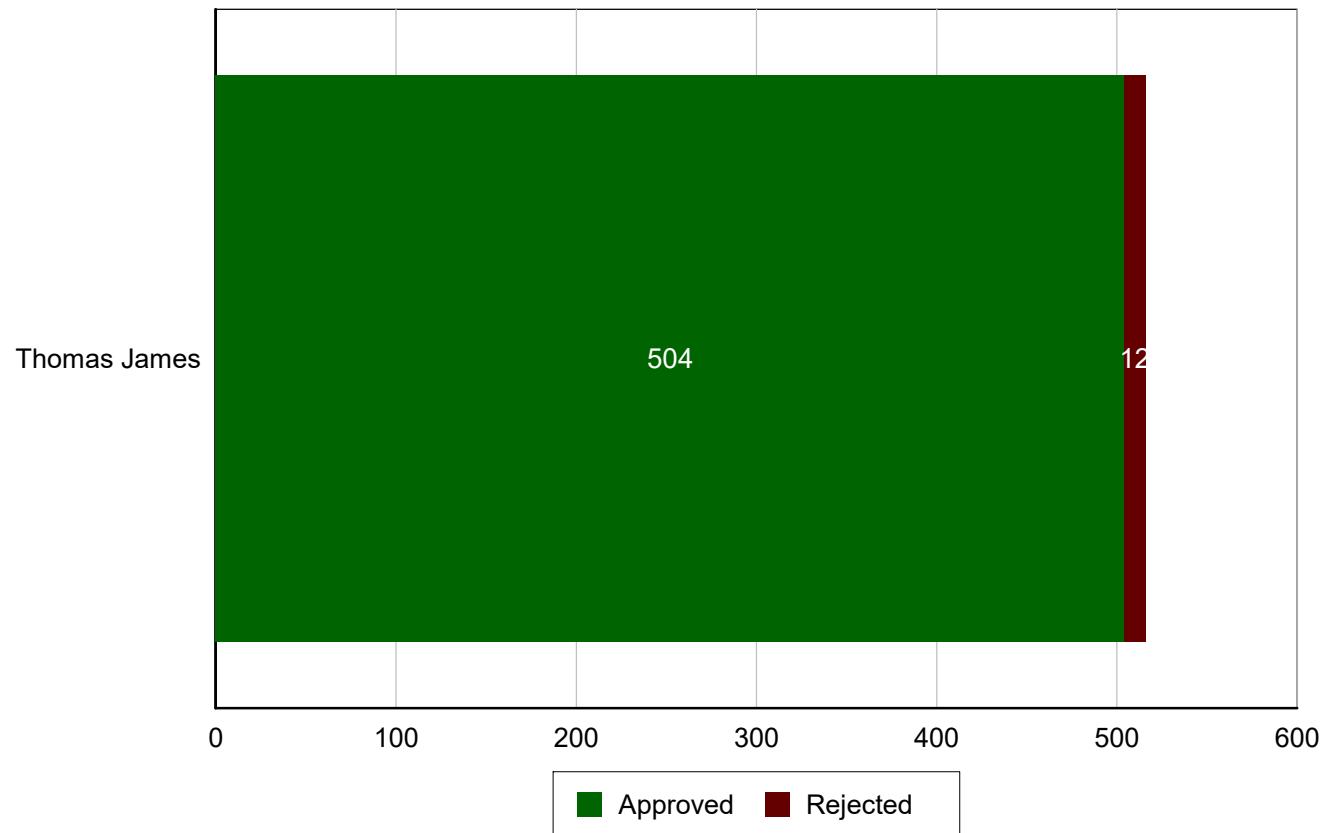


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2020

Print time: 04/01/2020, 10:11 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



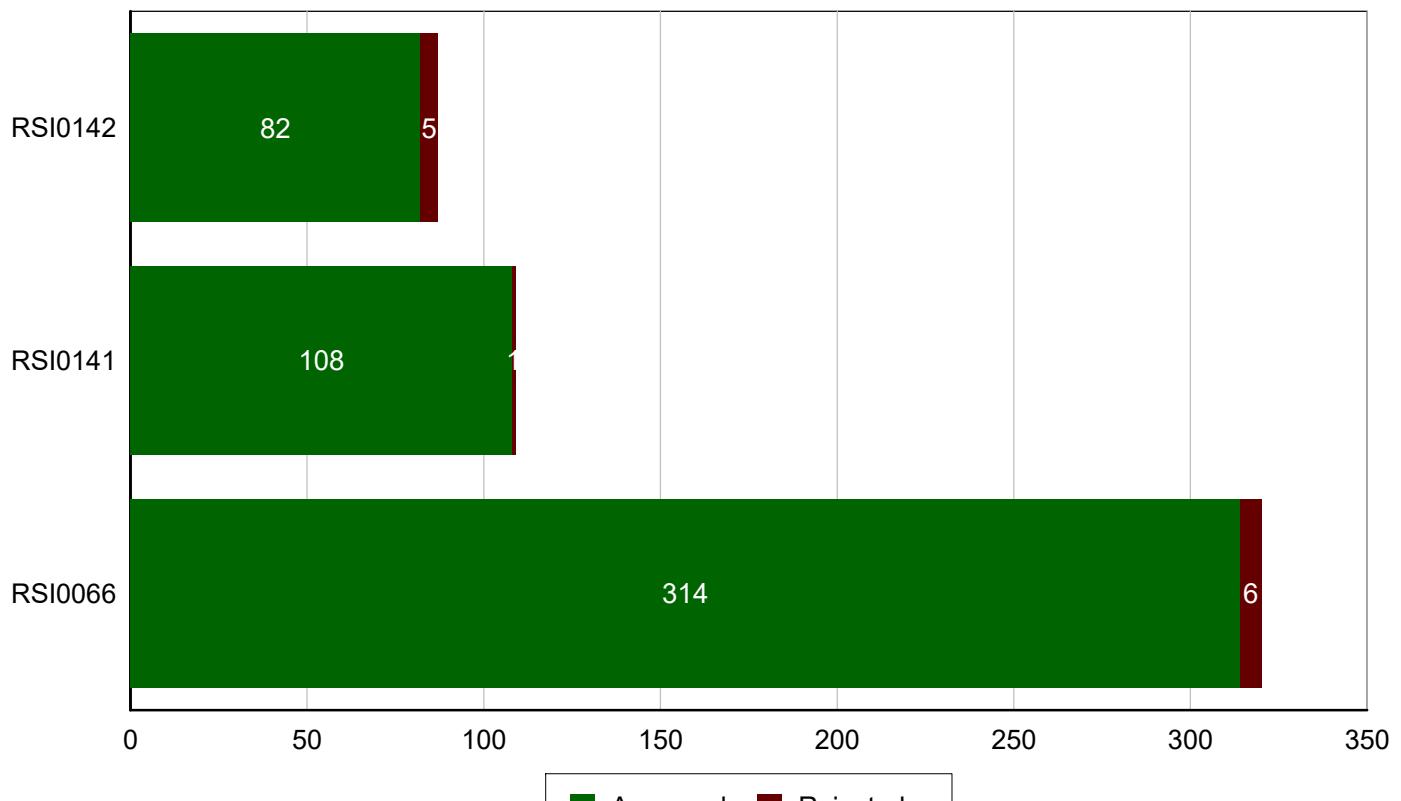
	Approved	Rejected	Total	Approved %
Thomas James	504	12	516	98%
<b>Total</b>	<b>504</b>	<b>12</b>	<b>516</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2020

Print time: 04/01/2020, 10:11 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	87	82	94%
RSI0141	IL 83 & Grove WB	109	108	99%
RSI0066	YORK & GREEN W	320	314	98%
	<b>Total</b>	<b>516</b>	<b>504</b>	<b>98%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 150  
Statement Period 03/01/2021-03/31/2021  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (03/01/2021 through 03/31/2021)	\$64,980.00
Service fees, camera lease and maintenance	\$25,228.39
Previous month balance	\$0.00
Amount Due to Municipality	\$39,751.61

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	917
Outstanding Amount Due to Municipality <sup>1</sup>	\$106,195.00

## Collections Summary

Amount Sent to Collections (03/01/2021 through 03/31/2021)	\$0.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	731	\$5.99	\$4,378.69
Registered owner name and address retrieval service	731	\$5.99	\$4,378.69
Letter handling service, including postage and color printing	713	\$5.99	\$4,270.87
Payment processing service, including check and credit card processing	615	\$5.99	\$3,683.85
Customer service	60	\$5.99	\$359.40
Digital evidence archival service	611	\$5.99	\$3,659.89
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$25,228.39
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$25,228.39

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

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Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

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RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2021

Print time: 04/01/2021, 08:50 AM

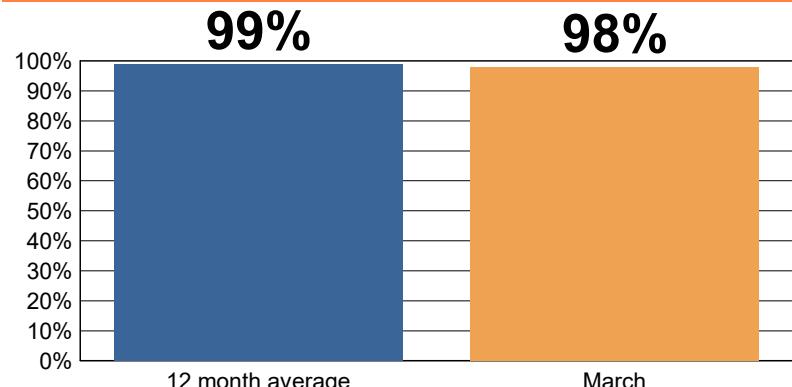
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	713
# of Payments processed *	615
\$ Amount collected *	\$64,980

\* Includes Partial and NSF payments

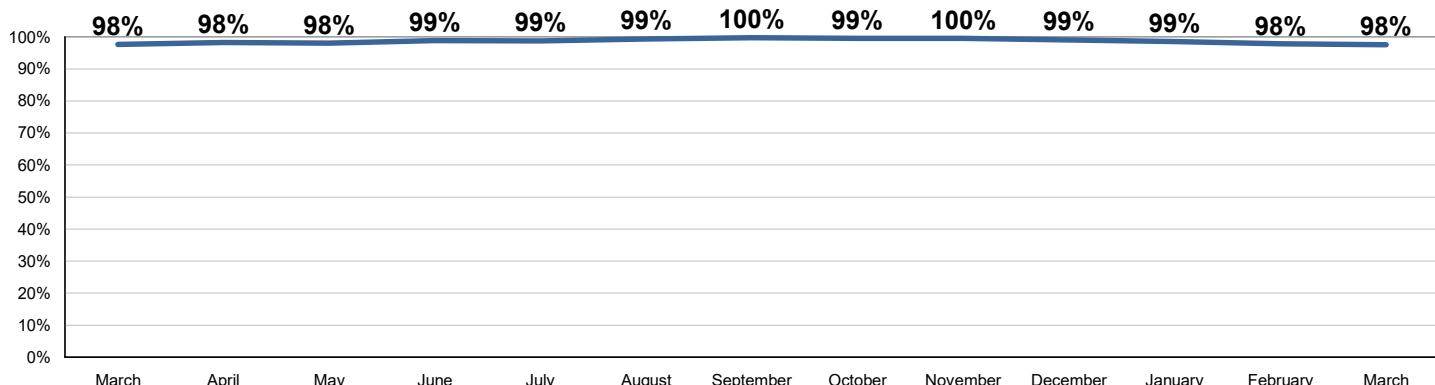
## POLICE APPROVAL AVERAGE vs MARCH, 2021



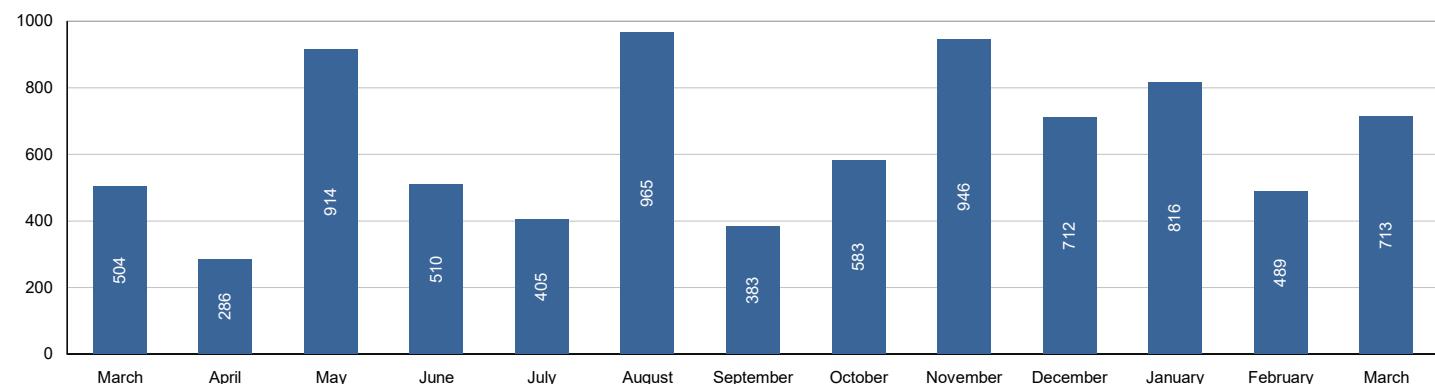
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	18	2
In-Person Hearing	9	0
	27	2

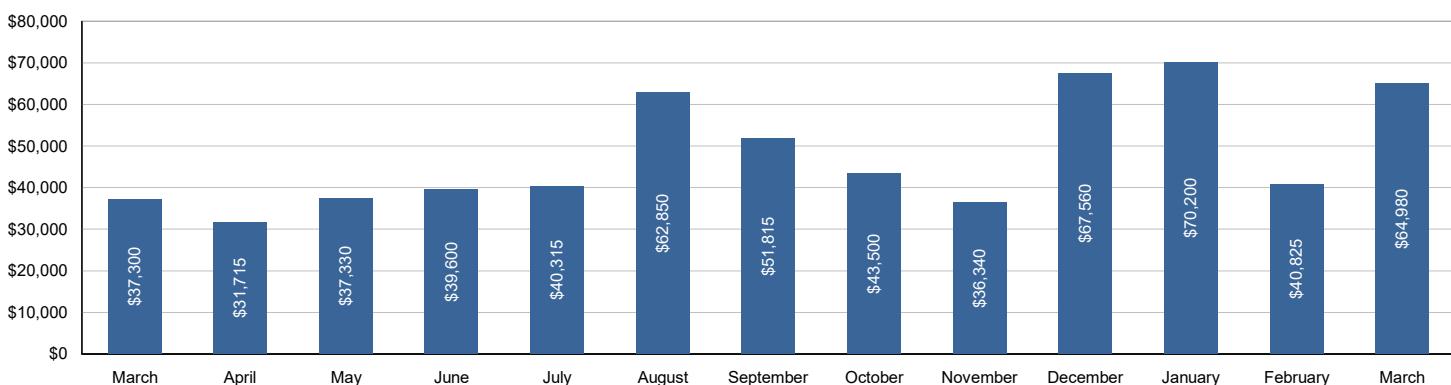
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

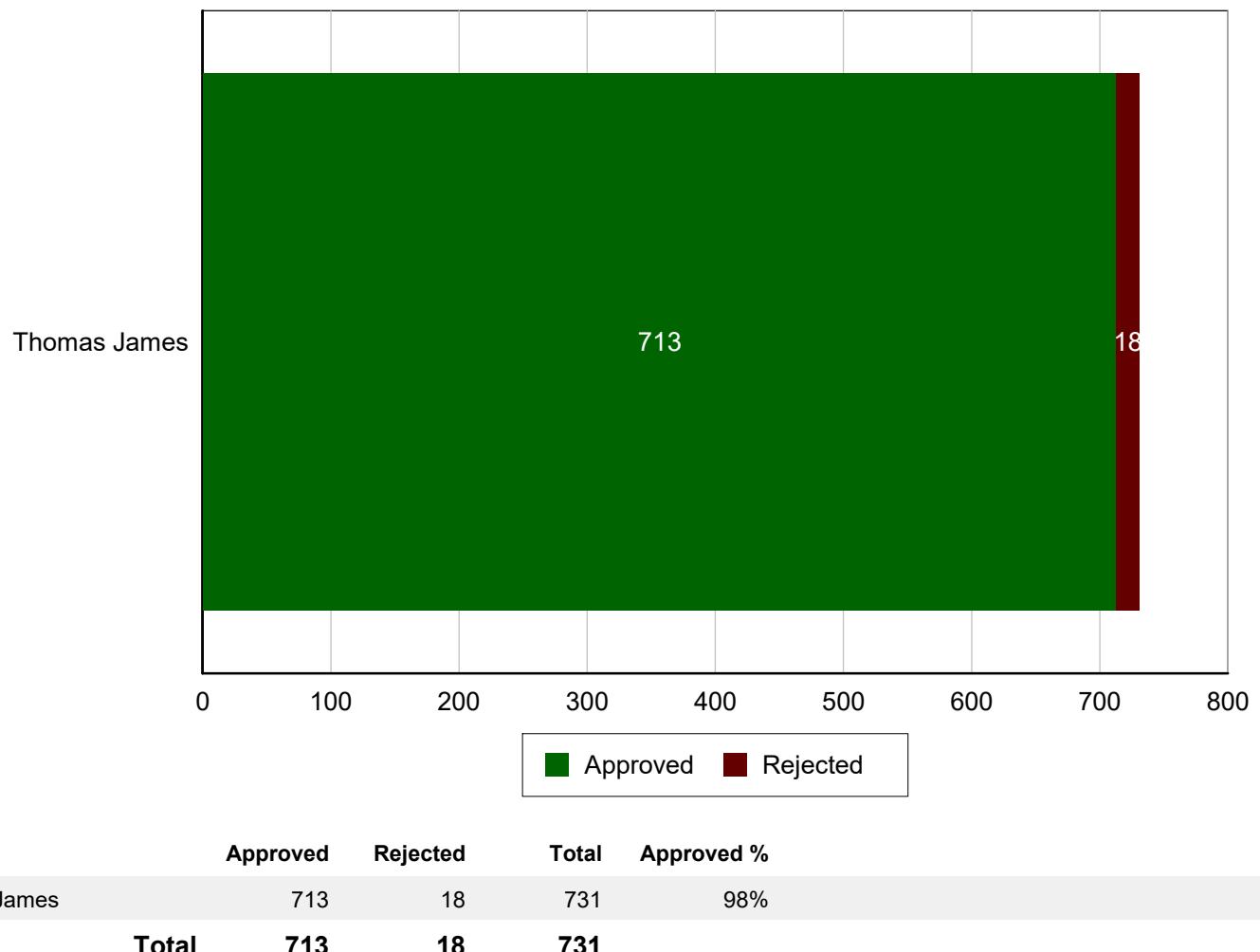


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2021

Print time: 04/01/2021, 08:50 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

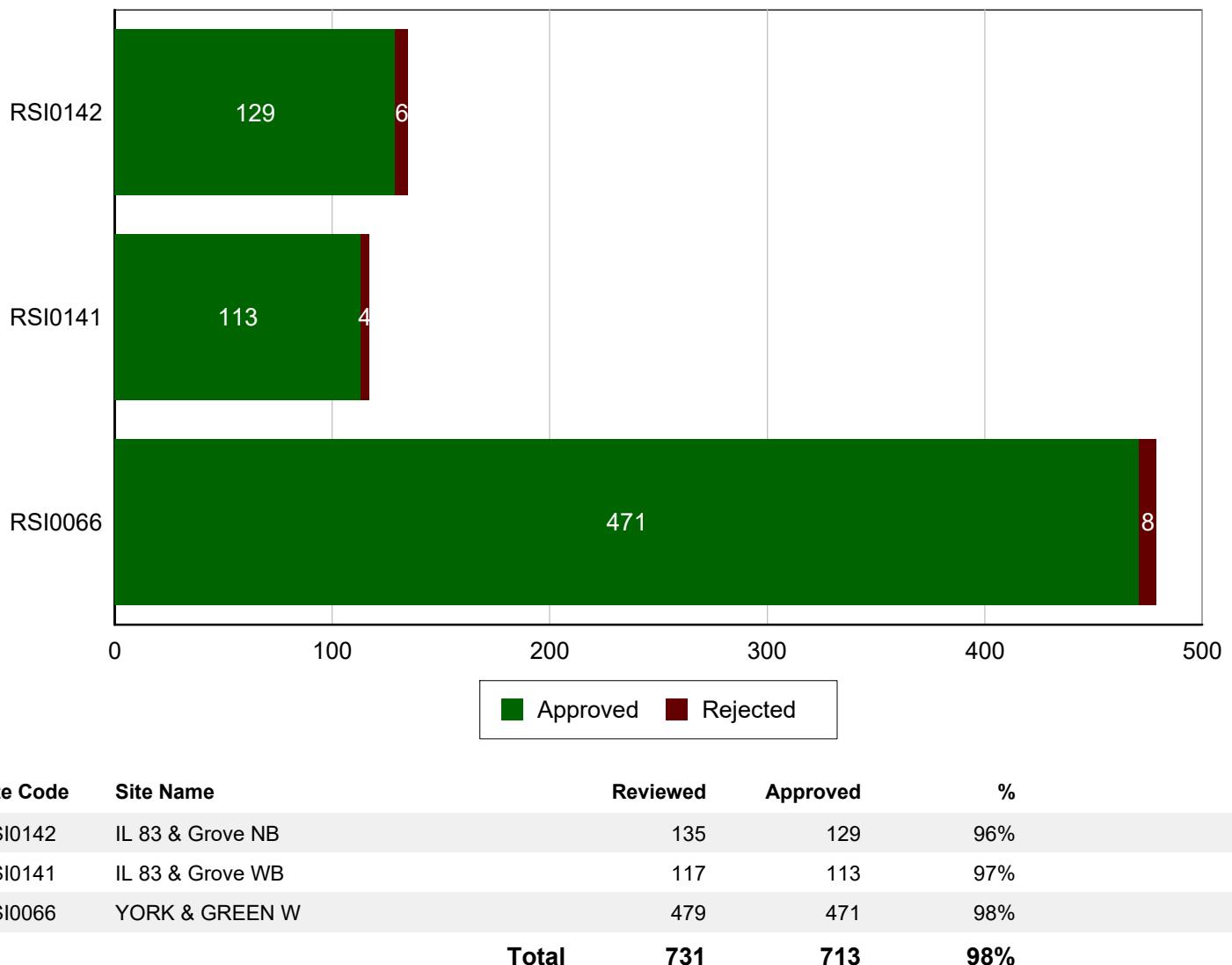


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MARCH, 2021

Print time: 04/01/2021, 08:50 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 115  
Statement Period 04/01/2018-04/30/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (04/01/2018 through 04/30/2018)	\$35,500.00
Service fees, camera lease and maintenance	\$19,711.60
Previous month balance	\$0.00
Amount Due to Municipality	\$15,788.40

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	747
Outstanding Amount Due to Municipality <sup>1</sup>	\$79,200.00

## Collections Summary

Amount Sent to Collections (04/01/2018 through 04/30/2018)	\$15,400.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	572	\$5.99	\$3,426.28
Registered owner name and address retrieval service	572	\$5.99	\$3,426.28
Letter handling service, including postage and color printing	572	\$5.99	\$3,426.28
Payment processing service, including check and credit card processing	353	\$5.99	\$2,114.47
Customer service	43	\$5.99	\$257.57
Digital evidence archival service	428	\$5.99	\$2,563.72
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$19,711.60
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$19,711.60

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2018

Print time: 05/01/2018, 09:25 AM

Page 1 of 3

### PROGRAM SUMMARY

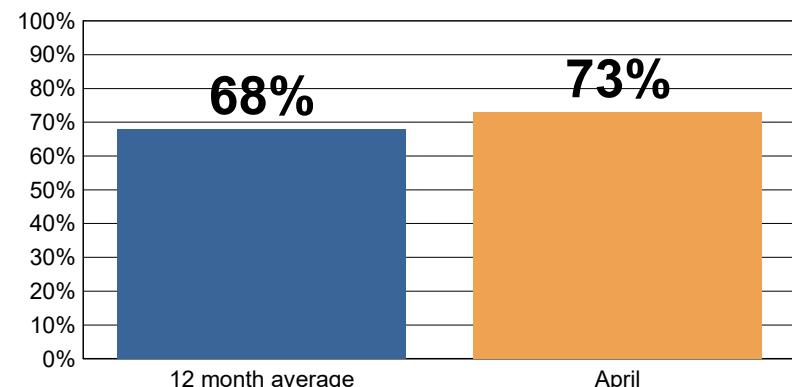
# of Citations issued	572
# of Payments processed *	353
\$ Amount collected *	\$35,500

\* Includes Partial and NSF payments

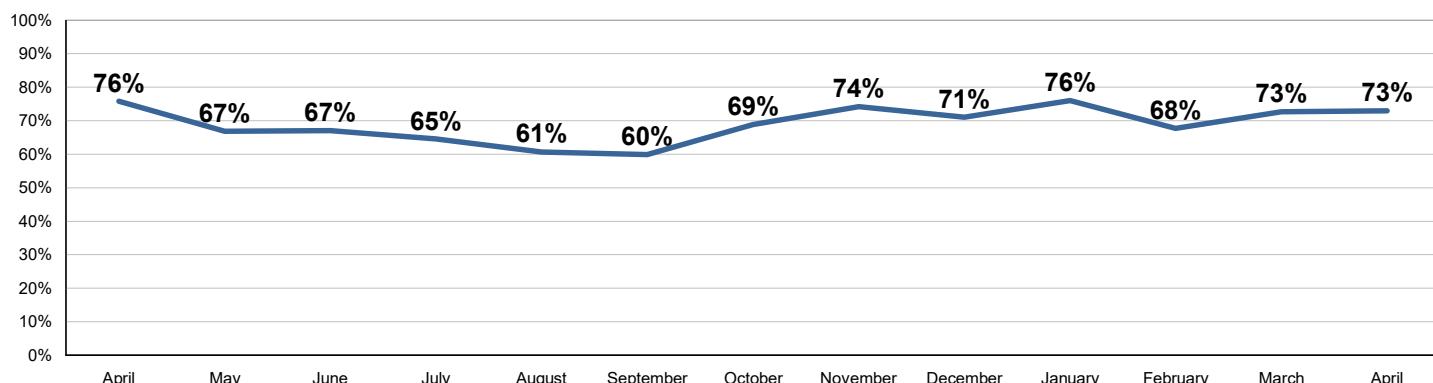
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	9	0
In-Person Hearing	8	0
	17	0

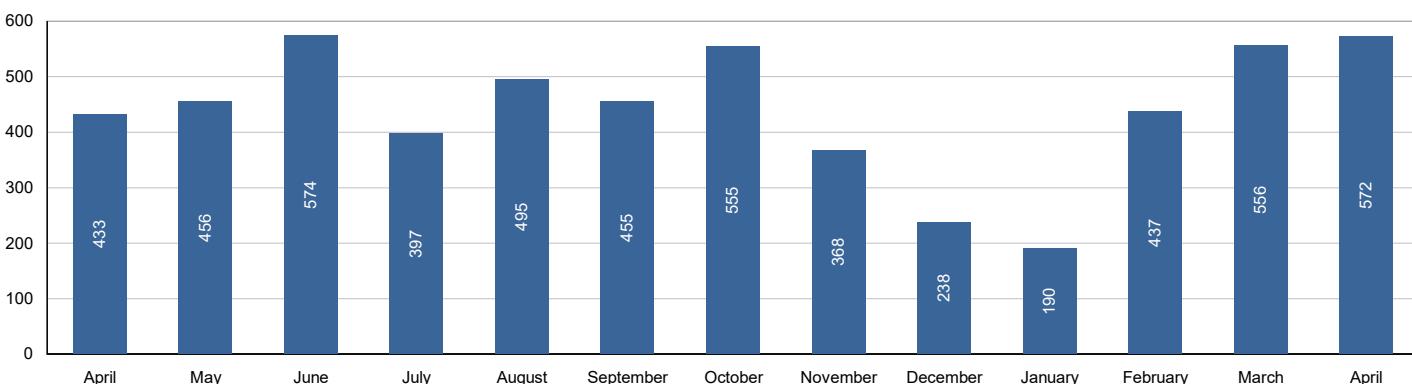
### POLICE APPROVAL AVERAGE vs APRIL, 2018



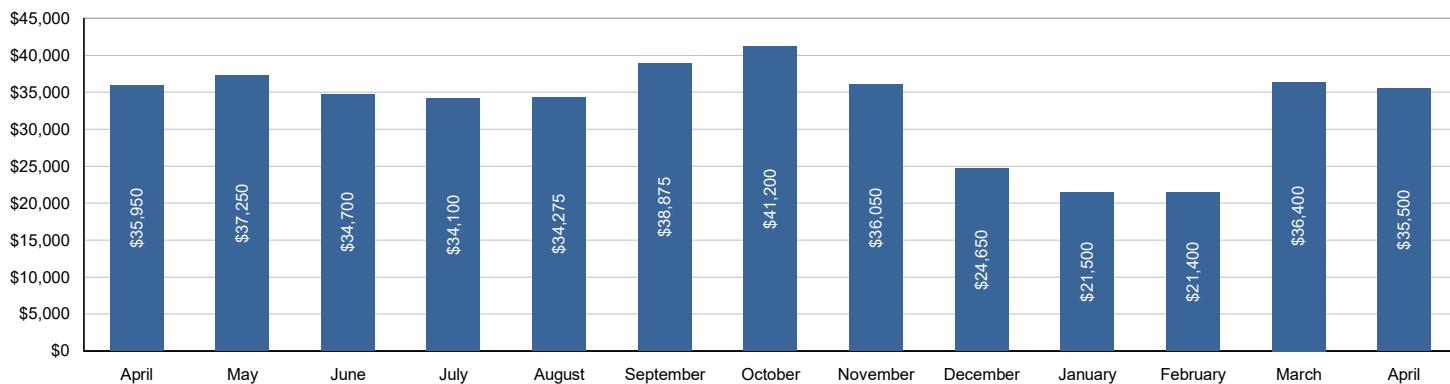
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

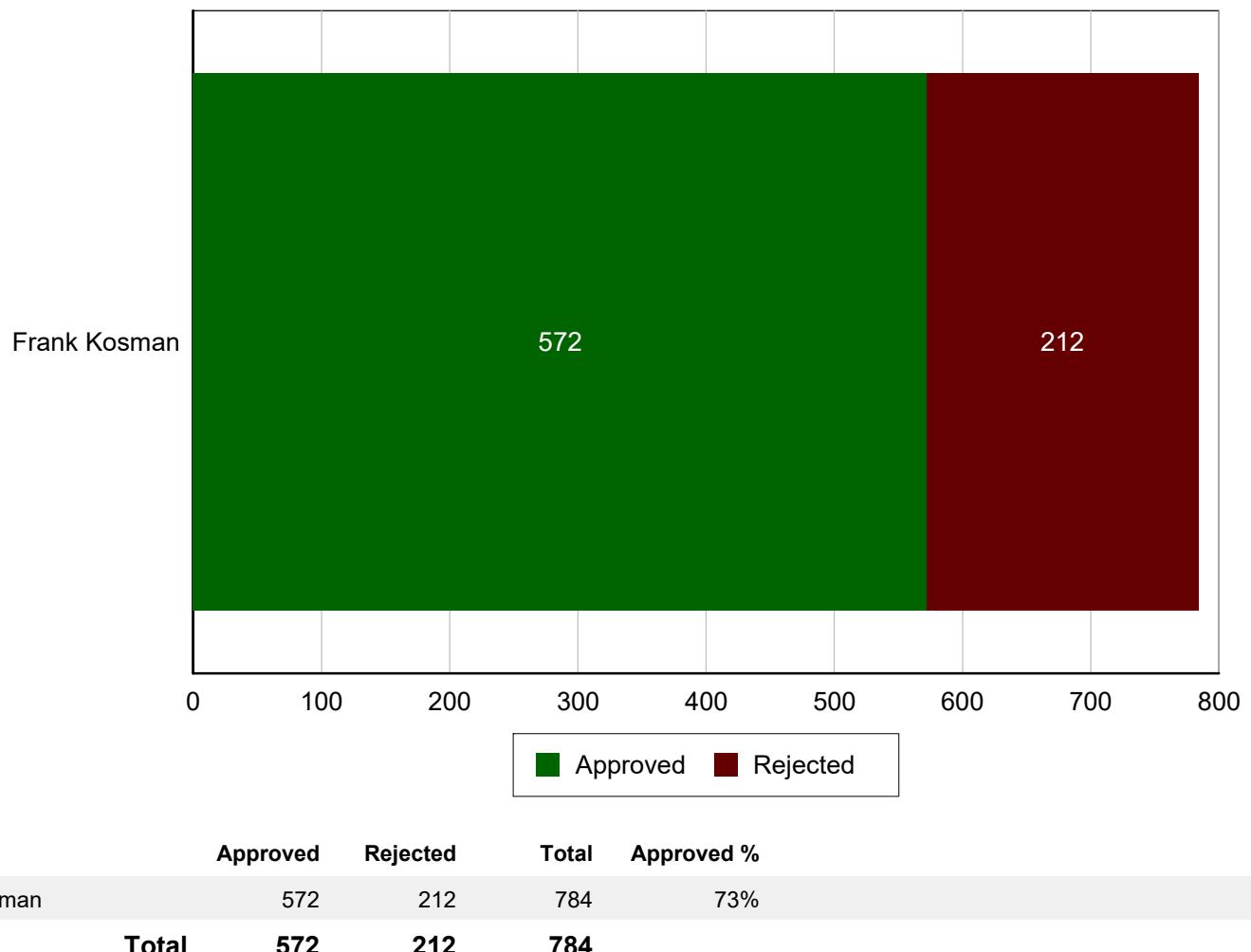


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2018

Print time: 05/01/2018, 09:25 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

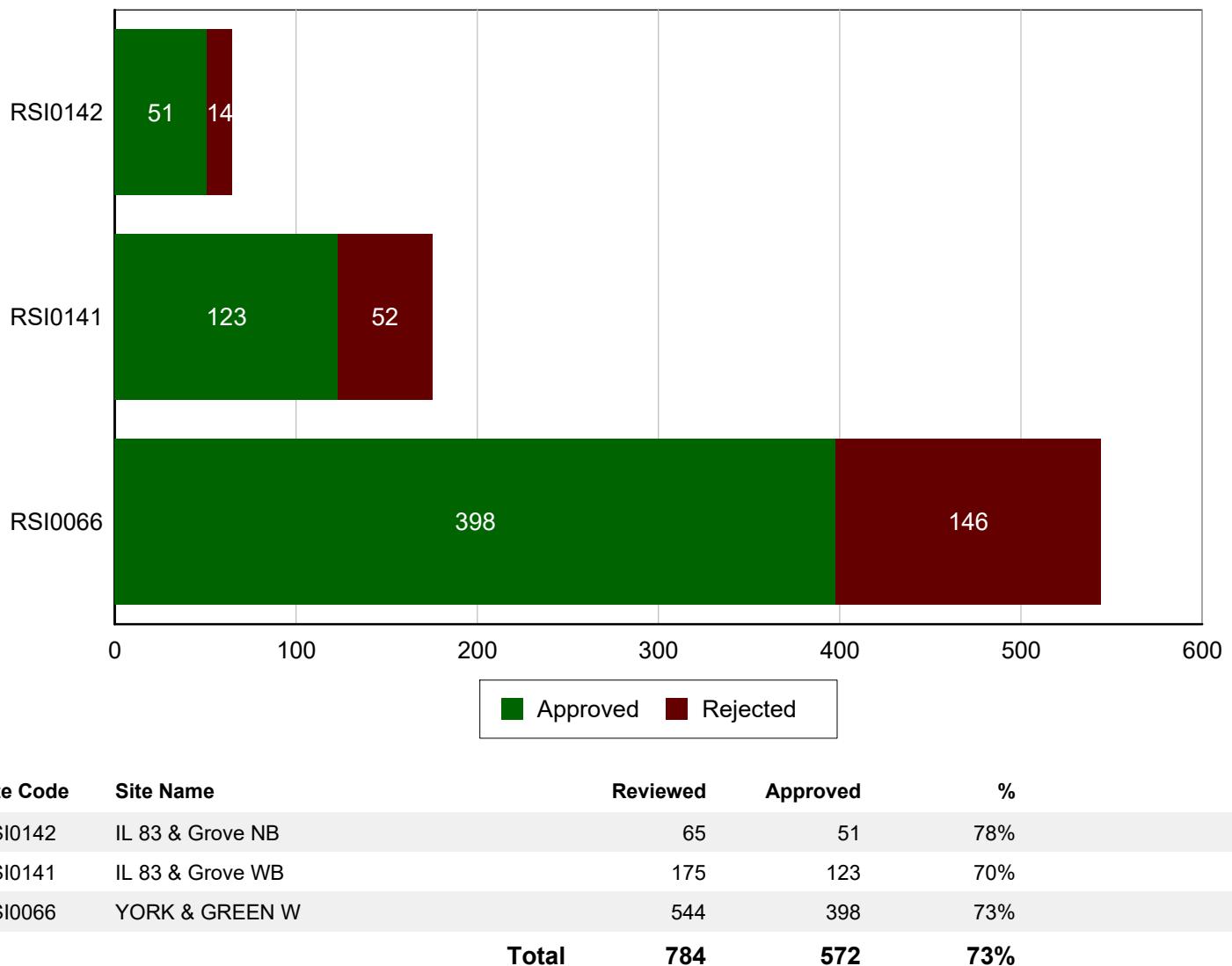


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2018

Print time: 05/01/2018, 09:25 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 127  
Statement Period 04/01/2019-04/30/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (04/01/2019 through 04/30/2019)	\$26,565.00
Service fees, camera lease and maintenance	\$13,959.12
Previous month balance	\$0.00
Amount Due to Municipality	\$12,605.88

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	310
Outstanding Amount Due to Municipality <sup>1</sup>	\$38,515.00

## Collections Summary

Amount Sent to Collections (04/01/2019 through 04/30/2019)	\$18,800.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	322	\$5.99	\$1,928.78
Registered owner name and address retrieval service	322	\$5.99	\$1,928.78
Letter handling service, including postage and color printing	291	\$5.99	\$1,743.09
Payment processing service, including check and credit card processing	259	\$5.99	\$1,551.41
Customer service	40	\$5.99	\$239.60
Digital evidence archival service	354	\$5.99	\$2,120.46
Credits for camera downtime (days)	1	\$-50.00	\$-50.00
		<b>Subtotal</b>	\$14,009.12
		<b>Credits</b>	\$-50.00
		<b>Service Fees Total</b>	\$13,959.12

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2019

Print time: 05/08/2019, 02:00 PM

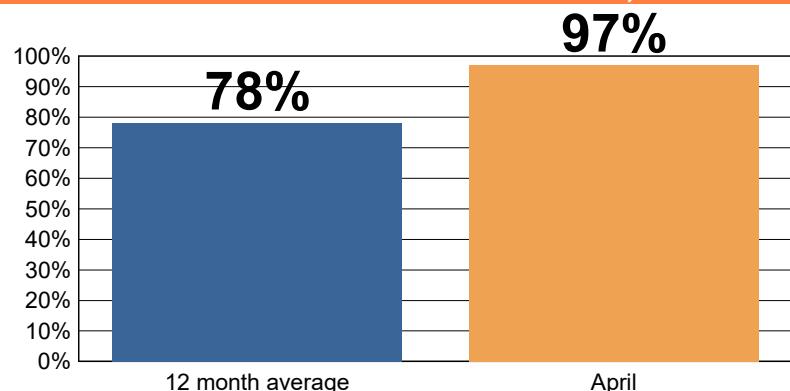
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	291
# of Payments processed *	263
\$ Amount collected *	\$26,565

\* Includes Partial and NSF payments

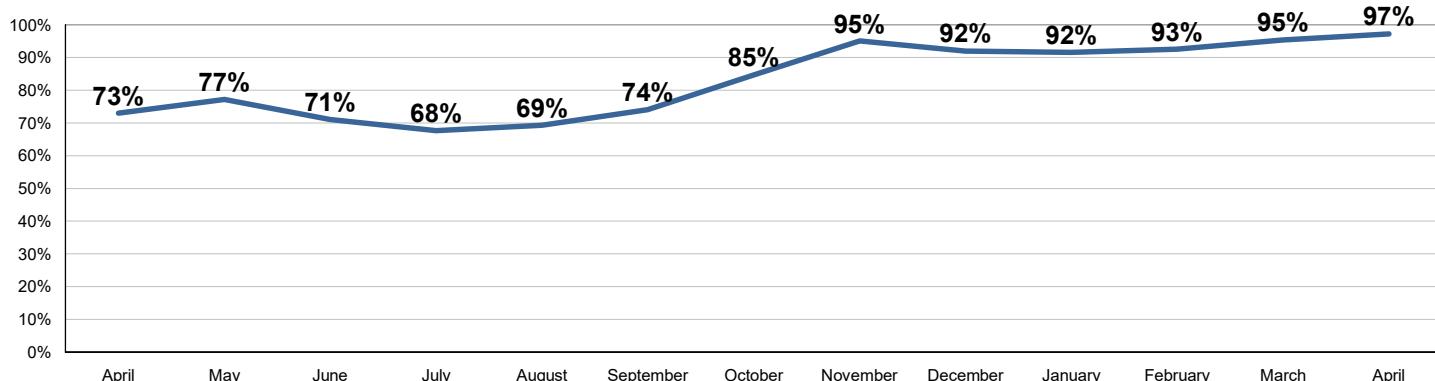
## POLICE APPROVAL AVERAGE vs APRIL,2019



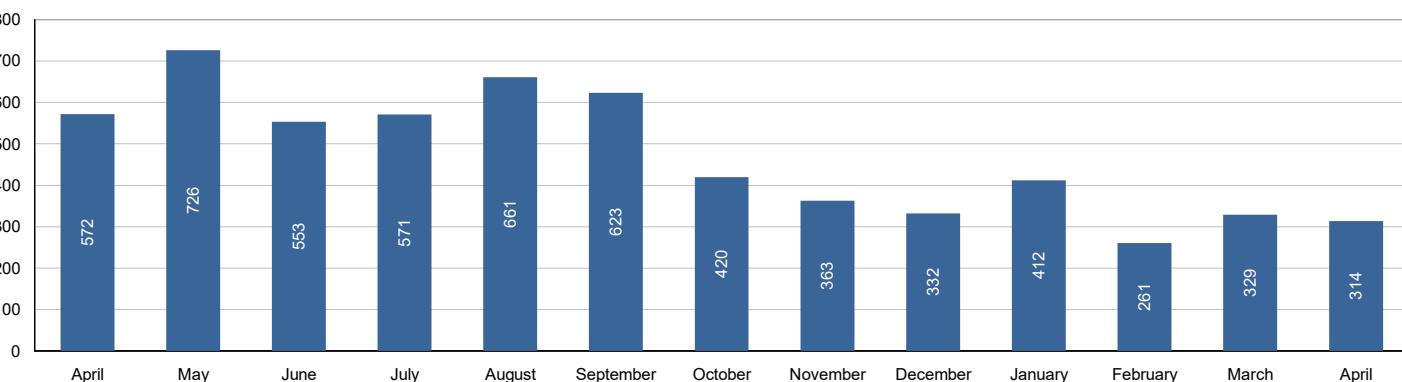
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	4	0
In-Person Hearing	2	0
	<b>6</b>	<b>0</b>

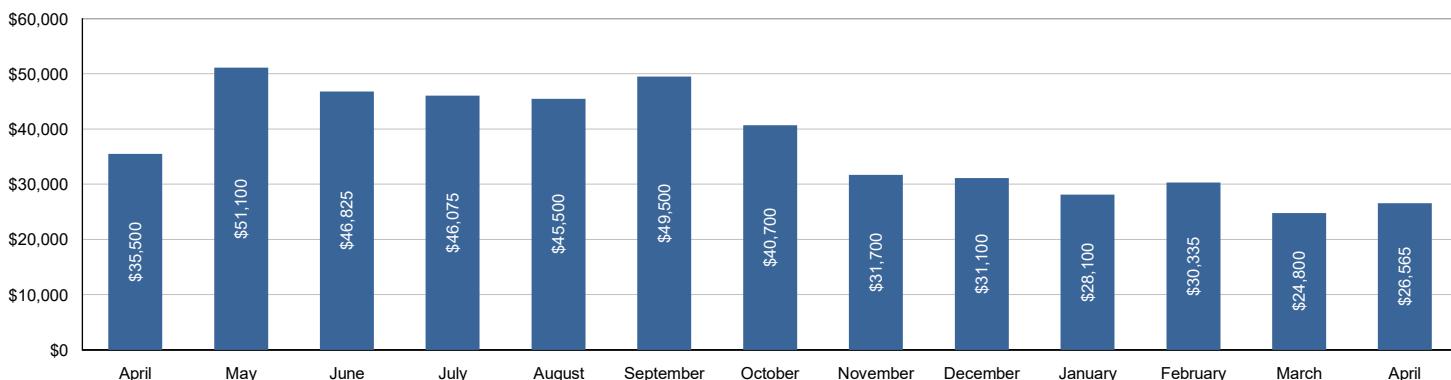
## POLICE APPROVAL RATE(%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

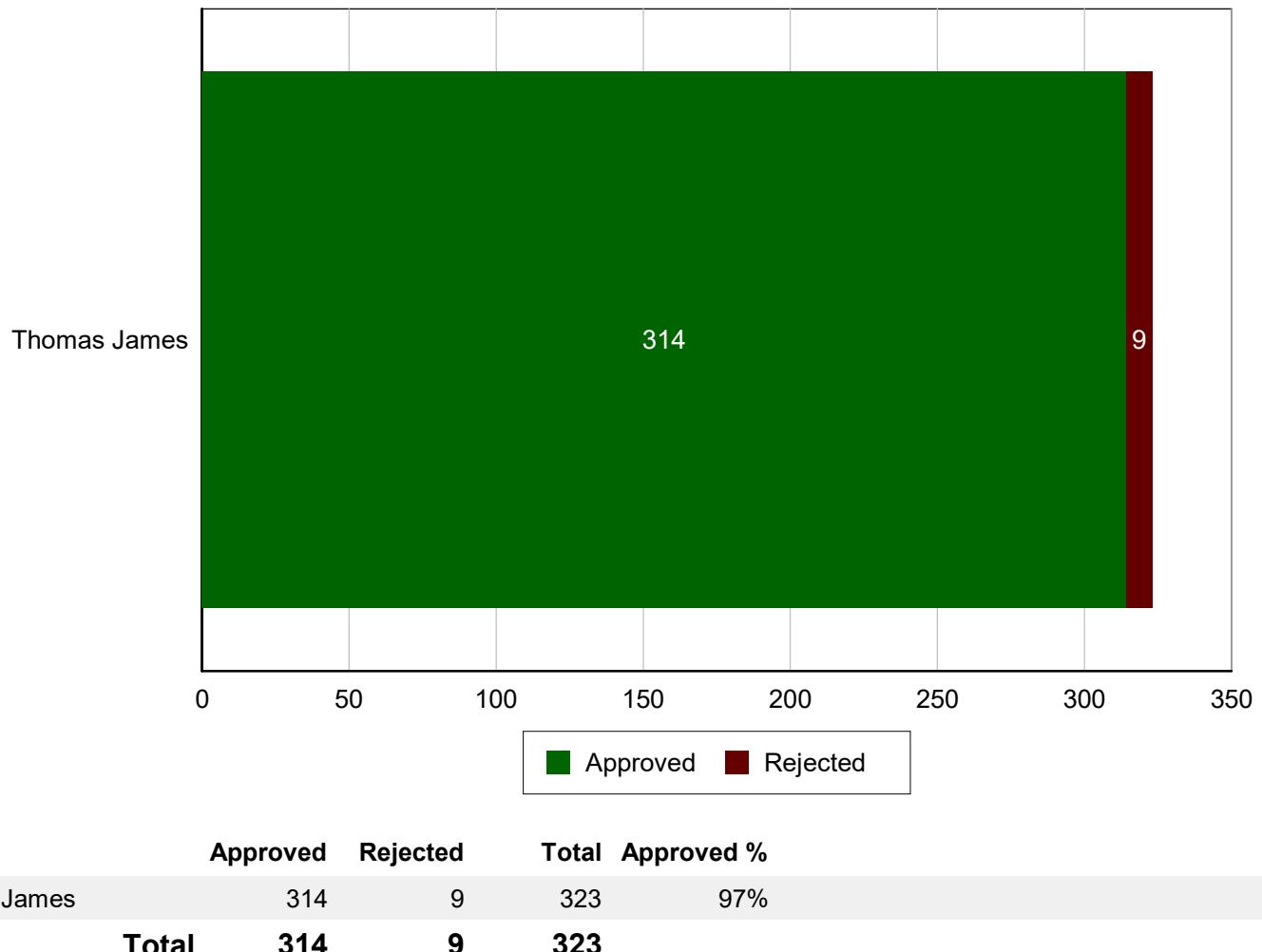


# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2019

Print time: 05/08/2019, 02:00 PM

Page 2 of 3

## POLICE REVIEWER DETAIL

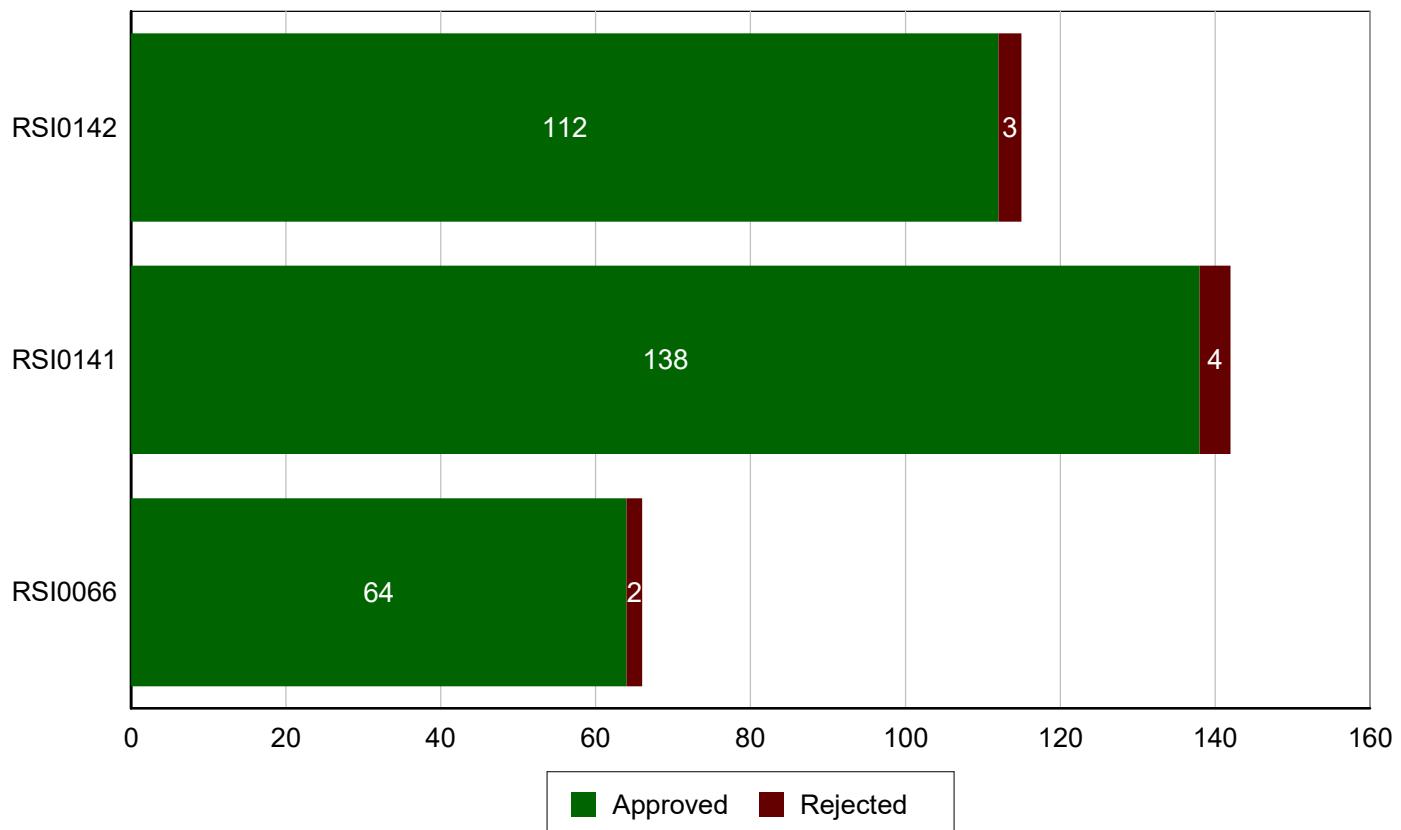


# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2019

Print time: 05/08/2019, 02:00 PM

Page 3 of 3

## SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	115	112	97%
RSI0141	IL 83 & Grove WB	142	138	97%
RSI0066	YORK & GREEN W	66	64	97%
	<b>Total</b>	<b>323</b>	<b>314</b>	<b>97%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 139  
Statement Period 04/01/2020-04/30/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (04/01/2020 through 04/30/2020)	\$31,715.00
Service fees, camera lease and maintenance	\$14,110.95
Previous month balance	\$0.00
Amount Due to Municipality	\$17,604.05

