



BENSENVILLE  
GATEWAY TO OPPORTUNITY

12 S. Center Street | Bensenville, IL 60106  
Main: 630-766-8200 | Billing: 630-594-1011 | Fax: 630-350-3434  
[UtilityBilling@bensenville.il.us](mailto:UtilityBilling@bensenville.il.us)

## Application for Water / Sewer / Refuse Service

### CUSTOMER INFORMATION – TO BE COMPLETED BY CUSTOMER ONLY

Customer Name: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Driver's License / Business License #: \_\_\_\_\_ Email address: \_\_\_\_\_

Service Address: \_\_\_\_\_

Billing Address (if different than service address): \_\_\_\_\_

Date of Service Start: \_\_\_\_\_ Number of Family Members / Employees \_\_\_\_\_

### PROPERTY OWNER INFORMATION – IF SAME AS CUSTOMER FILL IN NAME SECTION ONLY

Property Owner Name: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Address: \_\_\_\_\_

Email address: \_\_\_\_\_

Signature of Property Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Duplicate Bill to be Mailed to Owner: Yes  No

### ENROLL IN OUR FREE AQUAHAWK SERVICE

View your water consumption | Easy-to-Use | Receive timely leak alerts | Control your water expenses | Ask us for more info

Customer Email Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
(please print clearly)

Please Circle Your Preferred Alert Method: Email Text Message Phone Call

Do not enroll me  Signature \_\_\_\_\_ Date \_\_\_\_\_

Property Owner Email Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

(please print clearly)

Please Circle Your Preferred Alert Method: Email Text Message Phone Call

Do not enroll me  Signature \_\_\_\_\_ Date \_\_\_\_\_

A Water/Sewer/Rubbish account deposit of **\$50** for residential tenants or **\$100** for non-residential tenants must be paid **prior to the start of service**.

Property owners are not required to post a deposit but are responsible for payment in the event of tenant default. Service will not be granted to any customer having an outstanding past due balance owed to the Village of Bensenville.

Water/Sewer/Rubbish billing is done on a **monthly** cycle. Rate schedules are available at Village Hall and on the Village of Bensenville website at [www.bensenville.il.us](http://www.bensenville.il.us).

Past due accounts are subject to **penalty** and **disconnection**. In the event that the service is interrupted, a **turn-on fee** is charged to resume service in addition to full payment of past due balances.

Monthly meter readings are currently obtained through radio transponders. It is important to ensure that "actual - A" readings are obtained to avoid "estimated - E or W" bills.

The undersigned hereby requests a Water/Sewer/Rubbish service connection to the property above and agree that the installation and services of said connection shall be subject to all Village of Bensenville Ordinances, lawfully in effect. The undersigned further agrees that the service pipe of any extension of the same shall not be connected or interconnected with any other water supply. The undersigned has read the above and understands the items stated.

Signature of Customer: \_\_\_\_\_ Date: \_\_\_\_\_