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	393
Outstanding Amount Due to Municipality <sup>1</sup>	\$43,030.00

## Collections Summary

Amount Sent to Collections (04/01/2020 through 04/30/2020)	\$14,800.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	291	\$5.99	\$1,743.09
Registered owner name and address retrieval service	291	\$5.99	\$1,743.09
Letter handling service, including postage and color printing	286	\$5.99	\$1,713.14
Payment processing service, including check and credit card processing	317	\$5.99	\$1,898.83
Customer service	29	\$5.99	\$173.71
Digital evidence archival service	391	\$5.99	\$2,342.09
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$14,110.95
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$14,110.95

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

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### **Monthly Collections Delinquent Payment File**

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### **Digital Capture, Download and Manual Review**

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### **Registered Owner**

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### **Digital Archives**

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### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2020

Print time: 05/01/2020, 09:57 AM

Page 1 of 3

## PROGRAM SUMMARY

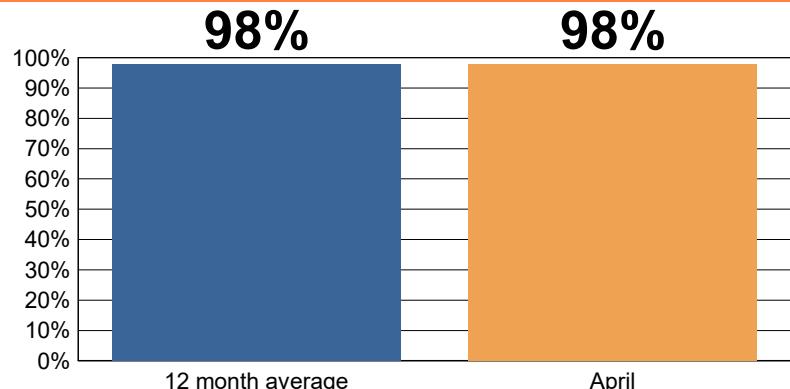
# of Citations issued	286
# of Payments processed *	320
\$ Amount collected *	\$31,715

\* Includes Partial and NSF payments

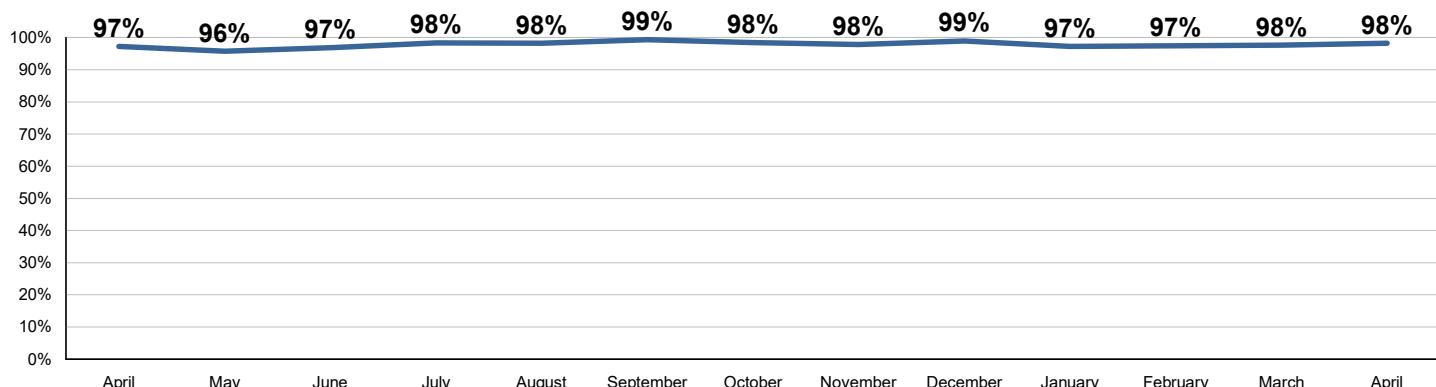
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	10	0
In-Person Hearing	0	0
	10	0

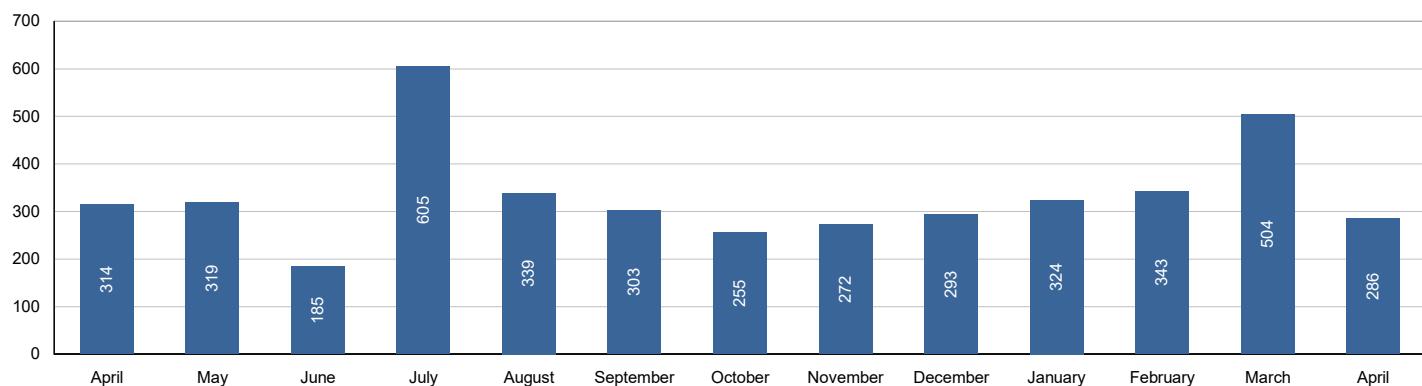
## POLICE APPROVAL AVERAGE vs APRIL, 2020



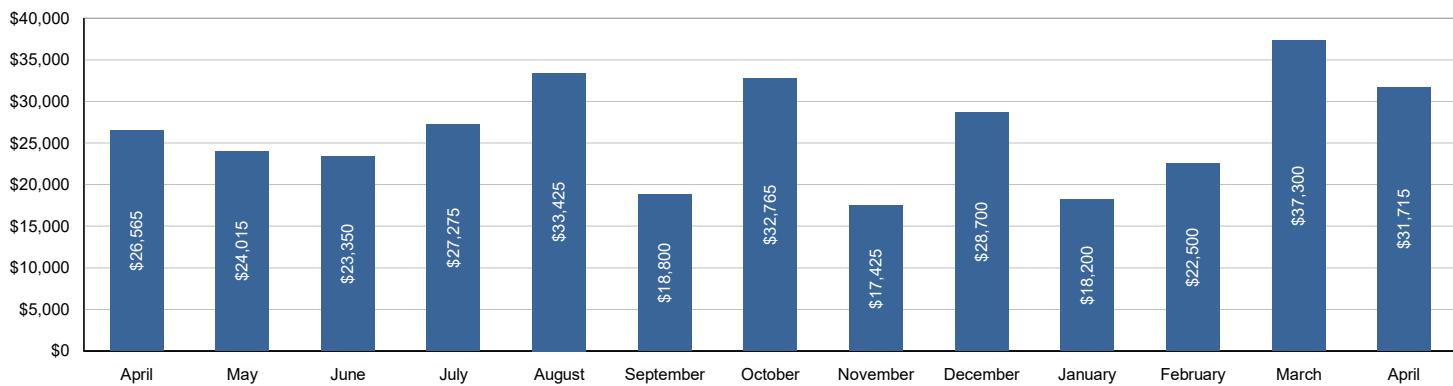
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

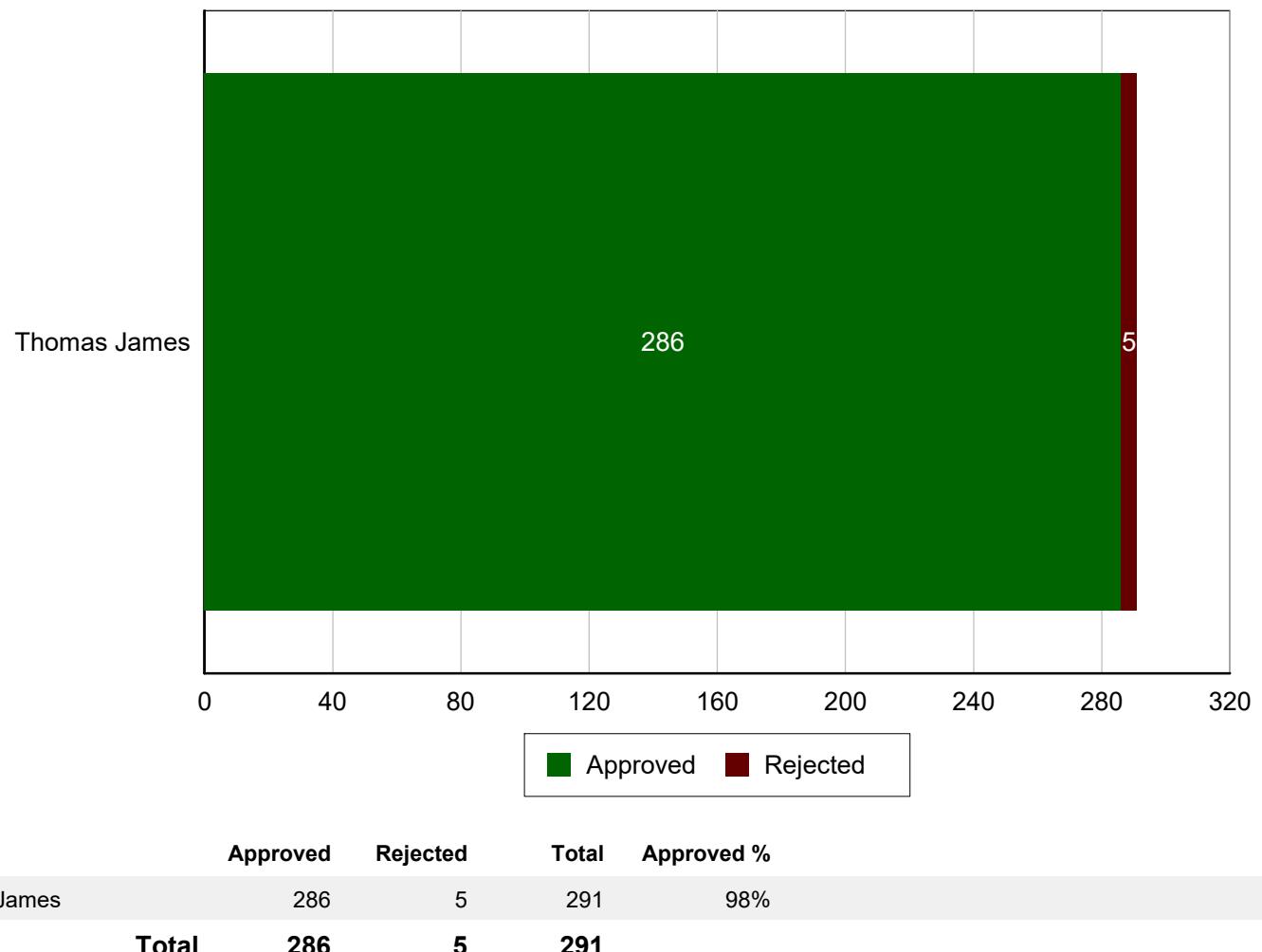


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2020

Print time: 05/01/2020, 09:57 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

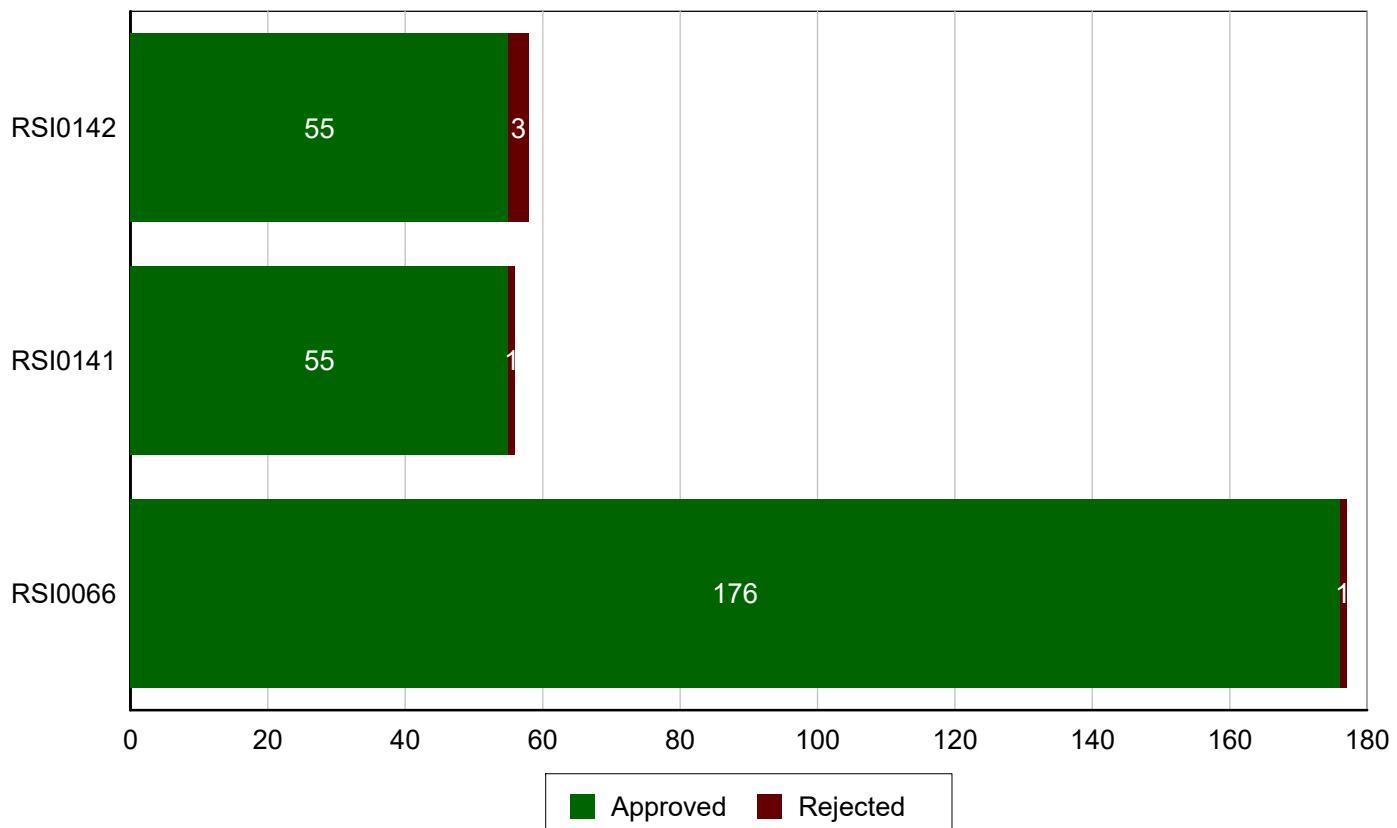


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2020

Print time: 05/01/2020, 09:57 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	58	55	95%
RSI0141	IL 83 & Grove WB	56	55	98%
RSI0066	YORK & GREEN W	177	176	99%
	<b>Total</b>	<b>291</b>	<b>286</b>	<b>98%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 151  
Statement Period 04/01/2021-04/30/2021  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (04/01/2021 through 04/30/2021)	\$47,545.00
Service fees, camera lease and maintenance	\$24,978.64
Previous month balance	\$0.00
Amount Due to Municipality	\$22,566.36

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	1,159
Outstanding Amount Due to Municipality <sup>1</sup>	\$141,200.00

## Collections Summary

Amount Sent to Collections (04/01/2021 through 04/30/2021)	\$0.00
--	--------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	827	\$5.99	\$4,953.73
Registered owner name and address retrieval service	827	\$5.99	\$4,953.73
Letter handling service, including postage and color printing	813	\$5.99	\$4,869.87
Payment processing service, including check and credit card processing	461	\$5.99	\$2,761.39
Customer service	44	\$5.99	\$263.56
Digital evidence archival service	464	\$5.99	\$2,779.36
Credits for camera downtime (days)	2	-\$50.00	\$-100.00
		<b>Subtotal</b>	\$25,078.64
		<b>Credits</b>	\$-100.00
		<b>Service Fees Total</b>	\$24,978.64

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2021

Print time: 05/03/2021, 09:37 AM

Page 1 of 3

## PROGRAM SUMMARY

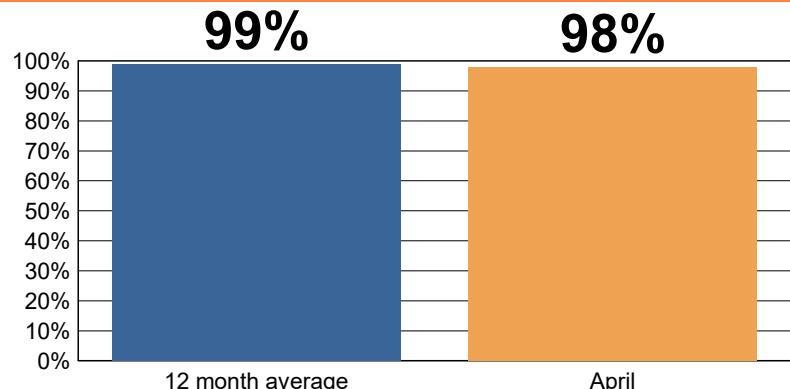
# of Citations issued	814
# of Payments processed *	463
\$ Amount collected *	\$47,545

\* Includes Partial and NSF payments

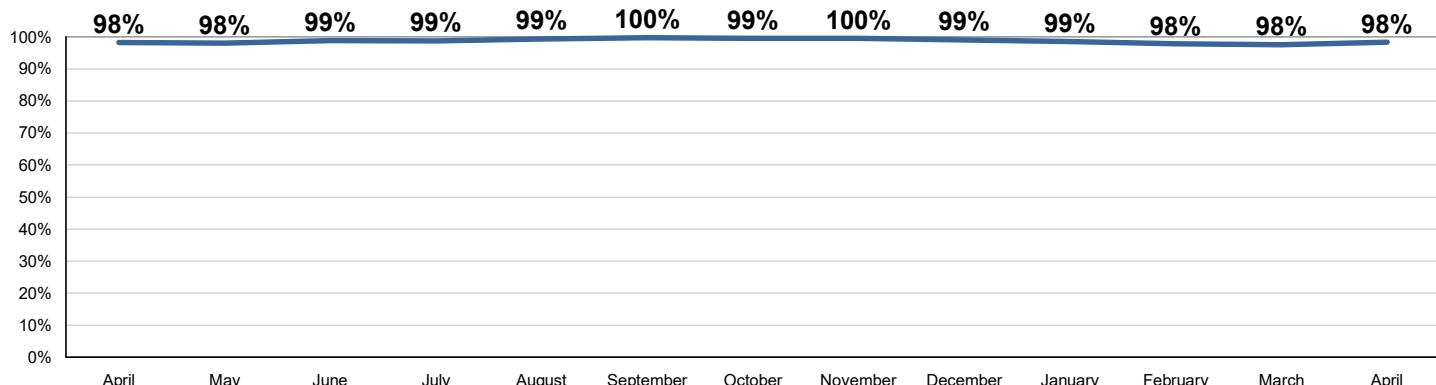
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	13	2
In-Person Hearing	4	2
	17	4

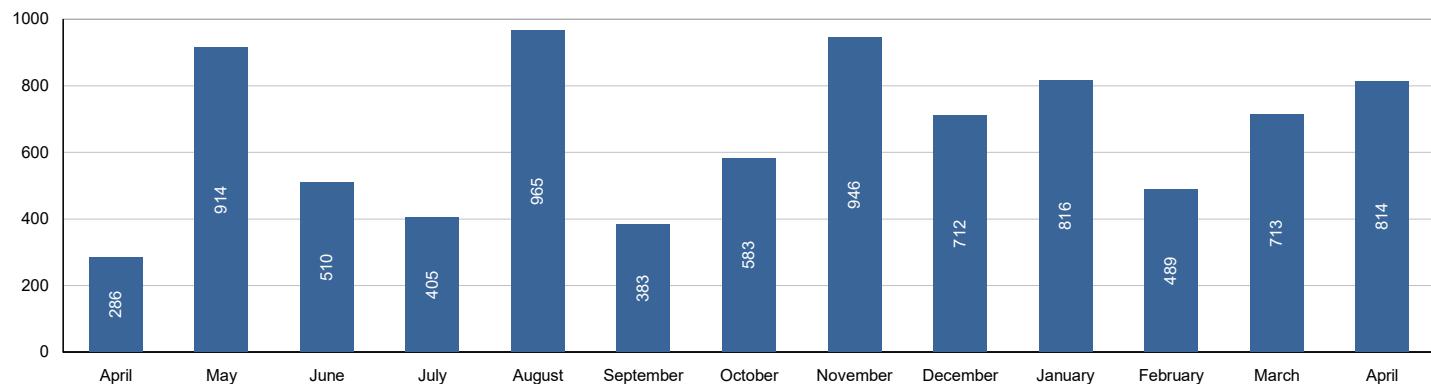
## POLICE APPROVAL AVERAGE vs APRIL, 2021



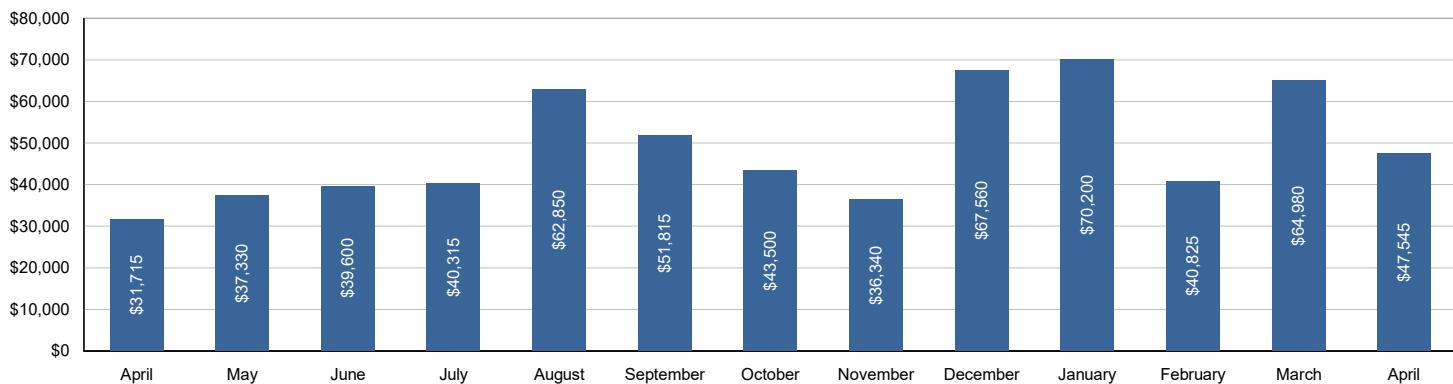
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

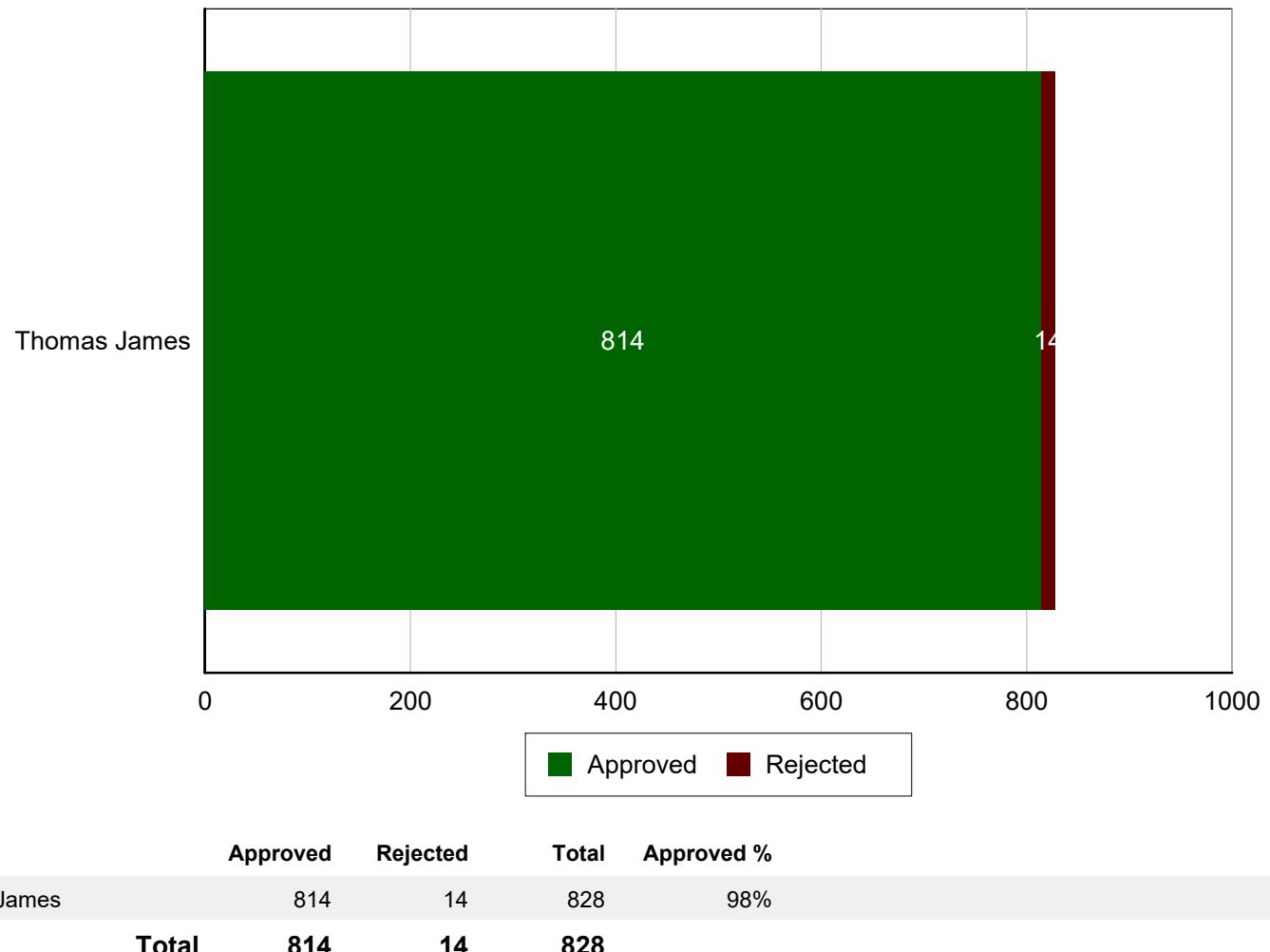


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2021

Print time: 05/03/2021, 09:37 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

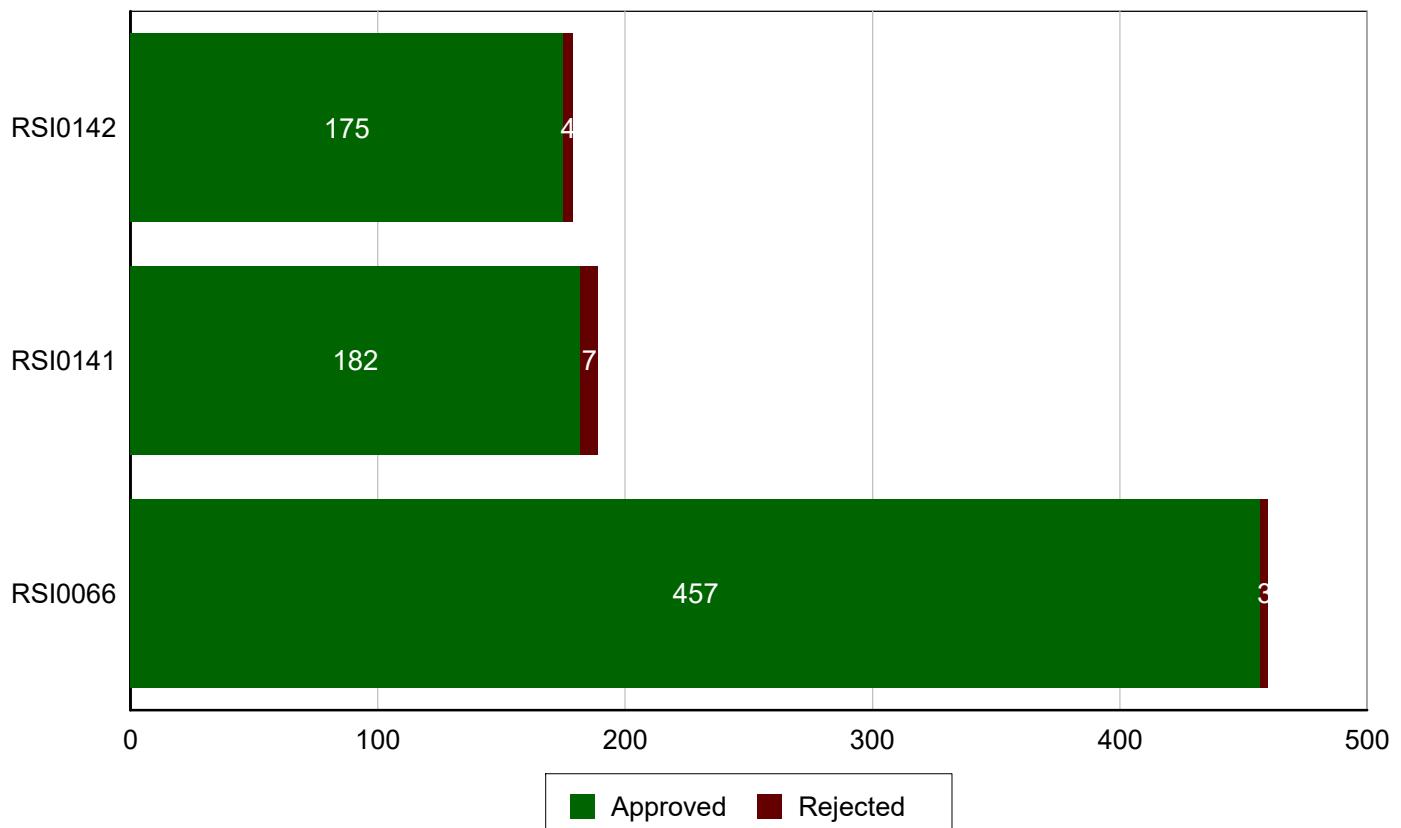


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: APRIL, 2021

Print time: 05/03/2021, 09:37 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	179	175	98%
RSI0141	IL 83 & Grove WB	189	182	96%
RSI0066	YORK & GREEN W	460	457	99%
	<b>Total</b>	<b>828</b>	<b>814</b>	<b>98%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 128  
Statement Period 05/01/2019-05/31/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (05/01/2019 through 05/31/2019)	\$24,015.00
Service fees, camera lease and maintenance	\$14,300.05
Previous month balance	\$0.00
Amount Due to Municipality	\$9,714.95

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	436
Outstanding Amount Due to Municipality <sup>1</sup>	\$50,500.00

## Collections Summary

Amount Sent to Collections (05/01/2019 through 05/31/2019)	\$18,200.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	328	\$5.99	\$1,964.72
Registered owner name and address retrieval service	328	\$5.99	\$1,964.72
Letter handling service, including postage and color printing	458	\$5.99	\$2,743.42
Payment processing service, including check and credit card processing	236	\$5.99	\$1,413.64
Customer service	20	\$5.99	\$119.80
Digital evidence archival service	325	\$5.99	\$1,946.75
Credits for camera downtime (days)	7	-\$50.00	-\$350.00
		<b>Subtotal</b>	\$14,650.05
		<b>Credits</b>	-\$350.00
		<b>Service Fees Total</b>	\$14,300.05

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2019

Print time: 06/03/2019, 11:10 AM

Page 1 of 3

## PROGRAM SUMMARY

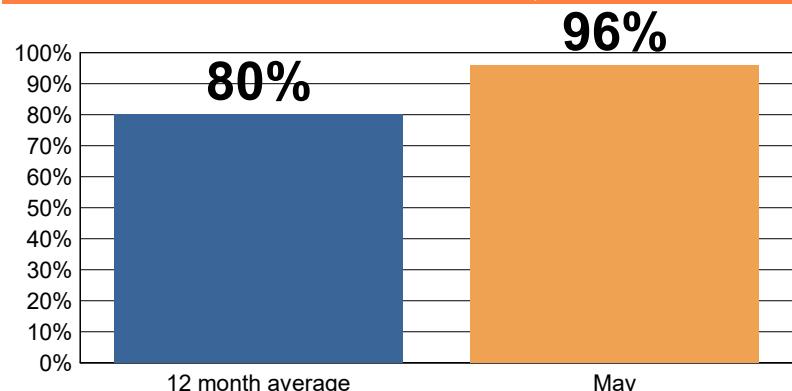
# of Citations issued	458
# of Payments processed *	237
\$ Amount collected *	\$24,015

\* Includes Partial and NSF payments

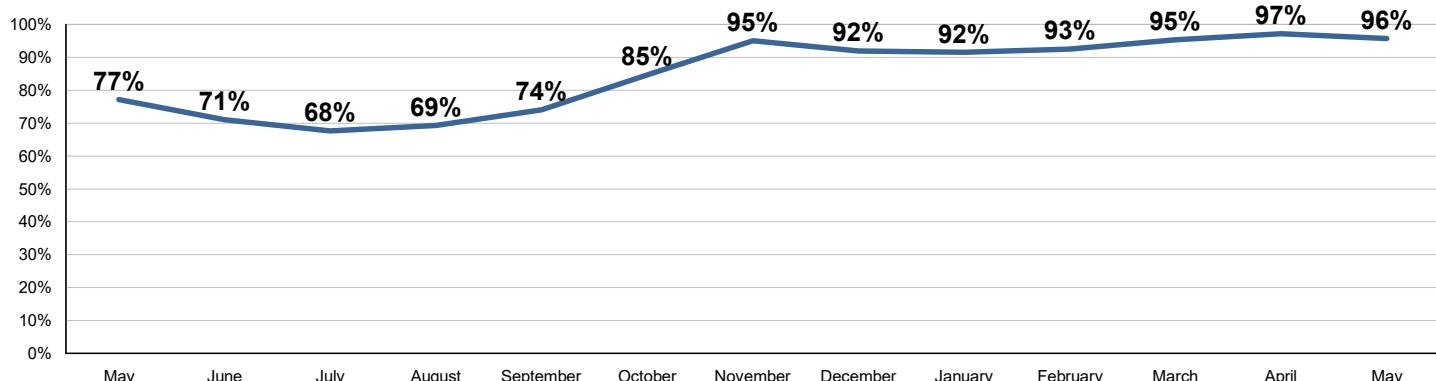
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	8	0
In-Person Hearing	7	1
	15	1

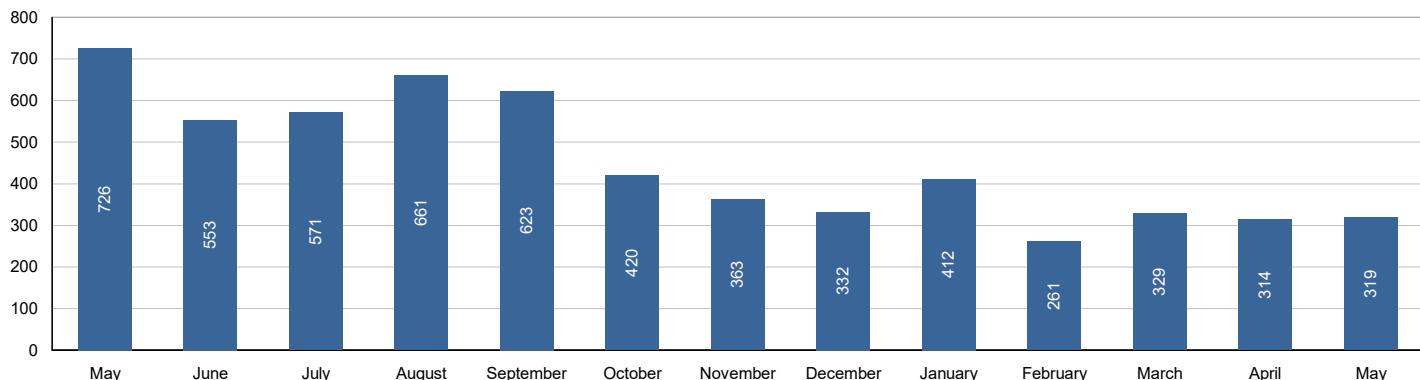
## POLICE APPROVAL AVERAGE vs MAY, 2019



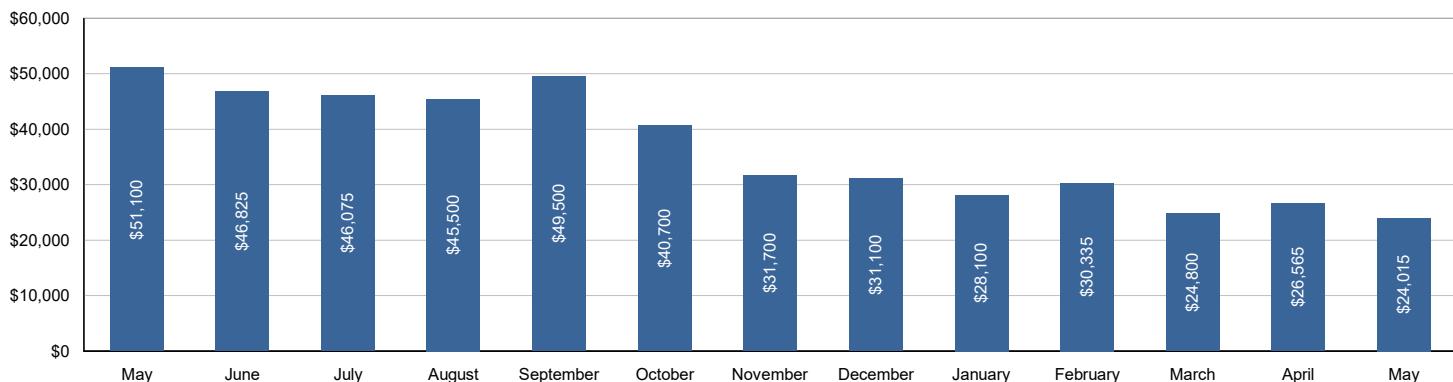
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

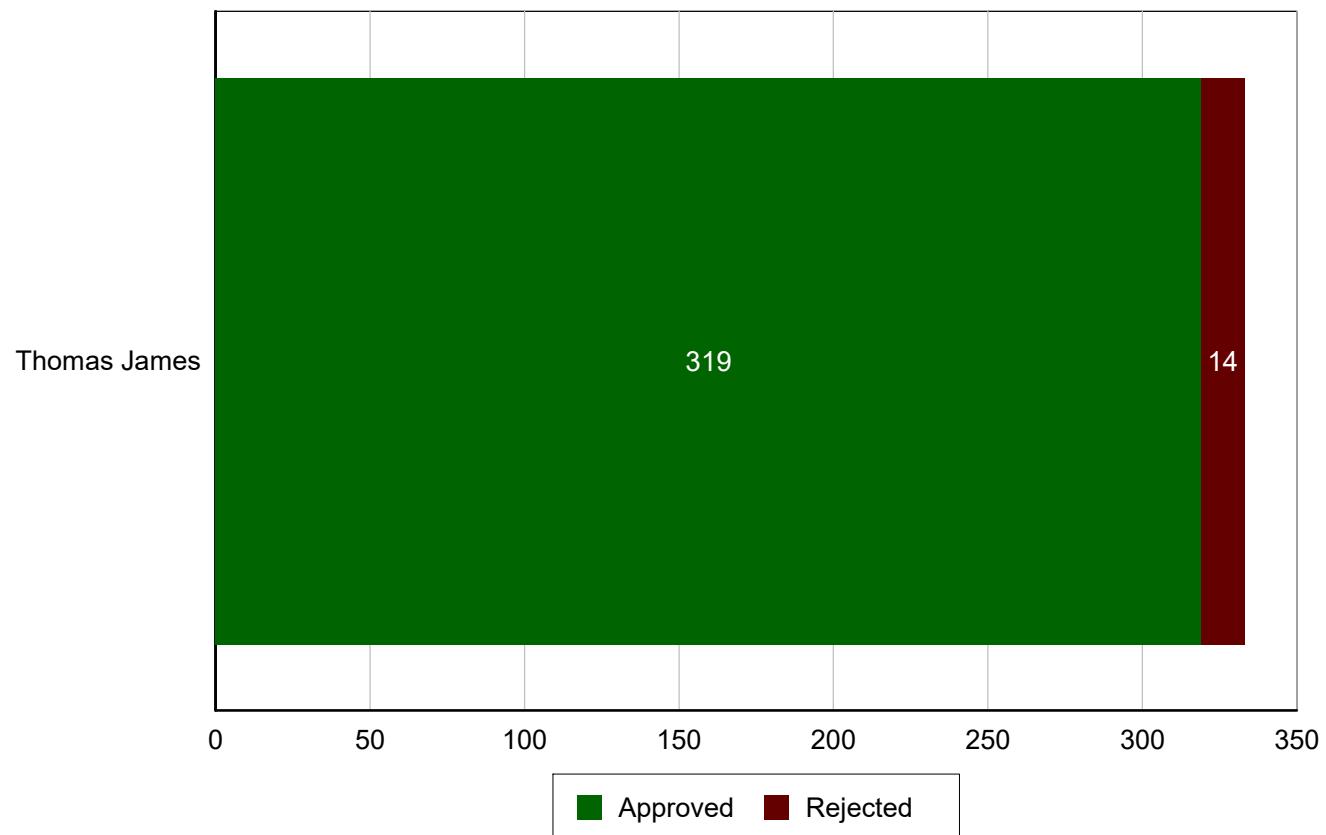


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2019

Print time: 06/03/2019, 11:10 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



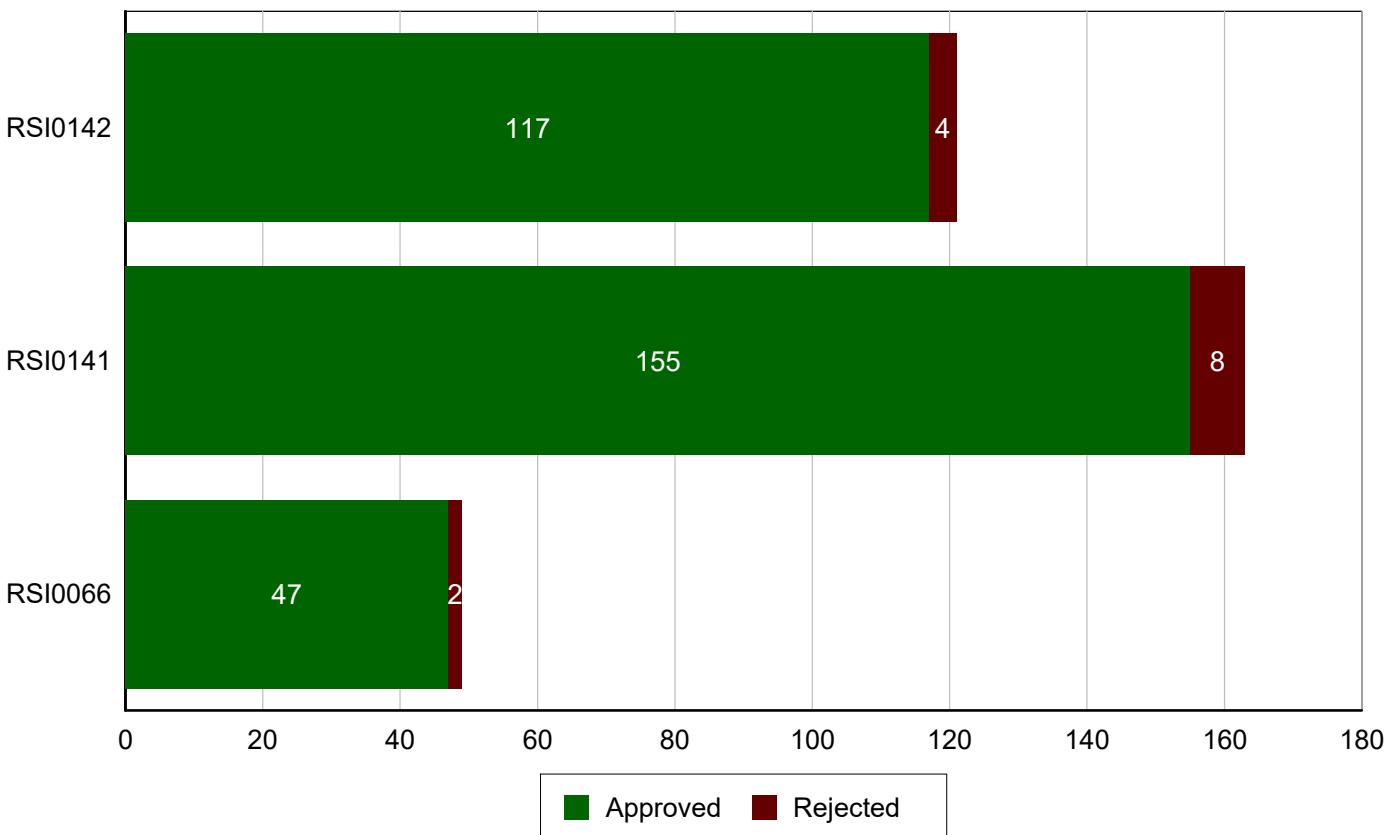
	Approved	Rejected	Total	Approved %
Thomas James	319	14	333	96%
<b>Total</b>	<b>319</b>	<b>14</b>	<b>333</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2019

Print time: 06/03/2019, 11:10 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	121	117	97%
RSI0141	IL 83 & Grove WB	163	155	95%
RSI0066	YORK & GREEN W	49	47	96%
	<b>Total</b>	<b>333</b>	<b>319</b>	<b>96%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 140  
Statement Period 05/01/2020-05/31/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (05/01/2020 through 05/31/2020)	\$37,330.00
Service fees, camera lease and maintenance	\$26,186.79
Previous month balance	\$0.00
Amount Due to Municipality	\$11,143.21

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	860
Outstanding Amount Due to Municipality <sup>1</sup>	\$99,200.00

## Collections Summary

Amount Sent to Collections (05/01/2020 through 05/31/2020)	\$14,300.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	932	\$5.99	\$5,582.68
Registered owner name and address retrieval service	932	\$5.99	\$5,582.68
Letter handling service, including postage and color printing	914	\$5.99	\$5,474.86
Payment processing service, including check and credit card processing	366	\$5.99	\$2,192.34
Customer service	40	\$5.99	\$239.60
Digital evidence archival service	437	\$5.99	\$2,617.63
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$26,186.79
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$26,186.79

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

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### **Monthly Collections Delinquent Payment File**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2020

Print time: 06/01/2020, 12:34 PM

Page 1 of 3

### PROGRAM SUMMARY

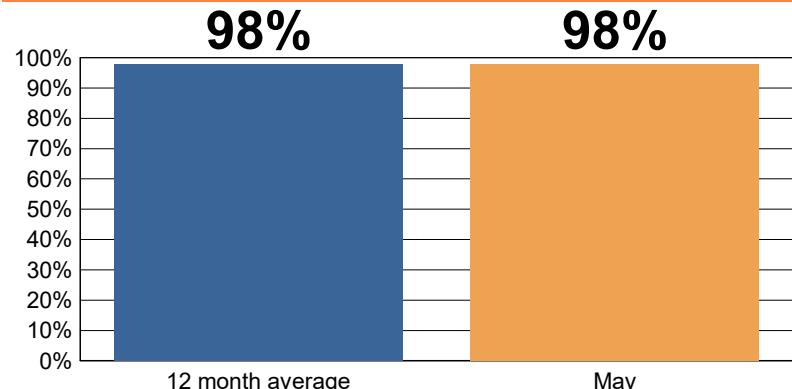
# of Citations issued	914
# of Payments processed *	369
\$ Amount collected *	\$37,330

\* Includes Partial and NSF payments

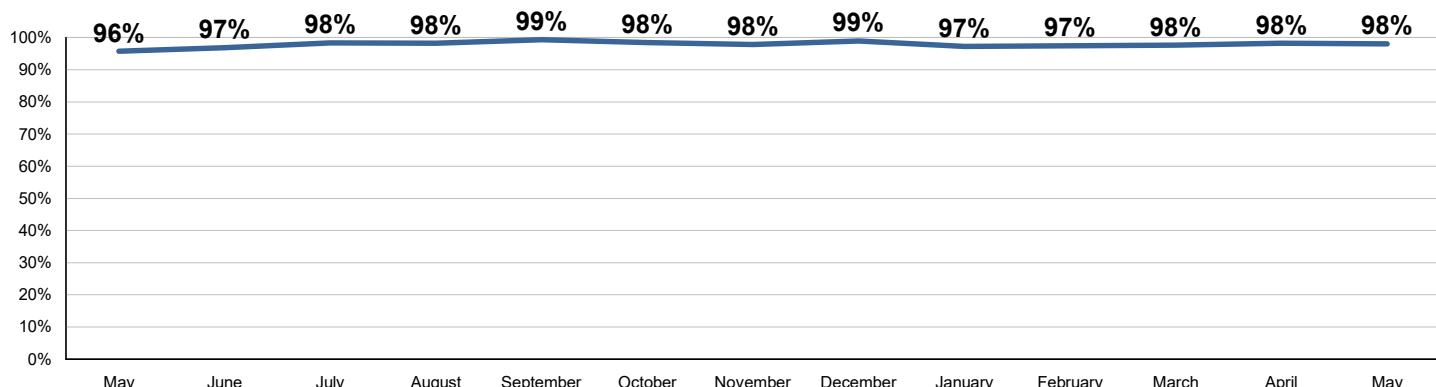
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	7	0
In-Person Hearing	0	0
	7	0

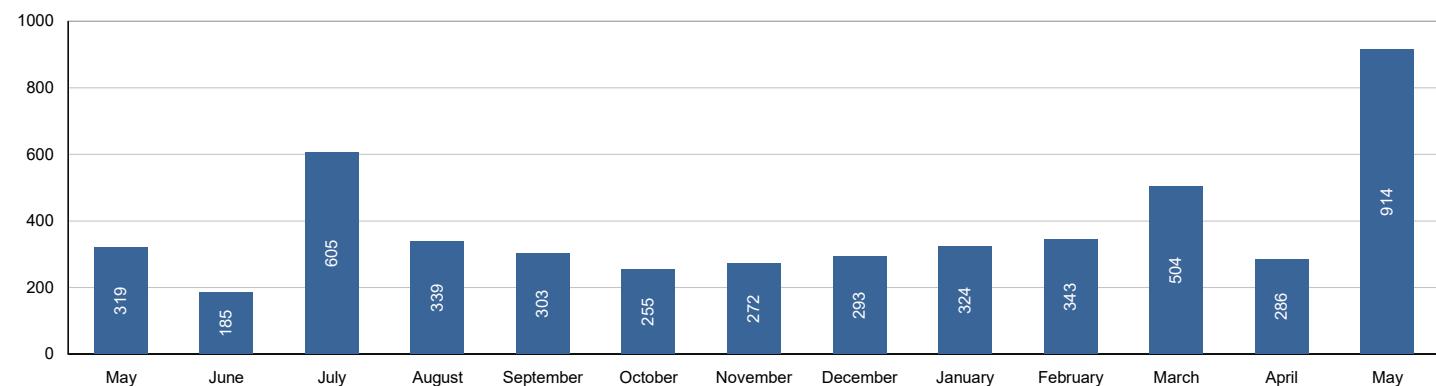
### POLICE APPROVAL AVERAGE vs MAY, 2020



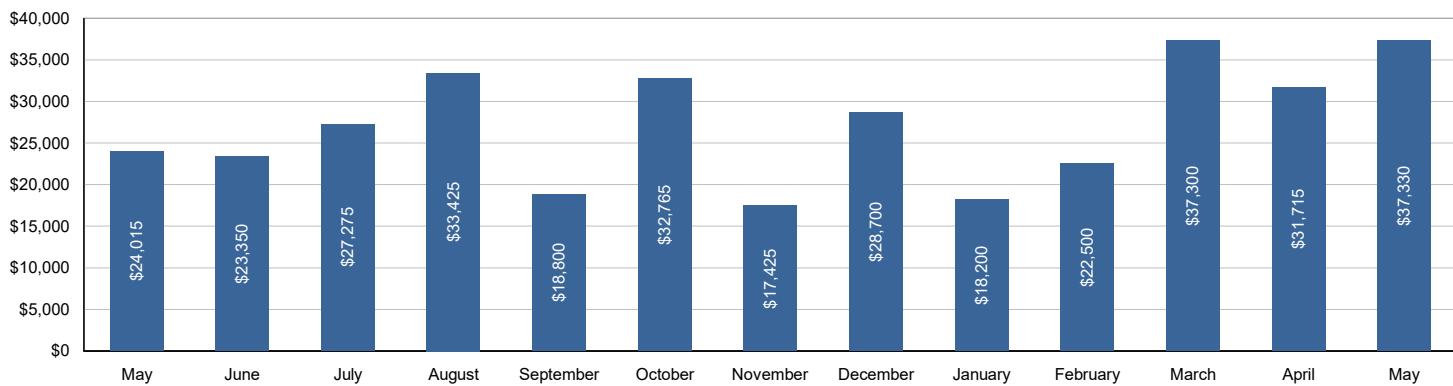
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

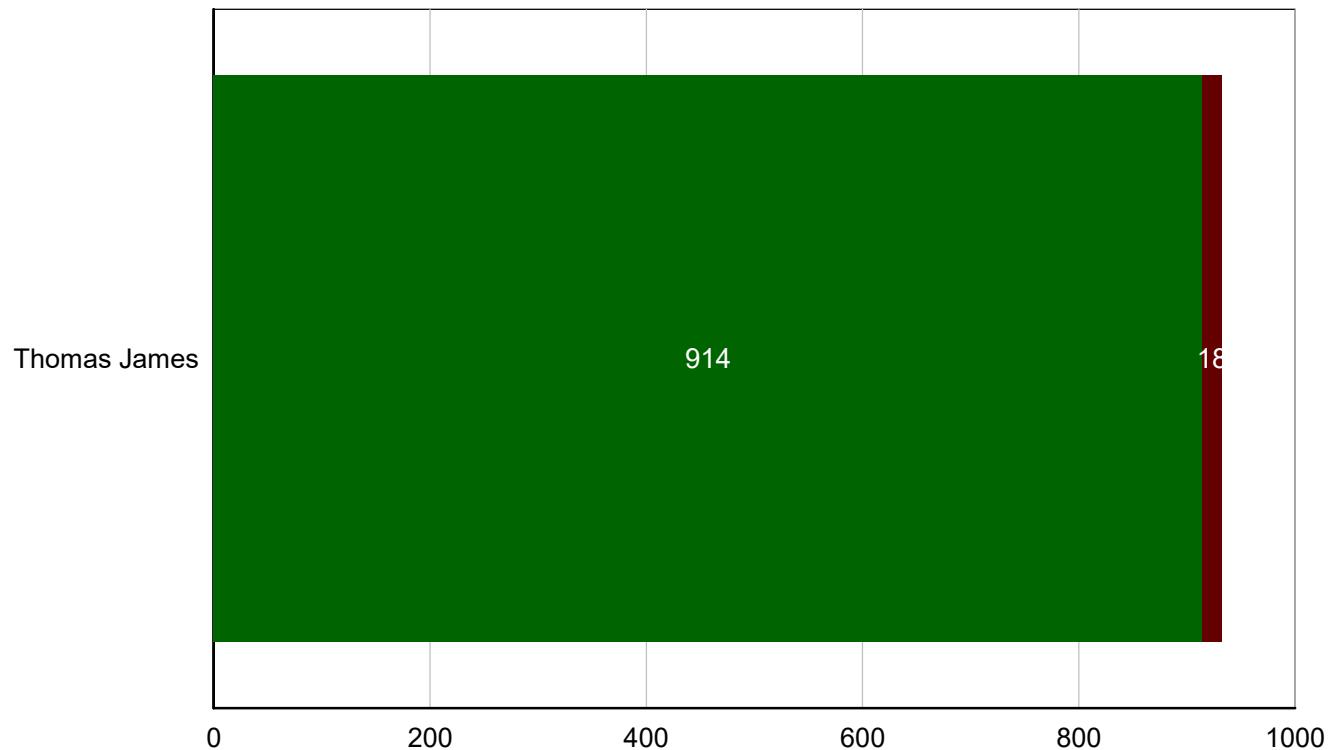


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2020

Print time: 06/01/2020, 12:34 PM

Page 2 of 3

### POLICE REVIEWER DETAIL



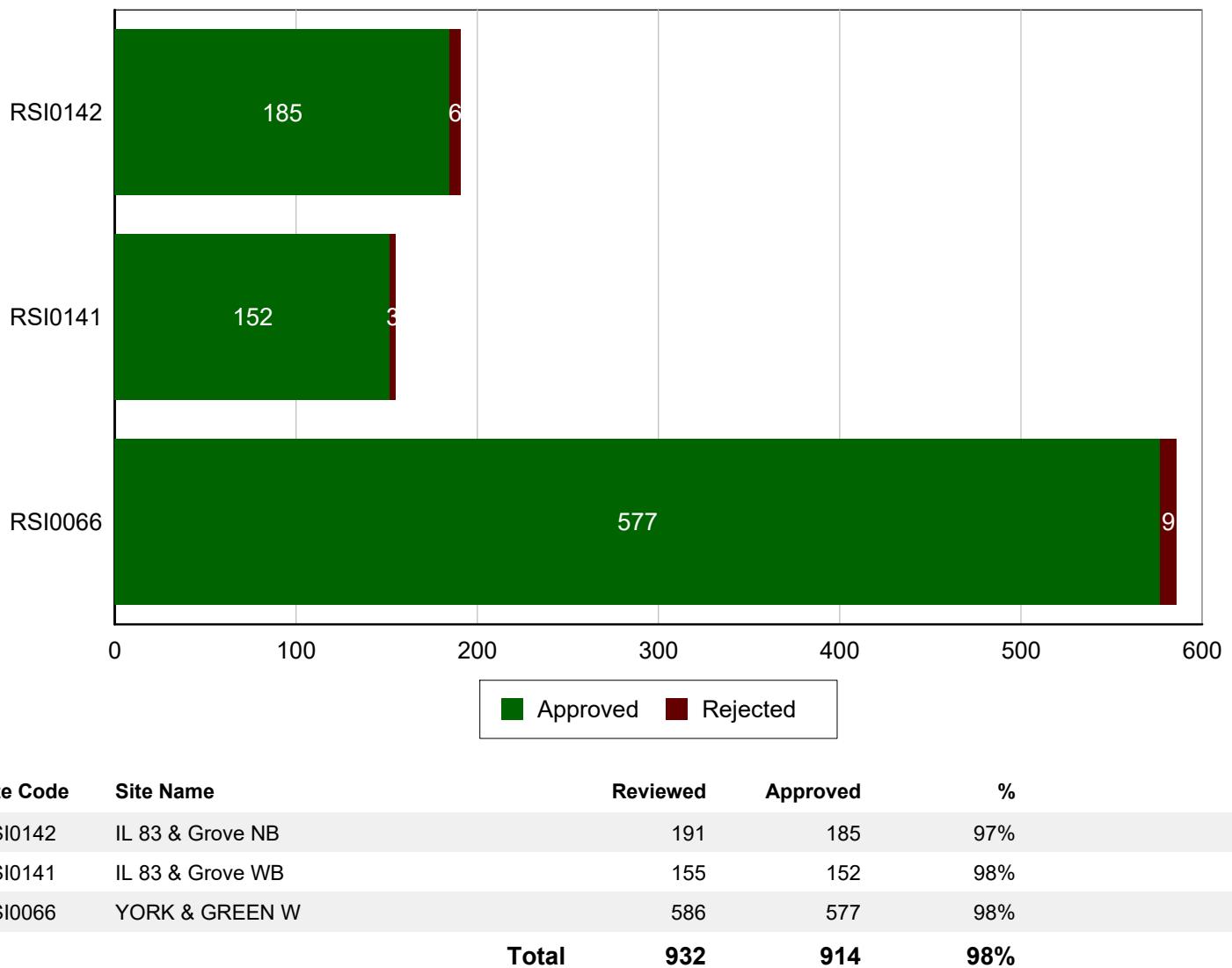
	Approved	Rejected	Total	Approved %
Thomas James	914	18	932	98%
<b>Total</b>	<b>914</b>	<b>18</b>	<b>932</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2020

Print time: 06/01/2020, 12:34 PM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 152  
Statement Period 05/01/2021-05/31/2021  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (05/01/2021 through 05/31/2021)	\$52,740.00
Service fees, camera lease and maintenance	\$16,090.64
Previous month balance	\$0.00
Amount Due to Municipality	\$36,649.36

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	734
Outstanding Amount Due to Municipality <sup>1</sup>	\$84,015.00

## Collections Summary

Amount Sent to Collections (05/01/2021 through 05/31/2021)	\$0.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	449	\$5.99	\$2,689.51
Registered owner name and address retrieval service	449	\$5.99	\$2,689.51
Letter handling service, including postage and color printing	444	\$5.99	\$2,659.56
Payment processing service, including check and credit card processing	512	\$5.99	\$3,066.88
Customer service	70	\$5.99	\$419.30
Digital evidence archival service	512	\$5.99	\$3,066.88
Credits for camera downtime (days)	0	-\$50.00	\$0.00
Service Credit			\$-2,998.00
		Subtotal	\$16,090.64
		Credits	\$0.00
		Service Fees Total	\$16,090.64

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2021

Print time: 06/04/2021, 09:24 AM

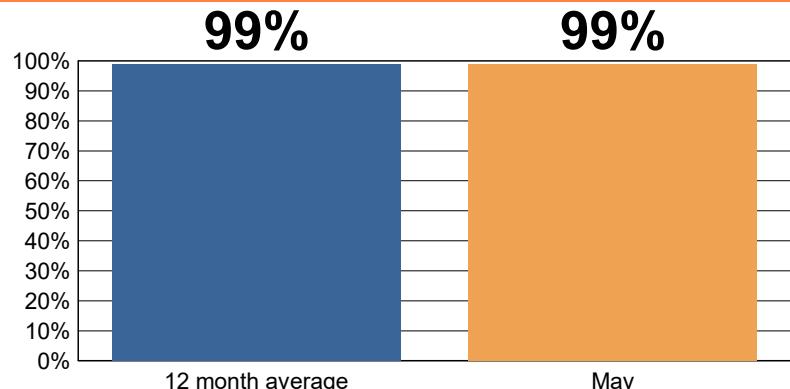
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	444
# of Payments processed *	515
\$ Amount collected *	\$52,740

\* Includes Partial and NSF payments

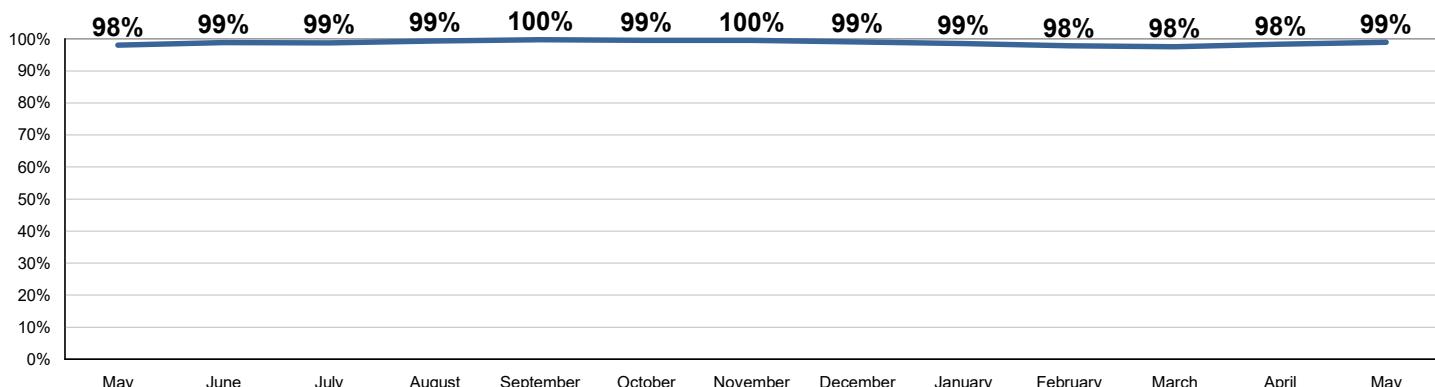
## POLICE APPROVAL AVERAGE vs MAY, 2021



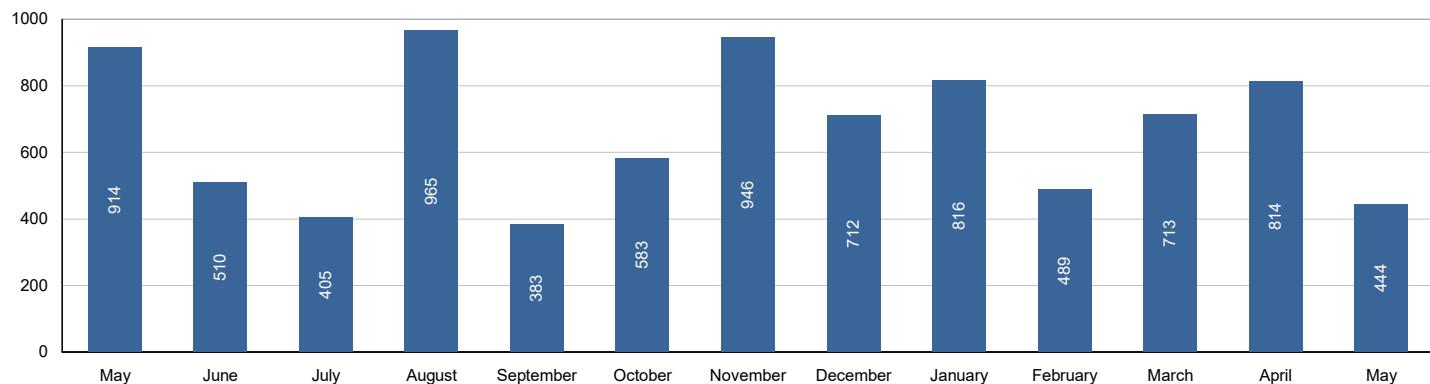
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	12	1
In-Person Hearing	8	1
	<b>20</b>	<b>2</b>

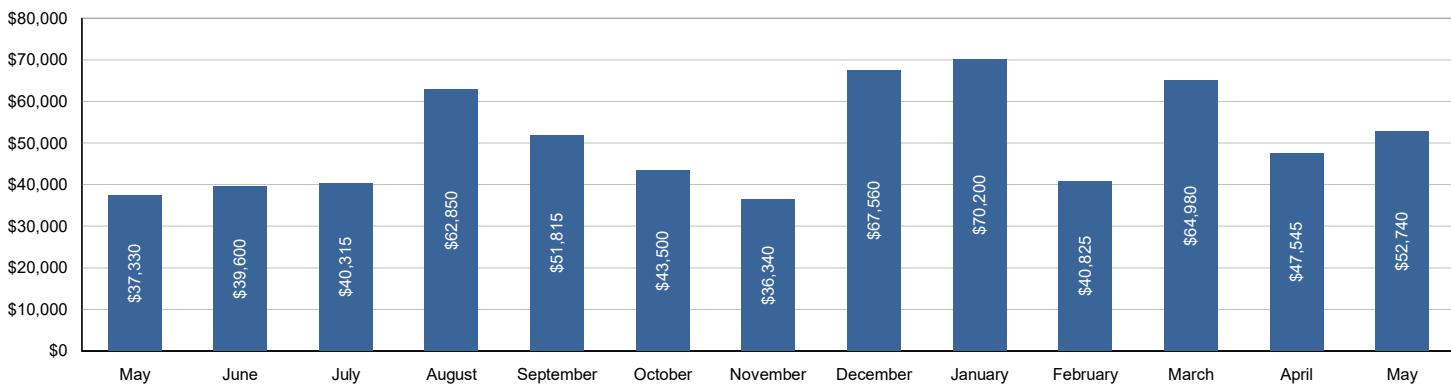
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

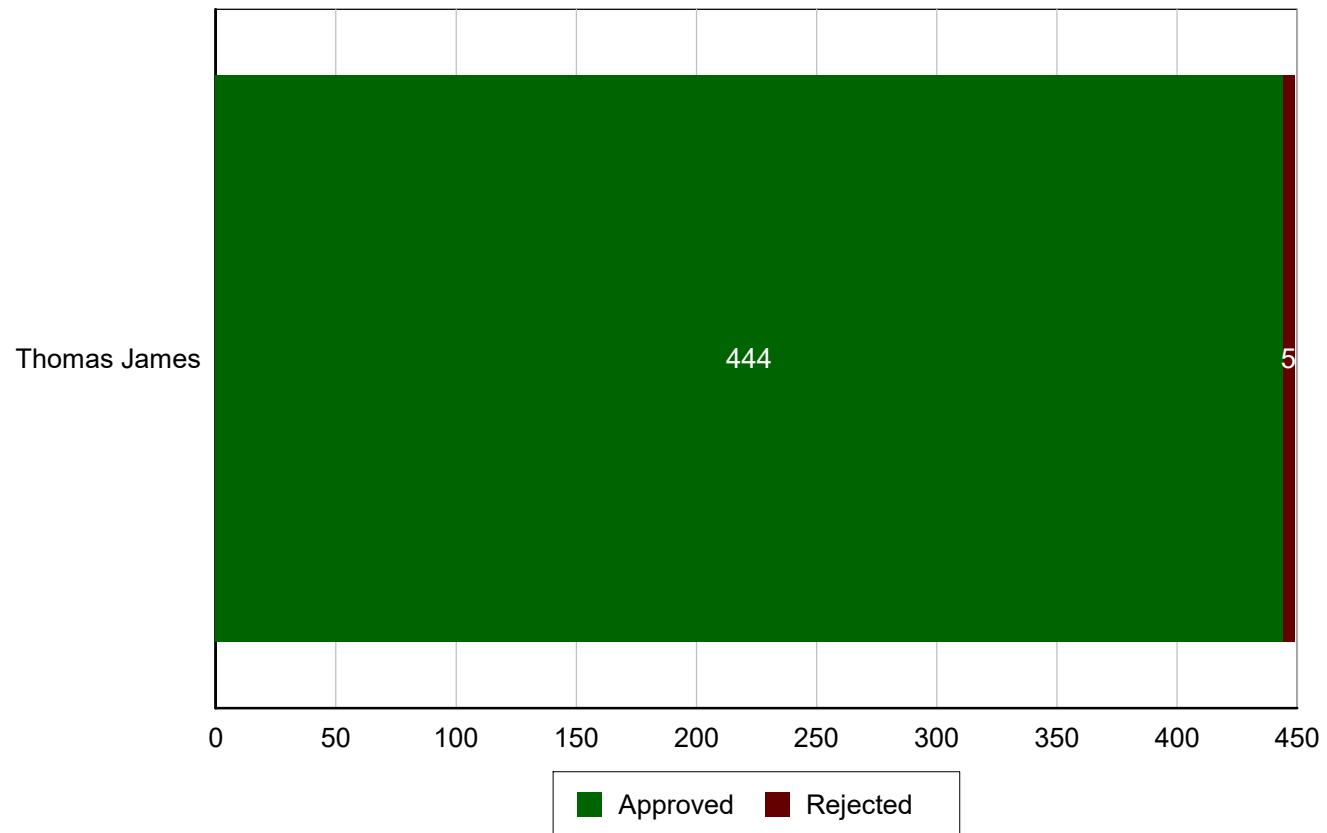


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2021

Print time: 06/04/2021, 09:24 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



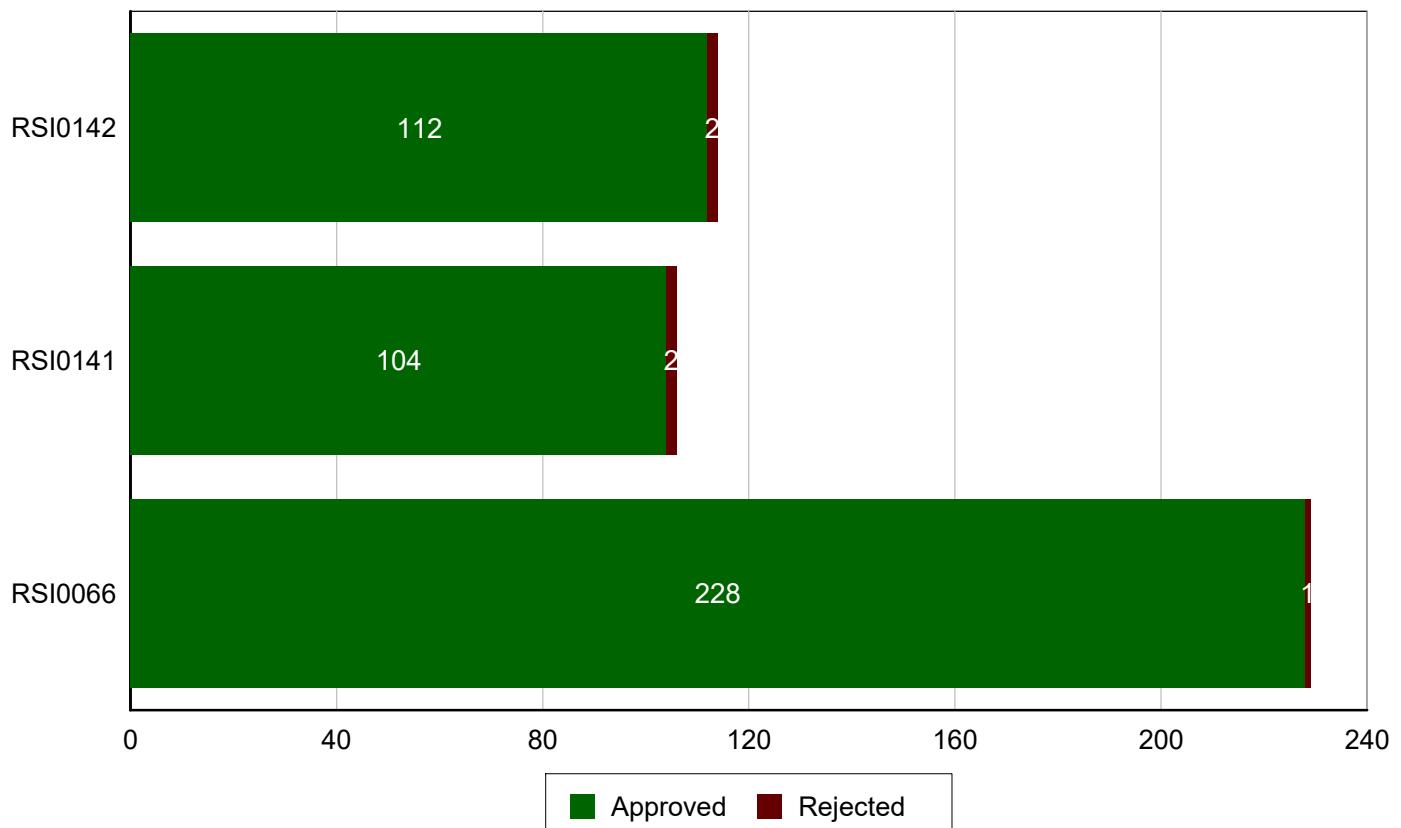
	Approved	Rejected	Total	Approved %
Thomas James	444	5	449	99%
<b>Total</b>	<b>444</b>	<b>5</b>	<b>449</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: MAY, 2021

Print time: 06/04/2021, 09:24 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	114	112	98%
RSI0141	IL 83 & Grove WB	106	104	98%
RSI0066	YORK & GREEN W	229	228	100%
	<b>Total</b>	<b>449</b>	<b>444</b>	<b>99%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 117  
Statement Period 06/01/2018-06/30/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (06/01/2018 through 06/30/2018)	\$46,825.00
Service fees, camera lease and maintenance	\$20,652.03
Previous month balance	\$0.00
Amount Due to Municipality	\$26,172.97

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	866
Outstanding Amount Due to Municipality <sup>1</sup>	\$102,675.00

## Collections Summary

Amount Sent to Collections (06/01/2018 through 06/30/2018)	\$5,900.00
--	------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	553	\$5.99	\$3,312.47
Registered owner name and address retrieval service	553	\$5.99	\$3,312.47
Letter handling service, including postage and color printing	601	\$5.99	\$3,599.99
Payment processing service, including check and credit card processing	460	\$5.99	\$2,755.40
Customer service	44	\$5.99	\$263.56
Digital evidence archival service	486	\$5.99	\$2,911.14
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$20,652.03
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$20,652.03

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2018

Print time: 07/02/2018, 10:21 AM

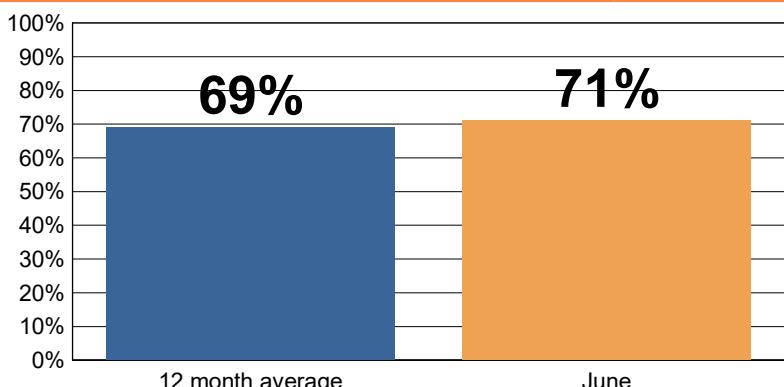
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	553
# of Payments processed *	460
\$ Amount collected *	\$46,825

\* Includes Partial and NSF payments

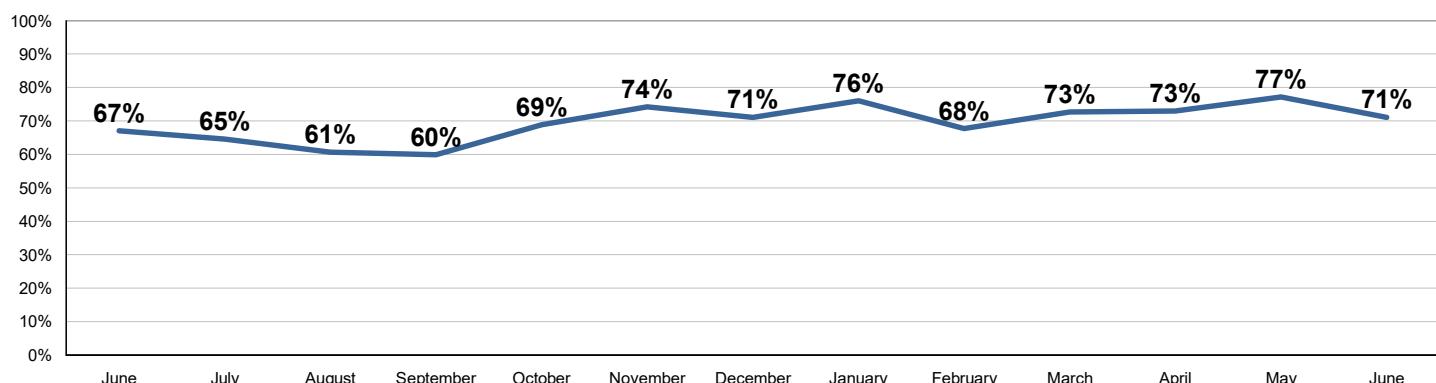
## POLICE APPROVAL AVERAGE vs JUNE, 2018



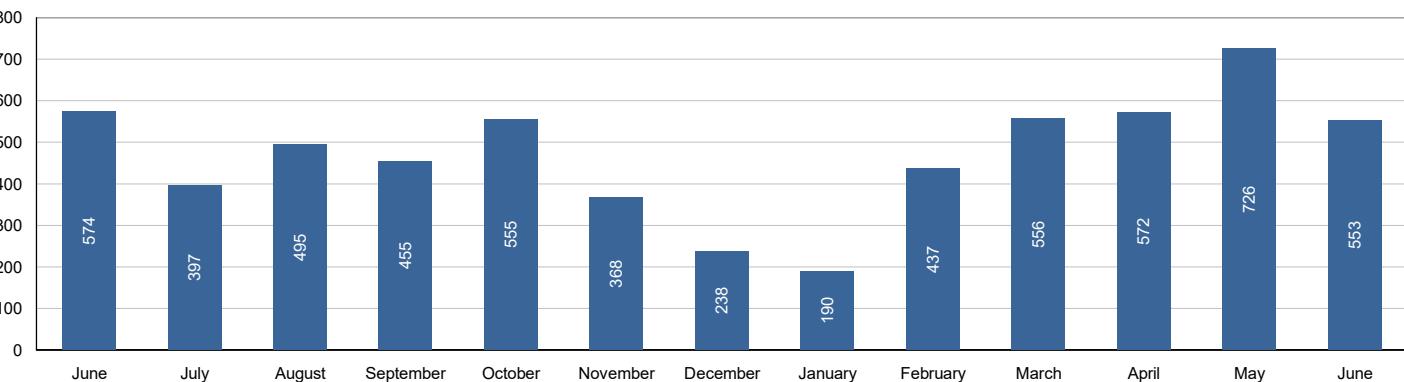
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	11	0
In-Person Hearing	8	2
	<b>19</b>	<b>2</b>

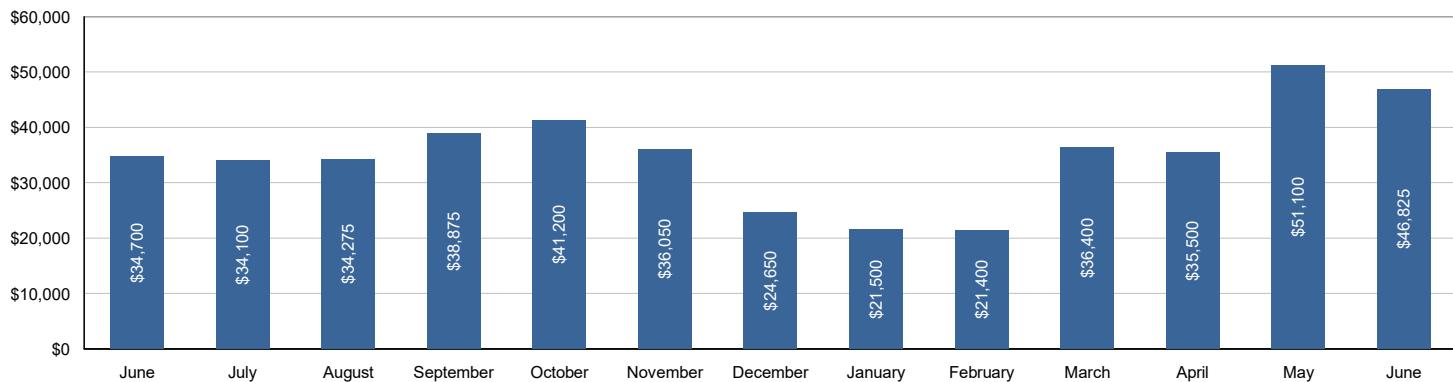
## POLICE APPROVAL RATE(%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

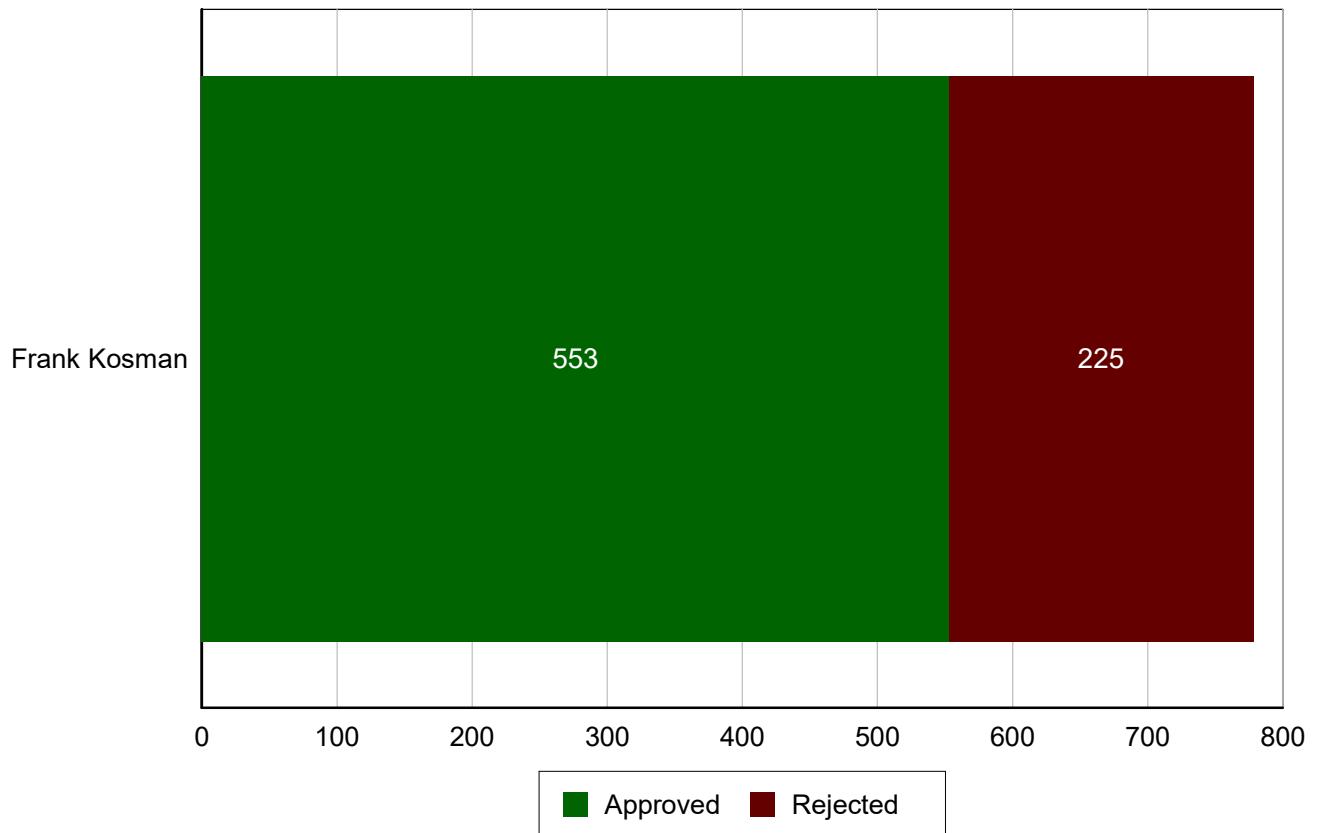


# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2018

Print time: 07/02/2018, 10:21 AM

Page 2 of 3

## POLICE REVIEWER DETAIL



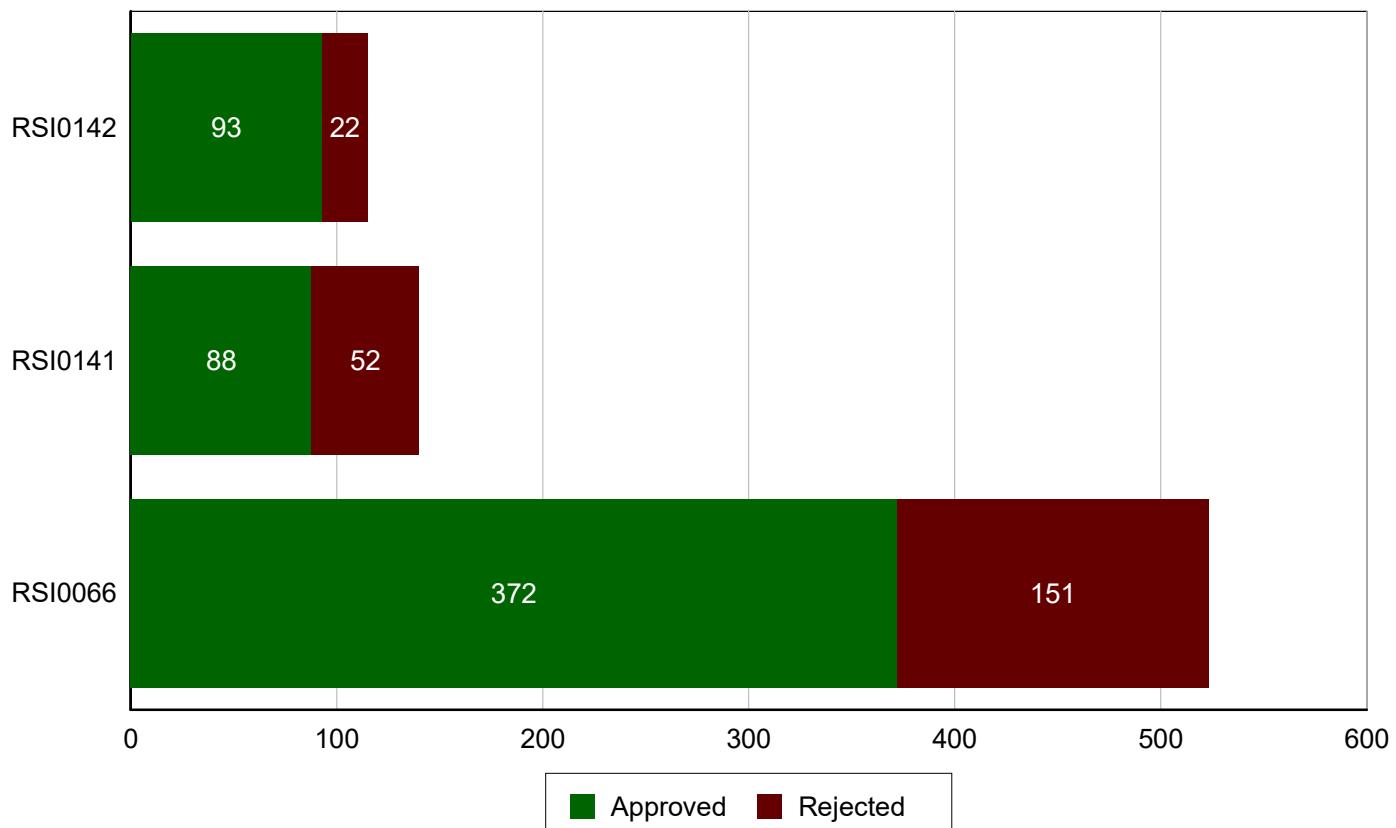
	Approved	Rejected	Total	Approved %
Frank Kosman	553	225	778	71%
<b>Total</b>	<b>553</b>	<b>225</b>	<b>778</b>	

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2018

Print time: 07/02/2018, 10:21 AM

Page 3 of 3

## SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	115	93	81%
RSI0141	IL 83 & Grove WB	140	88	63%
RSI0066	YORK & GREEN W	523	372	71%
	<b>Total</b>	<b>778</b>	<b>553</b>	<b>71%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 129  
Statement Period 06/01/2019-06/30/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (06/01/2019 through 06/30/2019)	\$23,350.00
Service fees, camera lease and maintenance	\$10,222.44
Previous month balance	\$0.00
Amount Due to Municipality	\$13,127.56

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	400
Outstanding Amount Due to Municipality <sup>1</sup>	\$52,450.00

## Collections Summary

Amount Sent to Collections (06/01/2019 through 06/30/2019)	\$4,100.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	187	\$5.99	\$1,120.13
Registered owner name and address retrieval service	187	\$5.99	\$1,120.13
Letter handling service, including postage and color printing	185	\$5.99	\$1,108.15
Payment processing service, including check and credit card processing	231	\$5.99	\$1,383.69
Customer service	15	\$5.99	\$89.85
Digital evidence archival service	251	\$5.99	\$1,503.49
Credits for camera downtime (days)	12	-\$50.00	\$-600.00
		<b>Subtotal</b>	\$10,822.44
		<b>Credits</b>	\$-600.00
		<b>Service Fees Total</b>	\$10,222.44

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2019

Print time: 07/01/2019, 10:40 AM

Page 1 of 3

## PROGRAM SUMMARY

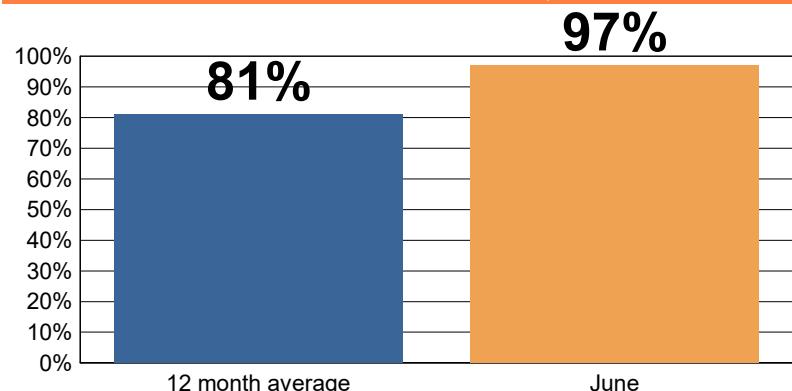
# of Citations issued	185
# of Payments processed *	231
\$ Amount collected *	\$23,350

\* Includes Partial and NSF payments

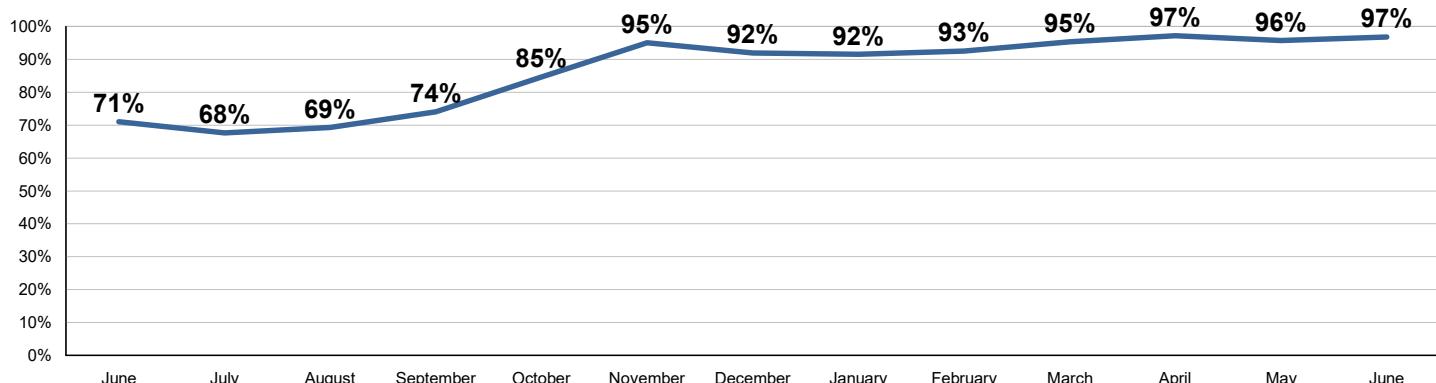
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	5	0
In-Person Hearing	1	1
	6	1

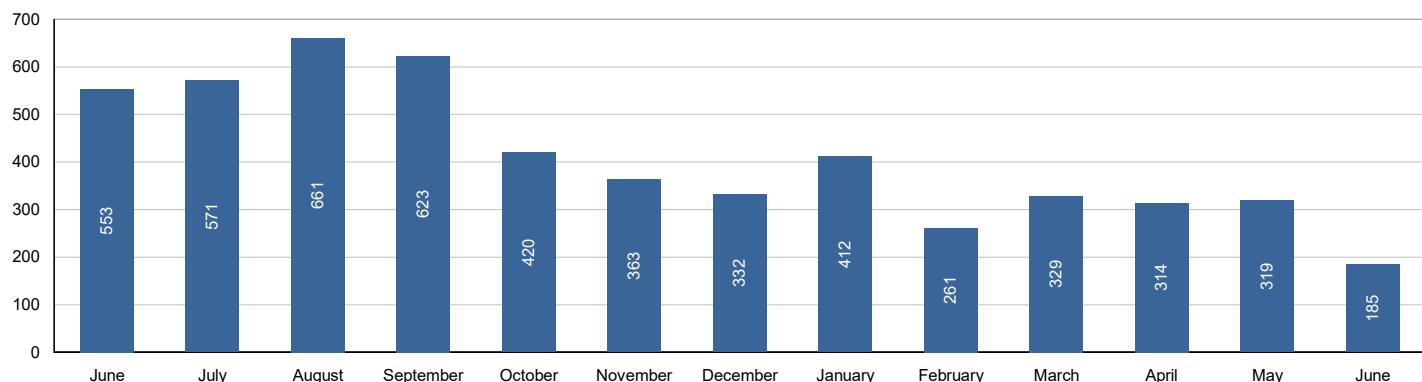
## POLICE APPROVAL AVERAGE vs JUNE, 2019



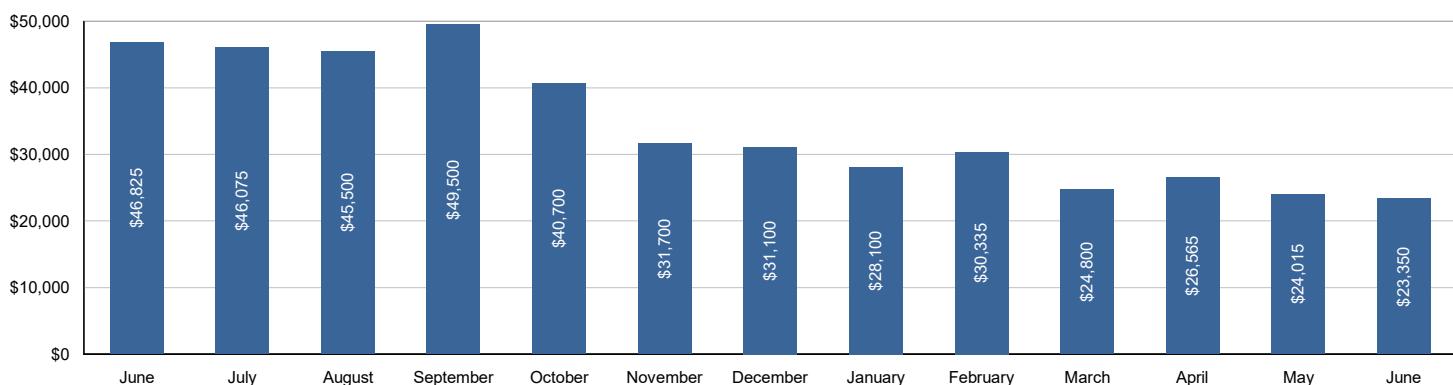
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

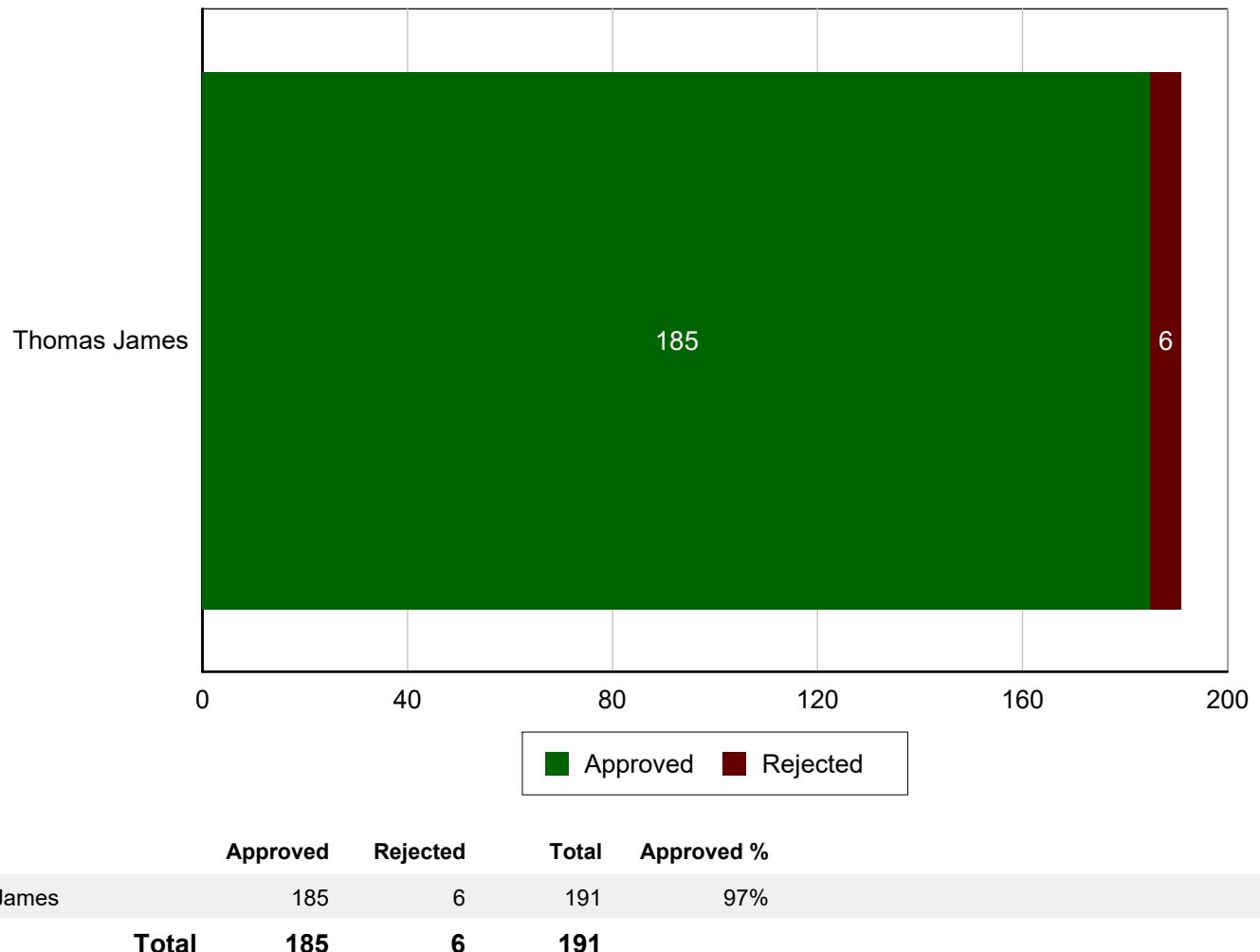


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2019

Print time: 07/01/2019, 10:40 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

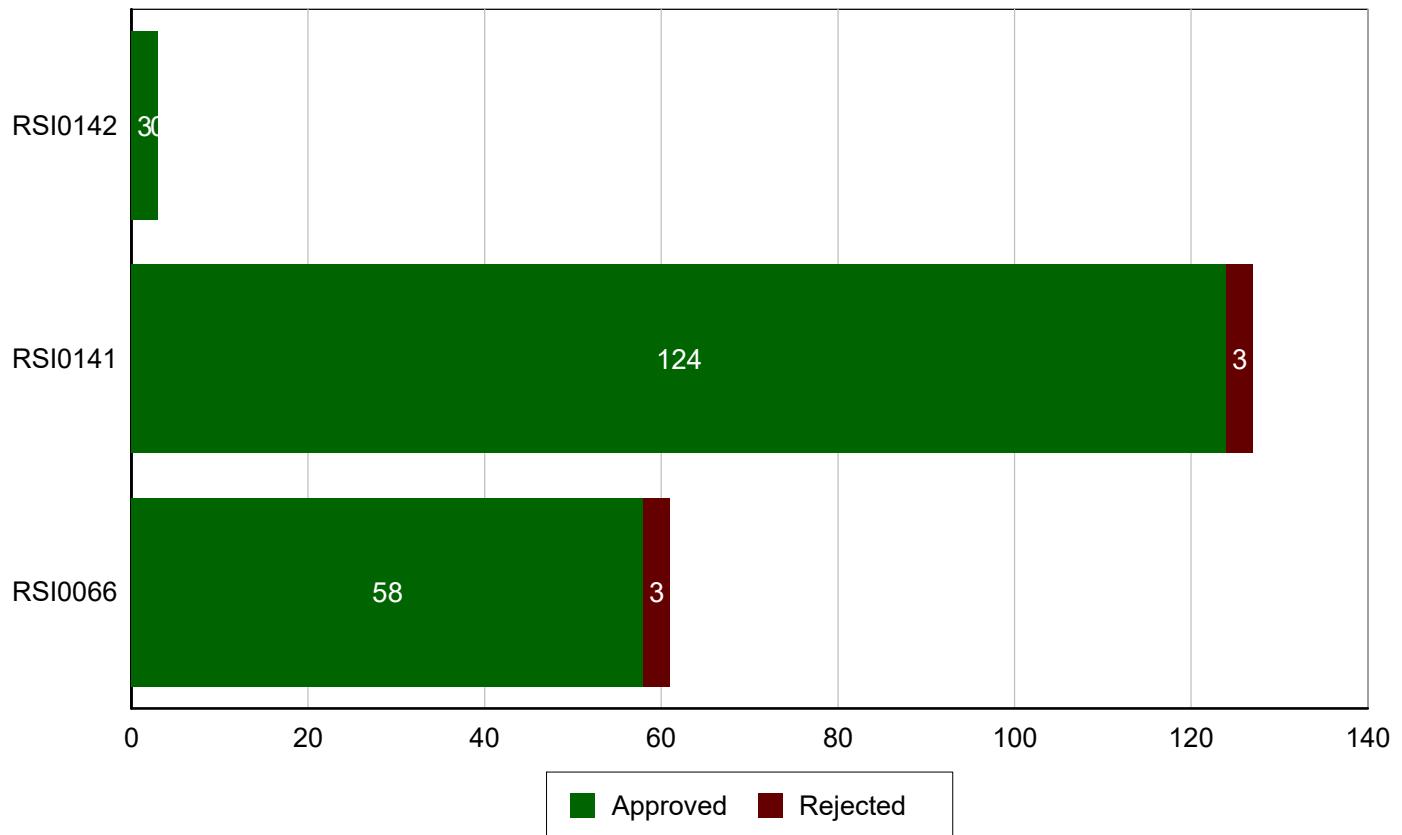


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2019

Print time: 07/01/2019, 10:40 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	3	3	100%
RSI0141	IL 83 & Grove WB	127	124	98%
RSI0066	YORK & GREEN W	61	58	95%
	Total	191	185	97%

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 141  
Statement Period 06/01/2020-06/30/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (06/01/2020 through 06/30/2020)	\$39,600.00
Service fees, camera lease and maintenance	\$19,194.38
Previous month balance	\$0.00
Amount Due to Municipality	\$20,405.62

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	948
Outstanding Amount Due to Municipality <sup>1</sup>	\$109,315.00

## Collections Summary

Amount Sent to Collections (06/01/2020 through 06/30/2020)	\$14,600.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	516	\$5.99	\$3,090.84
Registered owner name and address retrieval service	516	\$5.99	\$3,090.84
Letter handling service, including postage and color printing	510	\$5.99	\$3,054.90
Payment processing service, including check and credit card processing	388	\$5.99	\$2,324.12
Customer service	66	\$5.99	\$395.34
Digital evidence archival service	466	\$5.99	\$2,791.34
Credits for camera downtime (days)	1	-\$50.00	-\$50.00
		<b>Subtotal</b>	\$19,244.38
		<b>Credits</b>	-\$50.00
		<b>Service Fees Total</b>	\$19,194.38

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2020

Print time: 07/01/2020, 09:01 AM

Page 1 of 3

### PROGRAM SUMMARY

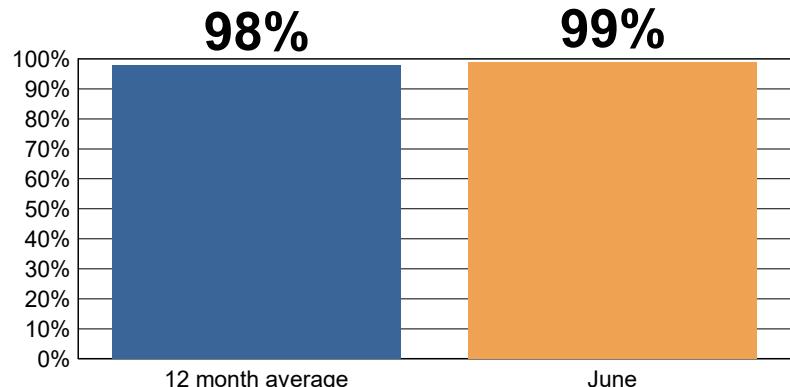
# of Citations issued	510
# of Payments processed *	389
\$ Amount collected *	\$39,600

\* Includes Partial and NSF payments

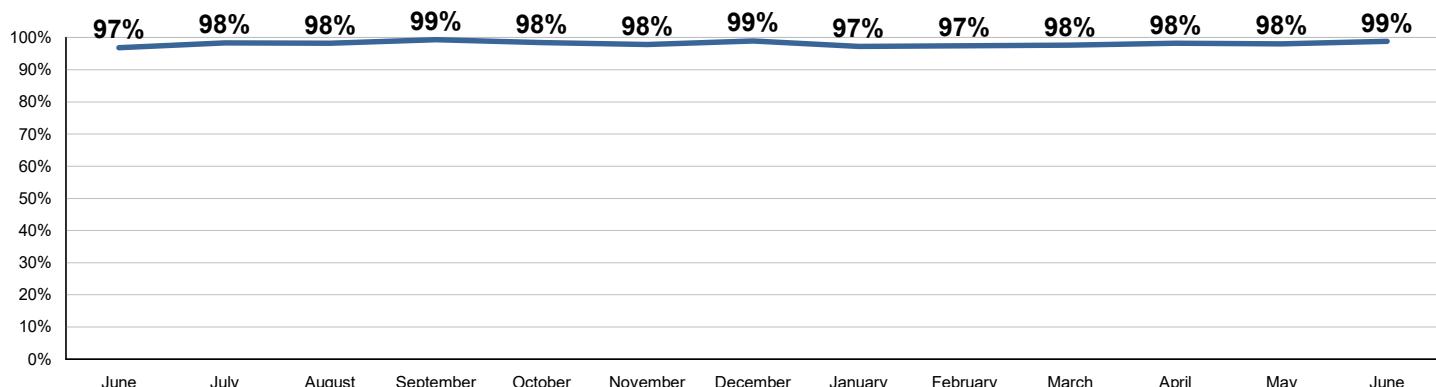
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	17	2
In-Person Hearing	8	4
	<b>25</b>	<b>6</b>

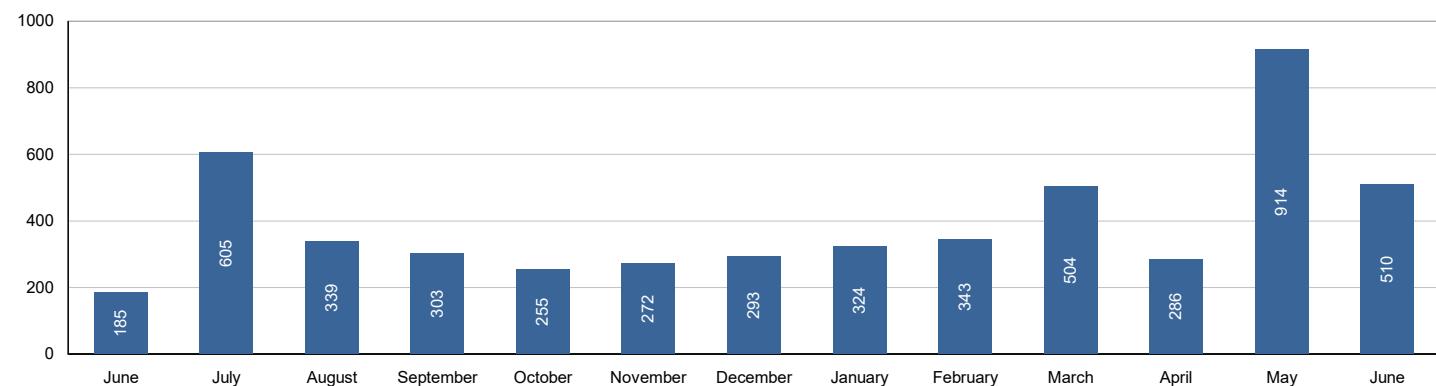
### POLICE APPROVAL AVERAGE vs JUNE, 2020



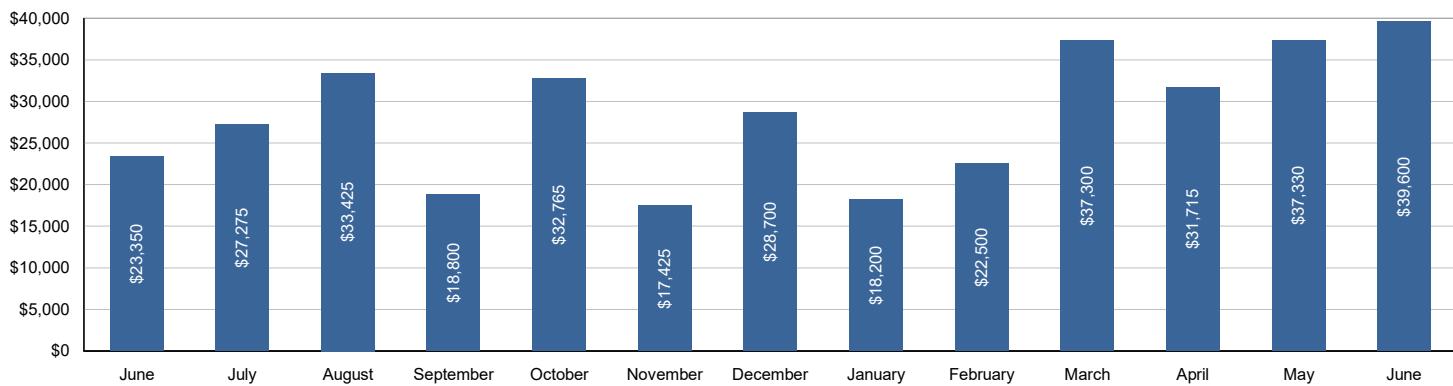
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

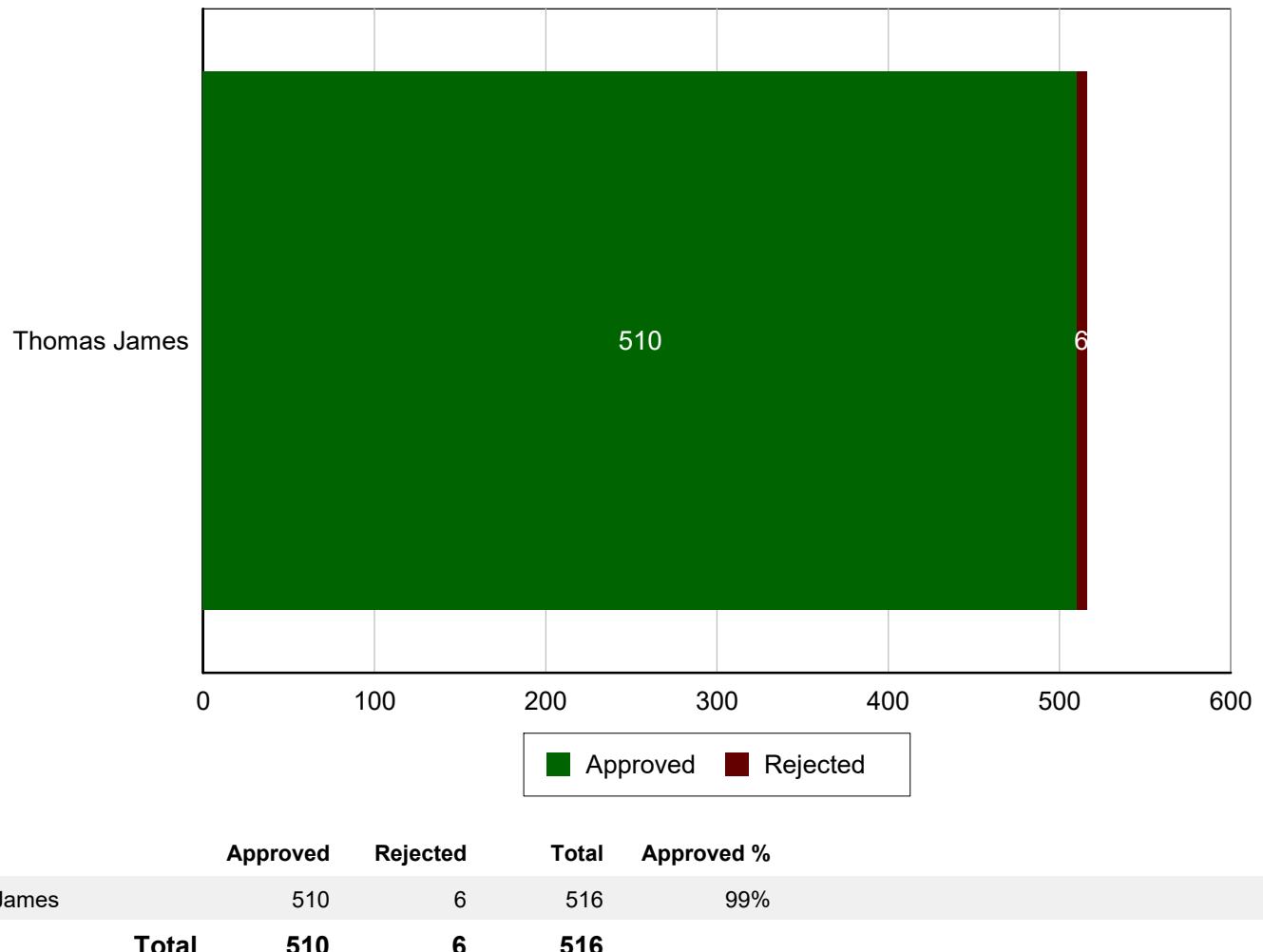


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2020

Print time: 07/01/2020, 09:01 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

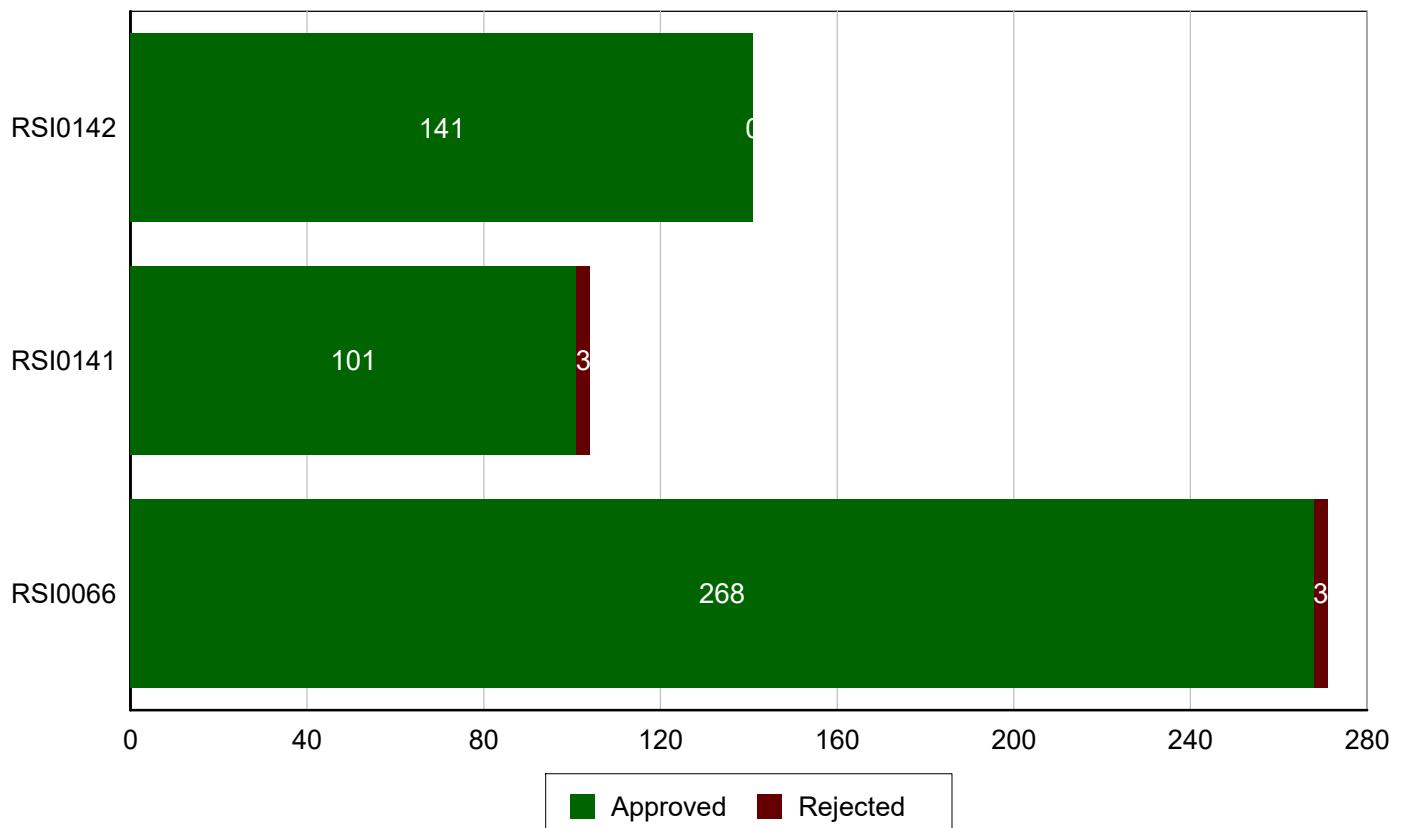


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2020

Print time: 07/01/2020, 09:01 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	141	141	100%
RSI0141	IL 83 & Grove WB	104	101	97%
RSI0066	YORK & GREEN W	271	268	99%
	<b>Total</b>	<b>516</b>	<b>510</b>	<b>99%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 153  
Statement Period 06/01/2021-06/30/2021  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (06/01/2021 through 06/30/2021)	\$31,000.00
Service fees, camera lease and maintenance	\$10,226.43
Previous month balance	\$0.00
Amount Due to Municipality	\$20,773.57

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	749
Outstanding Amount Due to Municipality <sup>1</sup>	\$95,100.00

## Collections Summary

Amount Sent to Collections (06/01/2021 through 06/30/2021)	\$0.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	273	\$5.99	\$1,635.27
Registered owner name and address retrieval service	273	\$5.99	\$1,635.27
Letter handling service, including postage and color printing	272	\$5.99	\$1,629.28
Payment processing service, including check and credit card processing	298	\$5.99	\$1,785.02
Customer service	43	\$5.99	\$257.57
Digital evidence archival service	298	\$5.99	\$1,785.02
Credits for camera downtime (days)	0	-\$50.00	\$0.00
Service Credit			\$-2,998.00
		Subtotal	\$10,226.43
		Credits	\$0.00
		Service Fees Total	\$10,226.43

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2021

Print time: 07/01/2021, 02:50 PM

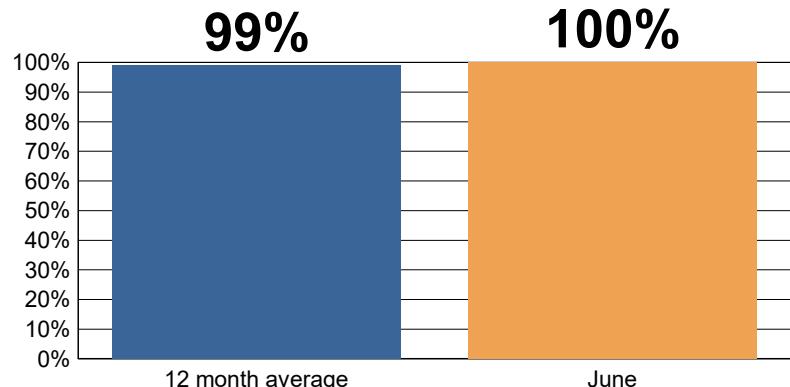
Page 1 of 3

## PROGRAM SUMMARY

# of Citations issued	272
# of Payments processed *	300
\$ Amount collected *	\$31,000

\* Includes Partial and NSF payments

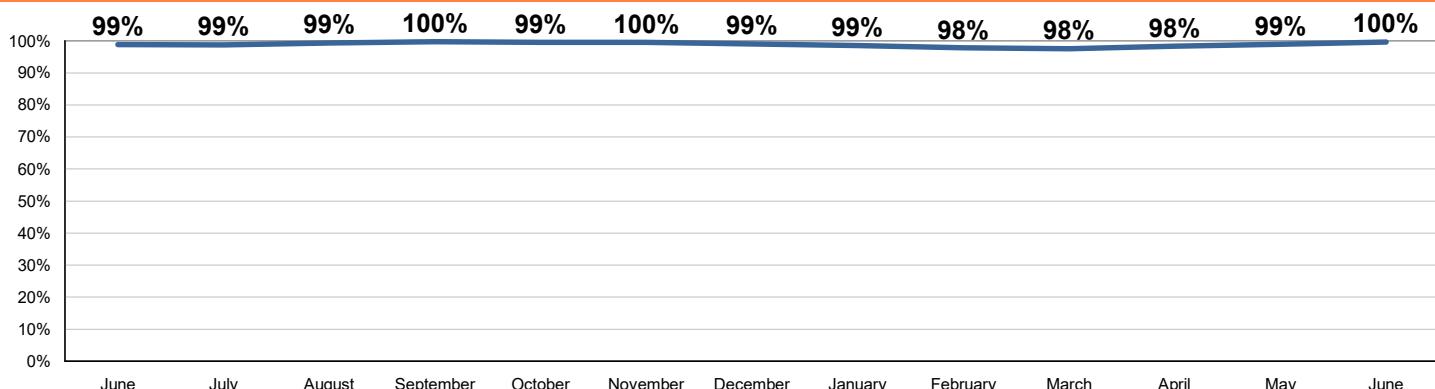
## POLICE APPROVAL AVERAGE vs JUNE, 2021



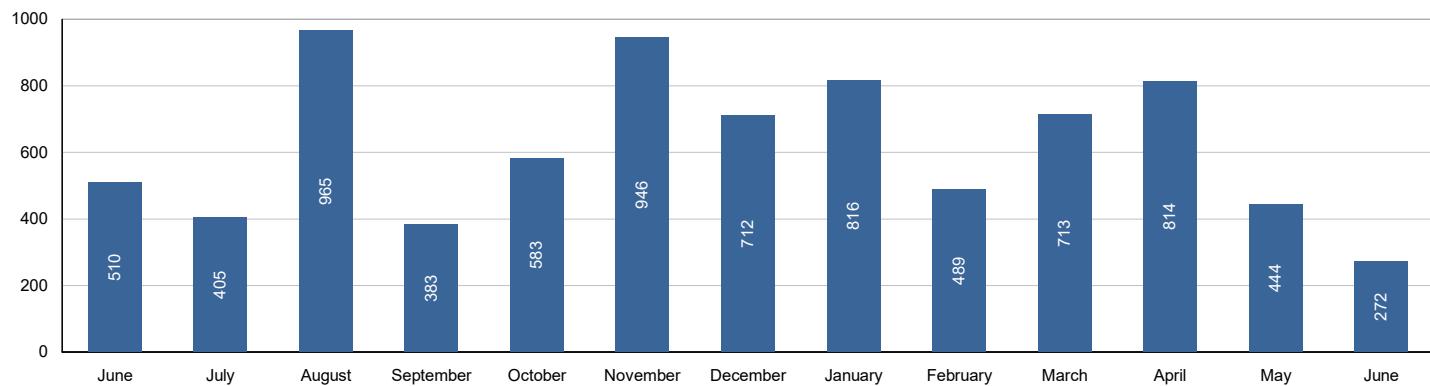
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	3	0
In-Person Hearing	2	2
	5	2

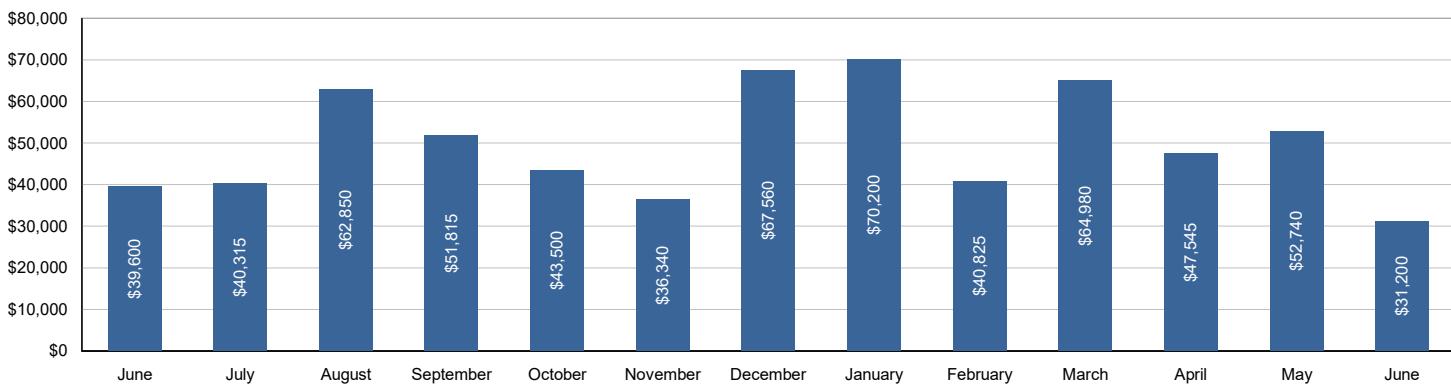
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

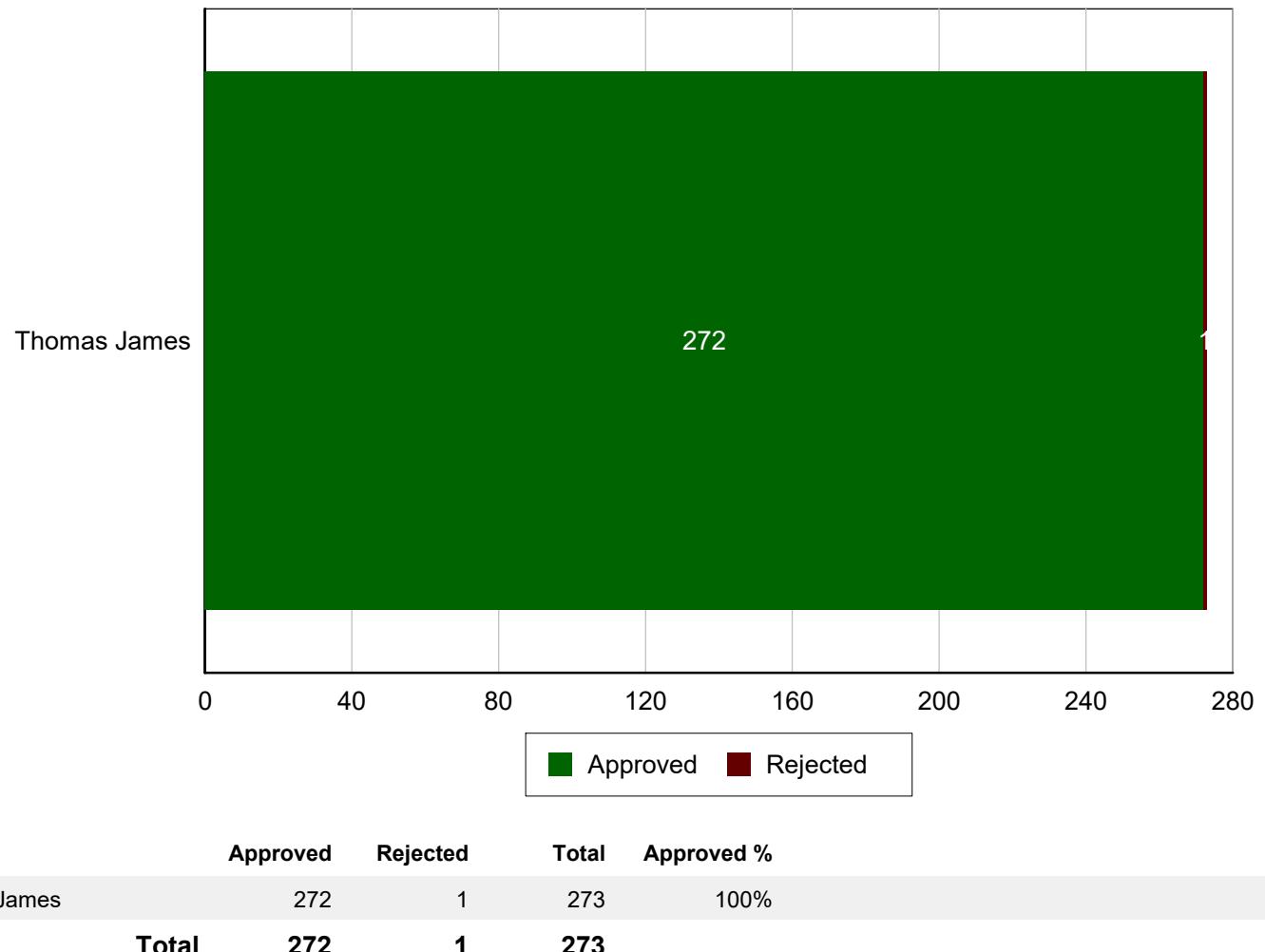


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2021

Print time: 07/01/2021, 02:50 PM

Page 2 of 3

### POLICE REVIEWER DETAIL

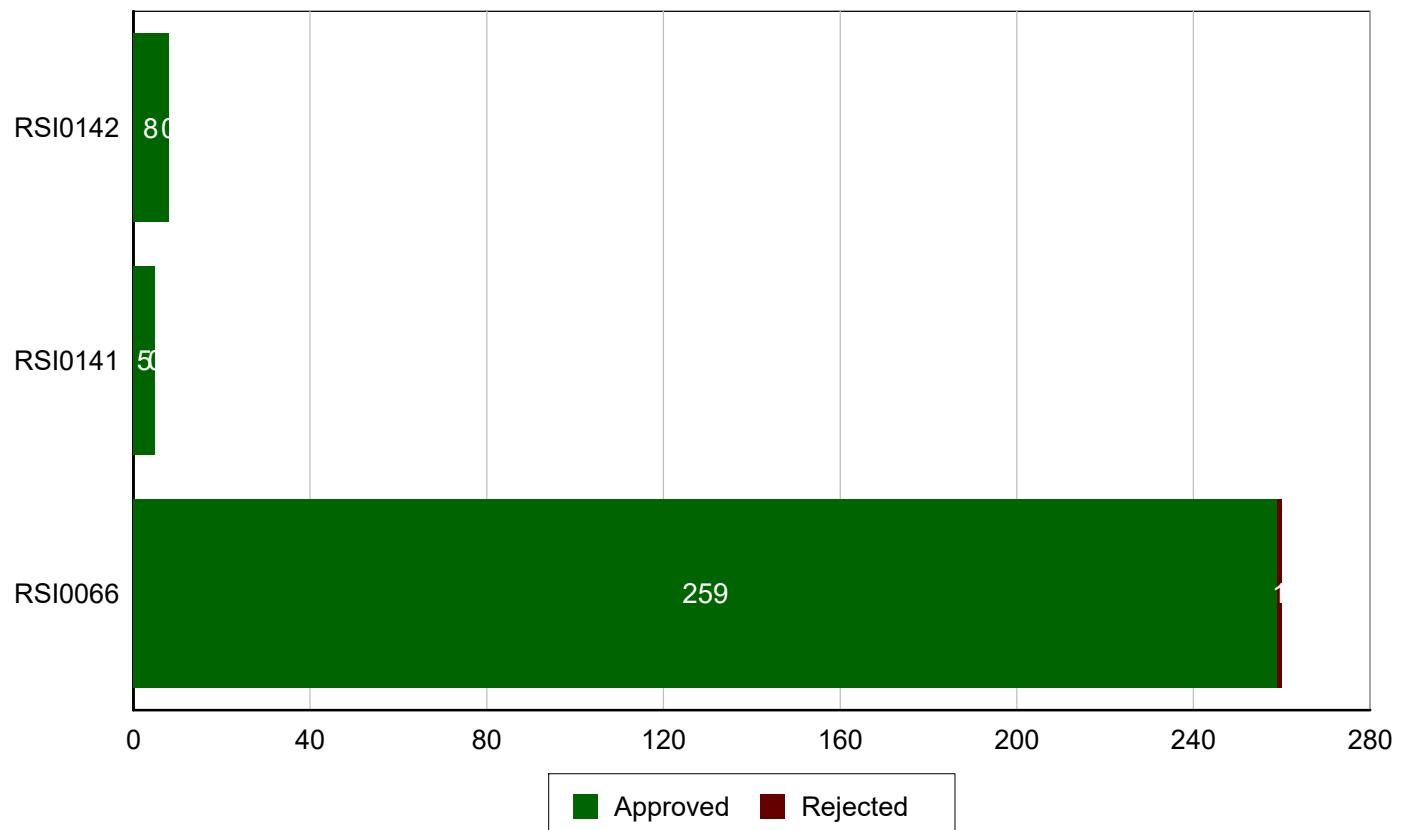


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JUNE, 2021

Print time: 07/01/2021, 02:50 PM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	8	8	100%
RSI0141	IL 83 & Grove WB	5	5	100%
RSI0066	YORK & GREEN W	260	259	100%
	<b>Total</b>	<b>273</b>	<b>272</b>	<b>100%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 142  
Statement Period 07/01/2020-07/31/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (07/01/2020 through 07/31/2020)	\$40,315.00
Service fees, camera lease and maintenance	\$17,034.07
Previous month balance	\$0.00
Amount Due to Municipality	\$23,280.93

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	875
Outstanding Amount Due to Municipality <sup>1</sup>	\$101,800.00

## Collections Summary

Amount Sent to Collections (07/01/2020 through 07/31/2020)	\$12,100.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	410	\$5.99	\$2,455.90
Registered owner name and address retrieval service	410	\$5.99	\$2,455.90
Letter handling service, including postage and color printing	405	\$5.99	\$2,425.95
Payment processing service, including check and credit card processing	388	\$5.99	\$2,324.12
Customer service	31	\$5.99	\$185.69
Digital evidence archival service	449	\$5.99	\$2,689.51
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$17,034.07
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$17,034.07

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2020

Print time: 08/03/2020, 10:09 AM

Page 1 of 3

### PROGRAM SUMMARY

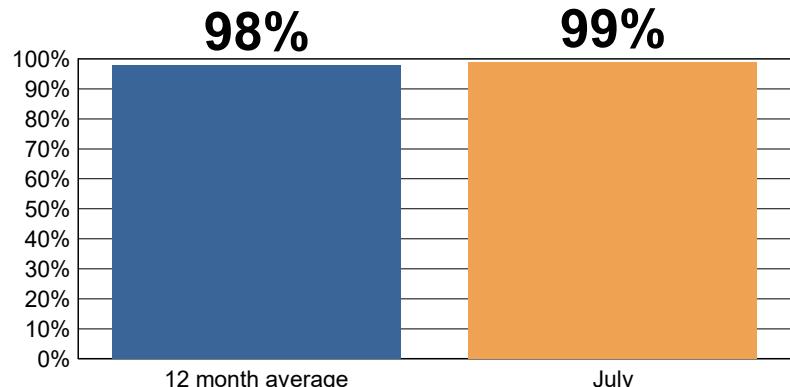
# of Citations issued	405
# of Payments processed *	391
\$ Amount collected *	\$40,315

\* Includes Partial and NSF payments

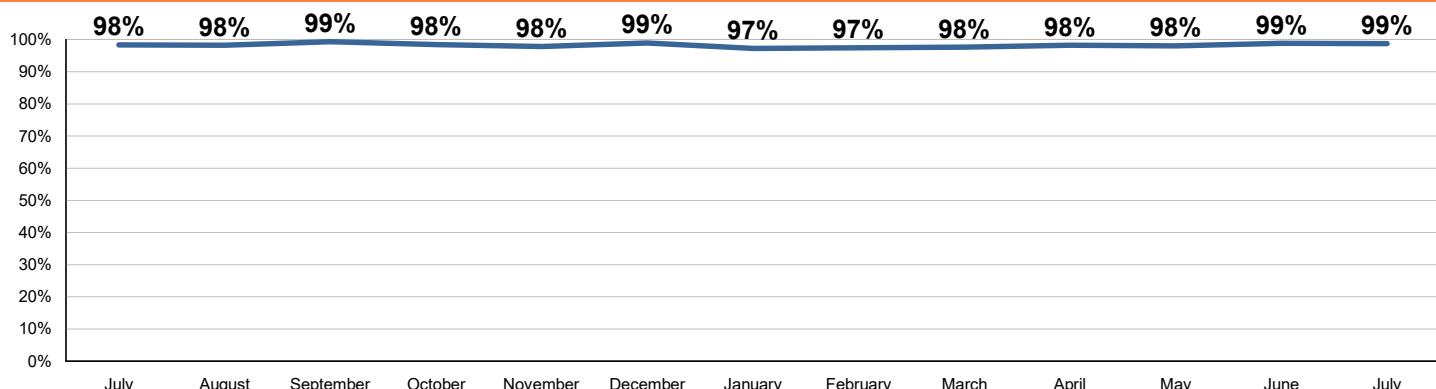
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	11	2
In-Person Hearing	6	1
	17	3

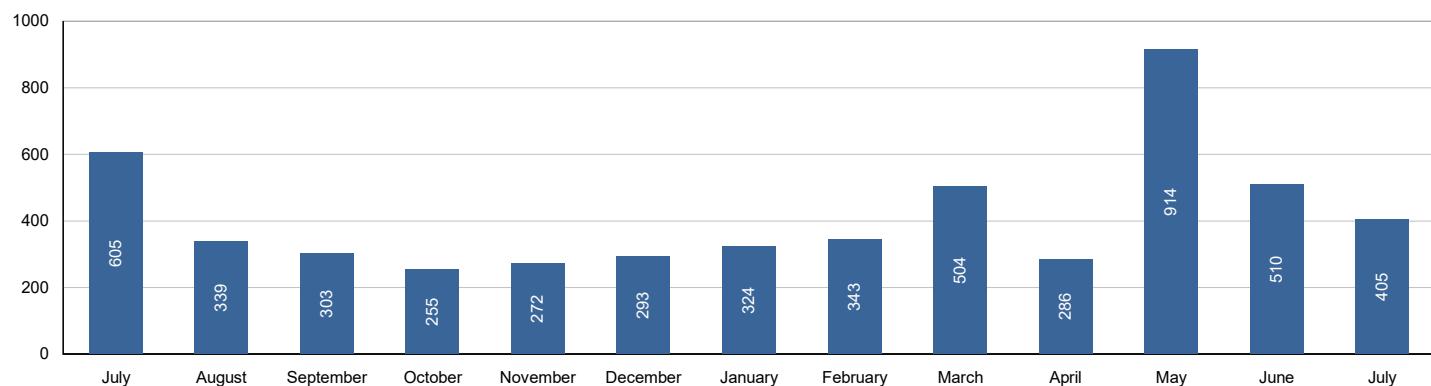
### POLICE APPROVAL AVERAGE vs JULY, 2020



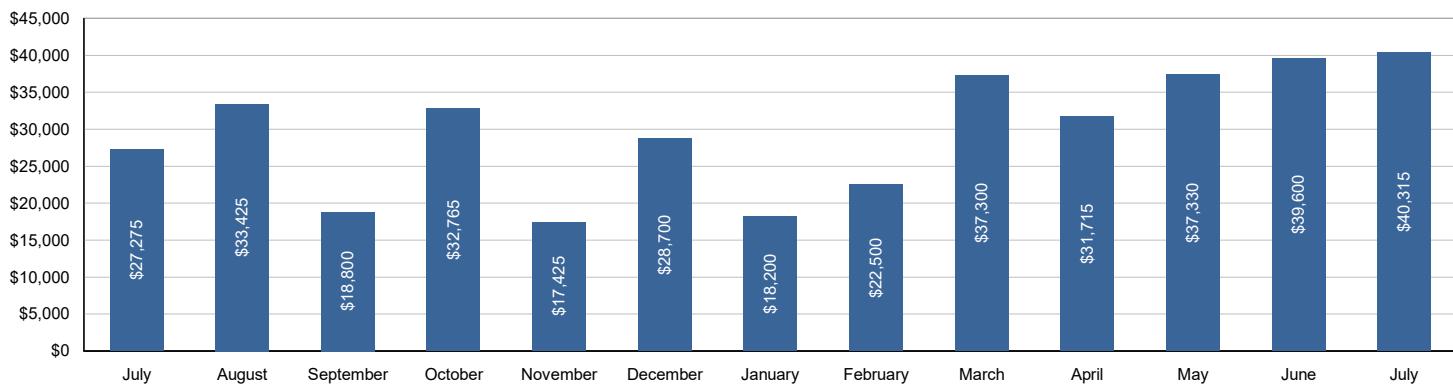
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

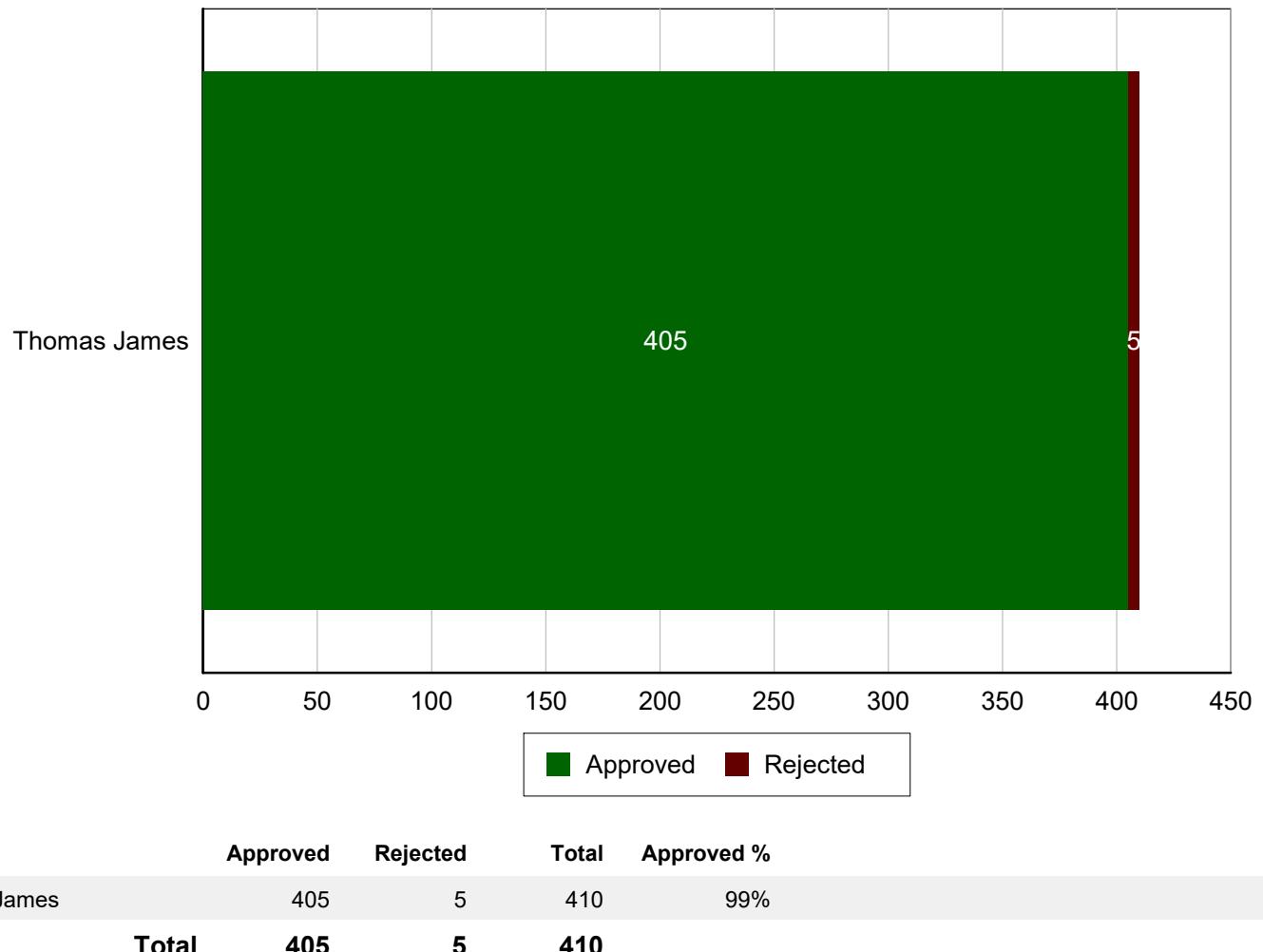


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2020

Print time: 08/03/2020, 10:09 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

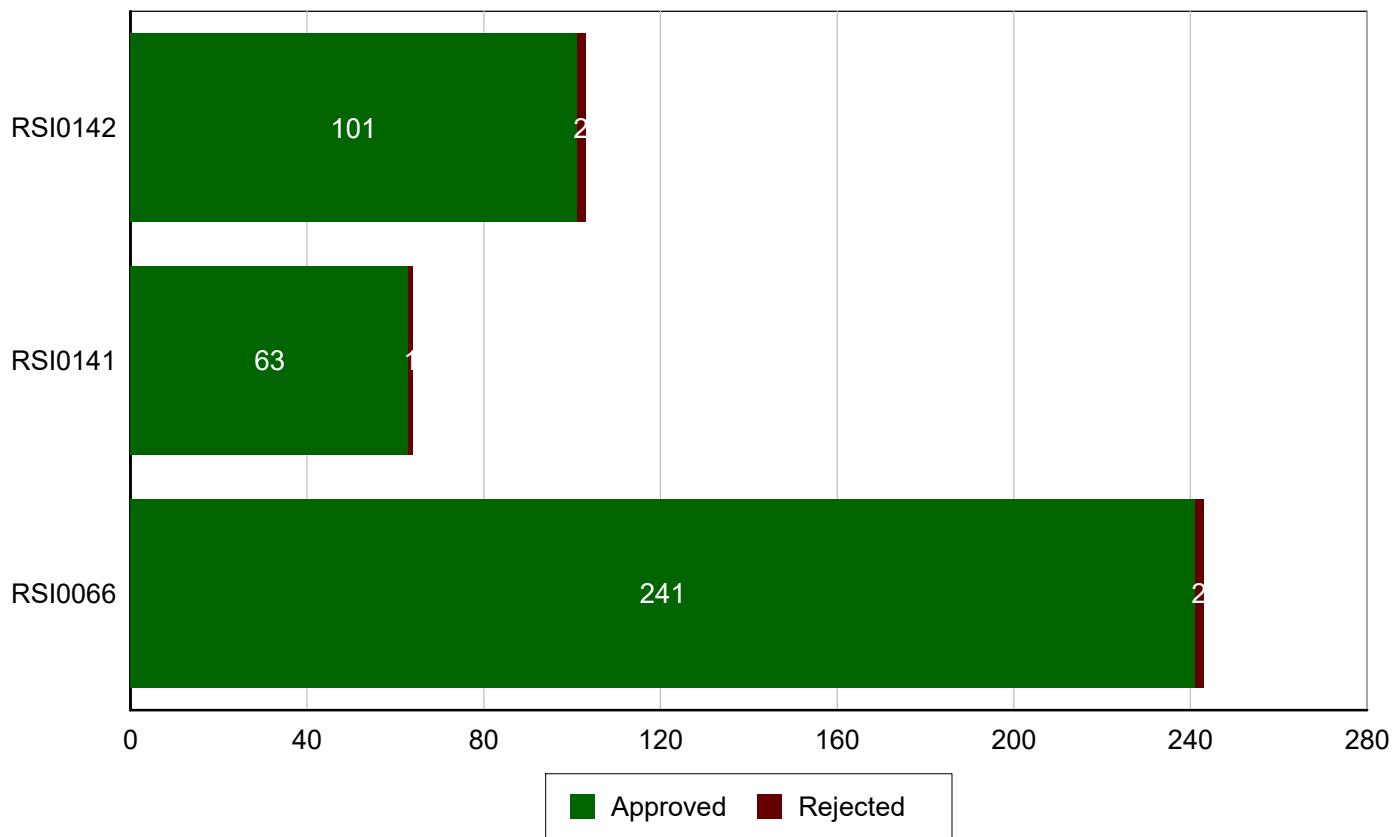


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: JULY, 2020

Print time: 08/03/2020, 10:09 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	103	101	98%
RSI0141	IL 83 & Grove WB	64	63	98%
RSI0066	YORK & GREEN W	243	241	99%
	<b>Total</b>	<b>410</b>	<b>405</b>	<b>99%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 119  
Statement Period 08/01/2018-08/31/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (08/01/2018 through 08/31/2018)	\$45,500.00
Service fees, camera lease and maintenance	\$22,212.84
Previous month balance	\$0.00
Amount Due to Municipality	\$23,287.16

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	840
Outstanding Amount Due to Municipality <sup>1</sup>	\$101,100.00

## Collections Summary

Amount Sent to Collections (08/01/2018 through 08/31/2018)	\$29,600.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	661	\$5.99	\$3,959.39
Registered owner name and address retrieval service	661	\$5.99	\$3,959.39
Letter handling service, including postage and color printing	620	\$5.99	\$3,713.80
Payment processing service, including check and credit card processing	442	\$5.99	\$2,647.58
Customer service	44	\$5.99	\$263.56
Digital evidence archival service	588	\$5.99	\$3,522.12
Credits for camera downtime (days)	7	-\$50.00	-\$350.00
		<b>Subtotal</b>	\$22,562.84
		<b>Credits</b>	\$-350.00
		<b>Service Fees Total</b>	\$22,212.84

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

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### **Software Support & Training**

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Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2018

Print time: 09/07/2018, 11:57 AM

Page 1 of 3

### PROGRAM SUMMARY

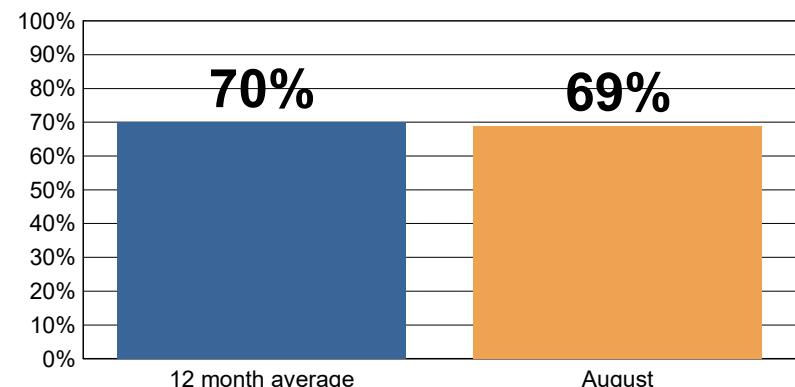
# of Citations issued	661
# of Payments processed *	443
\$ Amount collected *	\$45,500

\* Includes Partial and NSF payments

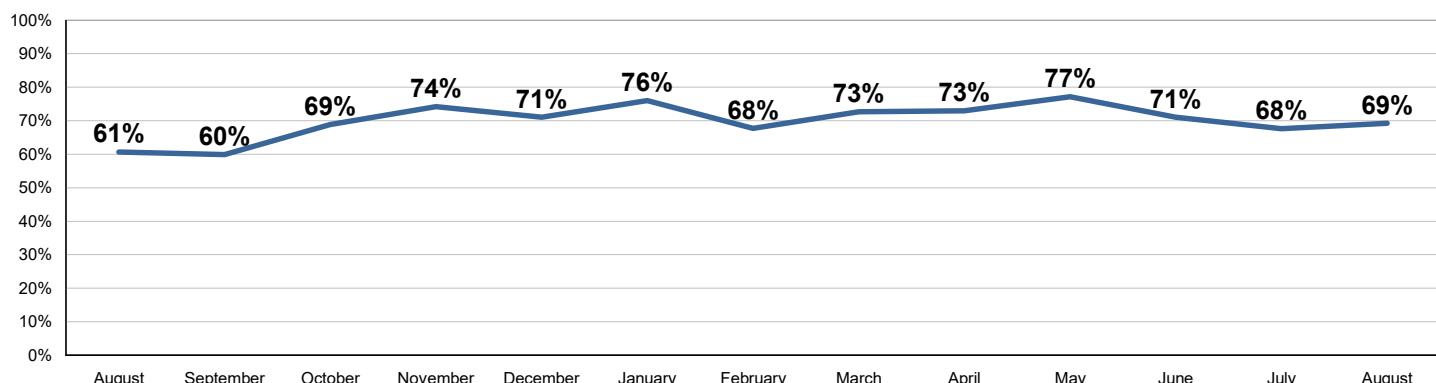
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	13	0
In-Person Hearing	6	0
	<b>19</b>	<b>0</b>

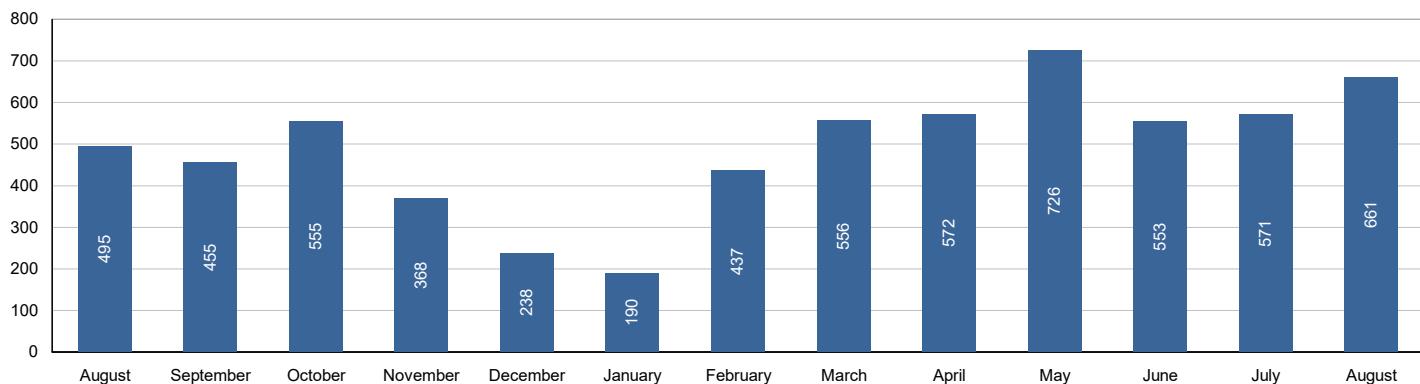
### POLICE APPROVAL AVERAGE vs AUGUST, 2018



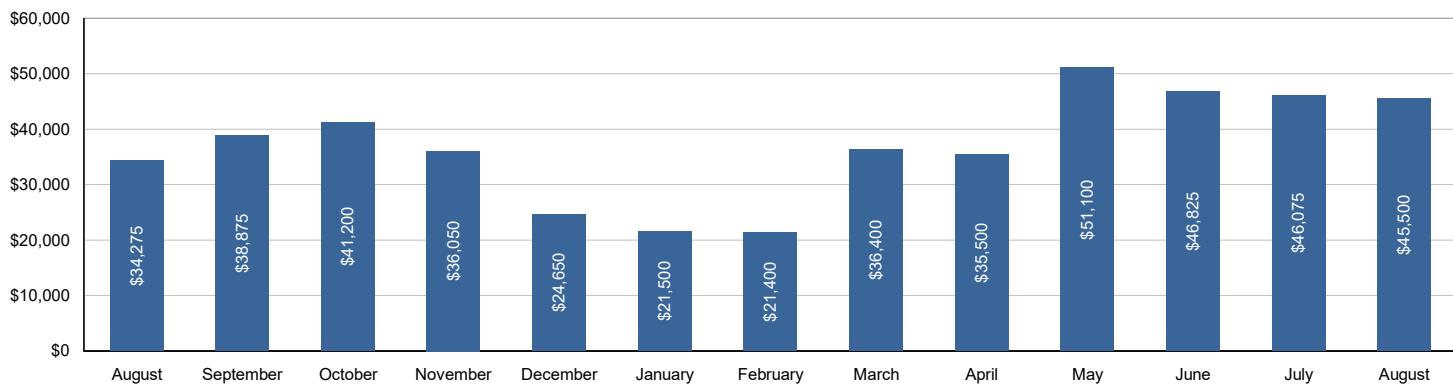
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

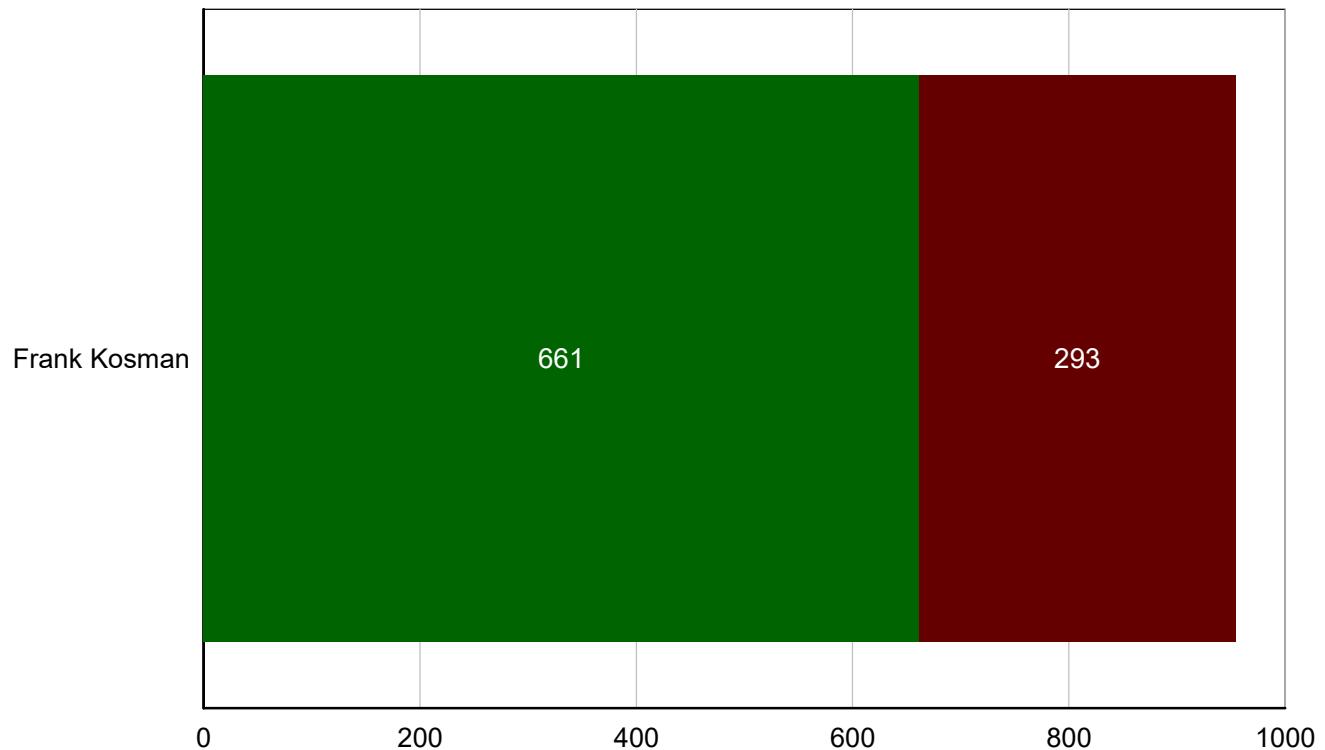


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2018

Print time: 09/07/2018, 11:57 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



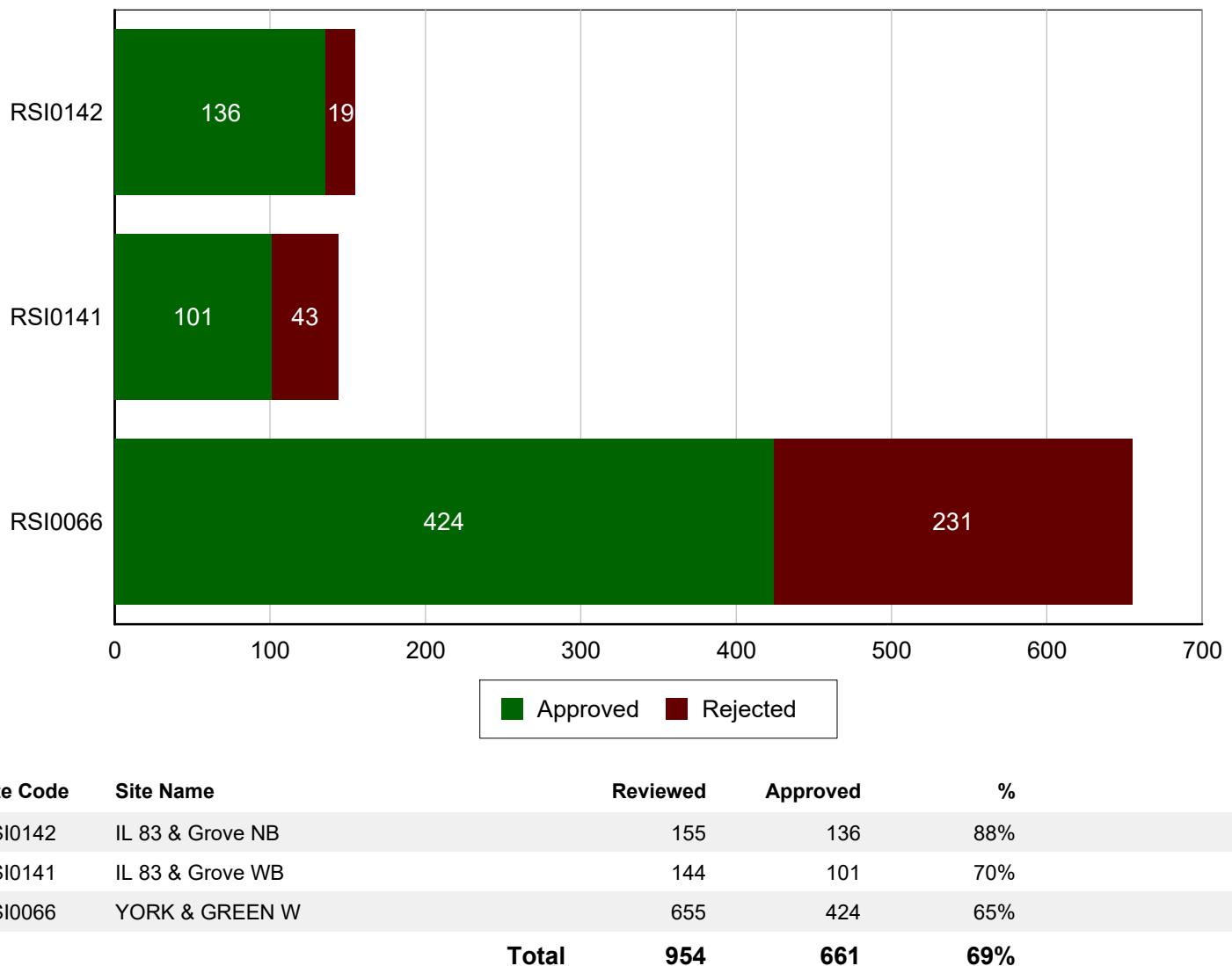
	Approved	Rejected	Total	Approved %
Frank Kosman	661	293	954	69%
<b>Total</b>	<b>661</b>	<b>293</b>	<b>954</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2018

Print time: 09/07/2018, 11:57 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 131  
Statement Period 08/01/2019-08/31/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (08/01/2019 through 08/31/2019)	\$33,325.00
Service fees, camera lease and maintenance	\$14,416.44
Previous month balance	\$0.00
Amount Due to Municipality	\$18,908.56

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	349
Outstanding Amount Due to Municipality <sup>1</sup>	\$43,200.00

## Collections Summary

Amount Sent to Collections (08/01/2019 through 08/31/2019)	\$2,300.00
--	------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	345	\$5.99	\$2,066.55
Registered owner name and address retrieval service	345	\$5.99	\$2,066.55
Letter handling service, including postage and color printing	251	\$5.99	\$1,503.49
Payment processing service, including check and credit card processing	330	\$5.99	\$1,976.70
Customer service	40	\$5.99	\$239.60
Digital evidence archival service	345	\$5.99	\$2,066.55
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$14,416.44
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$14,416.44

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2019

Print time: 09/12/2019, 01:40 PM

Page 1 of 3

## PROGRAM SUMMARY

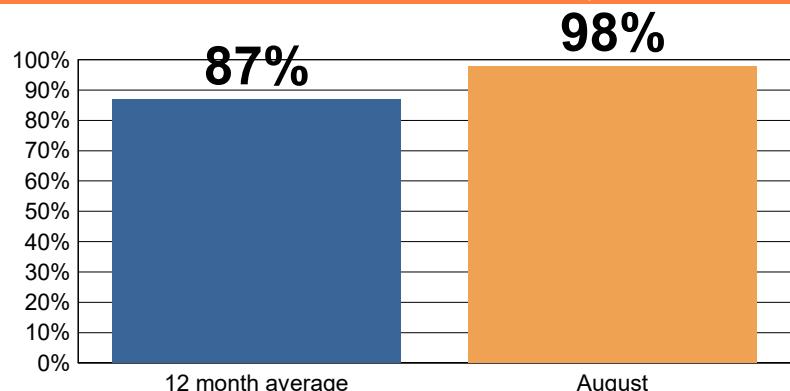
# of Citations issued	251
# of Payments processed *	333
\$ Amount collected *	\$33,325

\* Includes Partial and NSF payments

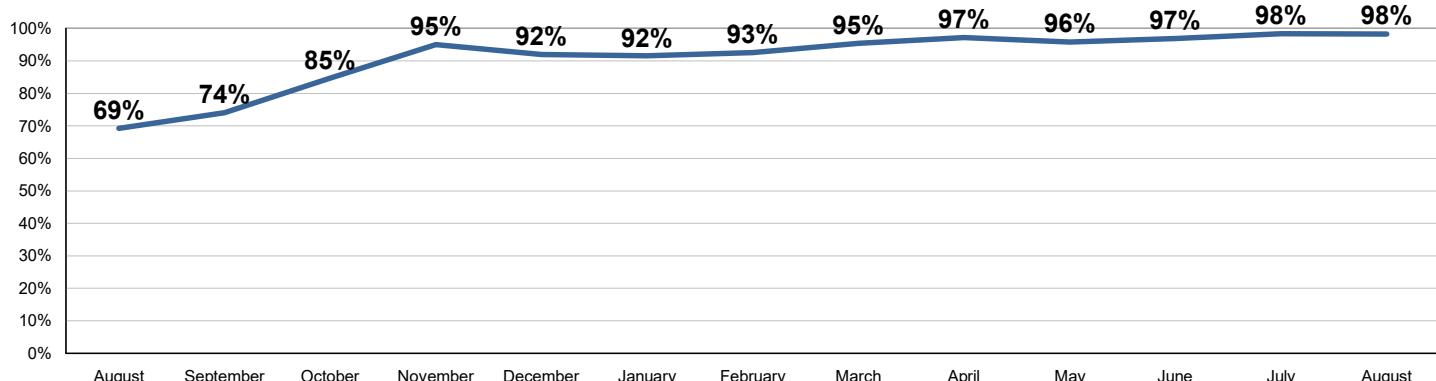
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	7	0
In-Person Hearing	4	2
	11	2

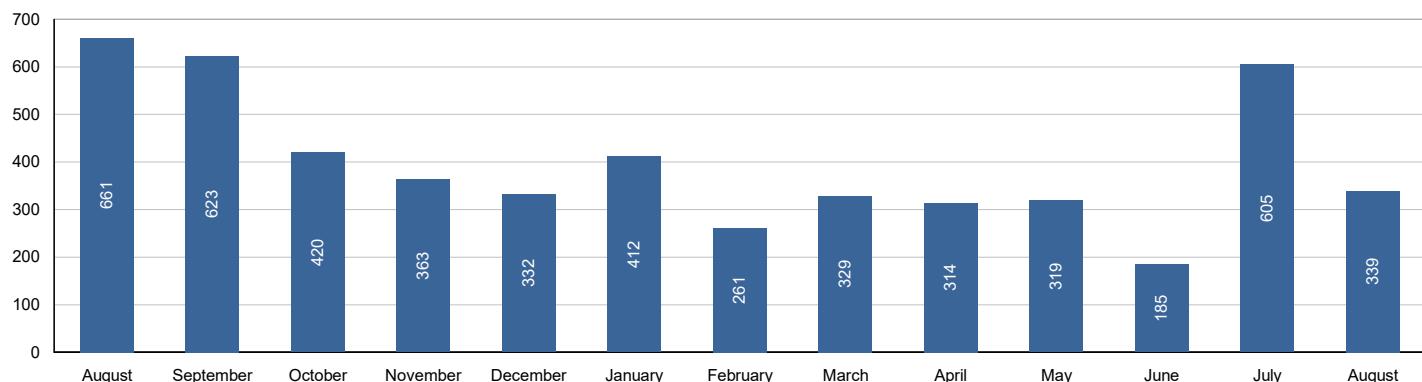
## POLICE APPROVAL AVERAGE vs AUGUST, 2019



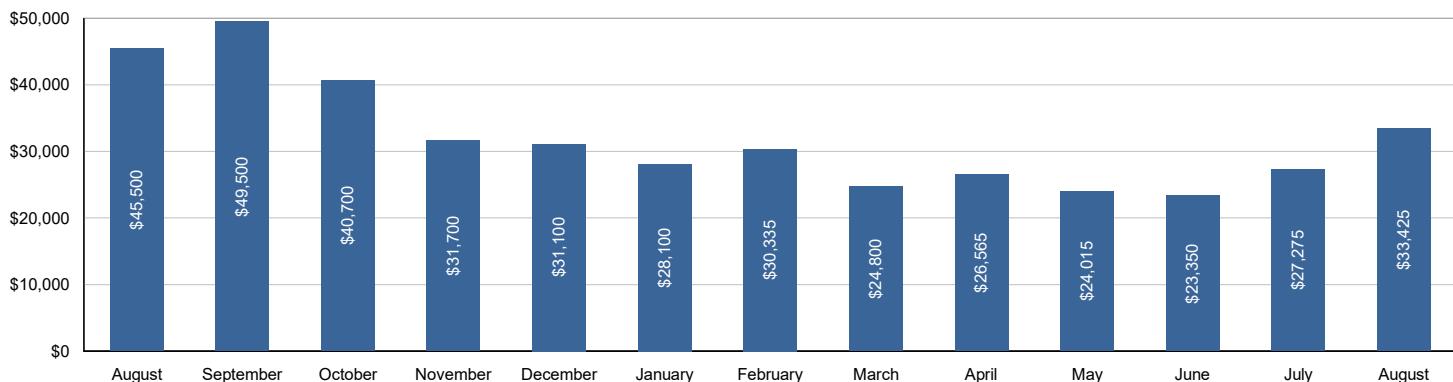
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

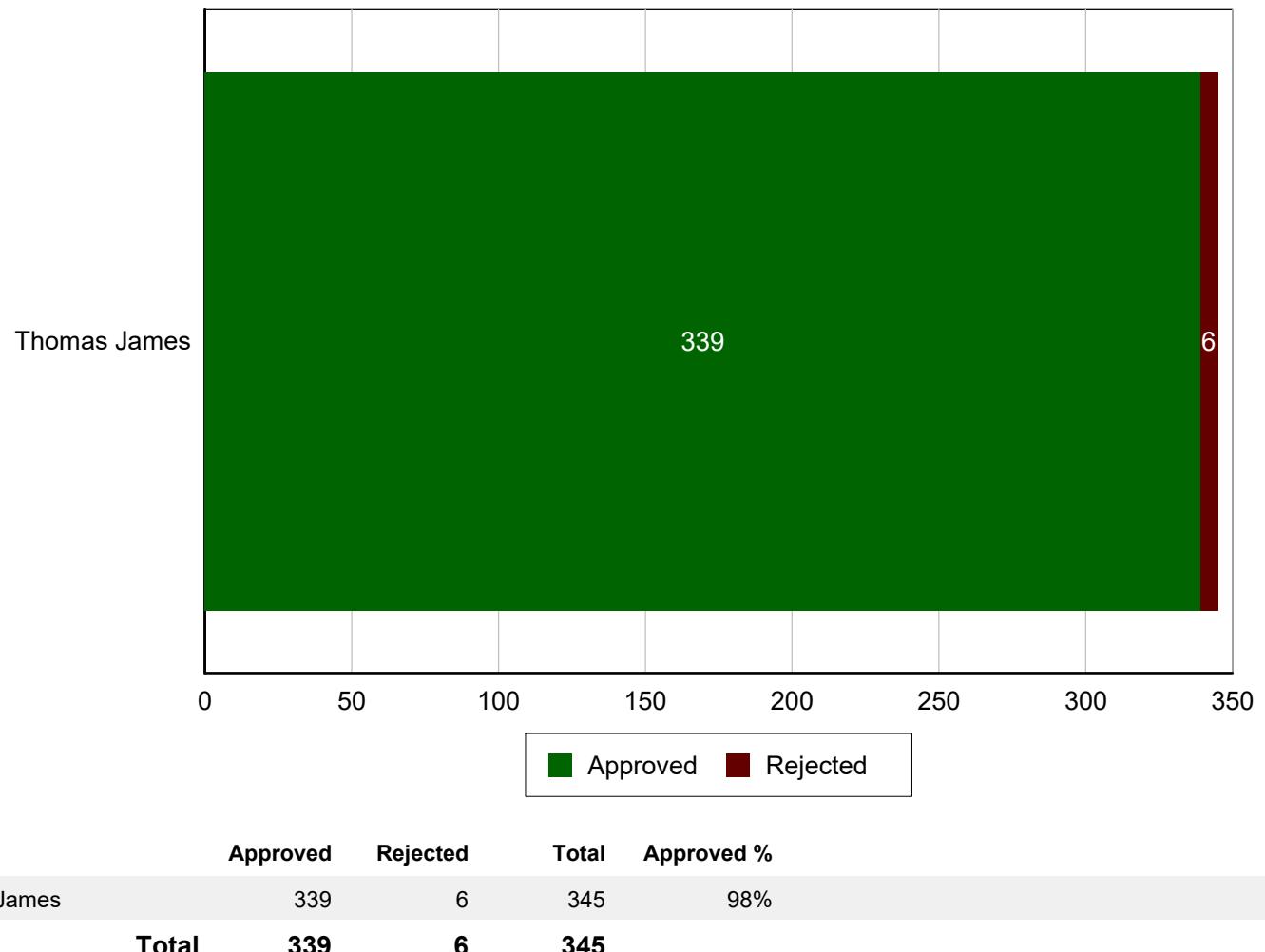


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2019

Print time: 09/12/2019, 01:40 PM

Page 2 of 3

### POLICE REVIEWER DETAIL

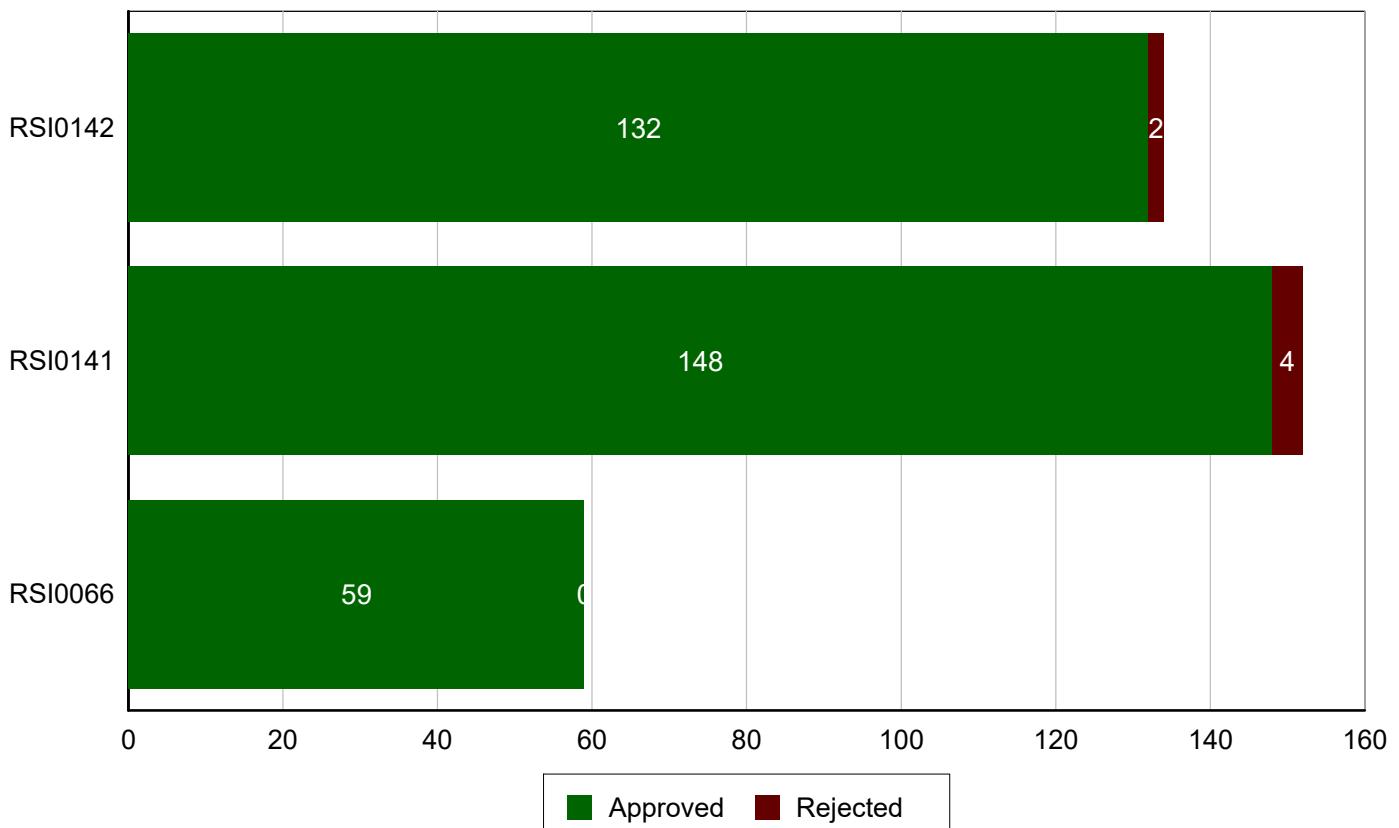


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2019

Print time: 09/12/2019, 01:40 PM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	134	132	99%
RSI0141	IL 83 & Grove WB	152	148	97%
RSI0066	YORK & GREEN W	59	59	100%
	<b>Total</b>	<b>345</b>	<b>339</b>	<b>98%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 143  
Statement Period 08/01/2020-08/31/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (08/01/2020 through 08/31/2020)	\$62,750.00
Service fees, camera lease and maintenance	\$30,805.08
Previous month balance	\$0.00
Amount Due to Municipality	\$31,944.92

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	1,072
Outstanding Amount Due to Municipality <sup>1</sup>	\$124,915.00

## Collections Summary

Amount Sent to Collections (08/01/2020 through 08/31/2020)	\$41,100.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	971	\$5.99	\$5,816.29
Registered owner name and address retrieval service	971	\$5.99	\$5,816.29
Letter handling service, including postage and color printing	965	\$5.99	\$5,780.35
Payment processing service, including check and credit card processing	615	\$5.99	\$3,683.85
Customer service	51	\$5.99	\$305.49
Digital evidence archival service	819	\$5.99	\$4,905.81
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$30,805.08
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$30,805.08

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

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### **Customer Service**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2020

Print time: 09/01/2020, 09:32 AM

Page 1 of 3

## PROGRAM SUMMARY

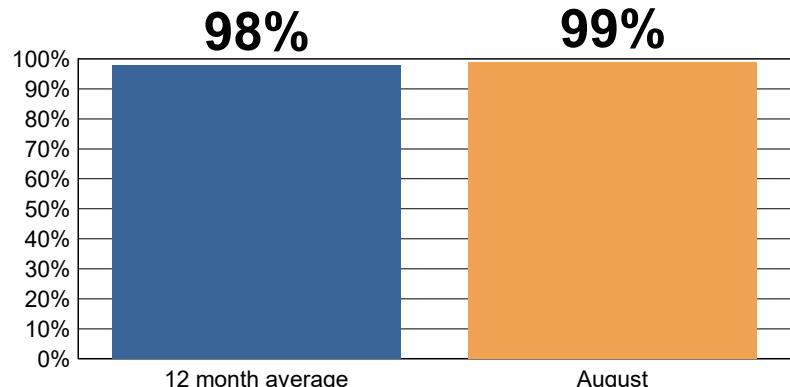
# of Citations issued	965
# of Payments processed *	622
\$ Amount collected *	\$62,750

\* Includes Partial and NSF payments

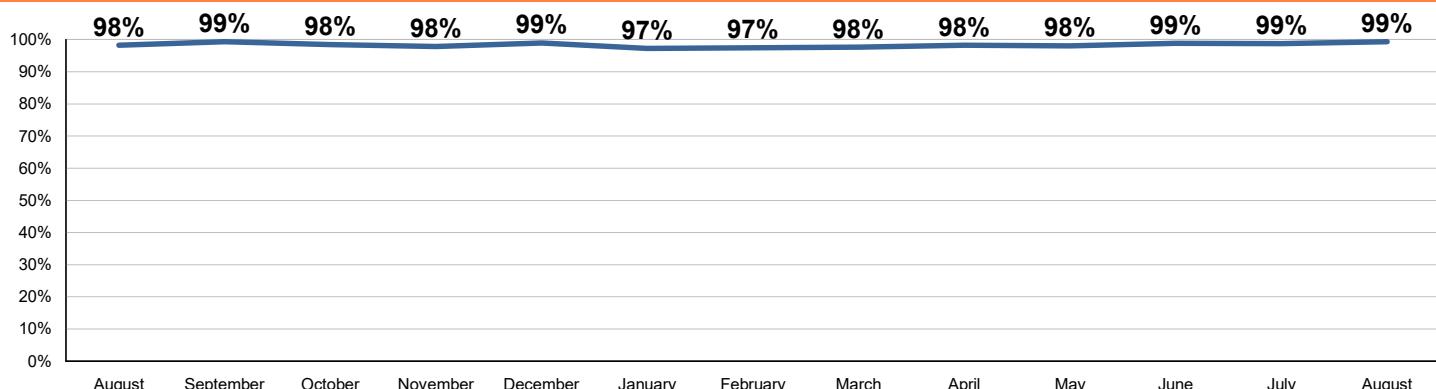
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	13	0
In-Person Hearing	3	0
	<b>16</b>	<b>0</b>

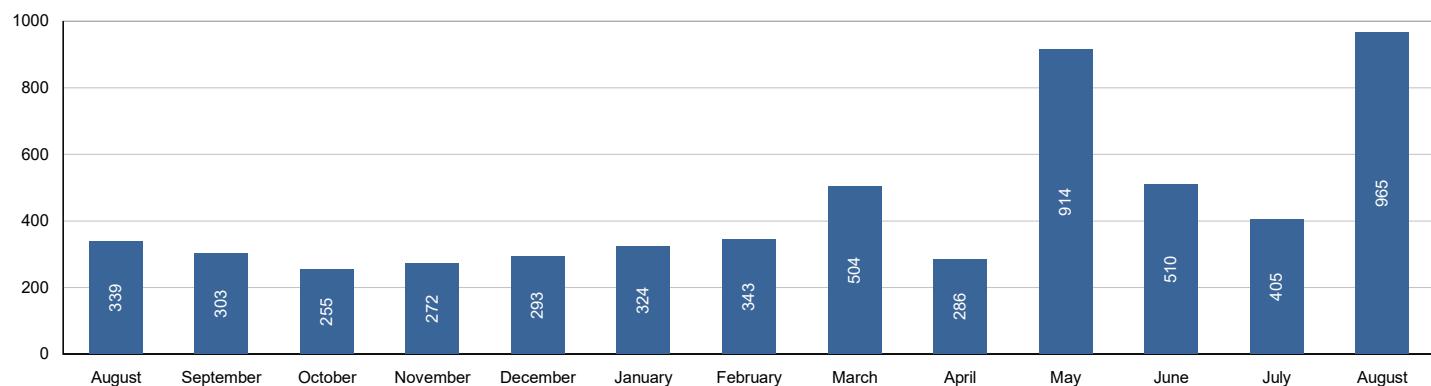
## POLICE APPROVAL AVERAGE vs AUGUST, 2020



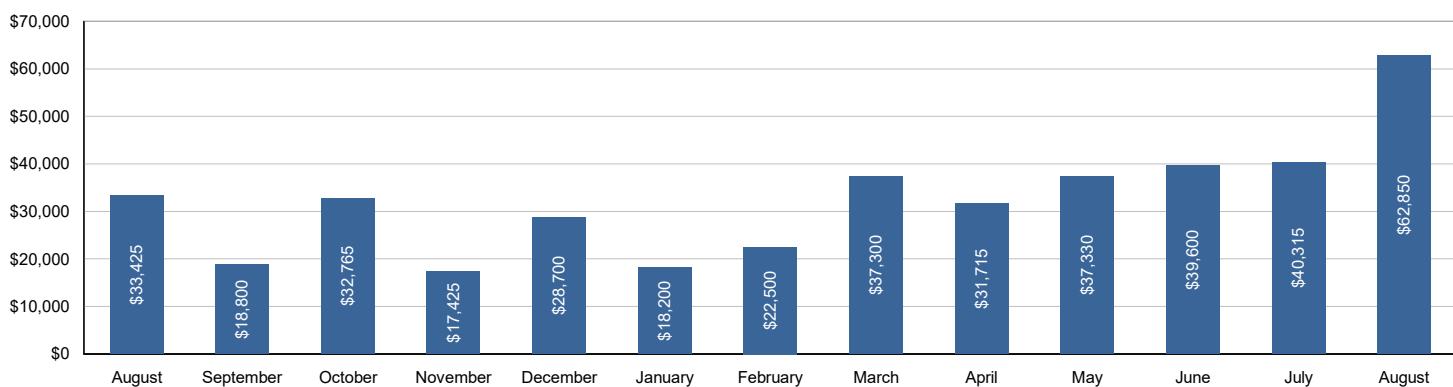
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

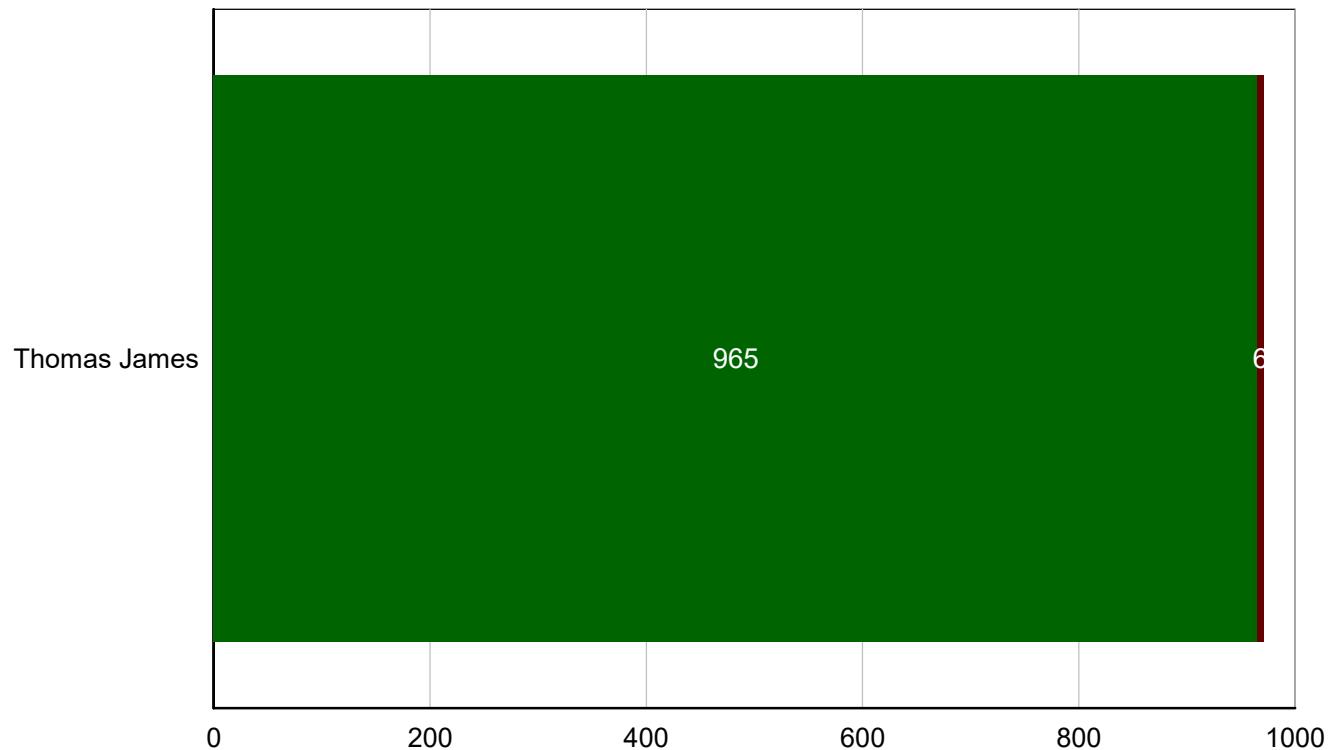


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2020

Print time: 09/01/2020, 09:32 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



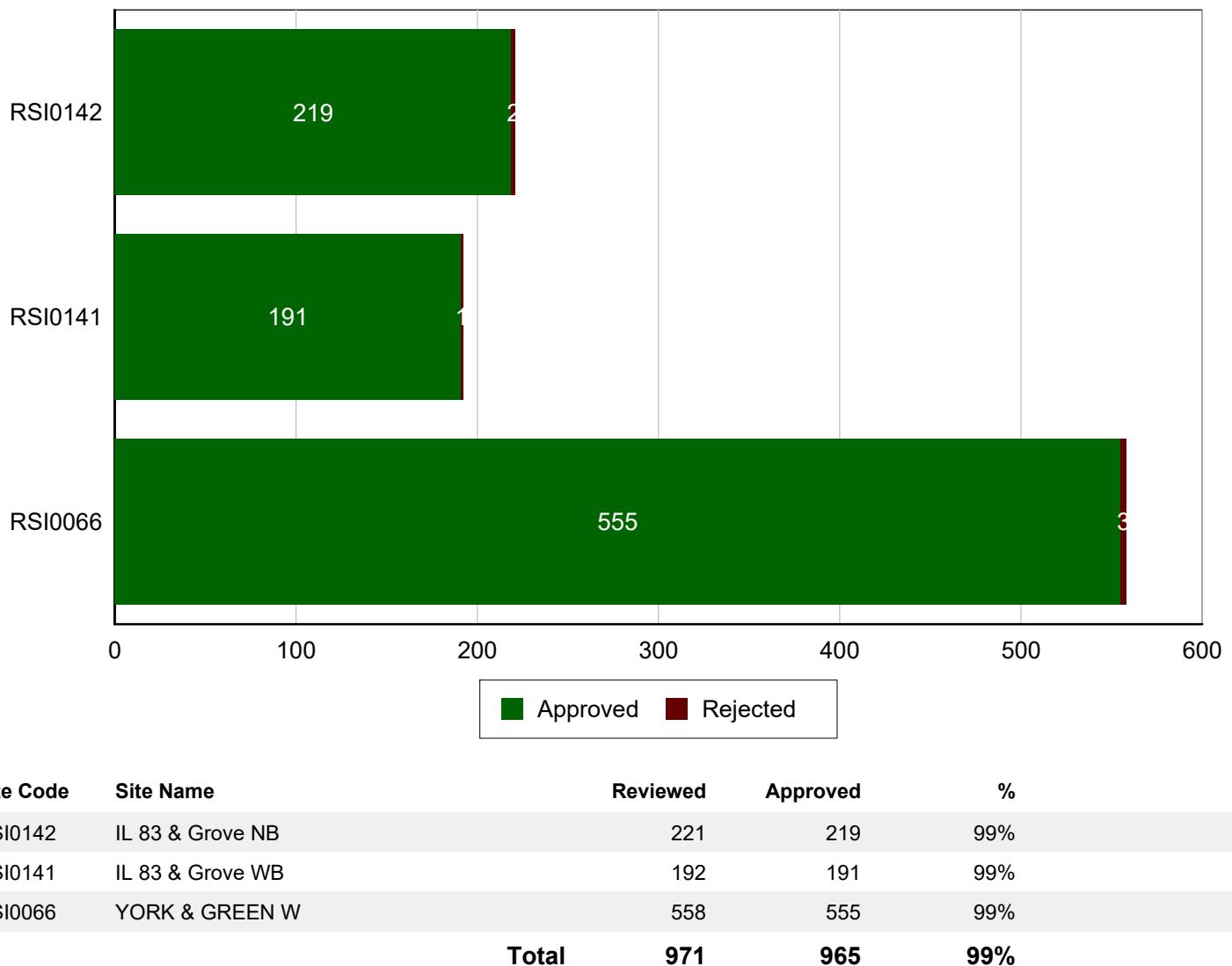
	Approved	Rejected	Total	Approved %
Thomas James	965	6	971	99%
<b>Total</b>	<b>965</b>	<b>6</b>	<b>971</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: AUGUST, 2020

Print time: 09/01/2020, 09:32 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 132  
Statement Period 09/01/2019-09/30/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (09/01/2019 through 09/30/2019)	\$18,800.00
Service fees, camera lease and maintenance	\$13,511.95
Previous month balance	\$0.00
Amount Due to Municipality	\$5,288.05

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	554
Outstanding Amount Due to Municipality <sup>1</sup>	\$56,965.00

## Collections Summary

Amount Sent to Collections (09/01/2019 through 09/30/2019)	\$21,800.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	305	\$5.99	\$1,826.95
Registered owner name and address retrieval service	305	\$5.99	\$1,826.95
Letter handling service, including postage and color printing	391	\$5.99	\$2,342.09
Payment processing service, including check and credit card processing	186	\$5.99	\$1,114.14
Customer service	23	\$5.99	\$137.77
Digital evidence archival service	295	\$5.99	\$1,767.05
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$13,511.95
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$13,511.95

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

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### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2019

Print time: 10/01/2019, 08:47 AM

Page 1 of 3

### PROGRAM SUMMARY

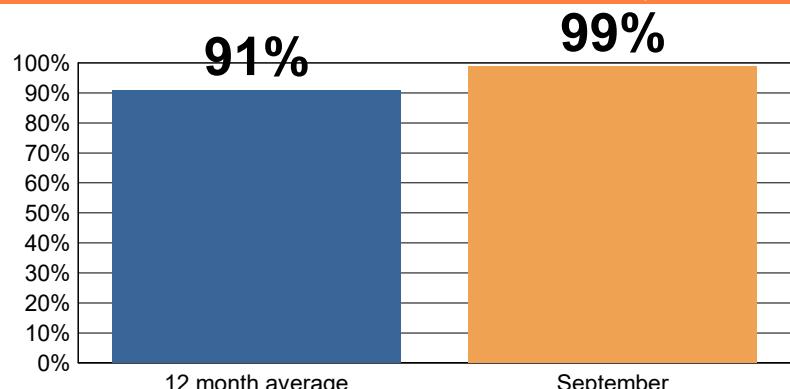
# of Citations issued	391
# of Payments processed *	188
\$ Amount collected *	\$18,800

\* Includes Partial and NSF payments

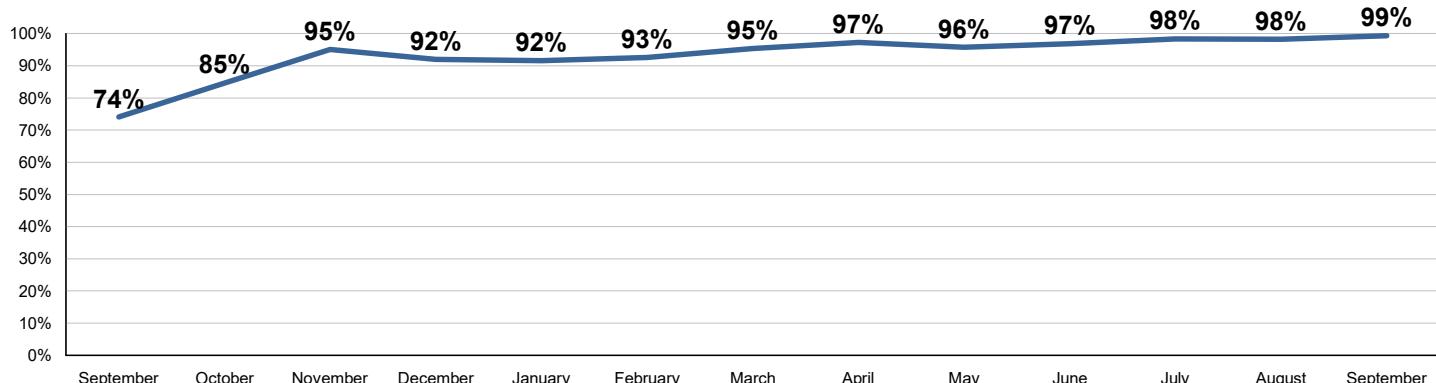
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	5	0
In-Person Hearing	8	3
	13	3

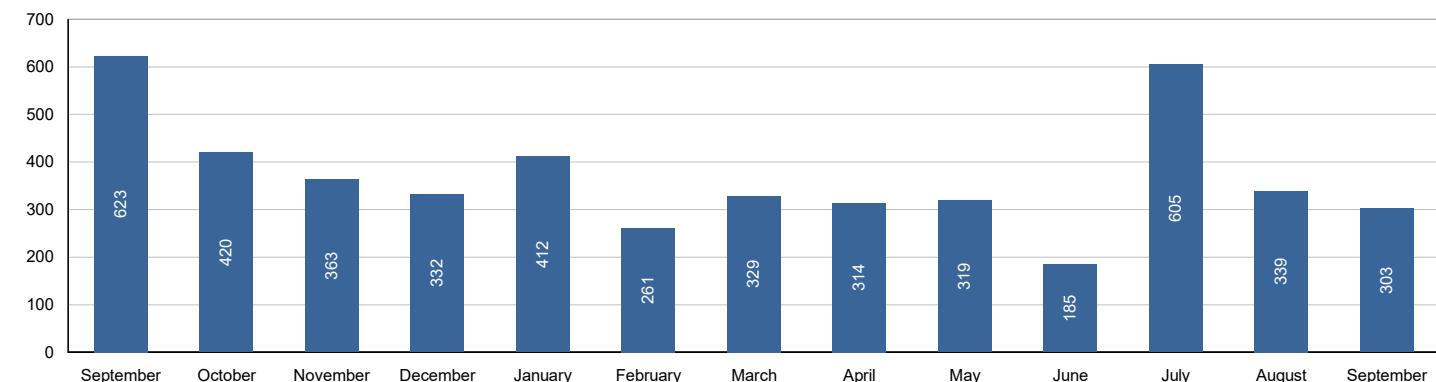
### POLICE APPROVAL AVERAGE vs SEPTEMBER, 2019



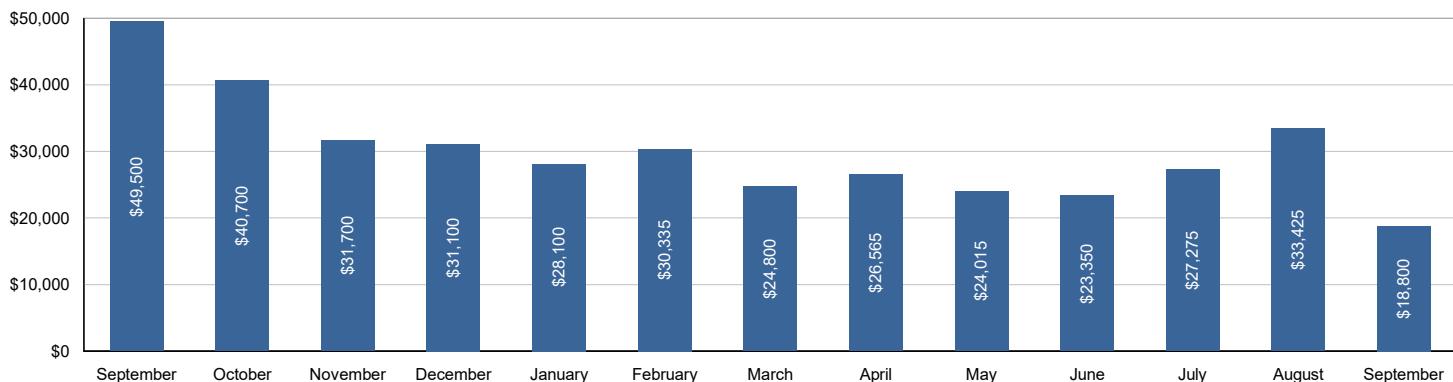
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

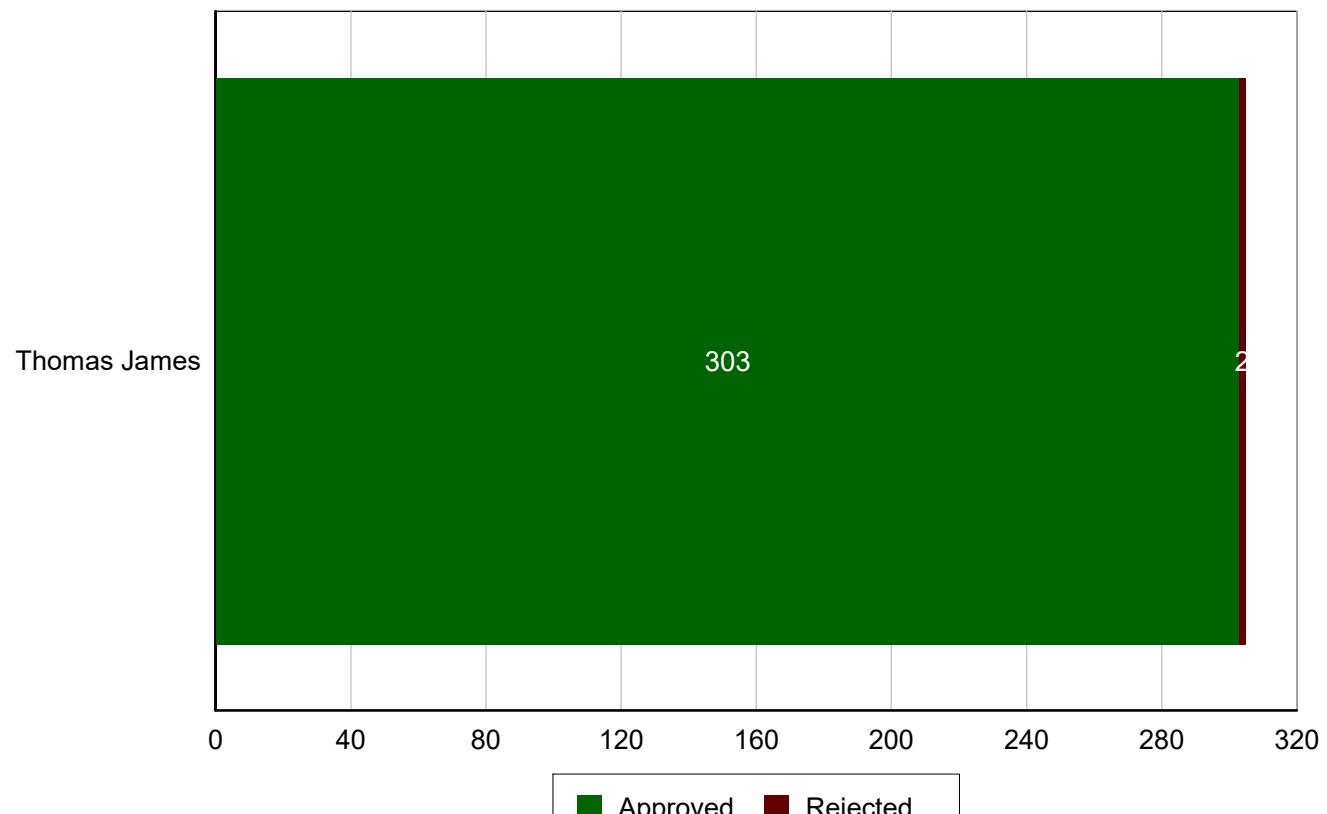


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2019

Print time: 10/01/2019, 08:47 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



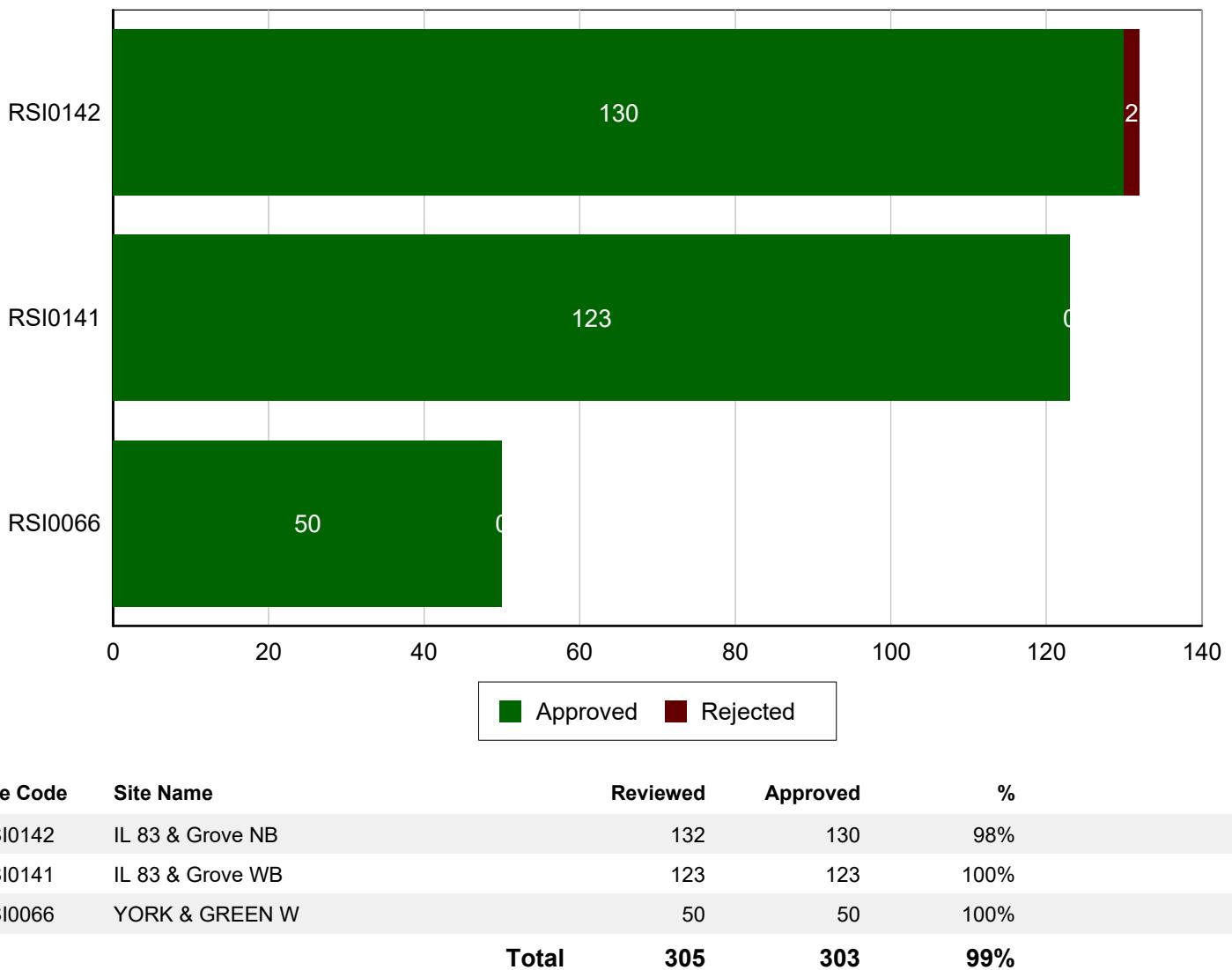
	Approved	Rejected	Total	Approved %
Thomas James	303	2	305	99%
<b>Total</b>	<b>303</b>	<b>2</b>	<b>305</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2019

Print time: 10/01/2019, 08:47 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 144  
Statement Period 09/01/2020-09/30/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (09/01/2020 through 09/30/2020)	\$51,815.00
Service fees, camera lease and maintenance	\$18,064.35
Previous month balance	\$0.00
Amount Due to Municipality	\$33,750.65

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	732
Outstanding Amount Due to Municipality <sup>1</sup>	\$99,700.00

## Collections Summary

Amount Sent to Collections (09/01/2020 through 09/30/2020)	\$11,650.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	384	\$5.99	\$2,300.16
Registered owner name and address retrieval service	384	\$5.99	\$2,300.16
Letter handling service, including postage and color printing	383	\$5.99	\$2,294.17
Payment processing service, including check and credit card processing	499	\$5.99	\$2,989.01
Customer service	56	\$5.99	\$335.44
Digital evidence archival service	559	\$5.99	\$3,348.41
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$18,064.35
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$18,064.35

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2020

Print time: 10/01/2020, 10:19 AM

Page 1 of 3

### PROGRAM SUMMARY

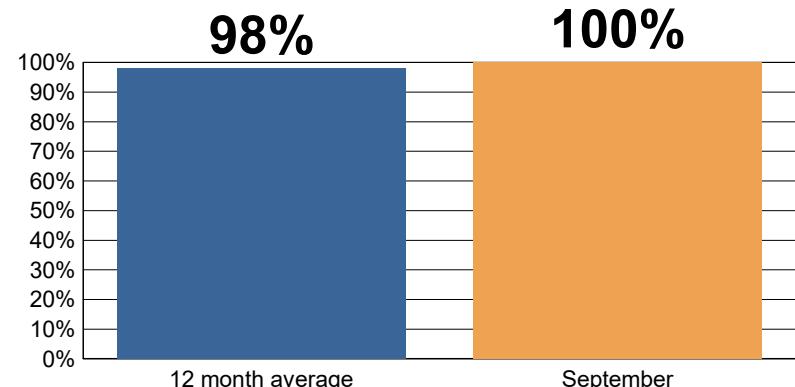
# of Citations issued	383
# of Payments processed *	506
\$ Amount collected *	\$51,815

\* Includes Partial and NSF payments

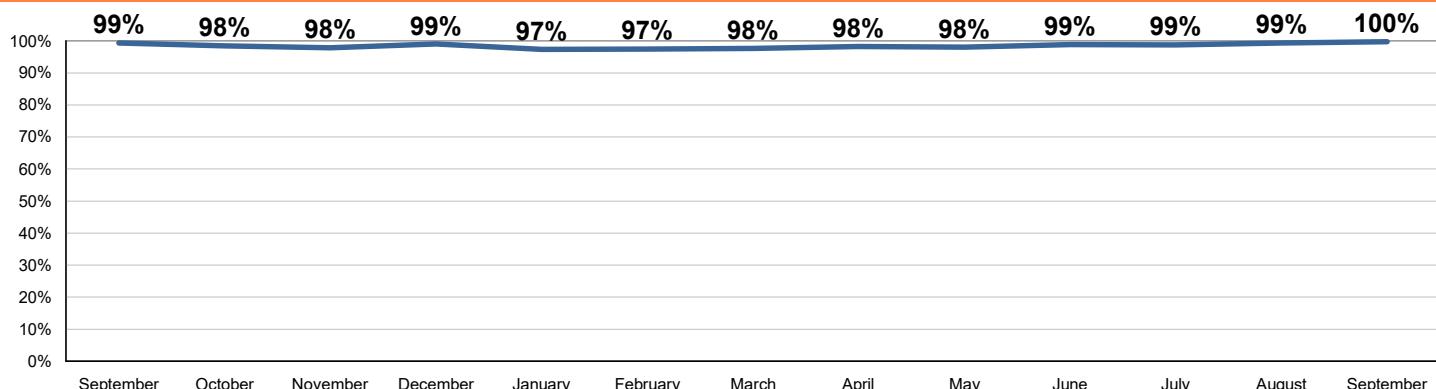
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	11	1
In-Person Hearing	6	0
	17	1

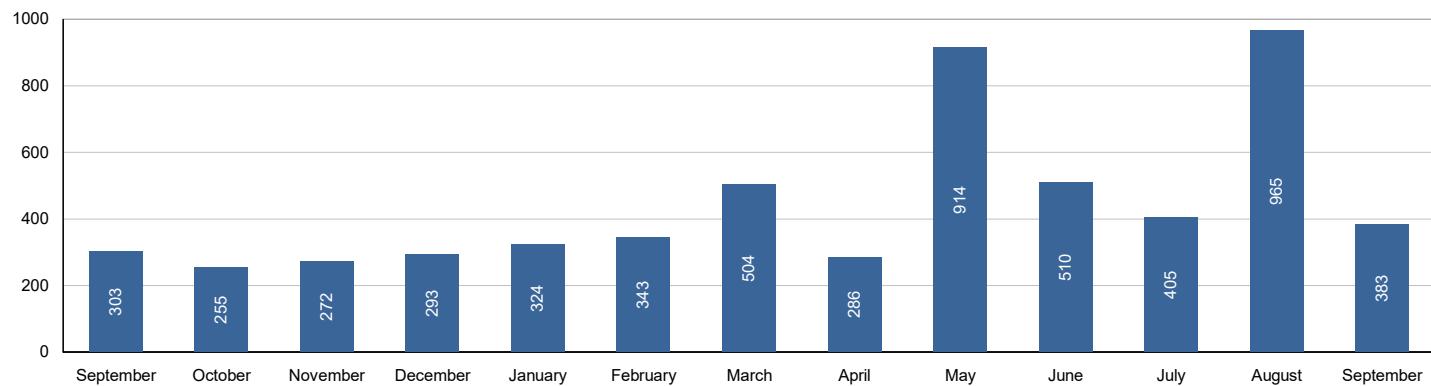
### POLICE APPROVAL AVERAGE vs SEPTEMBER, 2020



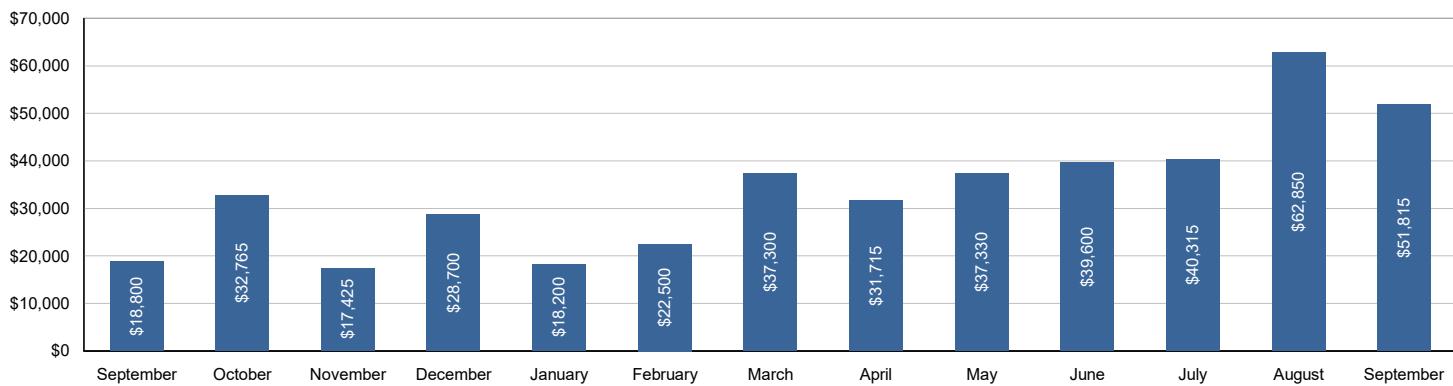
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

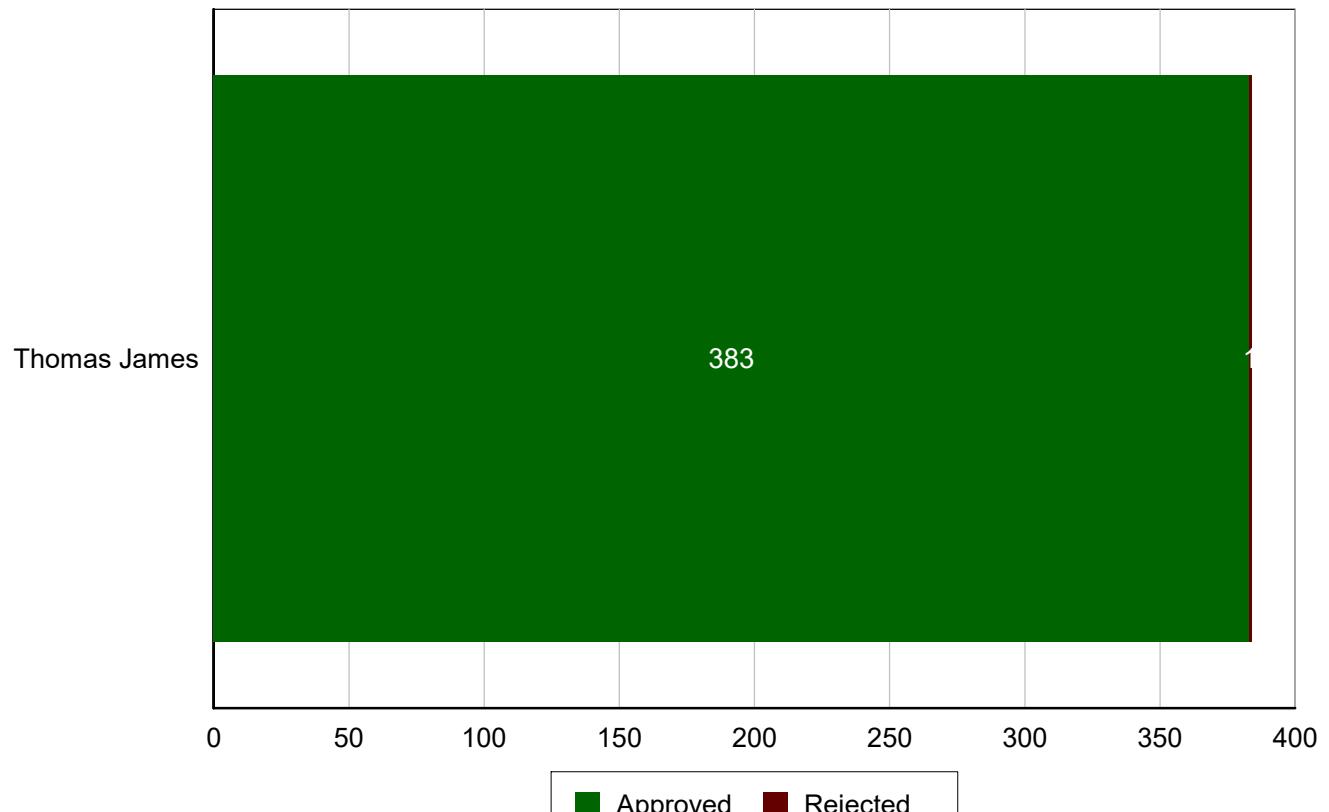


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2020

Print time: 10/01/2020, 10:19 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



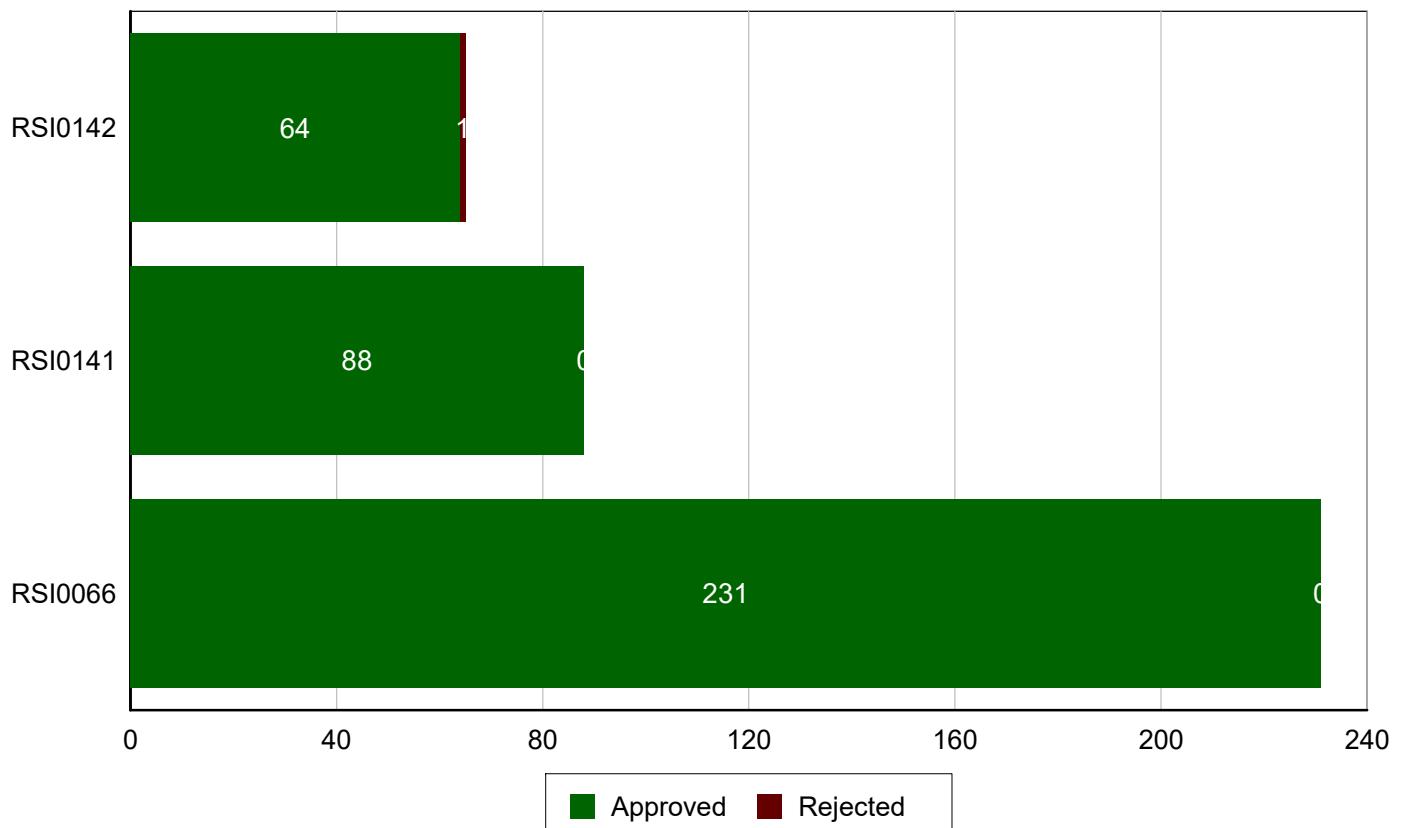
	Approved	Rejected	Total	Approved %
Thomas James	383	1	384	100%
<b>Total</b>	<b>383</b>	<b>1</b>	<b>384</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: SEPTEMBER, 2020

Print time: 10/01/2020, 10:19 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	65	64	98%
RSI0141	IL 83 & Grove WB	88	88	100%
RSI0066	YORK & GREEN W	231	231	100%
	Total	<b>384</b>	<b>383</b>	<b>100%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 121  
Statement Period 10/01/2018-10/31/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (10/01/2018 through 10/31/2018)	\$40,700.00
Service fees, camera lease and maintenance	\$17,992.47
Previous month balance	\$0.00
Amount Due to Municipality	\$22,707.53

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	811
Outstanding Amount Due to Municipality <sup>1</sup>	\$99,500.00

## Collections Summary

Amount Sent to Collections (10/01/2018 through 10/31/2018)	\$27,800.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	424	\$5.99	\$2,539.76
Registered owner name and address retrieval service	424	\$5.99	\$2,539.76
Letter handling service, including postage and color printing	419	\$5.99	\$2,509.81
Payment processing service, including check and credit card processing	398	\$5.99	\$2,384.02
Customer service	55	\$5.99	\$329.45
Digital evidence archival service	533	\$5.99	\$3,192.67
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$17,992.47
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$17,992.47

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2018

Print time: 11/01/2018, 11:33 AM

Page 1 of 3

### PROGRAM SUMMARY

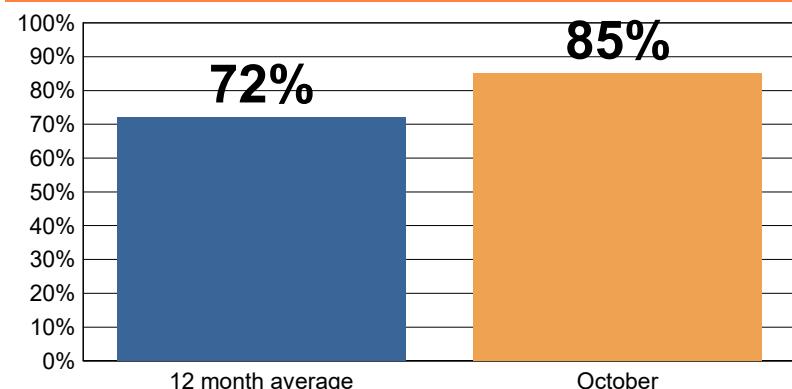
# of Citations issued	420
# of Payments processed *	399
\$ Amount collected *	\$40,700

\* Includes Partial and NSF payments

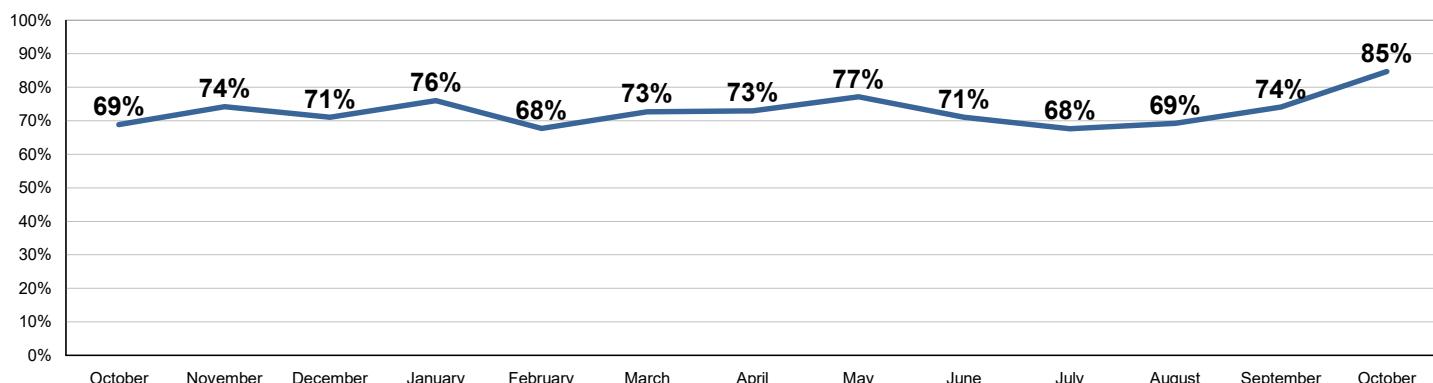
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	6	0
In-Person Hearing	6	0
	12	0

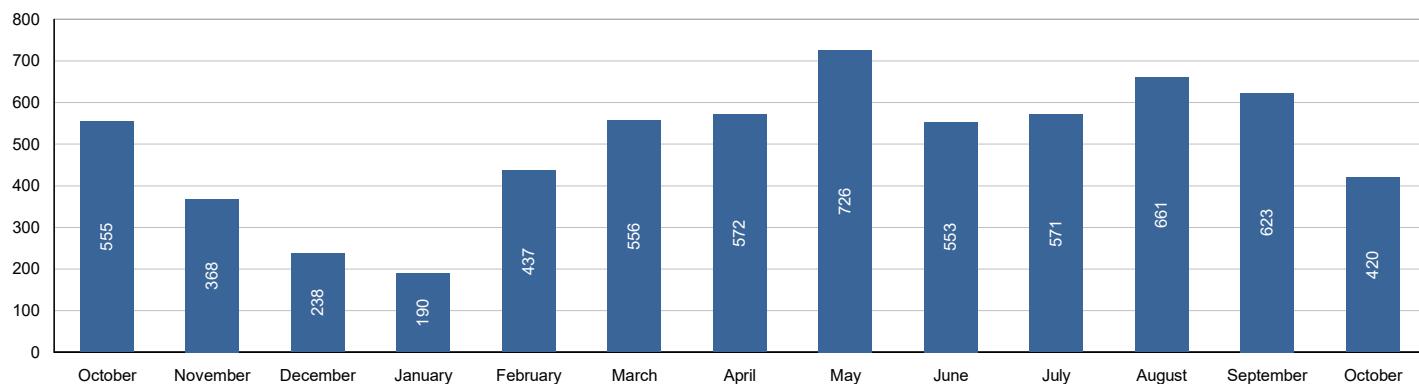
### POLICE APPROVAL AVERAGE vs OCTOBER, 2018



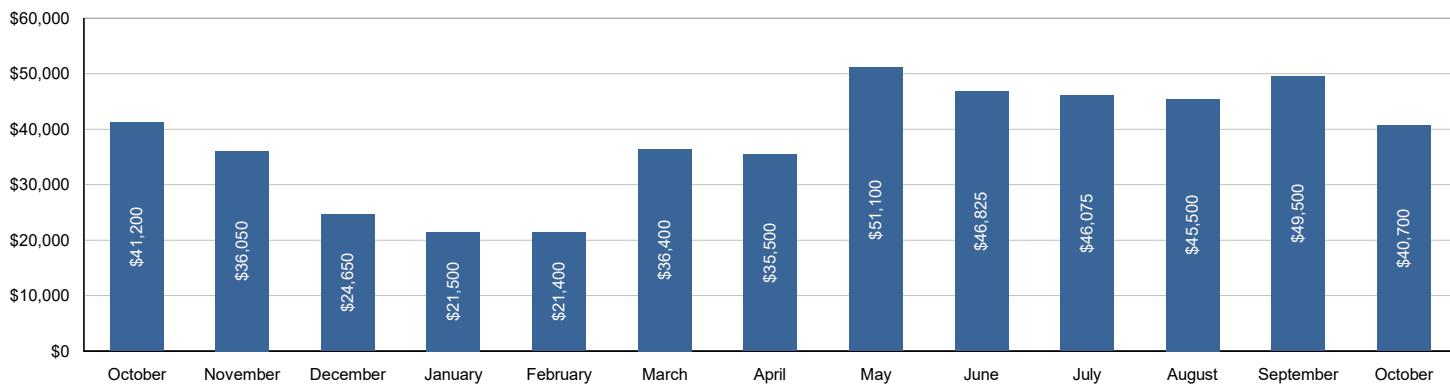
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

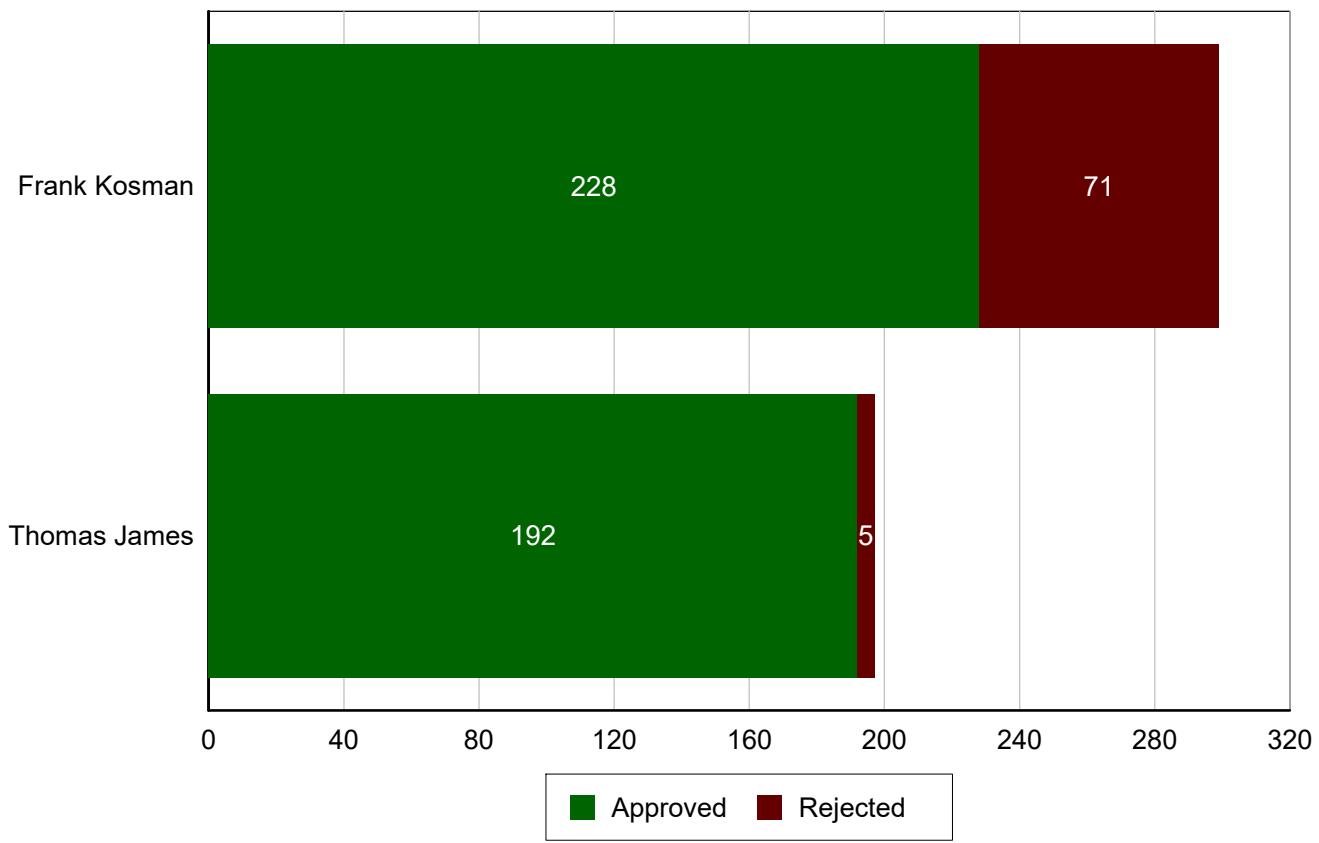


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2018

Print time: 11/01/2018, 11:33 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



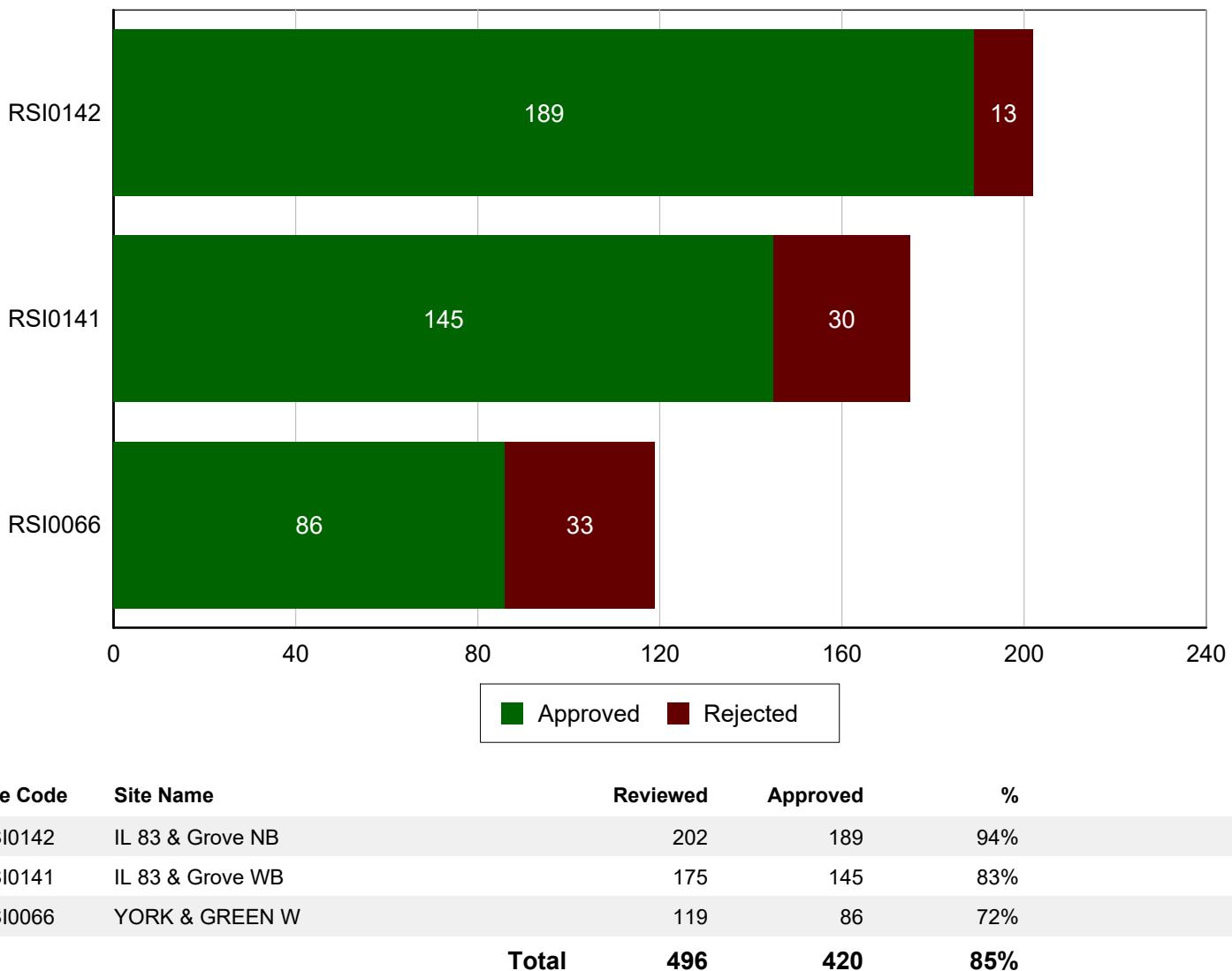
	Approved	Rejected	Total	Approved %
Frank Kosman	228	71	299	76%
Thomas James	192	5	197	97%
<b>Total</b>	<b>420</b>	<b>76</b>	<b>496</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2018

Print time: 11/01/2018, 11:33 AM

Page 3 of 3

### SITE DETAIL



# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 133  
Statement Period 10/01/2019-10/31/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (10/01/2019 through 10/31/2019)	\$32,765.00
Service fees, camera lease and maintenance	\$13,026.76
Previous month balance	\$0.00
Amount Due to Municipality	\$19,738.24

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	564
Outstanding Amount Due to Municipality <sup>1</sup>	\$68,100.00

## Collections Summary

Amount Sent to Collections (10/01/2019 through 10/31/2019)	\$1,200.00
--	------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	259	\$5.99	\$1,551.41
Registered owner name and address retrieval service	259	\$5.99	\$1,551.41
Letter handling service, including postage and color printing	218	\$5.99	\$1,305.82
Payment processing service, including check and credit card processing	324	\$5.99	\$1,940.76
Customer service	33	\$5.99	\$197.67
Digital evidence archival service	331	\$5.99	\$1,982.69
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$13,026.76
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$13,026.76

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2019

Print time: 11/01/2019, 08:55 AM

Page 1 of 3

## PROGRAM SUMMARY

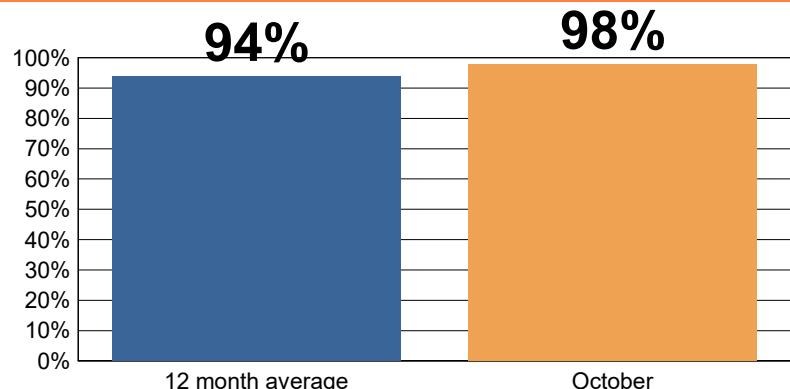
# of Citations issued	218
# of Payments processed *	328
\$ Amount collected *	\$32,765

\* Includes Partial and NSF payments

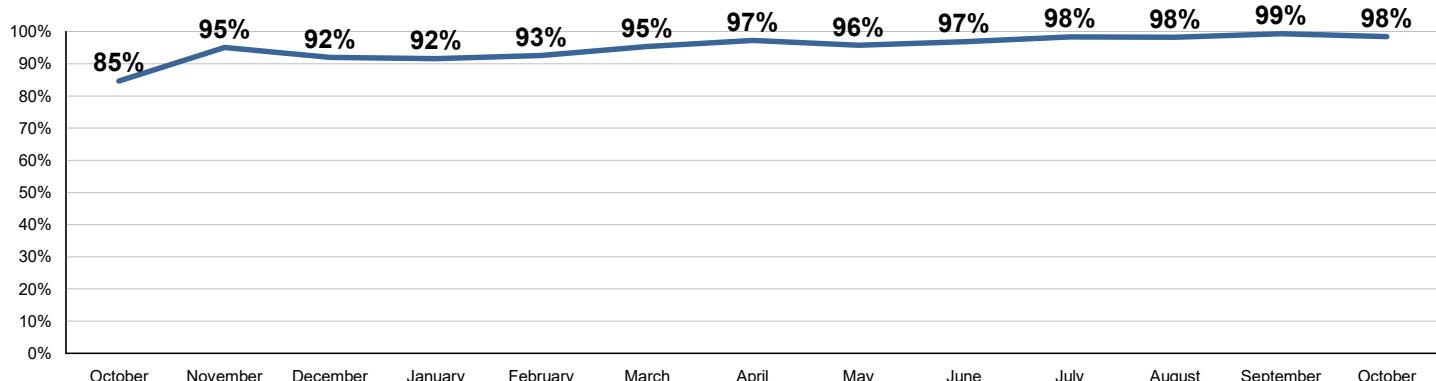
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	4	0
In-Person Hearing	0	0
	4	0

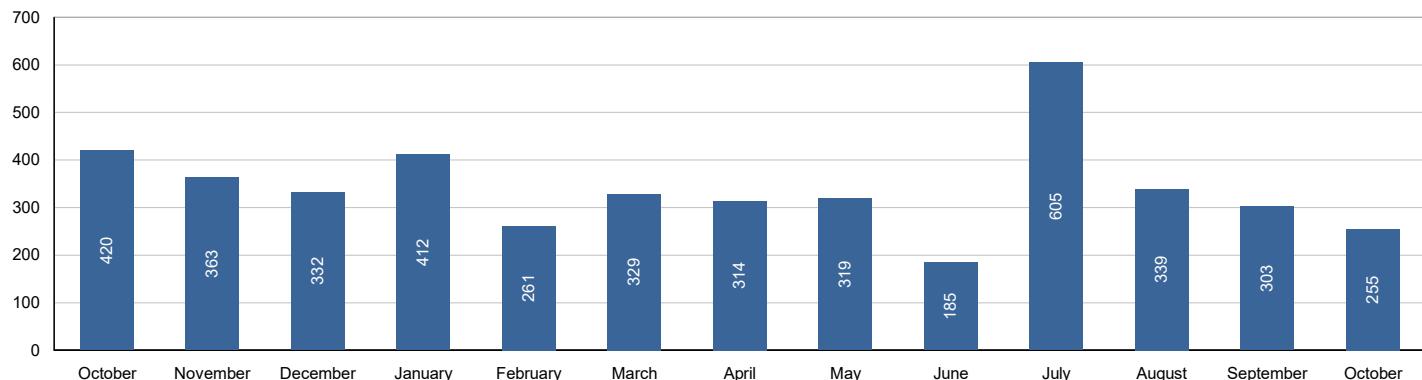
## POLICE APPROVAL AVERAGE vs OCTOBER, 2019



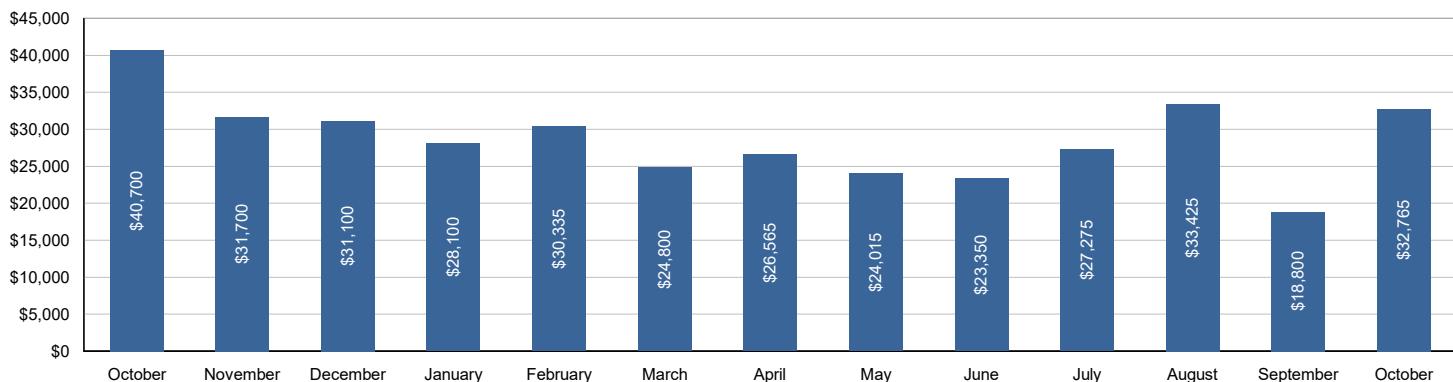
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

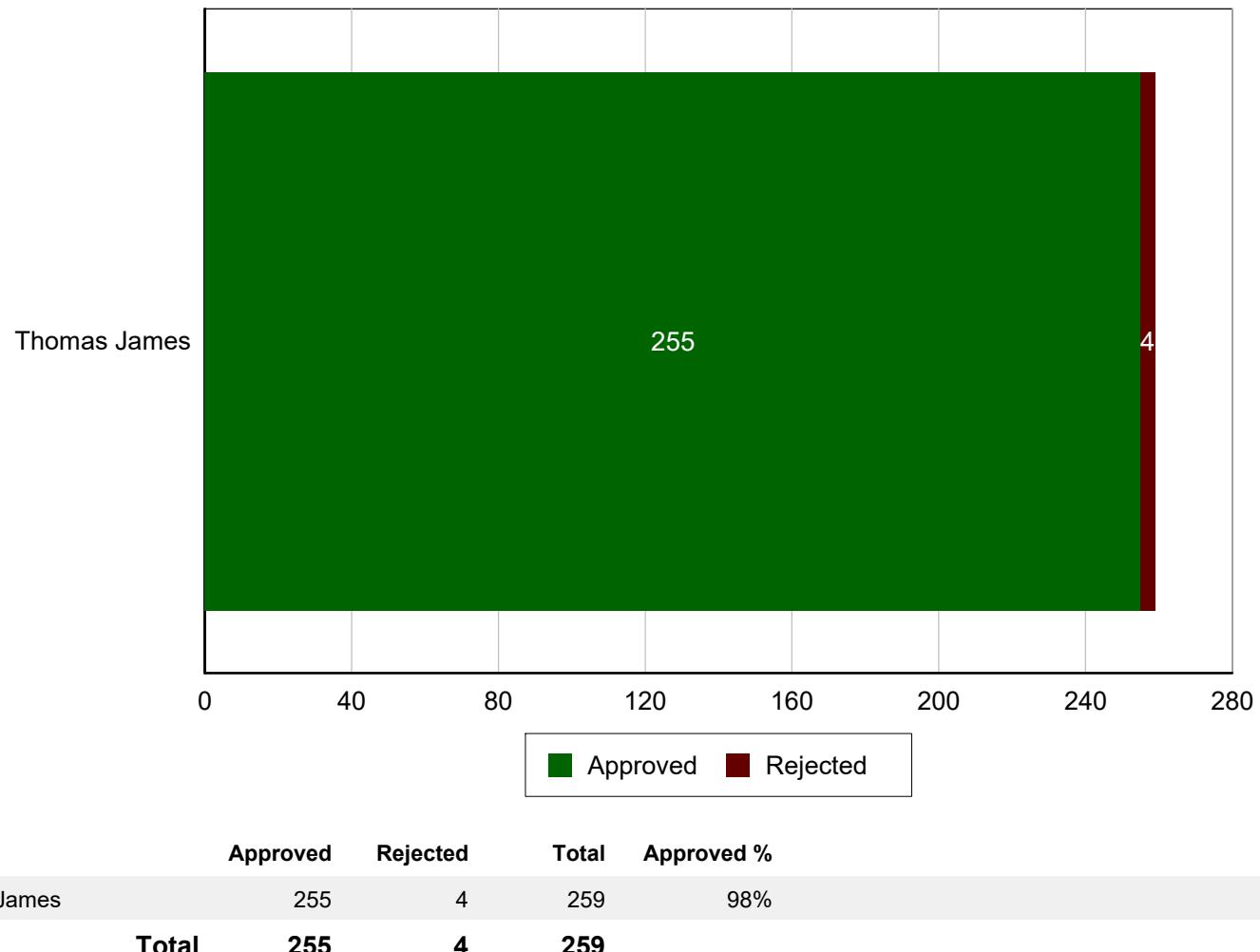


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2019

Print time: 11/01/2019, 08:55 AM

Page 2 of 3

### POLICE REVIEWER DETAIL

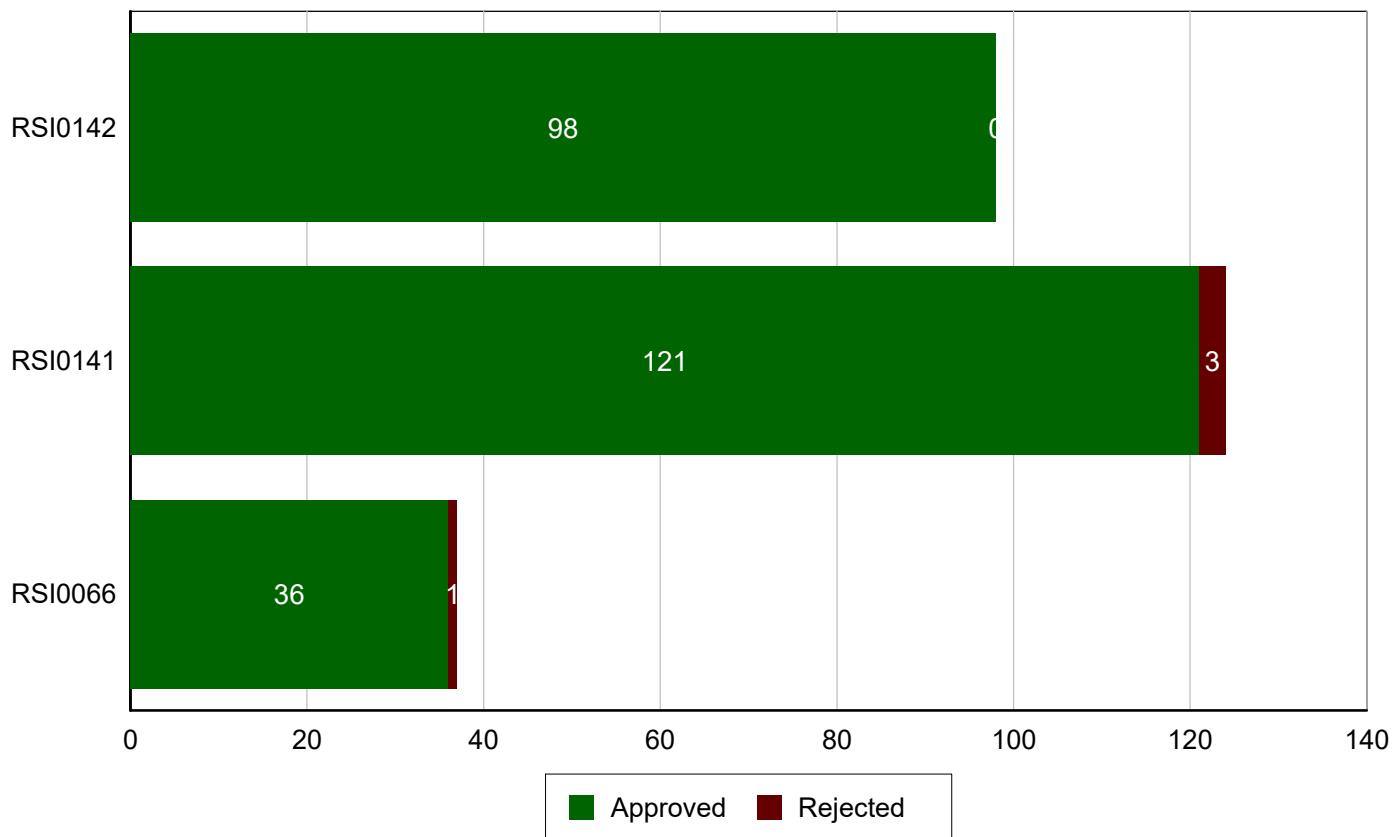


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2019

Print time: 11/01/2019, 08:55 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	98	98	100%
RSI0141	IL 83 & Grove WB	124	121	98%
RSI0066	YORK & GREEN W	37	36	97%
	<b>Total</b>	<b>259</b>	<b>255</b>	<b>98%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 145  
Statement Period 10/01/2020-10/31/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (10/01/2020 through 10/31/2020)	\$43,500.00
Service fees, camera lease and maintenance	\$21,234.89
Previous month balance	\$0.00
Amount Due to Municipality	\$22,265.11

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	717
Outstanding Amount Due to Municipality <sup>1</sup>	\$85,100.00

## Collections Summary

Amount Sent to Collections (10/01/2020 through 10/31/2020)	\$32,000.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	586	\$5.99	\$3,510.14
Registered owner name and address retrieval service	586	\$5.99	\$3,510.14
Letter handling service, including postage and color printing	583	\$5.99	\$3,492.17
Payment processing service, including check and credit card processing	430	\$5.99	\$2,575.70
Customer service	35	\$5.99	\$209.65
Digital evidence archival service	591	\$5.99	\$3,540.09
Credits for camera downtime (days)	2	-\$50.00	\$-100.00
		<b>Subtotal</b>	\$21,334.89
		<b>Credits</b>	\$-100.00
		<b>Service Fees Total</b>	\$21,234.89

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2020

Print time: 11/04/2020, 03:26 PM

Page 1 of 3

## PROGRAM SUMMARY

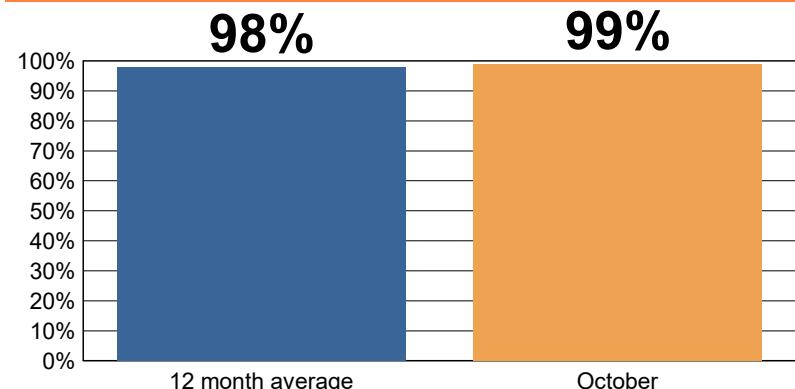
# of Citations issued	583
# of Payments processed *	430
\$ Amount collected *	\$43,500

\* Includes Partial and NSF payments

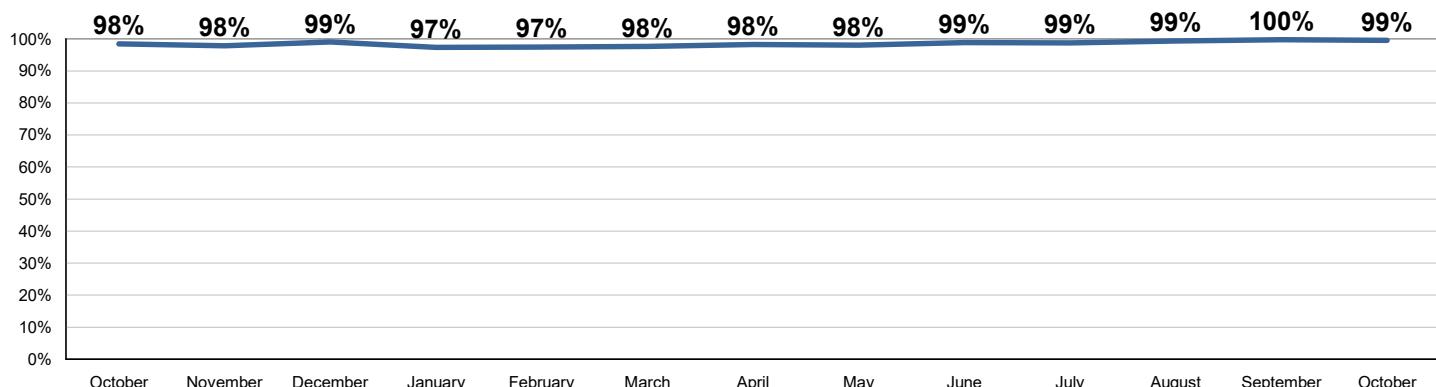
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	13	1
In-Person Hearing	6	0
	<b>19</b>	<b>1</b>

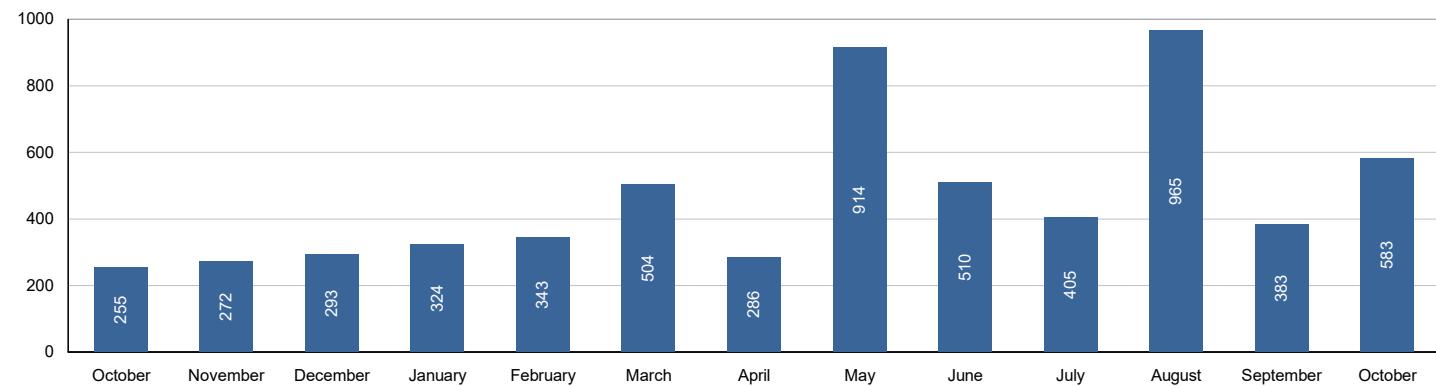
## POLICE APPROVAL AVERAGE vs OCTOBER, 2020



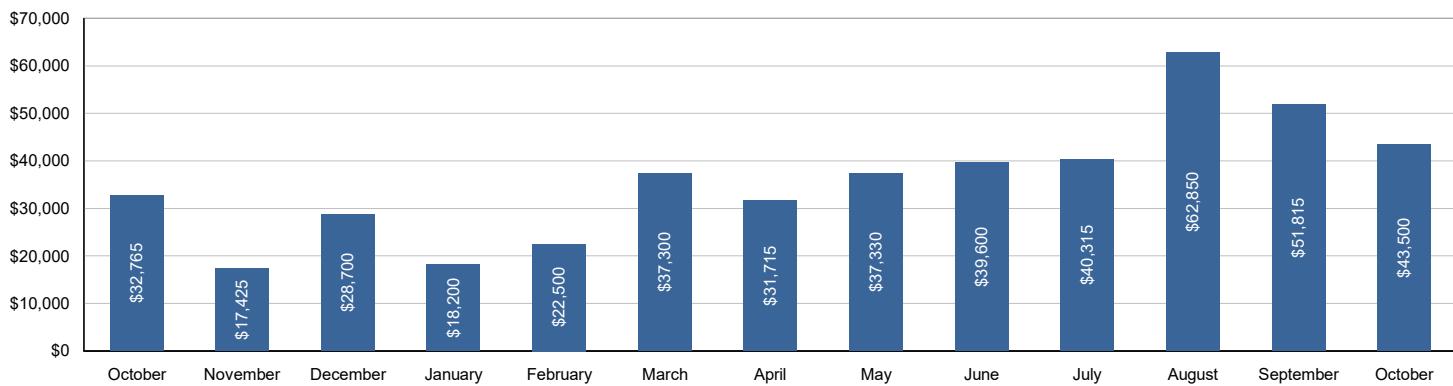
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

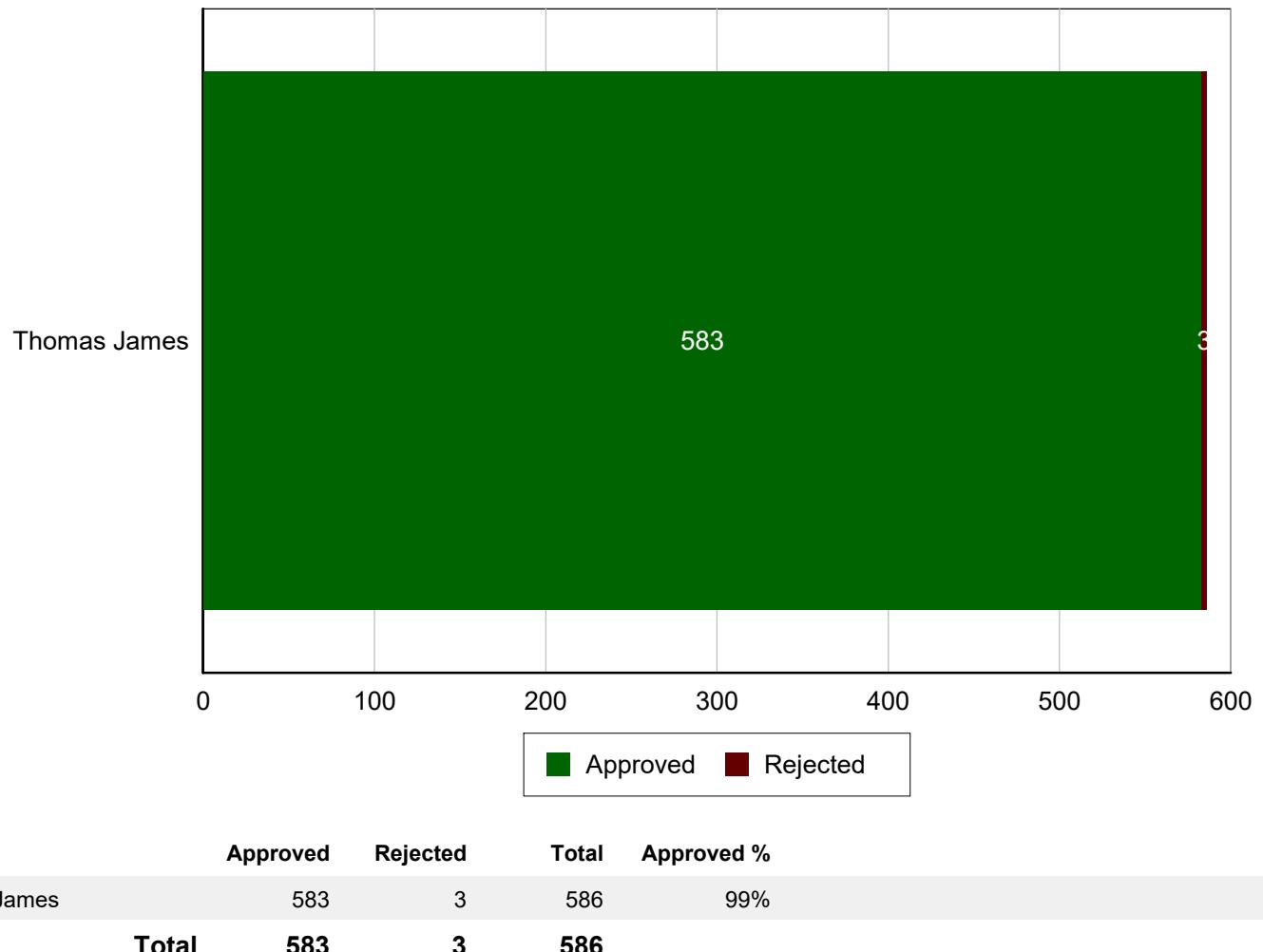


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2020

Print time: 11/04/2020, 03:26 PM

Page 2 of 3

### POLICE REVIEWER DETAIL

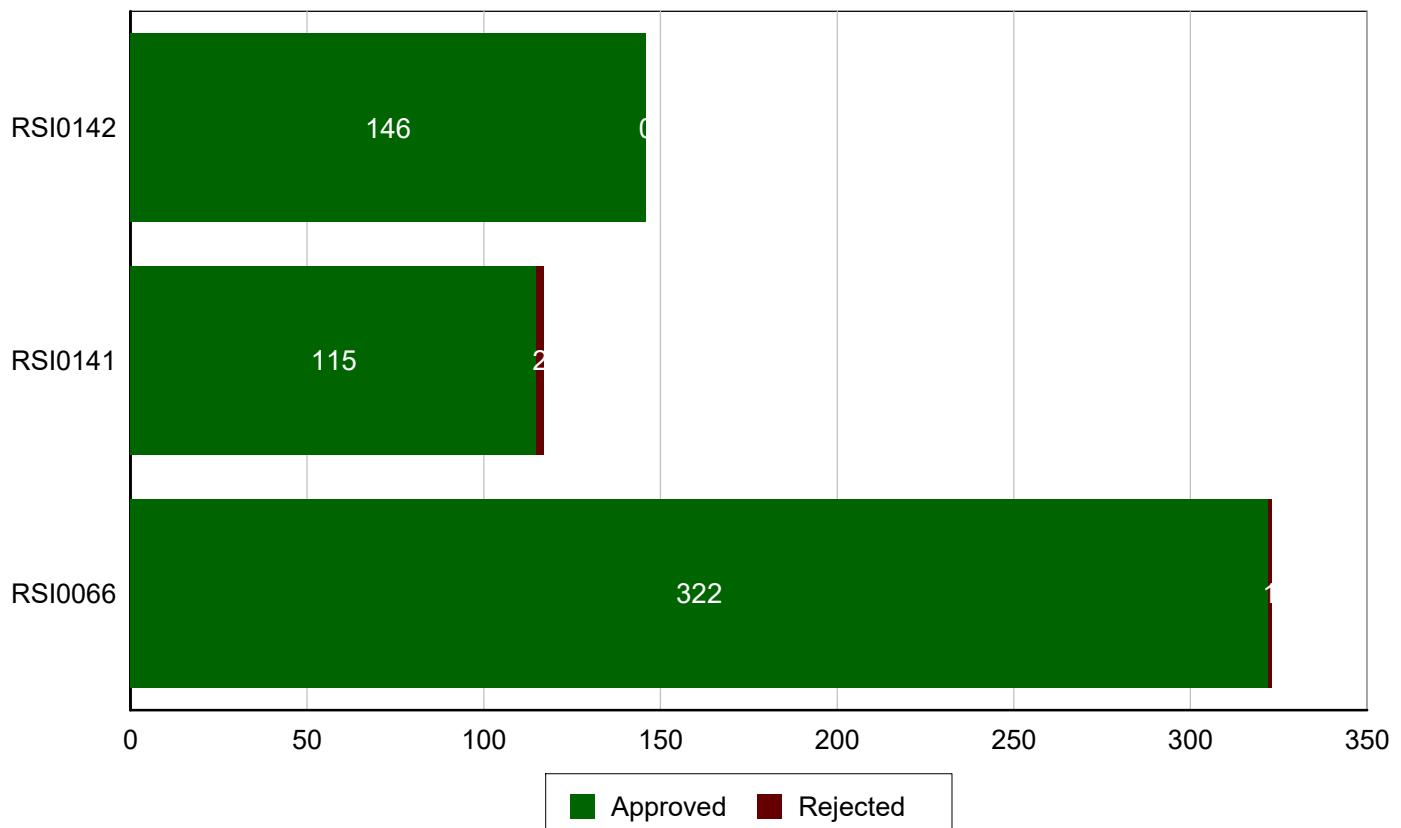


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: OCTOBER, 2020

Print time: 11/04/2020, 03:26 PM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	146	146	100%
RSI0141	IL 83 & Grove WB	117	115	98%
RSI0066	YORK & GREEN W	323	322	100%
	<b>Total</b>	<b>586</b>	<b>583</b>	<b>99%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 122  
Statement Period 11/01/2018-11/30/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (11/01/2018 through 11/30/2018)	\$31,700.00
Service fees, camera lease and maintenance	\$15,901.96
Previous month balance	\$0.00
Amount Due to Municipality	\$15,798.04

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	601
Outstanding Amount Due to Municipality <sup>1</sup>	\$75,400.00

## Collections Summary

Amount Sent to Collections (11/01/2018 through 11/30/2018)	\$28,400.00
--	-------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	368	\$5.99	\$2,204.32
Registered owner name and address retrieval service	368	\$5.99	\$2,204.32
Letter handling service, including postage and color printing	364	\$5.99	\$2,180.36
Payment processing service, including check and credit card processing	308	\$5.99	\$1,844.92
Customer service	43	\$5.99	\$257.57
Digital evidence archival service	453	\$5.99	\$2,713.47
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$15,901.96
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$15,901.96

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2018

Print time: 12/03/2018, 01:36 PM

Page 1 of 3

### PROGRAM SUMMARY

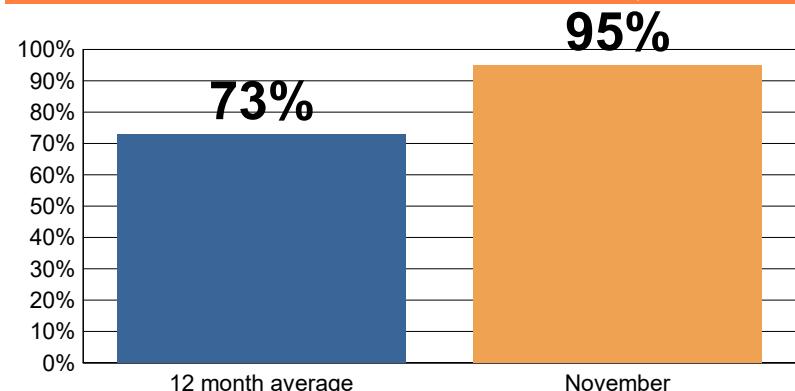
# of Citations issued	363
# of Payments processed *	310
\$ Amount collected *	\$31,700

\* Includes Partial and NSF payments

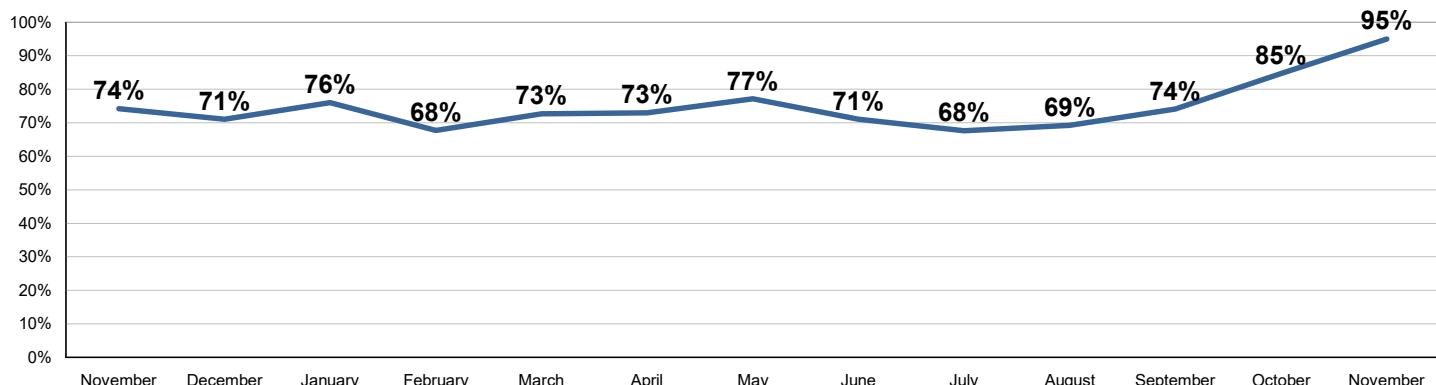
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	4	0
In-Person Hearing	4	1
	8	1

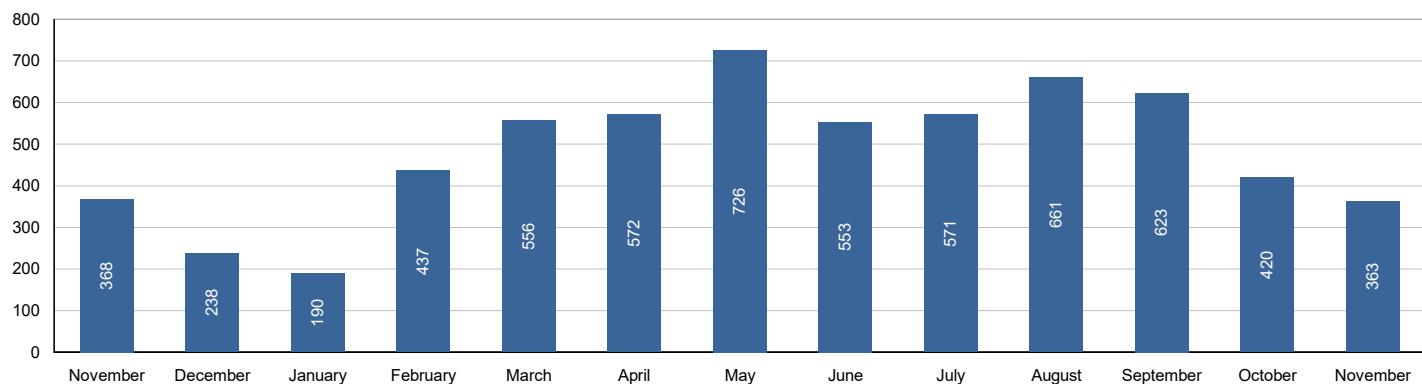
### POLICE APPROVAL AVERAGE vs NOVEMBER, 2018



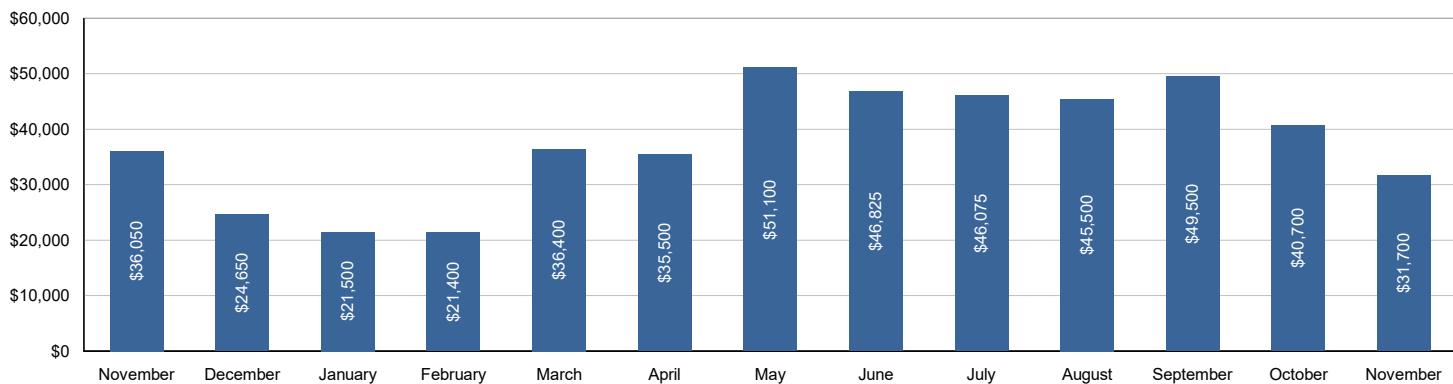
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

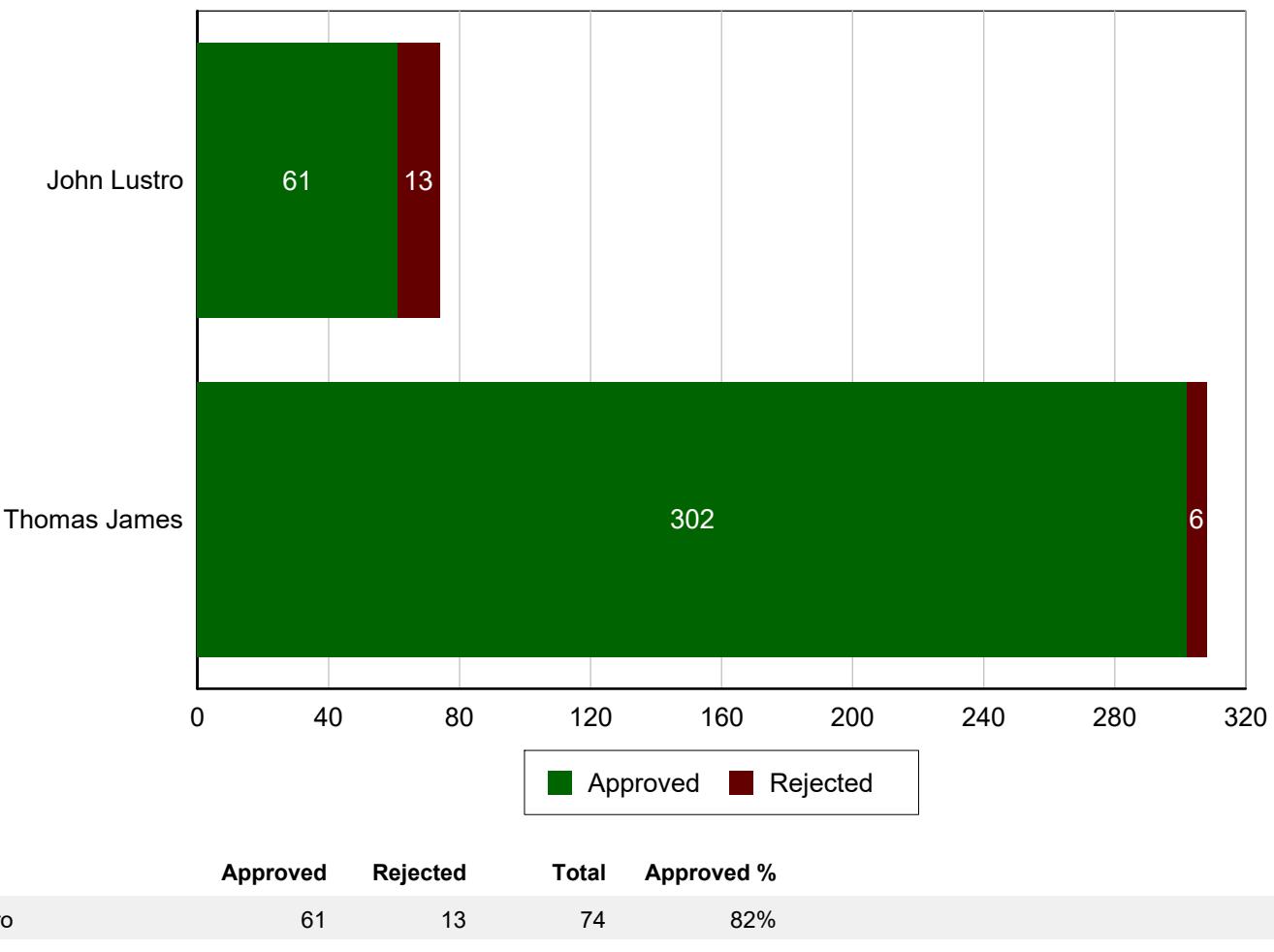


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2018

Print time: 12/03/2018, 01:36 PM

Page 2 of 3

### POLICE REVIEWER DETAIL

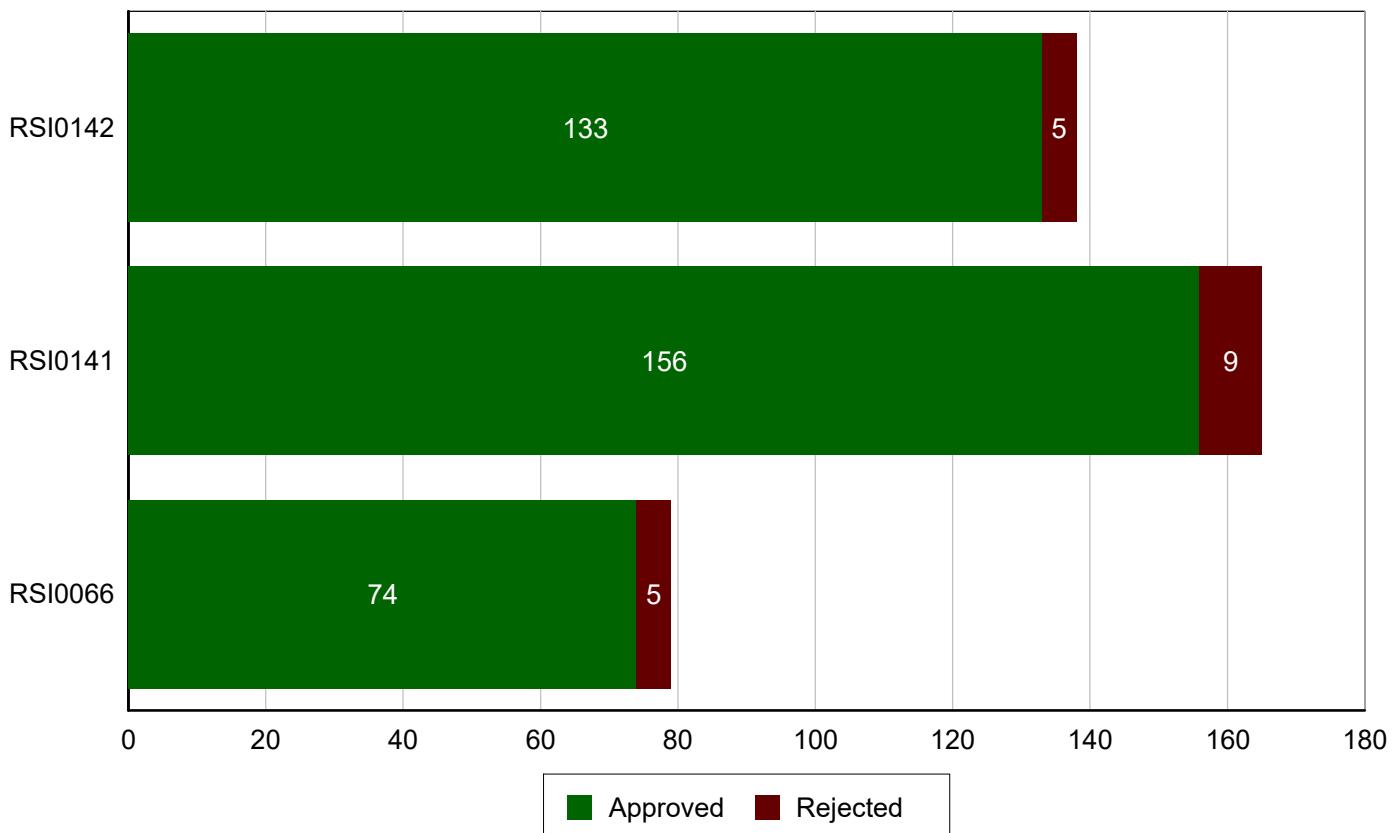


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2018

Print time: 12/03/2018, 01:36 PM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	138	133	96%
RSI0141	IL 83 & Grove WB	165	156	95%
RSI0066	YORK & GREEN W	79	74	94%
	<b>Total</b>	<b>382</b>	<b>363</b>	<b>95%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 134  
Statement Period 11/01/2019-11/30/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (11/01/2019 through 11/30/2019)	\$17,425.00
Service fees, camera lease and maintenance	\$12,086.33
Previous month balance	\$0.00
Amount Due to Municipality	\$5,338.67

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	589
Outstanding Amount Due to Municipality <sup>1</sup>	\$77,275.00

## Collections Summary

Amount Sent to Collections (11/01/2019 through 11/30/2019)	\$8,900.00
--	------------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	278	\$5.99	\$1,665.22
Registered owner name and address retrieval service	278	\$5.99	\$1,665.22
Letter handling service, including postage and color printing	309	\$5.99	\$1,850.91
Payment processing service, including check and credit card processing	168	\$5.99	\$1,006.32
Customer service	26	\$5.99	\$155.74
Digital evidence archival service	208	\$5.99	\$1,245.92
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$12,086.33
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$12,086.33

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

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### **RedCheck™ Court Module**

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### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

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### **Registered Owner**

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### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2019

Print time: 12/02/2019, 09:35 AM

Page 1 of 3

### PROGRAM SUMMARY

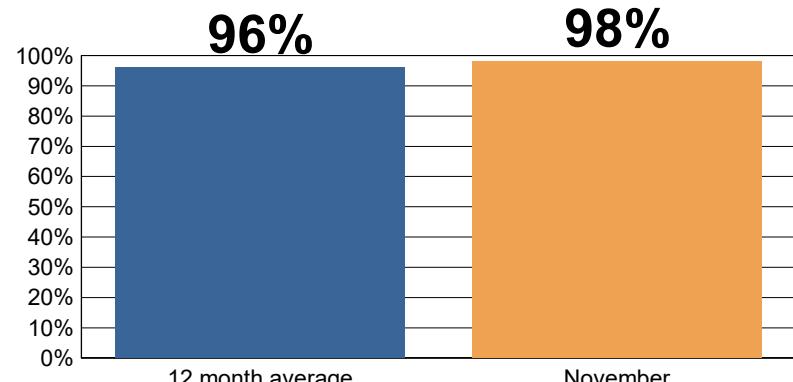
# of Citations issued	309
# of Payments processed *	168
\$ Amount collected *	\$17,425

\* Includes Partial and NSF payments

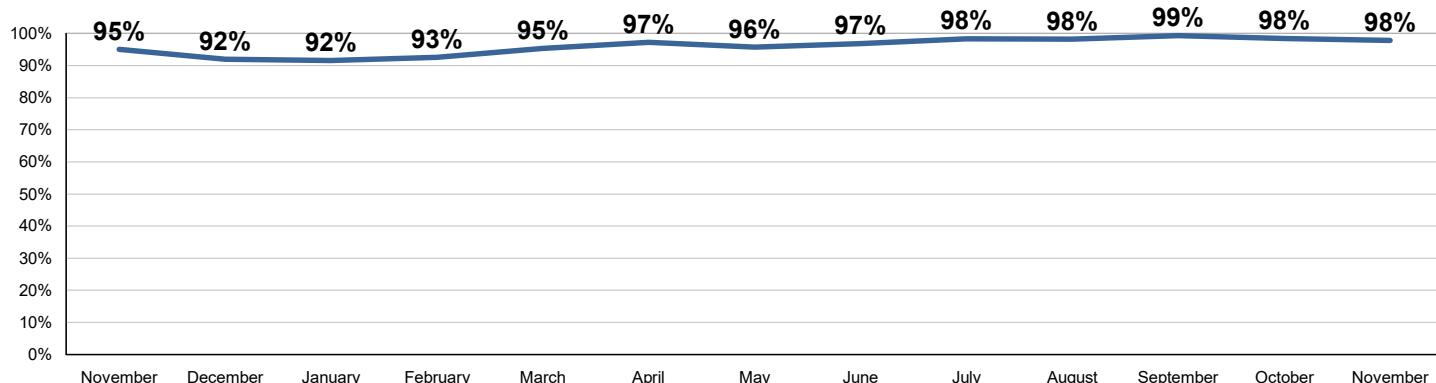
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	4	0
In-Person Hearing	2	1
	6	1

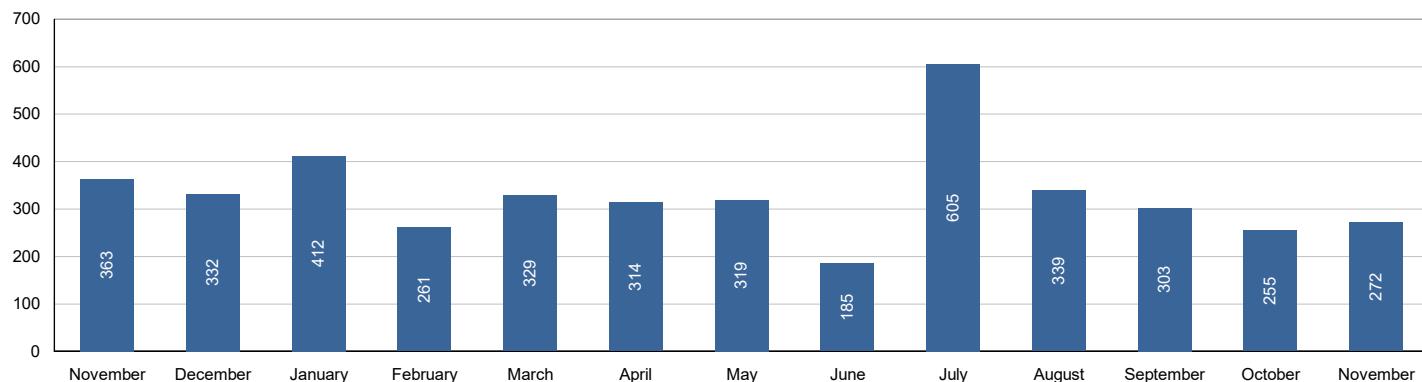
### POLICE APPROVAL AVERAGE vs NOVEMBER, 2019



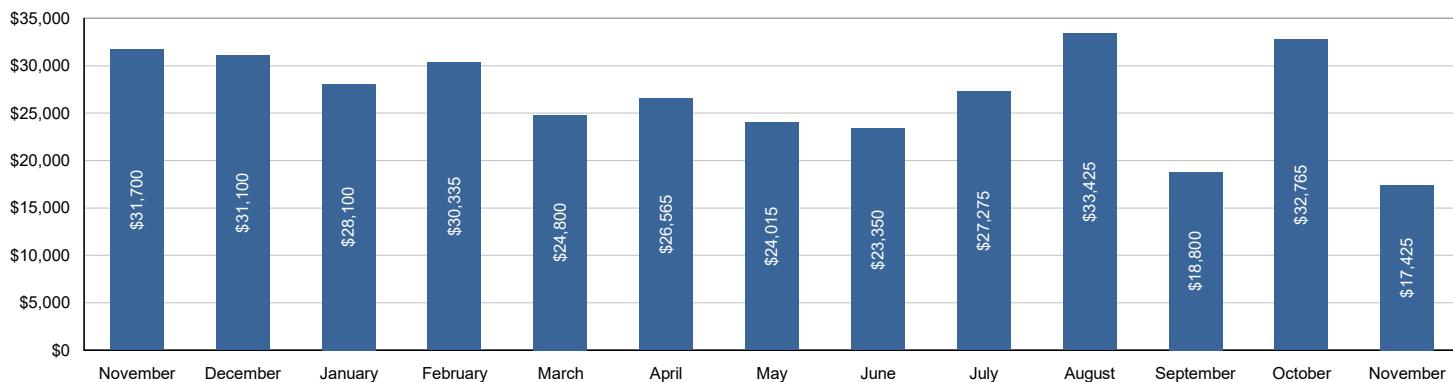
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

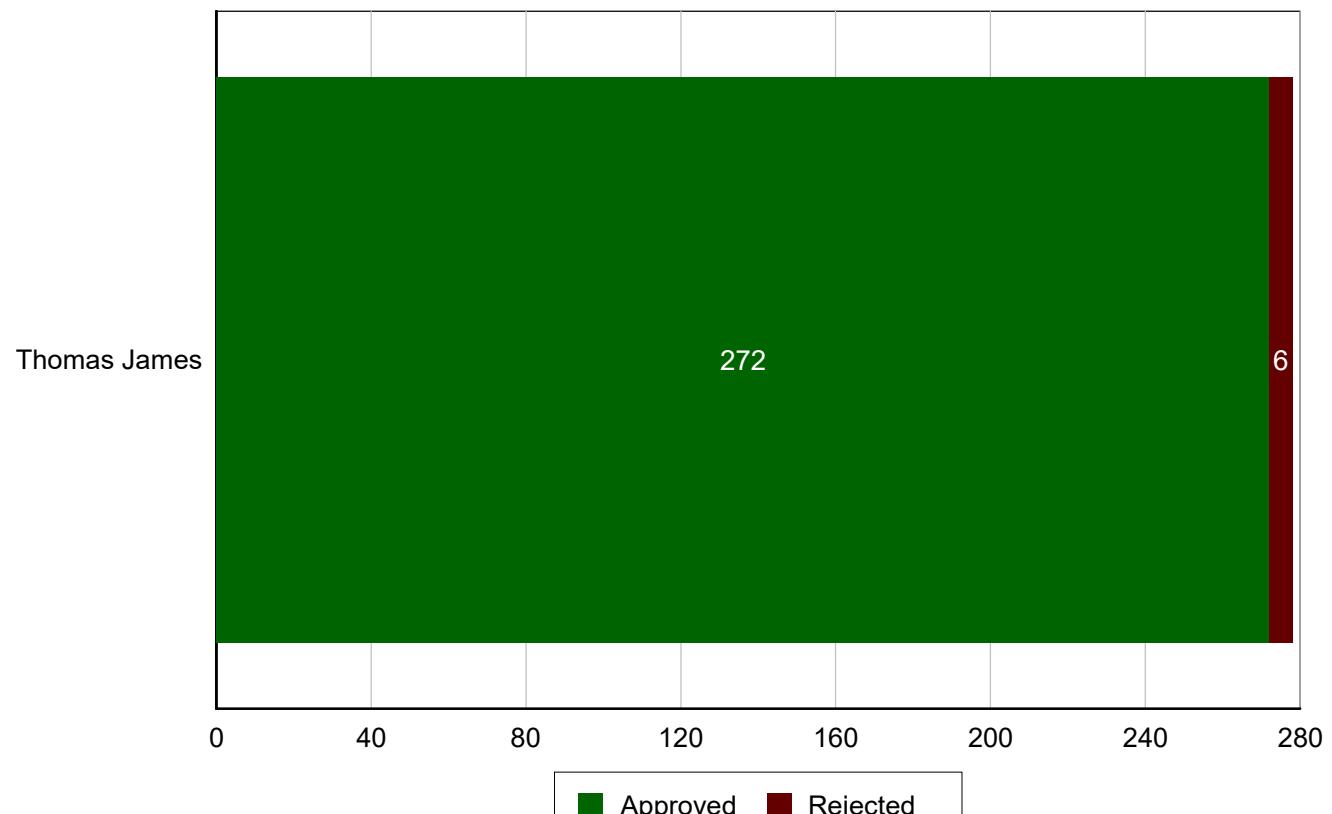


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2019

Print time: 12/02/2019, 09:35 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



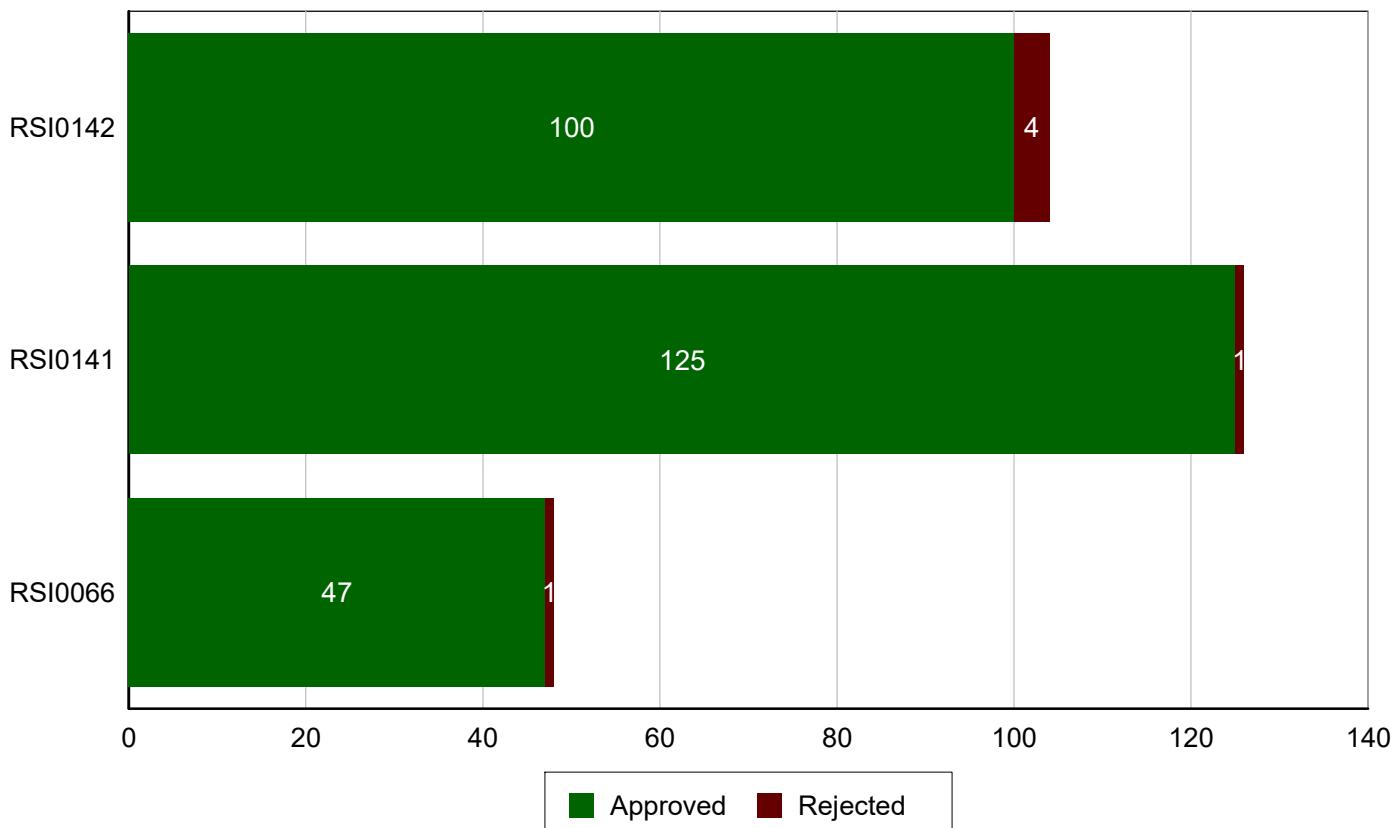
	Approved	Rejected	Total	Approved %
Thomas James	272	6	278	98%
<b>Total</b>	<b>272</b>	<b>6</b>	<b>278</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2019

Print time: 12/02/2019, 09:35 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	104	100	96%
RSI0141	IL 83 & Grove WB	126	125	99%
RSI0066	YORK & GREEN W	48	47	98%
	<b>Total</b>	<b>278</b>	<b>272</b>	<b>98%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 146  
Statement Period 11/01/2020-11/30/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (11/01/2020 through 11/30/2020)	\$36,340.00
Service fees, camera lease and maintenance	\$24,119.99
Previous month balance	\$0.00
Amount Due to Municipality	\$12,220.01

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	1,000
Outstanding Amount Due to Municipality <sup>1</sup>	\$129,160.00

## Collections Summary

Amount Sent to Collections (11/01/2020 through 11/30/2020)	\$0.00
--	--------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	950	\$5.99	\$5,690.50
Registered owner name and address retrieval service	950	\$5.99	\$5,690.50
Letter handling service, including postage and color printing	697	\$5.99	\$4,175.03
Payment processing service, including check and credit card processing	336	\$5.99	\$2,012.64
Customer service	33	\$5.99	\$197.67
Digital evidence archival service	335	\$5.99	\$2,006.65
Credits for camera downtime (days)	3	-\$50.00	\$-150.00
		<b>Subtotal</b>	\$24,269.99
		<b>Credits</b>	\$-150.00
		<b>Service Fees Total</b>	\$24,119.99

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

# BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2020

Print time: 12/01/2020, 09:14 PM

Page 1 of 3

## PROGRAM SUMMARY

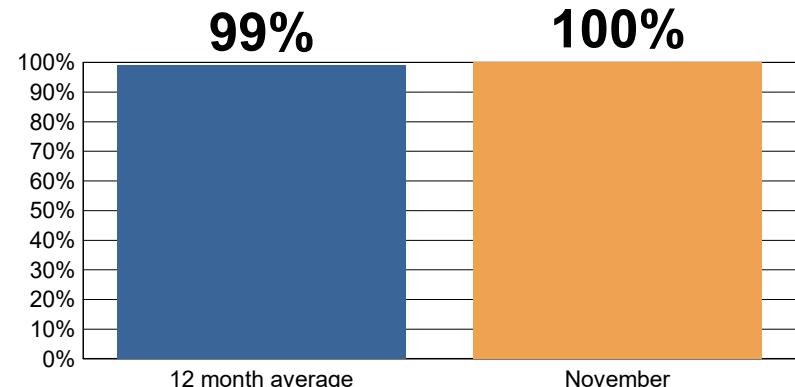
# of Citations issued	697
# of Payments processed *	336
\$ Amount collected *	\$36,340

\* Includes Partial and NSF payments

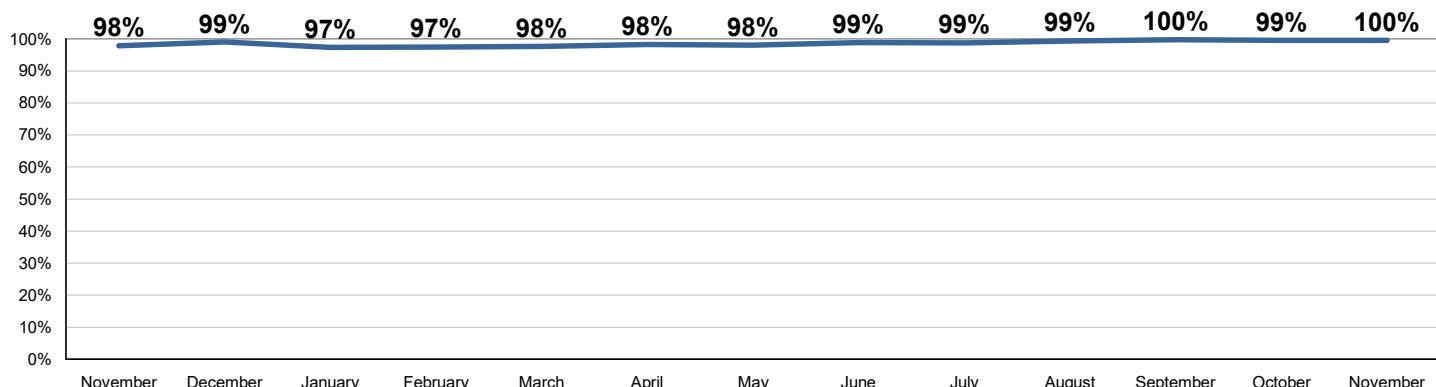
## ADJUDICATION

	Liable	Not Liable
Contest by Mail	6	2
In-Person Hearing	6	0
	12	2

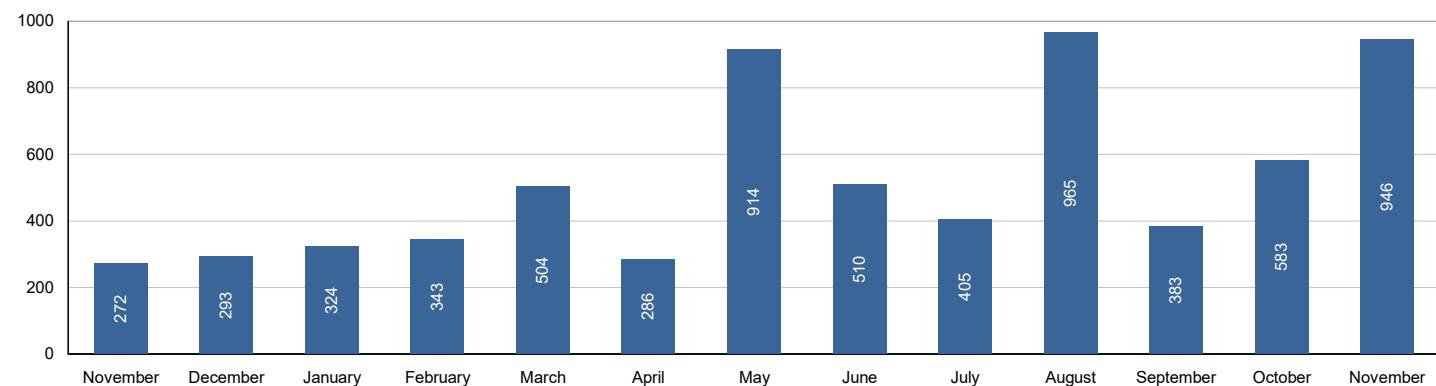
## POLICE APPROVAL AVERAGE vs NOVEMBER, 2020



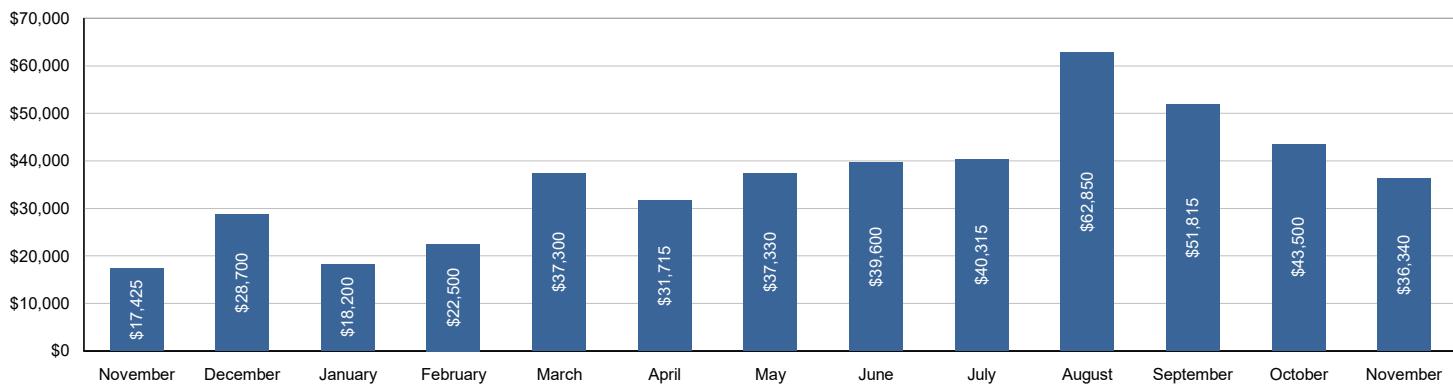
## POLICE APPROVAL RATE (%)



## CITATION ISSUANCE (#)



## FUNDS COLLECTED (\$)

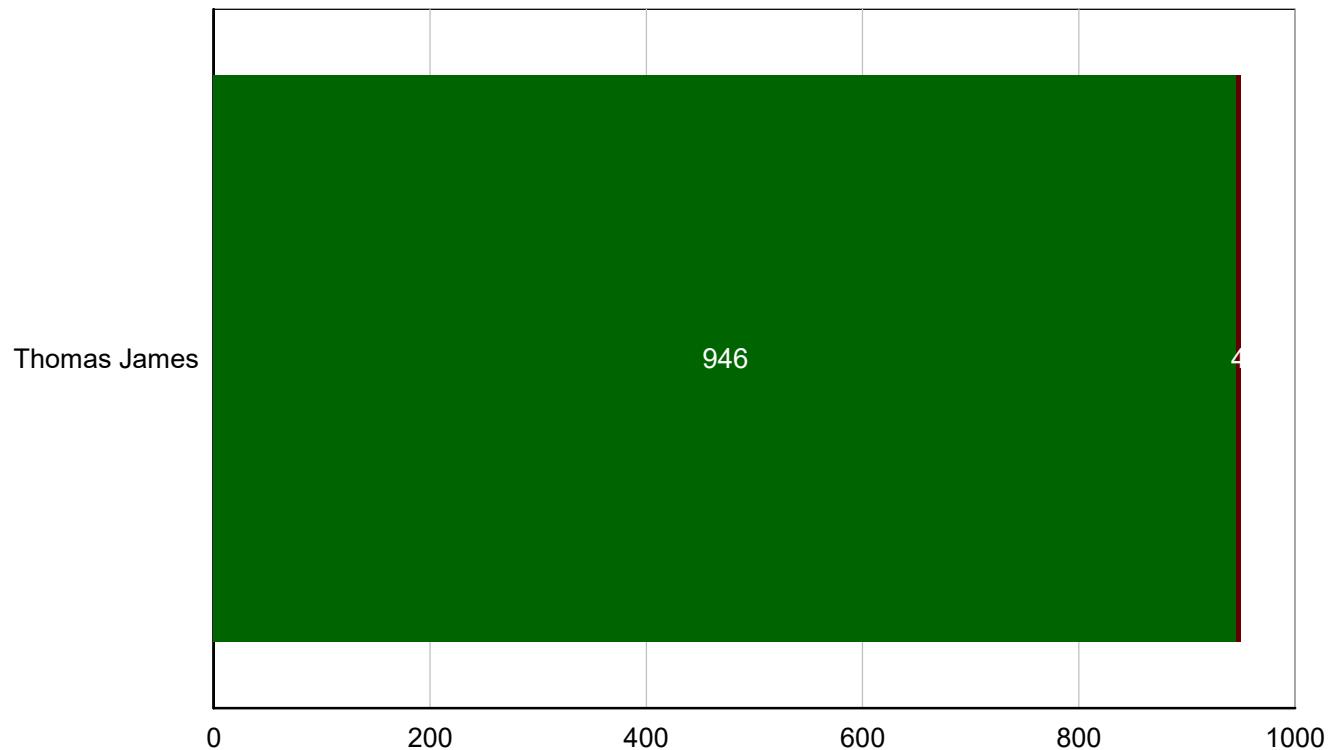


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2020

Print time: 12/01/2020, 09:14 PM

Page 2 of 3

### POLICE REVIEWER DETAIL



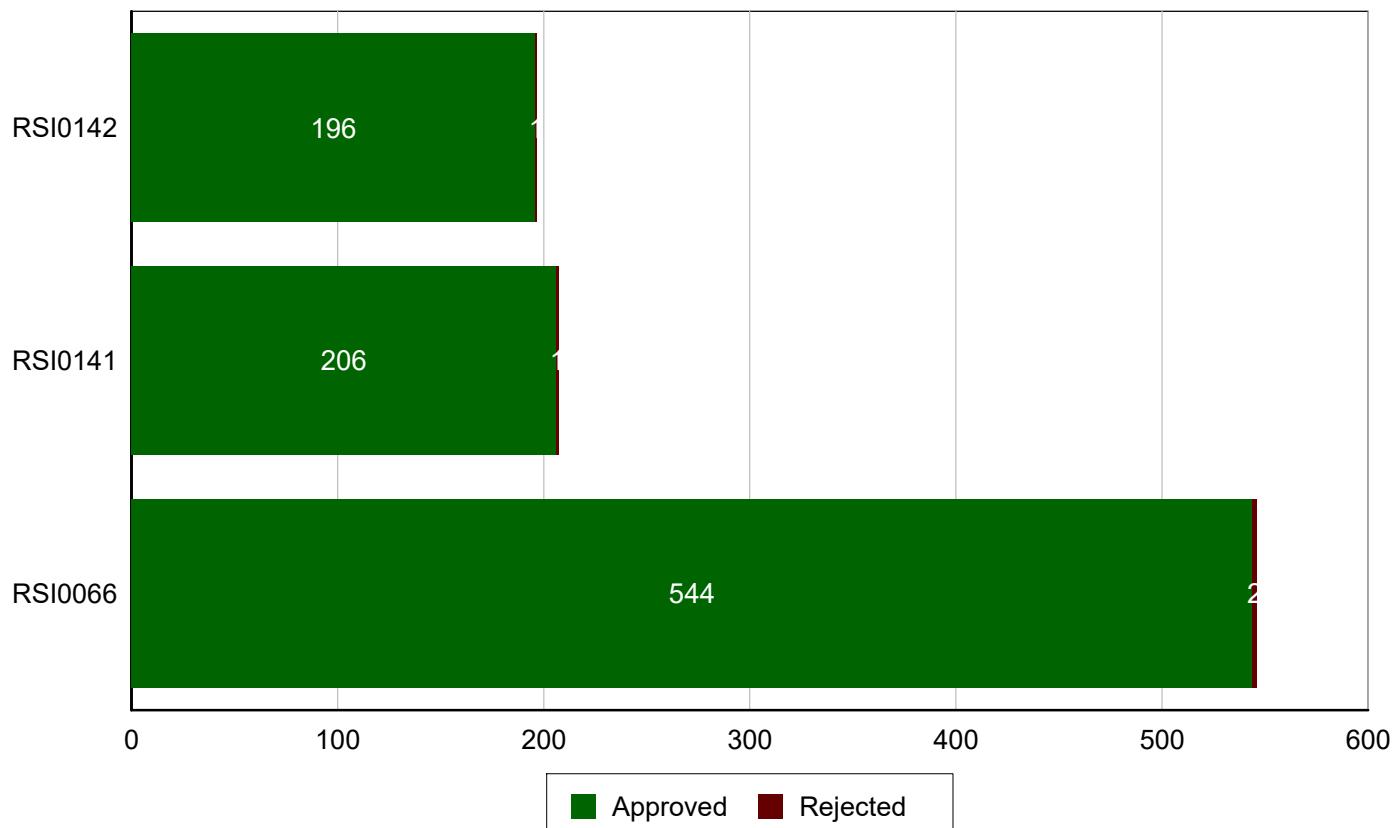
	Approved	Rejected	Total	Approved %
Thomas James	946	4	950	100%
<b>Total</b>	<b>946</b>	<b>4</b>	<b>950</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: NOVEMBER, 2020

Print time: 12/01/2020, 09:14 PM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	197	196	99%
RSI0141	IL 83 & Grove WB	207	206	100%
RSI0066	YORK & GREEN W	546	544	100%
	<b>Total</b>	<b>950</b>	<b>946</b>	<b>100%</b>

# Village of Bensenville Photo Enforcement Program Statement



RedSpeed™ Illinois

400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
RedSpeed-Illinois.com

Account No. 17027  
Statement No. 123  
Statement Period 12/01/2018-12/31/2018  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

**Payments Collected (12/01/2018 through 12/31/2018)** \$31,100.00

**Service fees, camera lease and maintenance** \$15,237.07

**Previous month balance** \$0.00

**Amount Due to Municipality** \$15,862.93

## Outstanding Violations Summary

**Number of outstanding violations (not contested or paid)** 714

**Outstanding Amount Due to Municipality<sup>1</sup>** \$89,400.00

## Collections Summary

**Amount Sent to Collections (12/01/2018 through 12/31/2018)** \$27,600.00

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	346	\$5.99	\$2,072.54
Registered owner name and address retrieval service	346	\$5.99	\$2,072.54
Letter handling service, including postage and color printing	333	\$5.99	\$1,994.67
Payment processing service, including check and credit card processing	298	\$5.99	\$1,785.02
Customer service	32	\$5.99	\$191.68
Digital evidence archival service	438	\$5.99	\$2,623.62
Credits for camera downtime (days)	0	\$-50.00	\$0.00
		<b>Subtotal</b>	<u>\$15,237.07</u>
		<b>Credits</b>	<u>\$0.00</u>
		<b>Service Fees Total</b>	<u>\$15,237.07</u>

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 135  
Statement Period 12/01/2019-12/31/2019  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (12/01/2019 through 12/31/2019)	\$28,700.00
Service fees, camera lease and maintenance	\$13,907.29
Previous month balance	\$0.00
Amount Due to Municipality	\$14,792.71

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	427
Outstanding Amount Due to Municipality <sup>1</sup>	\$50,875.00

## Collections Summary

Amount Sent to Collections (12/01/2019 through 12/31/2019)	\$17,400.00
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Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	296	\$5.99	\$1,773.04
Registered owner name and address retrieval service	296	\$5.99	\$1,773.04
Letter handling service, including postage and color printing	293	\$5.99	\$1,755.07
Payment processing service, including check and credit card processing	279	\$5.99	\$1,671.21
Customer service	37	\$5.99	\$221.63
Digital evidence archival service	370	\$5.99	\$2,216.30
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$13,907.29
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$13,907.29

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

Includes software and hardware needed to review and approve/reject red light or speed violations.

### **RedCheck™ Court Module**

Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: DECEMBER, 2019

Print time: 01/02/2020, 08:59 AM

Page 1 of 3

### PROGRAM SUMMARY

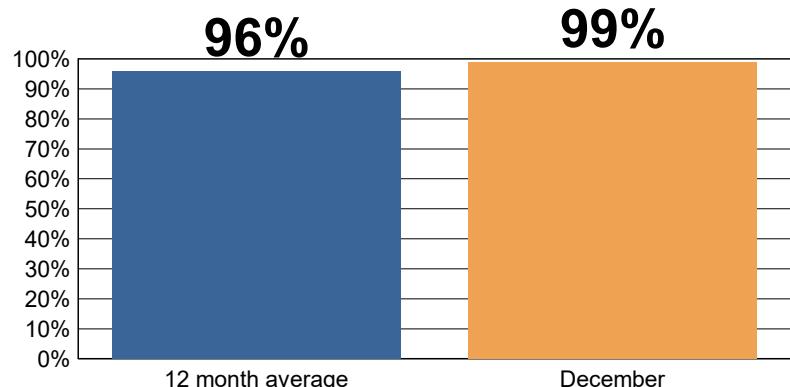
# of Citations issued	293
# of Payments processed *	281
\$ Amount collected *	\$28,700

\* Includes Partial and NSF payments

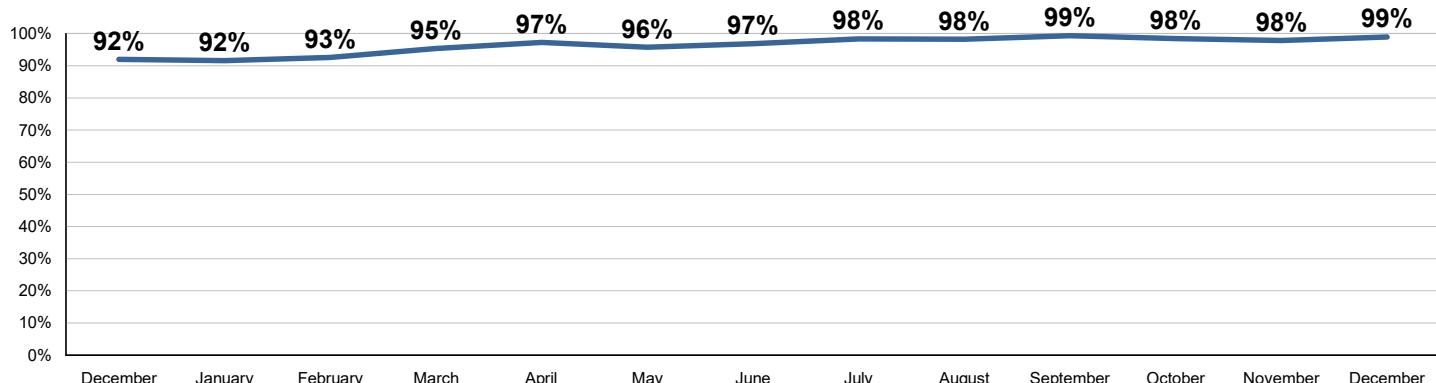
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	4	3
In-Person Hearing	0	0
	4	3

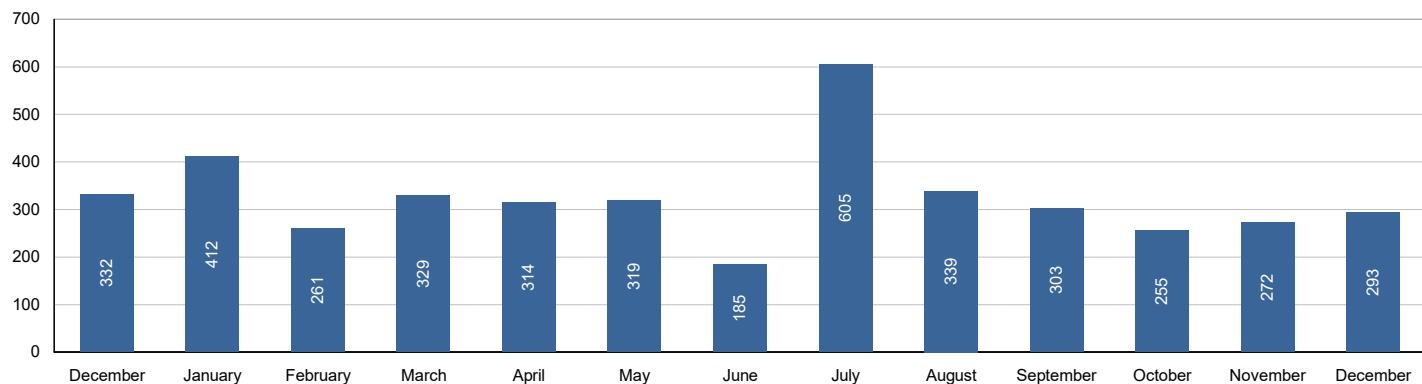
### POLICE APPROVAL AVERAGE vs DECEMBER, 2019



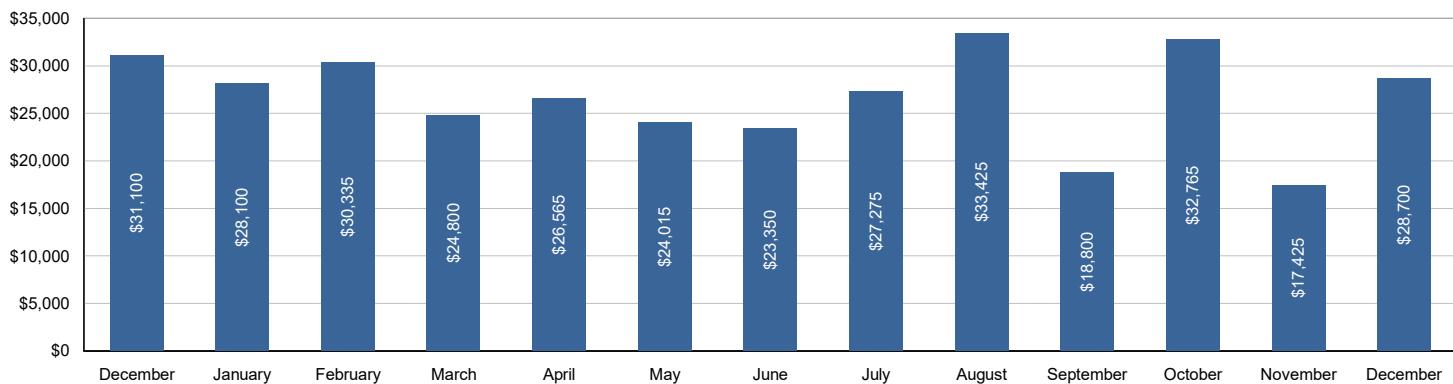
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

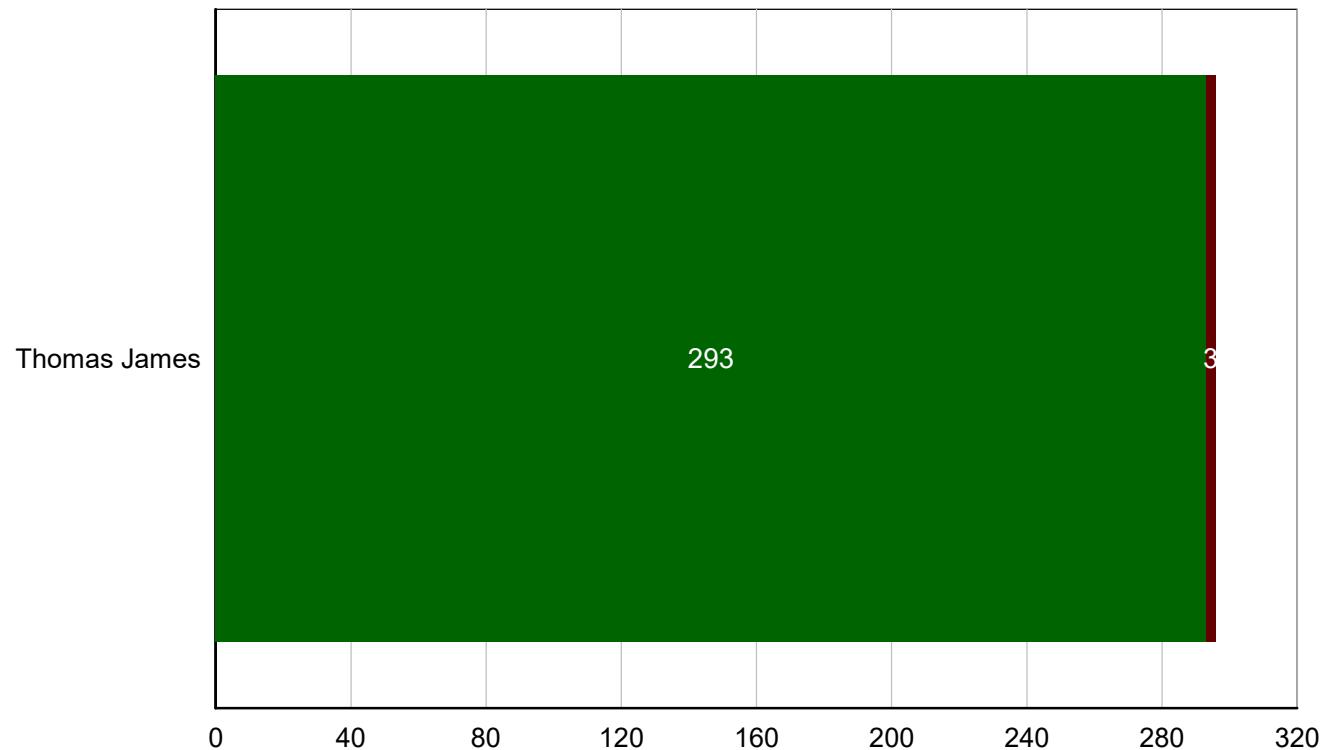


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: DECEMBER, 2019

Print time: 01/02/2020, 08:59 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



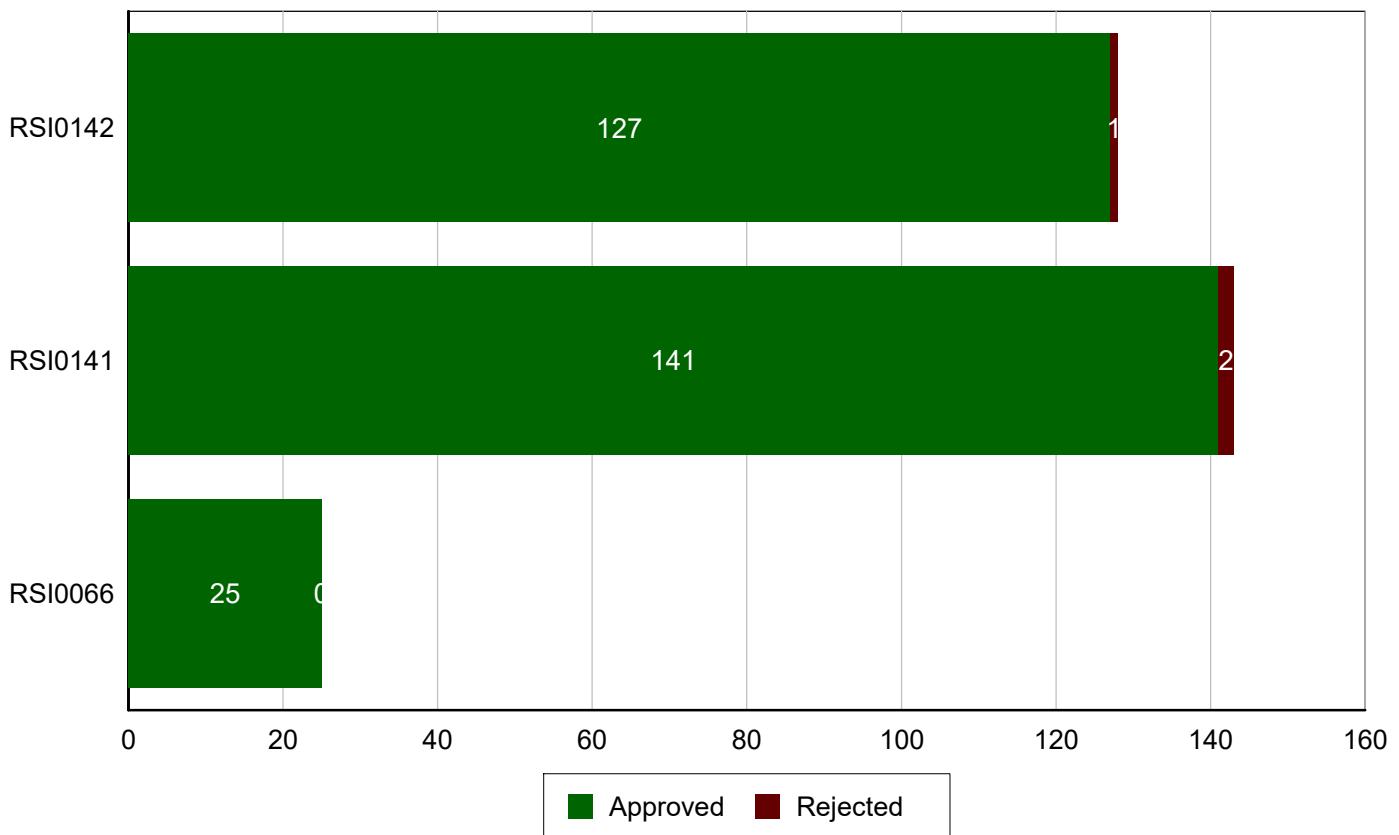
	Approved	Rejected	Total	Approved %
Thomas James	293	3	296	99%
<b>Total</b>	<b>293</b>	<b>3</b>	<b>296</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: DECEMBER, 2019

Print time: 01/02/2020, 08:59 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	128	127	99%
RSI0141	IL 83 & Grove WB	143	141	99%
RSI0066	YORK & GREEN W	25	25	100%
	<b>Total</b>	<b>296</b>	<b>293</b>	<b>99%</b>

# Village of Bensenville Photo Enforcement Program Statement



400 EISENHOWER LANE NORTH  
LOMBARD, IL 60148

PHONE: 630-317-5700  
FAX: 630-424-0217  
[RedSpeed-Illinois.com](http://RedSpeed-Illinois.com)

Account No. 17027  
Statement No. 147  
Statement Period 12/01/2020-12/31/2020  
Bill To VILLAGE OF BENSENVILLE  
Address 12 S. CENTER STREET  
BENSENVILLE, IL 60106

## Financial Summary

Payments Collected (12/01/2020 through 12/31/2020)	\$67,460.00
Service fees, camera lease and maintenance	\$26,582.13
Previous month balance	\$0.00
Amount Due to Municipality	\$40,877.87

## Outstanding Violations Summary

Number of outstanding violations (not contested or paid)	1,133
Outstanding Amount Due to Municipality <sup>1</sup>	\$130,900.00

## Collections Summary

Amount Sent to Collections (12/01/2020 through 12/31/2020)	\$0.00
--	--------

Service Description	Price
RedSpeed™ police violation review module	Free of charge
RedSpeed™ court module	Free of charge
RedSpeed™ program manager module, including real-time reports	Free of charge
Software support & training	Free of charge
Camera certification & camera operation certificate	Free of charge
RedLightViolations.com violation view and credit card payment processing portal	Free of charge
Monthly delinquent payment file for collections agency	Free of charge

Service Description	Quantity	Price	Total
RedSpeed™ photo enforcement camera lease and maintenance fee	3	\$1,499.00	\$4,497.00
Digital capture, download and manual review of a violation evidence package service	719	\$5.99	\$4,306.81
Registered owner name and address retrieval service	719	\$5.99	\$4,306.81
Letter handling service, including postage and color printing	869	\$5.99	\$5,205.31
Payment processing service, including check and credit card processing	655	\$5.99	\$3,923.45
Customer service	70	\$5.99	\$419.30
Digital evidence archival service	655	\$5.99	\$3,923.45
Credits for camera downtime (days)	0	-\$50.00	\$0.00
		<b>Subtotal</b>	\$26,582.13
		<b>Credits</b>	\$0.00
		<b>Service Fees Total</b>	\$26,582.13

<sup>1</sup> Outstanding amount due includes all violations mailed but not paid or contested. Please note that not all violations will result in payment.

## Explanation of Charges

### **RedSpeed™ Photo Enforcement Camera Lease and Maintenance Fee**

RedSpeed's monthly camera lease and maintenance fee includes all charges related to installation, operation and maintenance of an automatic red light and speed photo enforcement camera. In cases where the camera is damaged or otherwise inactive (unless as a direct result of traffic light controller issues), the lease fee will be refunded (see credits) for each affected day.

### **RedCheck™ Police Violation Review Module**

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Includes software and hardware needed to adjudicate contested violations, view evidence during administrative hearings and schedule in-person hearing dates.

### **RedCheck™ Program Manager Module**

Includes software to view (but not edit) all violations captured at the municipality as well as operational and financial reports.

### **Software Support & Training**

Includes training and technical support for RedCheck™.

### **Annual Camera Certification**

Annual camera certification process, including an issuance of the statement of technology and camera certificate (one per each photo enforced location).

### **RedLightViolations.com Violation View and Payment Portal**

Web-based portal, enabling violation viewing by registered owners. RedLightViolations.com enables payment by credit card.

### **Monthly Collections Delinquent Payment File**

Preparation and processing of a monthly file for collections agency (in citations where RedSpeed Illinois is working with a collections agency other than its preferred partner).

### **Digital Capture, Download and Manual Review**

RedSpeed Illinois will digitally capture and download a violation evidence package (including (3) three pictures and a (12) twelve-second video clip) for each violation. After each download, a RedSpeed Illinois operator will manually review the evidence prior to the final citation decision by the municipality's police department. The municipality is charged for each download that RedSpeed Illinois reviews, excluding the following reject codes: "Authorized emergency vehicle", "Blurred License Plate Image", "Flash Glare on Plate Image", "Funeral Procession", "Green traffic signal", "License Plate Obstruction", "No Flash on Image", "No License Plate Image", "No Zoom on Plate Image", "Officer Controlled Intersection", "Operations Error", "Partial License Plate Image", "Rain/Snow on Camera Lens", "Safe Stop", "Safe Turn on Red", "Snow Covering License Plate", "Sun Glare on License Plate", "Unclear Images", "Undercover Police Vehicle", "No Video Clip", "Short Video Clip" and "System Calibration".

### **Registered Owner**

RedSpeed Illinois will retrieve information from the Secretary of State, the United States Postal Service, and other 3rd-party databases, regarding the registered owner such as name and address. RedSpeed Illinois only charges one fee per citation, even if multiple sources are used to find the information.

### **Letter Handling**

RedSpeed Illinois will handle all letter handling services associated with processing a citation. This includes color printing (of all violation notices), envelopes, return envelopes, and postage for up to 5 different letters associated with processing an individual citation.

### **Payment Processing**

RedSpeed Illinois will process all payments, including check, money order, and credit card processing at the lockbox, on-line, or during an administrative hearing.

### **Customer Service**

RedSpeed Illinois will handle all customer service needs relating to the citation. This includes: municipality-specific toll free number, live operators, in-person hearing scheduling, and a web-based violation information knowledge base.

### **Digital Archives**

RedSpeed Illinois will archive digital evidence packages, including all notices, payments and correspondence for each closed (i.e. paid, dismissed or sent to collections agency) citation which will be stored on tape for 7 years.

### **Credit**

RedSpeed Illinois will credit the municipality's account for \$50 for each day the camera was not in use. This includes downed power, internet, and visual blockage on the lenses.

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: DECEMBER, 2020

Print time: 01/04/2021, 09:27 AM

Page 1 of 3

### PROGRAM SUMMARY

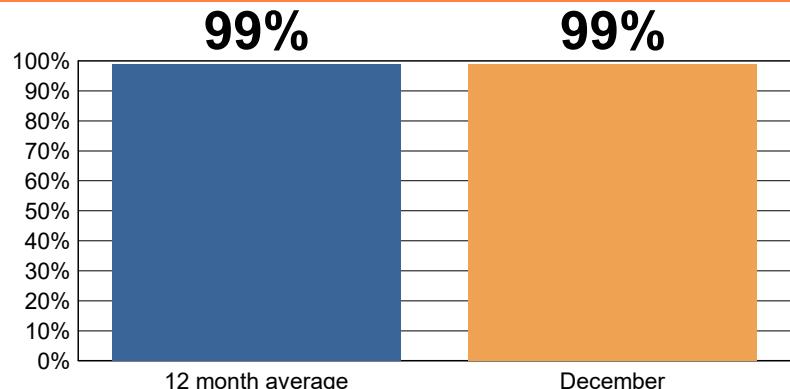
# of Citations issued	869
# of Payments processed *	659
\$ Amount collected *	\$67,460

\* Includes Partial and NSF payments

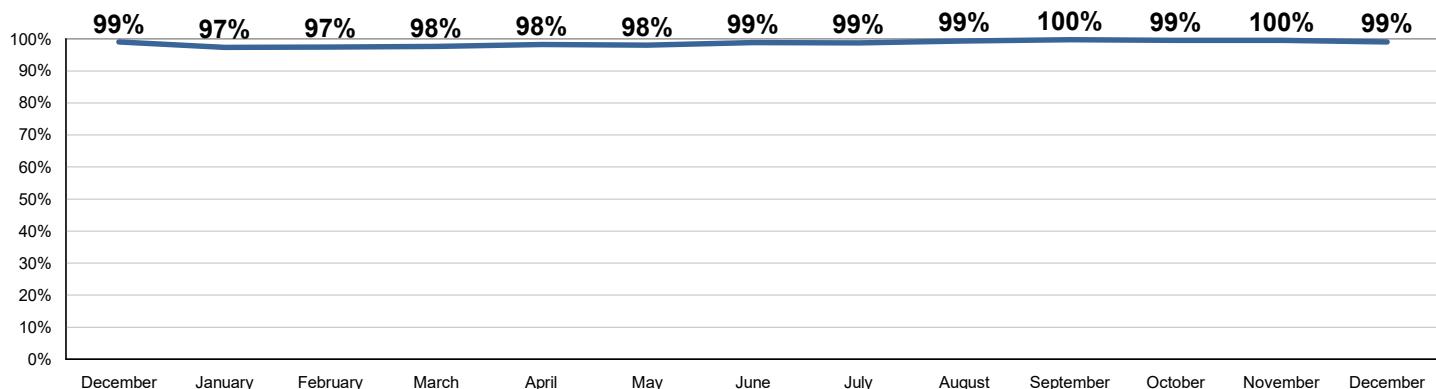
### ADJUDICATION

	Liable	Not Liable
Contest by Mail	11	1
In-Person Hearing	0	0
	11	1

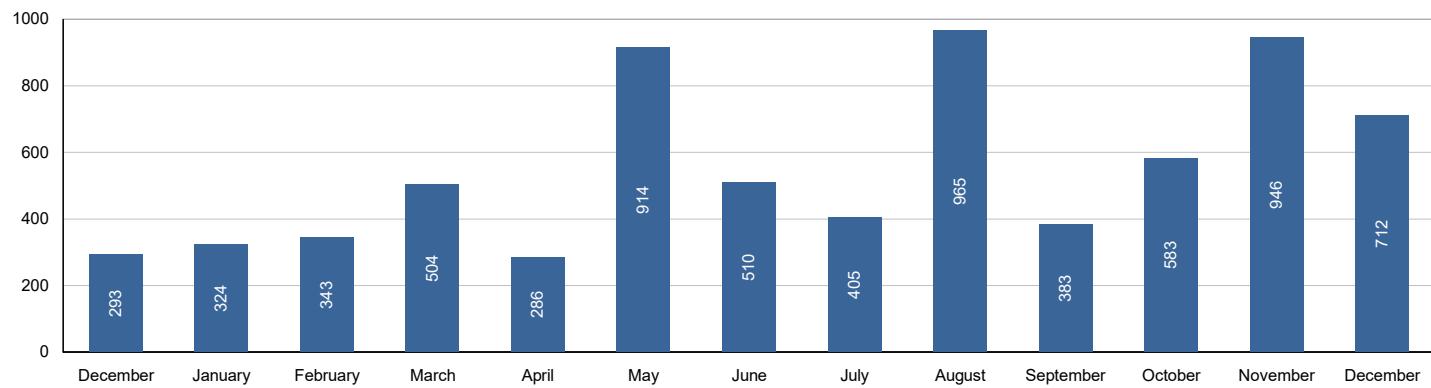
### POLICE APPROVAL AVERAGE vs DECEMBER, 2020



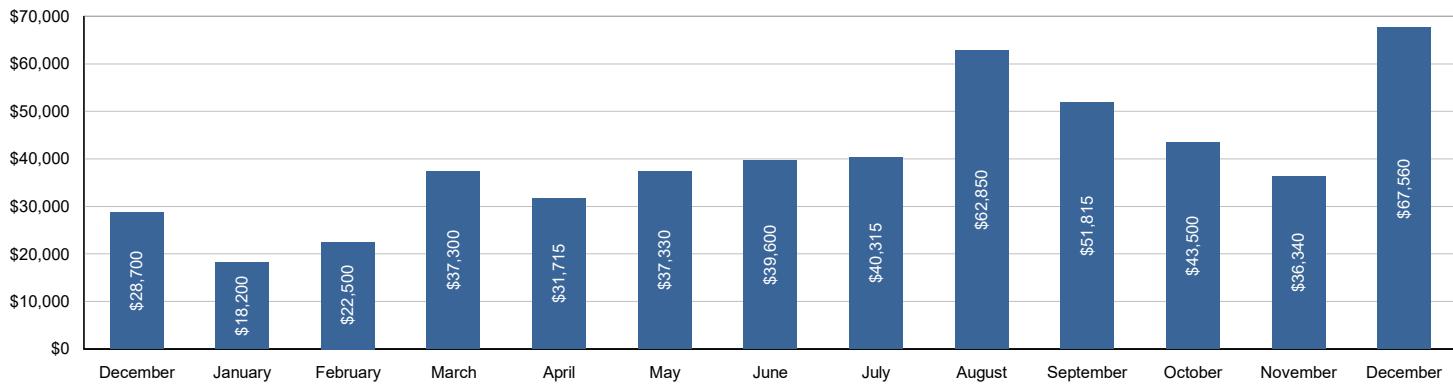
### POLICE APPROVAL RATE (%)



### CITATION ISSUANCE (#)



### FUNDS COLLECTED (\$)

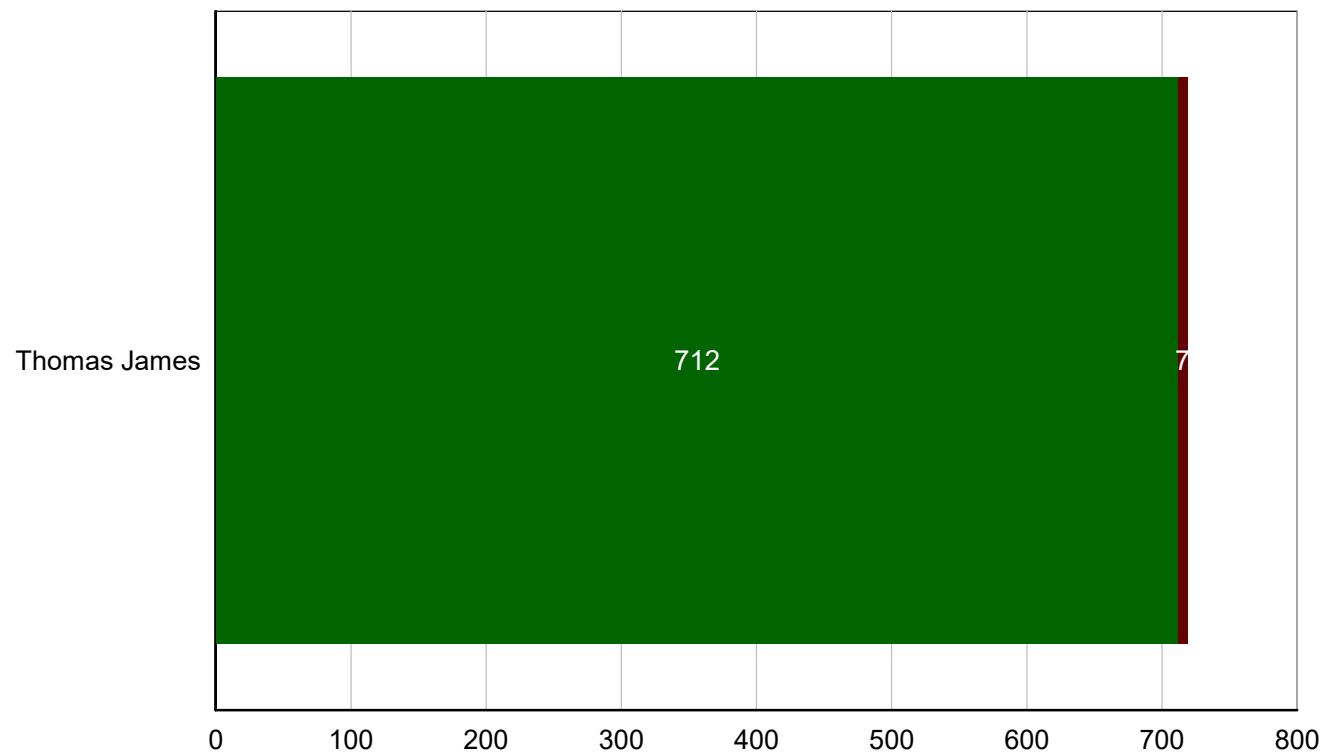


## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: DECEMBER, 2020

Print time: 01/04/2021, 09:27 AM

Page 2 of 3

### POLICE REVIEWER DETAIL



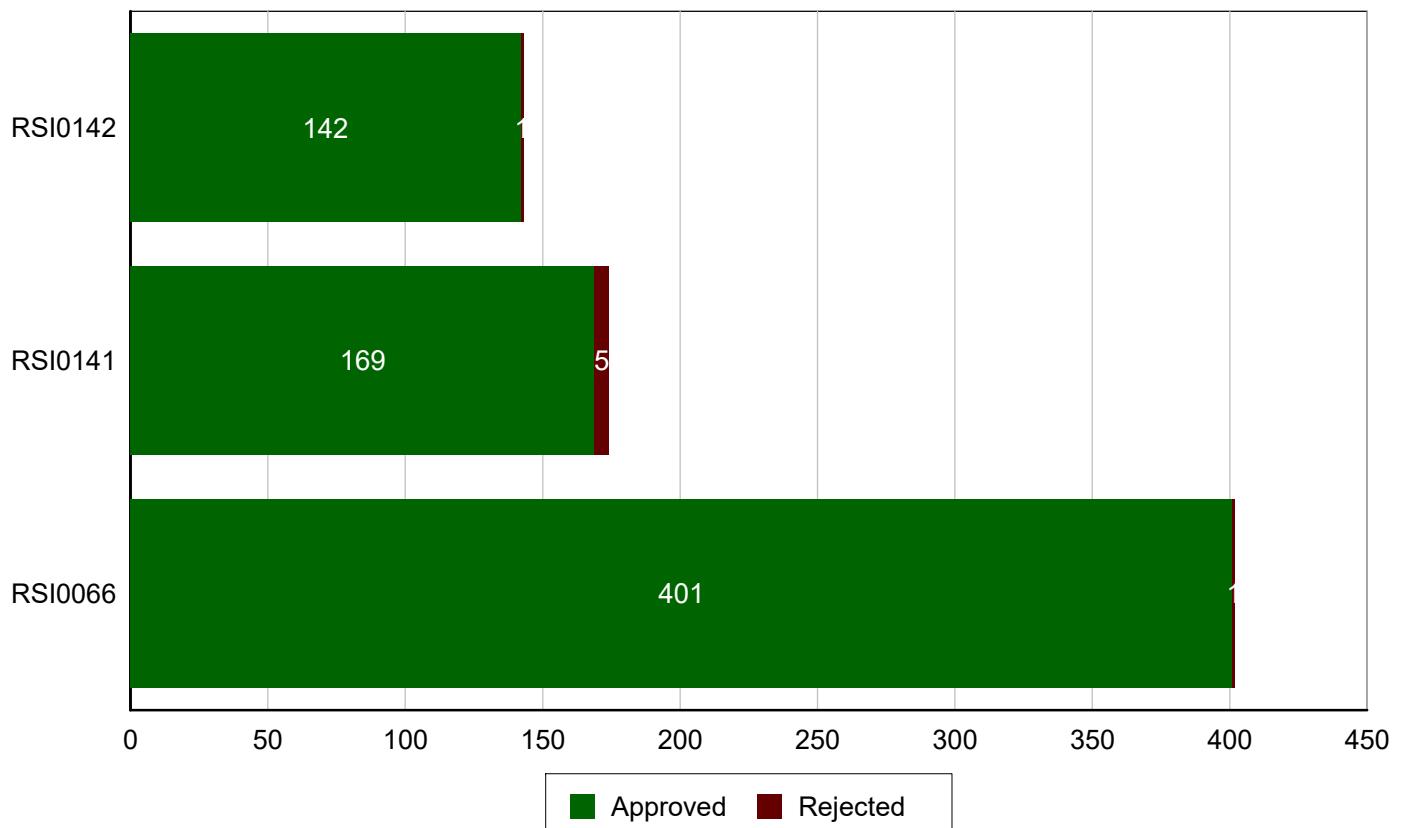
	Approved	Rejected	Total	Approved %
Thomas James	712	7	719	99%
<b>Total</b>	<b>712</b>	<b>7</b>	<b>719</b>	

## BENSENVILLE (V) PHOTO ENFORCEMENT PROGRAM DASHBOARD: DECEMBER, 2020

Print time: 01/04/2021, 09:27 AM

Page 3 of 3

### SITE DETAIL



Site Code	Site Name	Reviewed	Approved	%
RSI0142	IL 83 & Grove NB	143	142	99%
RSI0141	IL 83 & Grove WB	174	169	97%
RSI0066	YORK & GREEN W	402	401	100%
	<b>Total</b>	<b>719</b>	<b>712</b>	<b>99%</b>

**BENSENVILLE POLICE DEPARTMENT**

**ACCIDENTS AT RED SPEED INTERSECTIONS**

YEAR	GROVE AVE/ RT 83	GREEN ST/YORK RD
2010	14	26
2011	7	9
2012	13	15
2013	8	11
2014	9	19
2015	13	13
2016	12	21
2017	11	11
2018	9	14
2019	3	8
2020	5	14
2021	3	6

